

YHD SOFTWARE

CRITICAL INFORMATION SHARING SYSTEMS

2433 Gravel Drive, Fort Worth, TX 76118

V: 817-589-2200 F: 817-812-2958

PILOT PROJECT PROPOSAL

YHD SoftWare (YHD) designs, develops and deploys unique technology solutions for the homeland defense, law enforcement, critical infrastructure protection, public sector and corporate environments. YHD solutions support “prepare, prevent, respond and recover” strategies as well as intelligence management that has a proven and successful history at the federal, state, local and corporate levels.

YHD solutions continuously evolve to support regulatory and other guidelines as well as the changing face of threats in our nation. Our latest version is ready for deployment and field testing and incorporates unique features, additional intelligence tools, enhanced training and exercise support.

The North Central Texas Fusion Center (NCTFC) and its leadership have a shared responsibility with the Federal Government to prevent, protect, respond and recover from threats on our homeland. The NCTFC’s established organizational structure and regional framework offer an attractive environment for field testing the YHD Enterprise model.

YHD is offering NCTFC the opportunity to field test our award winning solutions and provide feedback. In return, NCTFC and its partners will utilize our solutions to receive and benefit from information and intelligence sharing, while developing real-time data in an environment that inherently supports the U. S. Departments of Justice & Homeland Security’s “Baseline Capabilities for State and Major Urban Area Fusion Centers”, 28CFR and other guidelines.

U.S. Department of Homeland Security (DHS) has said that fusion centers must demonstrate competency in the following areas:

1. Receive classified and unclassified threat information from the Federal Stakeholders and Partners;
2. Analyze that information in a local context;
3. Disseminate it to local agencies; and
4. Gather tips from the public.

The YHD solutions specifically address these items. Furthermore, our solutions also support:

1. Threat Intelligence – educate, recruit, validate, process and share intelligence and suspicious activity reports, relevant public source information, gather tips from the public, critical infrastructure, private sector and agencies via voice, text, e-mail and Internet.
2. Outreach – educate, recruit, validate and accept participation requests from local, state, federal and private sector program partners.

PILOT PROJECT PROPOSAL

- NCTFC agrees to provide a location as needed for project activities including but not limited to training.
- NCTFC agrees to participate in end of contract activities as specified by YHD to assure a coordinated project shutdown.
- YHD agrees to offer discounted, "upgrade" license terms should NCTFC want to license its use of YHD's solutions.

YHD's solutions are feature rich and include:

- **Suspicious Activity Reports, Intelligence Collection & Management:** Dynamically collect the "dots" and manage its development and dissemination per regulatory guidelines and various methodologies including ACH in to reduce risk and increase safety with rapid, pro-active and immediate response related to criminal, unethical and dangerous acts.
- **24/7 Emergency Alert & Notification:** Unlimited and immediate dissemination of threats, alerts and warnings to those specific recipients who need to know and those who have a responsibility to respond. Communication currently includes voice, text, e-mail, fax, real time website updates and, potentially, public address systems. Default volumes for voice, text and fax are: 10k per minute.
- **Routine Information Sharing & Management:** Multi-directional information sharing options within, between and across client-defined, communities of interest, departments, areas of expertise and responsibility.
- **Electronic Library with Selective, Role-based Access:** Supports those files too sensitive to distribute via Internet e-mail and/or when active command posts may need the file from outside an organization's facility or network.
- **Asset/Resource Visibility and Allocation:** Immediately identify and allocate the correct equipment, personnel, vehicle and supplies from your organization's pre-positioned inventory or dynamically recruited assistance.
- **Credential Tracking & Management:** Post copies and narrative of professional credentials including expiration, training and other certifications which are then available for analysis, review/response and assignment.
- **Tiered Enrollment and Vetting Process:** Supports numerous program configurations, can be populated either through the import of pre-approved participant data or through an on-line enrollment application.
- **Multidimensional Management System:** Powerful role-based system supports distributed management authority and access while delivering autonomous operations and local ownership and control of participant enrollment; vetting; communication; library access; assets and information sharing.

YHD SOFTWARE

CRITICAL INFORMATION SHARING SYSTEMS

2433 Gravel Drive, Fort Worth, TX 76118

V: 817-589-2200 F: 817-812-2958

PILOT PROJECT PROPOSAL

YHD's license includes the following professional services:

- Technical infrastructure, setup, installation, configuration, testing, maintenance;
- Network, Database, Systems Administration and Monitoring;
- Security Administration, Monitoring and monthly penetration testing;
- Scheduled data verification including e-mails, calls and exception reports;
- Domain registration services delivering custom, non-gov domain address (unique domain requires a minimum of 25 licenses);
- Domain Name Service ("DNS") configuration and monitoring;
- Internet hosting including configuration, monitoring and maintenance;
- Internet connectivity and bandwidth scaled to license volume;
- Customer Service/Help Desk services based on 16/5 CST schedule;
- End User Training including on-line tutorials, contact sensitive help files;
- ERN Professional Certification for up to 12 Managers;
- ERN training newsletters with tips for maximizing benefits;
- Program Manager and Graphic Services scaled to license volume.

Professional Services provided by our partners:

Intelligence & 28CFR training:

J. Patrick O'Burke, Excalibur Consulting, will provide training related to managing investigative and intelligence information for law enforcement agencies. This includes collection and management, analytical evaluation and interviewing and assessment of field contacts by patrol officers and first line security professionals. Excalibur Consulting brings a unique blend of field interviewing expertise, information analysis and knowledge of privacy laws and protections including 28CFR part 23. Management expertise can assist in the development of policies and procedures for effective management of first line personnel.

Exercise Facilitators:

Danny Defenbaugh, Defenbaugh & Associates, will facilitate the two exercises for this project. Defenbaugh & Associates, Inc. provides consulting services in a comprehensive package to assist government, critical infrastructure businesses and corporations.

In summary, we believe that this North Central Texas Fusion Center and YHD SoftWare project will be mutually beneficial and serve to increase the safety of the North Central Texas communities.

YHD SOFTWARE

CRITICAL INFORMATION SHARING SYSTEMS

2433 Gravel Drive, Fort Worth, TX 76118

V: 817-589-2200 F: 817-812-2958

PILOT PROJECT PROPOSAL

Acceptance & Signature

Please sign and return to YHD SoftWare. Upon acceptance, YHD will work with NCTFC to finalize time lines and other project details.

For North Central Texas Fusion Center

2011-365-06-13

Authorized Signature

Franklin Ybarbo

Contact Name

Frank Ybarbo

Title

Purchasing Agent

Organization:

Collin County

Primary Address

2300 Bloomdale Rd., Suite 3160

City State Zip

McKinney, TX 75071

E-Mail Address

Phone

For YHD Software, Inc.

Authorized Signature

Contact Name

Title

Primary Address

City State Zip

E-Mail Address

Phone

4/15/11
me