

May 11, 2009

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Appriss
Technology to serve and protect™

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502-561-8463 800-816-0491
www.appriss.com

The Honorable Keith Self
Collin County
210 South McDonald, #626
McKinney, TX 75069

Dear Judge Self:

This letter is to walk you through the 2010 renewal process for the VINE (Victim Information & Notification Everyday) program. Your original service period will end as of August 31, 2009.

Soon you should be receiving your Maintenance Contract from the OAG to cover these costs going forward for renewal through August 31, 2010. **We would like to have all Service Agreement Renewals back to our office no later that June 29, 2009, so we have plenty of time to process.** In addition, we have attached a few items that will require action on your part to complete the process. A description of each and any action required follows:

- **Exhibit R-06 Maintenance Renewal.** This item shows the Total Renewal Amount that the OAG agrees to cover. The OAG has received a copy of this document and has confirmed the dollar amounts and expiration date. This document is for your information.
- **Service Agreement Renewal.** This agreement is between Appriss and Collin County. The cost of the renewal should agree with Exhibit R-05. Please sign the enclosed documents and return one copy to Appriss at the above address, one copy to Chris Gersbach at the Texas Attorney Generals Office – MC -004 at P.O. Box 12548, Austin, TX 78711-2548 and retain one copy for your records.

Note: Invoices for the fiscal year 2010 will not be mailed to the County until September 1, 2009.

If you have any questions or need additional information, please contact me at 800/816-0491 ext. 3850.

Sincerely,
Appriss Inc.



Colleen G. Heslin
Account Specialist

Enclosures

**Exhibit R-06 Maintenance Renewal
Automated Victim Notification Services
Collin County**

Category: Pilot - Large

Subject to the terms and conditions included in the Agreement, this Exhibit R-06 Schedule of Payments shall describe the payments that Customer shall pay to Appriss.

Maintenance Amount. Customer shall pay Appriss a maintenance amount for the Renewal of Services determined as follows. This Renewal will extend services through August 31, 2010.

Jail Maintenance Amount	District Court Maintenance Amount	Annual Maintenance Amount (12 Months)	# of Months Through 8/31/10	Total Maintenance Amount Due
\$25,817	\$4,291	\$30,108	12 Months	\$30,108

Out of Scope Costs.¹ These services will be billed directly to the County and may not be reimbursed by the Office of the Attorney General's Grant Program.

Additional costs will be incurred for out of scope work. There will only be three events that constitute out of scope work: (1) if Customer moves their facility requiring Appriss to move interface equipment and telephone lines, then a site move charge will not to exceed \$1,500; (2) if Customer changes its booking system and replaces it with another system for which the Appriss has already built an interface, then there will be a one time charge not to exceed \$3,000; and (3) third if Customer changes its booking system and replaces it with another system for which the Appriss has not built previously an interface then there will be a one time charge not to exceed \$5,000.

- | | | |
|----------------------------------|--|--|
| <i>1. Customer Facility Move</i> | <i>2. Change of Booking System to vendor-standard system</i> | <i>3. Change of Booking System to non-Vendor-standard system</i> |
| not-to-exceed \$1,500 | not-to-exceed \$3,000 | not-to-exceed \$5,000 |

Additional Services²

Any services, not covered by this Agreement and provided by Appriss shall be billed to Customer at the following rates:

Standard Hourly rate	Overtime Hourly Rate
not-to-exceed \$160 / hour	not-to-exceed \$175 / hour

Services After Termination. Subject to the terms and conditions included in the Agreement, the cost of Services provided by Appriss to the Customer shall be governed by the following payment terms. Following either the expiration or termination of this Agreement, then Customer shall pay Appriss an amount equal to 1/12th the then current Annual Maintenance Fee, for each month that the Customer elects to receive the Services. Customer may elect to receive the Services for any increment of months up to the maximum time period stated in the Agreement.

¹ based on subsection V. *Out of scope cost for county changes* in the *Service Price* section of the *Vendor Certification*.

² prices as defined in the Appriss's Price Proposal dated August 15th, 2002.

