

## Premier Elections Solutions: Support Capabilities (Post DOJ Divestiture)

<u>Service Team</u>	<u>Yes</u>	<u>Maybe</u>	<u>No</u>
Account Manager	<input checked="" type="checkbox"/>		
Customer Service Manager	<input checked="" type="checkbox"/>		
Project Manager	<input checked="" type="checkbox"/>		
 <u>Election Support</u>	 <u>Yes</u>	 <u>Maybe</u>	 <u>No</u>
Help Desk	<input checked="" type="checkbox"/>		
Equipment Repairs	<input checked="" type="checkbox"/>		
On-Site Support	<input checked="" type="checkbox"/>		
Training	<input checked="" type="checkbox"/>		
Ballot Layout	<input checked="" type="checkbox"/>		
Tabulator Coding	<input checked="" type="checkbox"/>		
Audio File Creation	<input checked="" type="checkbox"/>		
Finished Ballots	<input checked="" type="checkbox"/>		
 <u>Tabulators</u>	 <u>Yes</u>	 <u>Maybe</u>	 <u>No</u>
Sale of Add-on units (Premier equipment)	<input checked="" type="checkbox"/>		
Rental of Add-on units (Premier equipment)	<input checked="" type="checkbox"/>		
Sale of New Systems (ES&S equipment)	<input checked="" type="checkbox"/>		
Sale of New Systems (Premier equipment)			<input checked="" type="checkbox"/>
 <u>Other Products</u>	 <u>Yes</u>	 <u>Maybe</u>	 <u>No</u>
Vote Remote	<input checked="" type="checkbox"/>		
ExpressPoll	<input checked="" type="checkbox"/>		
DIMS	<input checked="" type="checkbox"/>		
 <u>Software/Firmware</u>	 <u>Yes</u>	 <u>Maybe</u>	 <u>No</u>
Use of Your Current Version	<input checked="" type="checkbox"/>		
Bug Fixes		<input checked="" type="checkbox"/>	
Enhancements			<input checked="" type="checkbox"/>
Provide Assure 1.2			<input checked="" type="checkbox"/>
Price Reductions	<input checked="" type="checkbox"/>		
 <u>Contracts</u>	 <u>Yes</u>	 <u>Maybe</u>	 <u>No</u>
Automatic reassignment of contract to DVS?			<input checked="" type="checkbox"/>
Automatic changes to current contract?			<input checked="" type="checkbox"/>

1. Under limited circumstances, Premier will provide Assure 1.2 pursuant to a fee.
2. Restrictions apply to bug fixes.
3. Price reductions applicable to firmware and software fees will become effective June 1, 2010.