Attachment D

NCTCOG Host Agreement

NCTCOG / COLLIN COUNTY SHERIFF'S OFFICE

PSAP EQUIPMENT AGREEMENT

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NCTCOG / COLLIN COUNTY SHERIFF'S OFFICE

PSAP EQUIPMENT AGREEMENT

1 Overview

This Agreement is between North Central Texas Council of Governments (NCTCOG) and Collin County Sheriff's Office. NCTCOG will provide ANI/ALI Host switch Customer Premise Equipment (CPE) that will support the on site Public Safety Answering Point (PSAP) communications center and thirteen other remote PSAPs networked into a Next Generation 9-1-1 (NG9-1-1) complex. The Weatherford Police Department will provide at its current PSAP location, floor space sufficient to install the CPE equipment and its associated networking components, workstations and power facilities.

2 Access

Access to the CPE operations area will be granted to NCTCOG and their representatives and system vendor/contractor representatives authorized to install, upgrade and maintain all NCTCOG provided 9-1-1 CPE and associated component and network facilities. Contractor maintenance response requirements are negotiated via separate contract and are intended to maximize all repair efforts whenever 9-1-1 associated systems develop trouble. As such, the Collin County Sheriff's Office PSAP representatives should be positioned to provide as efficient and timely access to the CPE systems and associated facilities to contracted maintenance representatives to quickly remedy 9-1-1 operational issues throughout the lifetime of the systems.

3 Backup Power Facilities

NCTCOG will provide an Uninterrupted Power System (UPS) capable of maintaining PSAP operational Host CPE and associated components at an operational level if power from the local electric utility provider is disrupted. The UPS will work in conjunction with Collin County Sheriff's Office backup generator which should be configured to automatically start within a set interval once electric utility power disruptions are detected. NCTCOG will provide facilities for remote and local monitoring of the UPS with maintenance and warranty contracts designed to provide efficient and timely repair responses. The Collin County Sheriff's Office will provide similar monitoring and response configurations including regular load testing schedules of the backup generator. The generator must have the capacity to handle the 12KVA load for the backroom equipment and positions.

4 Back Room requirements

4.1 Fire Protection

Dry pipe high temperature type systems are recommended if sprinkler heads are to be located in the equipment room.

If possible, non-combustible material should be used for the room construction

4.2 Temperature and Humidity Control

A stable ambient operating temperature of 72 degrees Fahrenheit is recommended. The max tolerances are from 59 to 86 degrees non-condensing.

Air conditioning units must be able to handle the heat produced by the equipment, personnel and the lights. The BTU for the backroom equipment is 17,000.

4.3 Static Electricity

The equipment room humidity must be constant.

The room floor should not be carpeted

The floor should be sealed, (preferably tiled) but not waxed.

4.4 Grounding

A single point, isolated ground is required unless superseded by local code. The source should be XO of the transformer that feeds the phase conductors to the equipment room electrical service panel.

Termination must be accessed for inspection during the life of the installation.

4.5 Backup Tapes

Collin County Sheriff's Office will need to change one DAT style backup tape in the equipment room on a daily routine. NCTCOG will provide the tapes and instruct the personal on the procedure.

5 Security

The Collin County Sheriff's Office should provide physical security for all CPE and associated components. In conjunction with NCTCOG, the Collin County Sheriff's Office will determine who should have access to the CPE other then authorized PSAP representatives

6 Financial / Cost Information

NCTCOG will provide ANI/ALI Host switch Customer Premise Equipment (CPE) that will support the on site Public Safety Answering Point (PSAP) communications center. NCTCOG is responsible for the cost for installation of the equipment, warranties, maintenance and repair.

7 Insurance

Collin County Sheriff's Office shall provide $235,000.00 of insurance for the replacement of the equipment in case of losses due to anything other than daily use and normal wear and tear.

8 Duration of Agreement

The agreement will remain in force throughout the lifetime of the CPE systems installed, not-with-standing hardware, software or network upgrades and replacements to meet PSAP operational requisites and regardless of future authorizing staff changes at either NCTCOG or the Collin County Sheriff's Office.

9 Cancellation of Agreement

Neither party may cancel this agreement at any time unless mutually agreed upon in writing by authorizing staff members of both organizations as well as Commission on State Emergency Communication (CSEC).

10 Dispute Resolution

Should a dispute arise, the signatories or future authorizing representatives from NCTCOG and the Collin County Sheriff's Office and Commission on State Emergency Communication (CSEC) will meet in person to discuss the issue.

NCTCOG / COLLIN COUNTY SHERIFF'S OFFICE

PSAP EQUIPMENT AGREEMENT

11 Signatories

This agreement remains valid until superseded by a revised agreement mutually endorsed by the signatories below or future authorizing staff representatives of either organization.

Mike Eastland Date: 08-09-2010

NCTCOG Signature

Print Name Position/Department

Terry G Box, Sheriff Date: 9-29-10

Collin County Sheriff's Office