



**COLLIN COUNTY**

Office of the Purchasing Agent  
2300 Bloomdale Road  
Suite 3160  
McKinney, Texas 75071  
www.collincountytx.gov

COLLIN COUNTY, TEXAS

ADDENDUM No. ONE (1)

RFP No. 03204-10

REQUEST FOR PROPOSAL

FOR

SERVICES: GPS, OFFENDER MONITORING

DATE: MAY 3, 2010

NOTICE TO ALL PROSPECTIVE OFFERORS:

PLEASE MAKE THE FOLLOWING CHANGES TO THE REQUEST FOR PROPOSAL:

CHANGE DUE DATE FROM:  
THURSDAY, APRIL 29, 2010 @ 2:00 P.M.

CHANGE DUE DATE TO:  
THURSDAY, MAY 6, 2010 @ 2:00 P.M.

**CHANGE SECTION 4.0 COST CRITERIA FOR EVALUATION:**

Cost for services: Active – max 30 points Passive – max 5 points Replacement Unit – max 5 points	40
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**ADD ITEM 5.15.1**

IF THE OFFENDER HAS BEEN SET UP AS OFFENDER PAID VENDOR WILL BE RESPONSIBLE FOR COLLECTING FROM OFFENDER. THE COUNTY WILL NOT BE RESPONSIBLE FOR PAYMENT. THE ONLY INSTANCE WHERE THE COUNTY WOULD BE RESPONSIBLE WOULD BE IF THE COUNTY DETERMINES THE OFFENDER AS INDIGENT, BY THE COUNTY, IF INDIGENT THE COUNTY WILL BE RESPONSIBLE FOR 75% OF THE FEE AND THE OFFENDER 25% OF THE FEE.

**DELETE ITEM 5.23.7 AND ADD THE FOLLOWING:**

5.23.7 AFTER DEPARTMENT PERSONNEL HAVE USED THE WEB-BASED SOFTWARE TO ESTABLISH SCHEDULES AND ZONES (INCLUSION AND EXCLUSION) PARAMETERS, IT IS DESIRED THAT SAID PARAMETERS BE STORED ON BOTH THE GPS TRACKING UNIT AND ON THE VENDOR'S CENTRAL HOST SYSTEM SIMULTANEOUSLY. THE COUNTY DESIRES A GPS TRACKING UNIT THAT CAN INDEPENDENTLY VERIFY AND RECORD PARAMETER COMPLIANCE/VIOLATIONS WITHOUT FURTHER COMMUNICATION WITH THE CENTRAL HOST SYSTEM. THIS WOULD INCLUDE BOTH EQUIPMENT VIOLATIONS AND ZONE VIOLATIONS.

DESCRIBE HOW THE PROPOSED SYSTEM WOULD ACCOMPLISH THIS.

**DELETE ITEM 5.23.9 AND ADD THE FOLLOWING:**

5.23.9 THE GPS TRACKING UNIT SHALL HAVE THE CAPABILITY TO NOTIFY THE OFFENDER OF INSTANCES OF NON-COMPLIANCE BY USING AT LEAST ONE OF THE FOLLOWING METHODS 1) DISPLAYING TEXT, 2) ISSUING AUDIBLE TONES, 3) DISPLAYING LED LIGHTS OR 4) VIBRATIONS. THE UNIT SHALL BE ABLE TO NOTIFY THE OFFENDER OF SUCH INSTANCES EVEN IN THE ABSENCE OF COMMUNICATIONS WITH THE CENTRAL HOST SYSTEM.

**DELETE ITEM 5.23.19 AND ADD THE FOLLOWING:**

5.23.19 THE UNIT SHALL RECORD AND STORE GPS TRACKING POINTS WITH CORRESPONDING TIME/DATE STAMPS AT FREQUENCIES OF AT LEAST ONCE EVERY 60 SECONDS REGARDLESS OF VIOLATION STATUS AND AT LEAST ONCE EVERY 15 SECONDS DURING VIOLATION STATUS.

**DELETE ITEM 5.23.21 AND ADD THE FOLLOWING:**

5.23.21 THE UNITS OFFERED BY VENDOR SHALL HAVE BEEN IN USE BY A LAW ENFORCEMENT, CORRECTIONS OR PROBATION DEPARTMENT IN THE U.S. FOR AT LEAST TWO YEARS OR IF THE UNITS ARE NEWER THAN 2 YEARS, THE VENDOR MUST PROVIDE DATA TO ALLOW THE COUNTY TO DETERMINE THE RELIABILITY OF THE UNIT OUT IN THE FIELD.

**SECTION 5.24 SOFTWARE/HOSTING REQUIREMENTS, ADD “RESPONSE REQUIRED” TO ITEMS IN THIS SECTION.**

**ADD ITEM 5.26**

5.26 LOST OR DAMAGED EQUIPMENT: IT WILL BE THE RESPONSIBILITY OF VENDOR TO COLLECT FROM OFFENDER FOR ANY LOST OR DAMAGED EQUIPMENT.

**DELETE SECTION 6.3 AND REPLACE WITH THE FOLLOWING:**

6.3 ATTACHMENTS SHALL INCLUDE ALL INFORMATION REQUIRED OF EACH VENDOR IN THE

FOLLOWING ORDER:

6.3.1 VENDOR’S RESPONSE TO “RESPONSE REQUIRED”

6.3.2 COST – PRICE PER DAY FOR ACTIVE GPS UNIT – INVOICE COUNTY DIRECTLY 6.3.3 COST – PRICE PER DAY FOR PASSIVE GPS UNIT

6.3.4 COST – ANY ADDITIONAL COSTS, INCLUDING UNIT REPLACEMENT COST

6.3.5 COST - PRICE PER DAY FOR ACTIVE GPS UNIT – OFFENDER PAID

6.3.6 COST – PRICE PER DAY FOR PASSIVE GPS UNIT – OFFENDER PAID

RESPONSE TO QUESTIONS & ANSWERS - ATTACHED

ALL OTHER TERMS AND CONDITIONS OF THE PROPOSAL AND SPECIFICATIONS REMAIN THE SAME.

SINCERELY,  
FRANKLIN YBARBO  
PURCHASING AGENT

SEH

**4.0 EVALUATION CRITERIA AND FACTORS**

The award of the contract shall be made to the responsible offeror whose proposal is determined to be the lowest and best evaluated offer resulting from taking into consideration the relative importance of price and other factors.

The objective of Collin County is to enter into a contract with the Vendor that proposes the best services at the best price. An evaluation process utilizing a numeric score will be used to review the proposals. The review process may include an opportunity for a brief oral presentation by the proposer(s) before the Collin County Review Committee. The evaluation factors and point values are as follows:

The evaluation criteria will be grouped into factors as follows:

CRITERIA	VALUE
The thoroughness of the proposal and the extent to which the content of the proposal addresses the Required Services, as detailed in this Request for Proposal. - Vendors may be asked to demonstrate equipment to Collin County Device meeting Functional Requirements	40
Training	5
Inventory – Spare Parts	5
Vendors past performance in providing similar services	10
Cost for services: ( <b>updated 5/3/2010, Addendum #1</b> ) Active – max 30 points Passive – max 5 points Replacement Unit – max 5 points	40
Total Value	100

**5.0 SPECIAL CONDITIONS AND SPECIFICATIONS**

5.1 Authorization: Request for Proposals will be received for Services: GPS, Offender Monitoring.

5.2 Intent of Request for Proposal: The purpose of this Request for Proposal is to provide offerors with sufficient information to prepare a proposal for monitoring equipment to provide passive and active GPS (Global Positioning System) monitoring of offenders.

5.3 Term: Provide for a term contract commencing date of award and continuing through and including August 31, 2011 with option for three (3) one (1) year renewals.

5.4 Funding: Funds for payment have been provided through the Collin County budget approved by the Commissioners’ Court for this fiscal year only. State of Texas statutes prohibit the County from any obligation of public funds beyond the fiscal year for which a budget has been approved. Therefore, anticipated orders or other obligations that may arise past the end of the current Collin County fiscal year shall be subject to budget approval.

5.5 Price Reduction: If during the life of the contract, the vendor's net prices to its customers for the same product(s) and/or services shall be reduced below the contracted price, it is understood and agreed that the County shall receive such price reduction.

5.6 Price Redetermination: A price redetermination may be considered by Collin County only at the renewal date of the contract. All requests for price redetermination shall be in written form, shall be submitted a minimum of thirty (30) days prior to renewal date and shall include documents supporting price redetermination such as Manufacturer's direct cost, postage rates, Railroad Commission rates, Federal/State minimum wage law, Federal/State unemployment taxes, F.I.C.A, Insurance Coverage Rates, etc. The bidder's past experience of honoring contracts at the bid price will be an important consideration in the evaluation of the lowest and best bid. Collin County reserves the right to accept or reject any/all of the price redetermination as it deems to be in the best interest of the County.

5.7 Completion/Response Time: Vendor shall place product(s) and/or complete services at the County's designated location within one (1) business day of notification.

5.8 Delivery/Setup/Installation Location: Locations for delivery and installation will be stated at time of notification.

5.9 Testing: Testing may be performed at the request of Collin County, by an agent so designated by the County, without expense to Collin County.

5.10 Samples/Demos: When requested, samples/demos shall be furnished to the County at no expense. Vendors may be asked to provide a 30 minute demonstration of their proposed equipment as part of this RFP at a time and place to be determined by Collin County.

5.11 Descriptive Literature: If submitting manually, each bidder is requested to submit with this bid THREE (3) copies of descriptive literature sufficient in detail to enable an intelligent comparison of the specification of the product(s) bid. Failure to provide literature with this Request for Quote may result in rejection of the bid or that part of the bid.

5.12 Approximate Usage: Estimated annual quantities are given for each commodity. Approximate usage does not constitute an order, but only implies the probable quantity the County will use. Commodities will be ordered on an as-needed basis.

5.13

CSCD (Adult Probation): approximately sixty (60) offenders annually, average 15 per month. Average number of days per offender is ninety (90)

Collin County Justice Center (Pre-Trial Release): approximately twenty (20) offenders annually, average 7 per month. Minimum thirty (30) day commitment up to two (2) years (applies only one (1) or two (2) inmates)

5.14 Objectives: The principal program objective is a reduction of commitments to the Collin County Justice Center.

5.15 Statement of Work: Collin County anticipates utilizing GPS monitoring services as an alternative to incarceration due to revocation of non-violent offenders as a condition of pre-trial release, surety bond, and as a condition of appeal bond for both felony and misdemeanor high risk offenders.

5.15 Invoicing: CSCD is looking at the option of Offender paid invoices. Vendor shall provide pricing for Offender paid invoices and County paid invoices. Regarding County paid invoices, vendor shall invoice CSCD and Pre-Trial Release on two (2) separate invoices.

5.15.1 – If the offender has been set up as offender paid vendor will be responsible for collecting from offender. The county will not be responsible for payment. The only instance where the county would be responsible would be if the county determines the offender as

indigent, by the county, if indigent the county will be responsible for 75% of the fee and the offender 25% of the fee. **(updated 5/3/2010, addendum #1)**

- 5.16 Monitoring will be done by the offeror at the offeror's location.
- 5.17 MAINTENANCE AND SUPPORT - Response Required –
- 5.17.1 Vendor shall maintain replacement parts during the term of the contract and shall service and/or replace defective parts within twenty-four (24) hours of any malfunction. If unit is not operable, a loaner/replacement unit shall be available to maintain continuous monitoring of offender.
- 5.17.2 Vendor shall provide twenty-four (24) hour technical service and support.
- 5.18 INVENTORY – Response Required - Vendor shall provide two (2) shelf units at no additional charge to both pre-trial release and Adult Probation (CSCD) for a total of four (4) shelf units. If either department needs to replenish their stock, a request for new equipment should take no longer than one (1) business day from date and time of request.
- 5.19 TRANSITION PERIOD: At the end of this contract should another vendor be awarded the contract all participants with over thirty (30) days left of monitoring will be changed out to the new vendor. If a participant has less than thirty (30) days left on the monitor the existing vendor will continue to monitor until completion date for that participant.
- 5.20 Storage of Data
- 5.20.1 Collin County requires storage of each participant's monitoring data for the life of the contract. Collin County requests this information be stored on an electronic storage medium and provided to Collin County upon written request. Upon termination of the contract, electronic copies of all data shall become the exclusive property of Collin County and vendor shall provide affidavit that all participants' records have been removed from their system.
- 5.21 Confidentiality
- 5.21.1 Confidentiality of offender records shall not be compromised. Offeror shall prevent unauthorized access to this data. Unauthorized access to the system shall not be allowed nor information disclosed to any third party without prior written authorization from Collin County.
- 5.21.1.1 Any personal or monitoring information for any offender made available shall only be used for the purpose of carrying out the provisions of this contract, and shall not be divulged nor made known in any manner to any person except as may be necessary in the performance of this contract.
- 5.21.1.2 Successful offeror agrees to assume responsibility for protection of the confidentiality of offender records and that all work shall be performed under the supervision of the vendor or the vendor's representative(s).
- 5.21.1.3 Each designated staff member of the vendor to whom information may be available or disclosed shall be notified in writing by the vendor that information disclosed to such employee can be used only for a purpose and to the extent authorized herein.
- 5.21.1.4 Vendor shall notify Collin County immediately upon receipt of any legal process requiring disclosure of records of participants.
- 5.22 TRAINING - Response Required: Vendor to provide at least one (1) initial training session of at least four (4) hours each for both pre-trial release and CSCD (Adult Probation). This would be a total of two (2) training sessions at start of contract. Vendor shall also provide on-

going training as needed. A training manual should also be made available to both pre-trial release and CSCD (Adult Probation).

### 5.23 GPS Monitoring - Functional Requirements – Response Required

- 5.23.1 The GPS Tracking unit shall attach to the offender as a bracelet (i.e. “one piece system”)
- 5.23.2 The unit shall be FCC certified
- 5.23.3 The GPS Tracking Unit/Monitoring Bracelet shall be lightweight.
- 5.23.4 The monitoring unit shall not pose a safety hazard to the offender or others. Provide warranty/indemnity information.
- 5.23.5 The monitoring unit shall function reliably under normal environmental and atmospheric conditions.
- 5.23.6 The unit shall transmit data, including offender's monitoring status and GPS tracking points to a central host system operated by the vendor.
- 5.23.7 After department personnel have used the web-based software to establish schedules and zones (inclusion and exclusion) parameters, it is desired that said parameters be stored on both the gps tracking unit and on the vendor's central host system simultaneously. The county desires a gps tracking unit that can independently verify and record parameter compliance/violations without further communication with the central host system. This would include both equipment violations and zone violations. Describe how the proposed system would accomplish this. **(updated 5/3/2010, Addendum #1)**
- 5.23.8 When the GPS tracking unit recognizes that a violation has occurred, the unit shall log the violation on-board and initiate a data transfer with the central host system, regardless of the next preset “call in” time. The central host system shall immediately notify the department and or other identified persons (e.g. victims, officers, law enforcement) of the violation. Provide Literature and/or sample data
- 5.23.9 The GPS tracking unit shall have the capability to notify the offender of instances of non-compliance by using at least one of the following methods 1) displaying text, 2) issuing audible tones, 3) displaying led lights or 4) vibrations. The unit shall be able to notify the offender of such instances even in the absence of communications with the central host system. **(updated 5/3/2010, Addendum #1)**
- 5.23.10 The unit shall automatically identify and send key event and general information to the central host system pertaining to the activities of the offender, the unit, and the transmitter as follows:
  - 5.23.10.1 Unauthorized absence from his or her residence.
  - 5.23.10.2 Proximity violation (tracking unit not receiving transmitter signal).
  - 5.23.10.3 Equipment malfunctions (all installed components).
  - 5.23.10.4 Tampering with equipment (all installed components).
  - 5.23.10.5 Power degradation (electrical loss or reserve backup power low).\
  - 5.23.10.6 Location verification failure (includes loss of GPS signals).
  - 5.23.10.7 Missed calls from the tracking unit.
  - 5.23.10.8 Exclusion and inclusion zone violations (The offender traveled to an unauthorized location)
  - 5.23.10.9 The location and movement of the offender
- 5.23.11 The monitoring unit shall include an internal clock and shall date/time stamp all recorded events.

- 5.23.12 The unit shall have the ability to continue to record and store monitoring data in the event of a communications disruption with the central host system. Once communication is restored, the unit shall transmit all data to central host system. Indicate the data storage time lengths.
- 5.23.13 The unit shall have the ability to store all monitoring data in the event of an extended power failure. Once communication and power is restored, the unit shall transmit all data to central host system. Indicate time limits and provisions for back up
- 5.23.14 The unit shall be equipped with tamper detection and a notification system that records a violation if/when the unit's case is opened and notifies the central host system of such violations.
- 5.23.15 The unit shall be equipped with tamper detection and a notification system that records a violation if/when the unit's battery is removed and notifies the central host system of such violations.
- 5.23.16 The GPS tracking unit shall incorporate a system that can detect motion in the absence of both GPS and cellular availability. The unit shall log whether or not the unit is in motion. Bidder shall describe the motion detection system incorporated.
- 5.23.17 The unit shall have a tracking device (Homing Signal) built in the GPS. This will allow the GPS Unit to still be able to be located once the GPS Battery goes dead. The battery in the GPS Unit can go dead due to offender not charging the unit; therefore the GPS Unit's location is lost.
- 5.23.18 The unit shall have the capability to record a violation if/when the unit has simultaneously been in motion and has not received GPS signals for a predetermined amount of time. The unit shall be able to notify the central host system of such violations during the next data transfer.
- 5.23.19 The unit shall record and store GPS tracking points with corresponding time/date stamps at frequencies of at least once every 60 seconds regardless of violation status and at least once every 15 seconds during violation status. **(updated 5/3/2010, Addendum #1)**
- 5.23.20 The unit shall have a battery life exceeding 12 hours between charges. The County prefers a battery of life of 24 hours between charges.
- 5.23.21 The units offered by vendor shall have been in use by a law enforcement, corrections or probation department in the U.S. for at least two years or if the units are newer than 2 years, the vendor must provide data to allow the county to determine the reliability of the unit out in the field. **(updated 5/3/2010, Addendum #1)**
- 5.23.22 The unit shall be legally patented and in compliance with U.S. patent laws.
- 5.23.23 The unit shall have batteries which are easily charged and swapped out by offender or shall "plug" into standard power supplies. Charging system shall be lightweight and accommodate 110V (domestic) and 220V (international) power supplies. Charging system shall include a light to indicate whether the GPS unit is charging or has a full charge.
- 5.23.24 The transmitter bracelet shall be water resistant Please indicate depth of water resistance.
- 5.23.25 The transmitter shall have dual tamper detection utilizing electronic and fiber optic tamper mechanisms.

- 5.24 Software/Hosting Requirements (Response Required) (**updated 5/3/2010, Addendum #1**)
- 5.24.1 The vendor shall provide a web-based software application that provides department personnel with access to vendor's central host system.
  - 5.24.2 The application shall be accessible through a standard web browser interface.
  - 5.24.3 The application shall utilize security protocols that will prevent unauthorized access to the database and the offender information contained therein.
  - 5.24.4 The application shall not require installation on County computers.
  - 5.24.5 This application shall be the single point for the department to setup and access information relative to GPS.
  - 5.24.6 The application shall allow County personnel to view information about the offender, including but not limited to personal information, current electronic monitoring data, violation statuses, notification settings and reports.
  - 5.24.7 The application shall allow County personnel to enroll/edit/ remove offenders without calling the monitoring center.
  - 5.24.8 The application shall allow County personnel to create, edit, delete and apply monitoring parameters (such as daily/weekly schedules) for individual offenders or groups of offenders.
  - 5.24.9 The application shall allow for notifications to be sent to County personnel via email, text message/page, and facsimile.
  - 5.24.10 The application shall allow the County personnel to enter information to initiate multiple alert notifications (i.e. victims, officers, law enforcement) for specified key events (i.e. notify victim when an offender comes near an exclusion zone) or non-compliance with monitoring parameters.
  - 5.24.11 The application shall allow department personnel to filter report results by violation/event.
  - 5.24.12 County personnel shall be able to use the application to create, edit, and apply inclusion and exclusion zones.
  - 5.24.13 County personnel shall be able to create schedules for offenders and apply zones to these schedules.
  - 5.24.14 Application shall have the ability to display status and history of, at a minimum, the following violations:
    - 5.24.14.1 Strap tamper
    - 5.24.14.2 Inclusion zone violation
    - 5.24.14.3 Exclusion zone violation
    - 5.24.14.4 GPS tracking unit in motion with no GPS
    - 5.24.14.5 GPS tracking unit case tamper
    - 5.24.14.6 Battery levels/charging history
  - 5.24.15 The application shall enable County to find up-to-date location and monitoring information for any offender. This "location request" function shall display offender location within two (2) minutes of request unless wireless coverage unavailable.
  - 5.24.16 The application shall display location of the offender on an interactive map containing recognizable state, county, municipality, and street names.
  - 5.24.17 The application shall display every GPS point recorded by field units.
  - 5.24.18 The application shall allow County personnel to easily zoom in and out by dragging the mouse to designate an area.

5.24.19 The application shall allow the County personnel to easily determine the approximate address of any tracking point.

5.25 Alcohol and Drug Monitoring:

5.25.1 Please submit descriptive information and pricing regarding equipment for Alcohol and Drug Monitoring.

5.26 Lost or damaged equipment: it will be the responsibility of vendor to collect from offender for any lost or damaged equipment. **(updated 5/3/2010, Addendum #1)**

## **6.0 PROPOSAL FORMAT**

### 6.1 PROPOSAL FORMAT REQUIREMENTS

The proposal shall, at a minimum, include a Table of Contents detailing sections and corresponding page numbers, and shall be printed on letter-size (8-1/2"x 11") paper and if submitting manually, assembled with spiral-type bindings or staples. **DO NOT USE METAL-RING HARD COVER BINDERS** (If providing hard copy). Each section of the proposal shall be clearly designated, vendor may choose to upload information to [.bidsync.](#) or submit a manual proposal, to make the information easily understandable and accessible to the reviewer. All proposals shall be submitted in the following format:

- 6.1.1 Cover Page w/RFP Name and Number
- 6.1.2 Transmittal Letter to include:
  - 6.1.2.1 Name, address, and phone and fax number of Vendor(s); and
  - 6.1.2.2 Name, title, and signature of the official authorized to execute the Contract – (may submit signature page via Bid Sync).

### 6.2 Summary Information (No more than 5 pages total)

- 6.2.1 Identification of Vendor including a brief history of operations;
- 6.2.2 Vendor's licenses and accreditations;
- 6.2.3 Vendor's statement of understanding of the proposal and program objectives;
- 6.2.4 Resources to be utilized to implement the proposal;
- 6.2.5 Qualifications of staff providing services; and

### 6.3 Attachments shall include all information required of each Vendor in the following order (see Section 4.0 for cost criteria breakdown): **(updated 5/3/2010, Addendum #1)**

- 6.3.1 VENDOR'S RESPONSE TO "RESPONSE REQUIRED"
- 6.3.2 COST – Price per day for Active GPS Unit – invoice County Directly
- 6.3.3 COST – Price per day for Passive GPS Unit
- 6.3.4 COST – Any additional costs, including Replacement Cost
- 6.3.5 COST - Price per day for Active GPS Unit – Offender paid
- 6.3.6 COST – Price per day for Passive GPS Unit – Offender paid

### 6.4 INFORMATION REQUIRED OF VENDOR

Each Proposal shall contain the following information:

- 6.4.1 Name, title, and telephone number of Vendor's contact person for all inquiries. The contact person shall be responsible for fielding all inquiries from the County and/or CSCD and providing the Vendor's response.
- 6.4.2 Business form of Vendor (e.g., corporation, partnership, sole proprietor)
  - 6.4.2.1 If a corporation, include the date and state of incorporation.
  - 6.4.2.2 Vendor's Tax Identification Number.
  - 6.4.2.3 Names and addresses of Vendor's principal officers, directors, or partners.
  - 6.4.2.5 Vendor's organizational chart.
- 6.4.3 Complete reference information for all public and private institutions or agencies to which the Vendor provides or has provided similar services (minimum of three).

## Question and Answers for Bid #03204-10 - SERVICES: GPS, OFFENDER MONITORING

### OVERALL BID QUESTIONS

#### Question 1

Please define "Active" GPS, as it pertains to this bid. (Submitted: Apr 19, 2010 11:52:25 AM CDT)

#### Answer

- With an active GPS unit we would like to be notified immediately of any zone violation. (Answered: Apr 29, 2010 2:17:16 PM CDT)

#### Question 2

Does the County issue a purchase order every time a new device is ordered, or is it a PO for the full amount for the year? (Submitted: Apr 19, 2010 11:53:28 AM CDT)

#### Answer

- Currently a purchase order is issued each month after invoices have been reviewed and approved for payment. (Answered: Apr 19, 2010 3:11:08 PM CDT)

#### Question 3

How many offenders are monitored on the Drug and Alcohol device? (Submitted: Apr 19, 2010 11:53:58 AM CDT)

#### Answer

- None (Answered: Apr 21, 2010 2:14:07 PM CDT)

#### Question 4

On page 6, item 1.6 calls out, "It is understood that Collin County, Texas reserves the right to accept or reject any and/or all Bids/Quotes/Proposals/Submittals for any or all products and/or services covered in an Invitation For Bid (IFB), Request For Qualifications (RFQ), Request For Proposal (RFP), Request For Information (RFI), Competitive Sealed Proposal (CSP), and Quotation, and to waive informalities or defects in submittals or to accept such submittals as it shall deem to be in the best interest of Collin County." Based on our review of the RFP documentation, the County has a number of requirements with the wording of "shall" and "must" which, taken in total, may severely limit the participation of vendors' participation in this process. Some are unique to one or two vendors and there is the possibility that no one vendor may be able to meet all of the specifications, opening the process to protest.

We respectfully suggest that the County include the following language in the RFP:

It is understood that no one system may be able to meet all of the listed requirements in their entirety. We encourage vendors to be as comprehensive as possible in their proposal response.

Electronic monitoring systems and services are continually evolving and a vendor may have solutions that meet or exceed the requirements listed in the RFP when it was written that the County may find advantageous. This language allows the County to receive bids from vendors that meet the intent of the RFP (item 5.3) . Including this language in the RFP will confirm that the County is willing to accept alternatives that achieve the goals of the RFP and are deemed in the best interest of Collin County. This could potentially eliminate protests by some vendors who may try to interpret an alternative as not conforming to the requirements of the RFP. (Submitted: Apr 19, 2010 3:29:31 PM CDT)

#### Answer

- Please take an exception to any item that you cannot meet as described. (Answered: Apr 21, 2010 2:14:07 PM CDT)

#### Question 5

Who is the incumbent vendor? (Submitted: Apr 19, 2010 3:29:55 PM CDT)

#### Answer

- Recovery Healthcare with the ProTech solution **(Answered: Apr 19, 2010 3:48:17 PM CDT)**

**Question 6**

What is the current price per day cost for the following services (if offered) by the incumbent vendor?

Active GPS Unit – County Paid: \_\_\_\_\_

Passive GPS Unit – County Paid: \_\_\_\_\_

Active GPS Unit – Offender paid: \_\_\_\_\_

Price per day for Passive GPS Unit – Offender paid: \_\_\_\_\_

Any additional costs: \_\_\_\_\_ **(Submitted: Apr 19, 2010 3:30:19 PM CDT)**

**Answer**

- Active - County Paid \$7.00 per day
- Passive - County Paid \$5.00 per day

We do not currently have Offender Paid services. **(Answered: Apr 19, 2010 3:48:17 PM CDT)**

**Question 7**

In Item 6.3, the RFP lists that items 6.3.2 and 6.3.5 will be used for evaluation purposes. We have several questions:

- Will the County please confirm that these will be the only two items that will be included in the "Cost of Services" section of the Evaluation criteria (item 4.0)?
- If yes, will these items be valued each at 50% of the "Cost of Services" total, or will they be weighted differently in this section's total?
- If no, could the County provide the items and values assigned that will make up the "Cost of Services" section in the Evaluation criteria? **(Submitted: Apr 19, 2010 3:30:51 PM CDT)**

**Answer**

- The evaluation factor for cost will be the following:

Cost Calculation:

Value - 30 Points

Active CSCD Offender Paid:  $15 \times \text{Vendor Cost} = \text{Active CSCD Offender Paid Monthly Cost} +$   
 Active Pre-Trial County Paid  $7 \times \text{Vendor Cost} = \text{Active Pre-Trial Release Monthly Cost}$

Value - 5 Points

Passive Offender Paid  $15 \times \text{Vendor Cost} = \text{Passive CSCD Offender Paid Monthly Cost} +$   
 Passive Offender Paid  $7 \times \text{Vendor Cost} = \text{Passive Pre-Trial Release Monthly Cost}$

Value - 5 Points

Offender Paid Replacement Cost  $8 \times \text{Vendor Cost} = \text{Replacement Cost}$  **(Answered: May 3, 2010 8:50:44 AM CDT)**

**Question 8**

In Item 6.3, the RFP asks for pricing for offender paid pricing for both active & passive GPS. We have several questions.

- If the county elects the offender pay option, will the contractor be responsible for billing & collecting from offenders?
- In the event the offender does not pay, will the county pay amounts unable to be collected from the offender?
- Will the county entertain innovative offender pay solutions that are based on ability to pay and that provide for an indigent fund? **(Submitted: Apr 21, 2010 10:21:55 AM CDT)**

**Answer**

- a)yes
- b)the County may determine that the offender is indigent if that is the case then the County will pay 75% and Offender responsible for 25%.(wording will be added to the specifications).
- c)vendor may describe other solutions. **(Answered: Apr 28, 2010 1:29:05 PM CDT)**

**Question 9**

What are the annual appropriations for this program? **(Submitted: Apr 22, 2010 8:40:29 AM CDT)**

**Answer**

- \$30,000-\$35,000 (Answered: Apr 22, 2010 11:41:08 AM CDT)

**Question 10**

How many of each GPS type is currently being used?

- Total Number Active GPS units?
- Total Number of Passive GPS units? (Submitted: Apr 22, 2010 8:40:50 AM CDT)

**Answer**

- Pre-Trial Release - Active 20 - Passive 0

CSCD amounts will be posted later. (Answered: Apr 28, 2010 1:29:05 PM CDT)

- CSCD - Active 13 - Passive 0 (Answered: Apr 29, 2010 9:23:15 AM CDT)

**Question 11**

Please how often the Active GPS Unit acquires a GPS point and how often it transmits data to the monitoring system? (Submitted: Apr 22, 2010 8:41:16 AM CDT)

**Answer**

- Active GPS unit acquires a GPS point ever minute and transmits data to the monitoring system every hour. Immediately with a zone violation. (Answered: Apr 29, 2010 2:17:16 PM CDT)

**Question 12**

Please how often the Passive GPS Unit acquires a GPS point and how often it transmits data to the monitoring system? (Submitted: Apr 22, 2010 8:41:30 AM CDT)

**Answer**

- GPS unit acquires a GPS point ever minute and transmits data to the monitoring system every 6 hours (Answered: Apr 29, 2010 2:17:16 PM CDT)

**Question 13**

What is the average number of days that participants are required to be on the GPS Program? (Submitted: Apr 22, 2010 8:41:46 AM CDT)

**Answer**

- Per section 5.13

CSCD (Adult Probation): approximately sixty (60) offenders annually, average 15 per month. Average number of days per offender is ninety (90).

Collin County Justice Center (Pre-Trial Release): approximately twenty (20) offenders annually, average 7 per month. Minimum thirty (30) day commitment up to two (2) years (applies only one (1) or two (2) inmates). (Answered: Apr 22, 2010 9:30:03 AM CDT)

**Question 14**

Is the bid opening public? (Submitted: Apr 22, 2010 8:42:00 AM CDT)

**Answer**

- Yes (Answered: Apr 22, 2010 11:07:27 AM CDT)

**Question 15**

What is the model of the Protech equipment currently being used? (Submitted: Apr 22, 2010 8:42:12 AM CDT)

**Answer**

- Protech Smart One WMTD (Answered: Apr 29, 2010 9:23:15 AM CDT)

**Question 16**

Will the county be responsible for replacement cost of lost and damaged units that occur not related to normal wear and tear of the equipment? If not, what are the total number of transmitters lost over the past year, total number of tracking units lost over the past year, total number of docking stands lost over the past year? (Submitted: Apr 22, 2010 8:42:28 AM CDT)

**Answer**

- No vendor will be responsible for invoicing the offender for lost or damaged units.  
CSCD - 5  
Jail - 3 **(Answered: Apr 29, 2010 2:17:16 PM CDT)**

**Question 17**

If submitting responses manually, please confirm the agency would like vendors to submit 1 signed original and 3 copies? **(Submitted: Apr 22, 2010 8:42:43 AM CDT)**

**Answer**

- Correct **(Answered: Apr 22, 2010 11:07:27 AM CDT)**

**Question 18**

In the interest of thorough evaluation, would the agency please consider making section 5.24 Software/Hosting Requirements as "Response Required" Section? **(Submitted: Apr 22, 2010 8:42:58 AM CDT)**

**Answer**

- yes, it should be a response required section. Change will be made in Addendum. **(Answered: Apr 27, 2010 4:28:52 PM CDT)**

**Question 19**

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"The GPS tracking unit shall have the capability to notify the offender of instances of non-compliance by displaying a text or issuing audible tones. The unit shall be able to notify the offender of such instances even in the absence of communications with the central host system."

Some GPS devices in the industry use an audible tone to notify offenders of non-compliance, however we are unaware of any one-piece GPS devices that utilize text. Rather than issuing a noise alarm, which can often disrupt the public (i.e. in church or court), our device utilizes LED lights and vibrations to alert an offender of non-compliance.

We hereby request the solicitation read "The GPS tracking unit shall have the capability to notify the offender of instances of non-compliance through LED lights and vibrations. The unit shall be able to notify the offender of such instances even in the absence of communications with the central host system." **(Submitted: Apr 27, 2010 3:25:51 PM CDT)**

**Answer**

- New language will be added for 5.23.9

5.23.9 The GPS tracking unit shall have the capability to notify the offender of instances of non-compliance by using at least one of the following methods 1) displaying text, 2) issuing audible tones, 3) displaying LED lights or 4) vibrations. The unit shall be able to notify the offender of such instances even in the absence of communications with the central host system. **(Answered: Apr 28, 2010 1:29:05 PM CDT)**

**Question 20**

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"Proximity violation (tracking unit not receiving transmitter signal)."

Collin County's request for a one-piece GPS device does not warrant including such language. Only two-piece GPS devices require a "proximity violation."

We hereby request this requirement be deleted. **(Submitted: Apr 27, 2010 3:26:17 PM CDT)**

**Answer**

- If the question does not apply please state, "does not apply" in your response. **(Answered: Apr 28, 2010 1:29:05 PM CDT)**

**Question 21**

5.23.7 After department personnel have used the web-based software to establish schedule and zone (inclusion and exclusion) parameters, said parameters shall be stored on both the GPS tracking unit and on the vendor's central host system

simultaneously. The GPS tracking unit shall independently verify and record parameter compliance/violations without further communication with the central host system. This includes both equipment violations and zone violations. Describe how the proposed system would accomplish this.

The content of this requirement describes a specific engineering and manufacturing design for reporting GPS activity between the ankle bracelet and central computer to record parameter compliance/violations. This requirement as stated may provide a competitive advantage to the current vendor and limit Collin County exposure to more efficient and current engineering design to achieve its goal. It is recommended that the above 5.2 3.7 requirement and be restated as follows

After department personnel have used the web-based software to establish schedules and zones (inclusion and exclusion) parameters, it is desired that said parameters be stored on both the GPS tracking unit and on the vendor's central host system simultaneously. The County desires a GPS tracking unit that can independently verify and record parameter compliance/violations without further communication with the central host system. This would include both equipment violations and zone violations.

Describe how the proposed system would accomplish this. **(Submitted: Apr 29, 2010 9:23:25 AM CDT)**

#### Answer

- This item will be changed to ....

5.23.7 After department personnel have used the web-based software to establish schedules and zones (inclusion and exclusion) parameters, it is desired that said parameters be stored on both the GPS tracking unit and on the vendor's central host system simultaneously. The County desires a GPS tracking unit that can independently verify and record parameter compliance/violations without further communication with the central host system. This would include both equipment violations and zone violations. Describe how the proposed system would accomplish this. **(Answered: Apr 30, 2010 3:27:00 PM CDT)**

#### Question 22

5.23.21 The units offered by vendor shall have been in use by a law enforcement, corrections or probation department in the U.S. for at least two years.

This requirement may limit competition. At the new pace of innovation within our industry new capability and technology is being developed by very reputable long standing companies at a much faster pace to improve public safety and strengthen monitoring capability.

It is recommended that the above 5.23.21 requirement be restated as follows:

The County desires that units proposed by the vendor have been in use by law enforcement, corrections or probation departments (the industry) in the U.S. for at least two years. If the vendor units are newer than 2 years in the industry, the vendor shall have been in business providing similar technology to the industry for at least 10 years. **(Submitted: Apr 29, 2010 9:24:58 AM CDT)**

#### Answer

- This item will be changed to ...

5.23.21 The units offered by vendor shall have been in use by a law enforcement, corrections or probation department in the U.S. for at least two years or if the units are newer than 2 years, the vendor must provide data to allow the County to determine the reliability of the unit out in the field. **(Answered: Apr 30, 2010 3:27:00 PM CDT)**

#### Question 23

What are the following current GPS transmission levels settings in minutes or second for the unit used by the County?

1. GPS Point Collection - Default Setting
2. AFLT Point Collection - Default Setting
3. Data Transmission Interval - Default Setting
4. Data Transmission if cross any zone Boundary or a tamper.
5. GPS Collection if in violation of an exclusion zone
6. AFLT Collection if in violation of a zone or tamper
7. Data Transmission Interval if in violation of an exclusion zone
8. RF Fencing Capable
9. 2 Way Voice Communication

- 10. 1 Way Text Messages with Optional Acknowledgement
- 11. 1 Way Audio Messages with Optional Acknowledgement (Submitted: Apr 29, 2010 9:26:09 AM CDT)

**Answer**

- 1. 1 minute
- 5. 15 seconds

Not sure of the other settings. (Answered: Apr 30, 2010 3:27:00 PM CDT)

