



Office of the County Purchasing Agent

COLLIN COUNTY, TEXAS

ADDENDUM No. TWO (2)

RFP No. 02359-09

REQUEST FOR PROPOSAL
FOR
INMATE TELEPHONE EQUIPMENT & SERVICES

DATE: MARCH 20, 2009

NOTICE TO ALL PROSPECTIVE PROPOSERS:

PLEASE MAKE THE FOLLOWING CHANGES TO THE REQUEST FOR PROPOSAL:

SEE ATTACHED FOR MEETING NOTES FROM MARCH 19, 2009.

DELETE DUE DATE: 2:00 P.M. THURSDAY, MARCH 19, 2009

ADD DUE DATE: 2:00 P.M. THURSDAY, APRIL 2, 2009

DELETE SECTION 5.10.54 IN ITS ENTIRETY

SECTION 5.10.66 DELETE REFERENCE TO 180 DAYS

SECTION 5.10.66 REPLACE WITH A MINIMUM OF 3 YEARS

SECTION 5.10.42 SHOULD READ "WITHOUT COLLIN COUNTY PERSONNEL INTERVENTION"

ALL OTHER TERMS AND CONDITIONS OF THE PROPOSAL AND SPECIFICATIONS REMAIN THE SAME.

SINCERELY,
FRANKLIN YBARBO
PURCHASING AGENT

SEH

Inmate Telephone
Pre-Proposal Conference
Thursday, March 19, 2009

Regarding Question #28 on bidsync.com, Dr. Bob Johnson from ADB Consulting responded to the questions via telephone. Access can be obtained by Access to the Collin County network through a shared file or FTP site, they are flexible. Vendor can define best way to access.

Additional information regarding needs for the transcription and translation software – 1) need metadata associated with the call, will take in any format. 2) prefer audio file in compressed wave, non-proprietary.

The investigative staff at the SO fields calls from all over the country regarding needs for inmate phone recordings and records. They burn the requested information onto a disk. The investigative staff also testifies in Court how the system works. The administrator on the system has the ability to give users the authority to burn CD's.

Functions that investigators are looking for in the system:

- 1) capability of sending a recording to a person
- 2) Ease of use of software
- 3) Ability to access the software remotely for those not on the Collin County network via VPN. The county has several remote offices that are not the Collin County network
- 4) Ability to perform queries

Vast majority of work is done listening to a call recording but live calls are monitored on occasion.

The County would like a minimum of 3 years worth of storage of call recordings and call detail

The current system uses backup tapes.

Integration to Odyssey (Tyler Technologies) will take place spring of 2010. There will be an integration needed to send information from Odyssey to the Inmate Phone vendor.

Are the phones ever shut down? All phones except for booking are turned off from 10:00 p.m. to 6:00 a.m.

The County does not currently use officer check in. This should be deleted from the specification.

Our definition of prepay is when an inmate's family can set up a budget to receive phone calls. Vendors are encouraged to provide different calling plans to the County. The County does not currently use pre-paid card purchased by the inmates.

It was discussed that the County does need two (2) workstations. The County is giving vendors the option of providing additional equipment in order to enhance the investigators ability to investigate. i.e. it was discussed in this meeting that the County is interested in 5 mobile data computers.

Meeting Attendees:

Alec Sidwa	Infinity Networks
Maurice Mascorro	Infinity Networks
John Crawford	Synergy Telecom Service Co.
Tom Miller	Public Communication Services
Susan Montague	Consolidated Communications
Jenna Denson	Value-Added Communications
Mark Montgomery	Value-Added Communications
Rick Ferguson	GTL
Heather White	Securus
Arriana Brookes, Phone	PCS
Joe Garbe, Phone	PCS
Richard Torgersrud, Phone	Synergy
Chuck Ruckel	Collin County
Jeff Brownrigg	Collin County
Randy Clark	Collin County
Albert Juarez	Collin County
Mark Sanderson	Collin County
Sara Hogle	Collin County
Michalyn Rains	Collin County
Diane Stubbs	Collin County
Chris Havey	Collin County