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May 18, 2011

To Whom It May Concern:

Re: Tyler Technologies as Sole Source for the **Odyssey® e-Payment Service**
➤ Odyssey Integrated e-Payment Service to Odyssey Case Manager

The above captioned Odyssey e-Payment Service is an element of Tyler Technologies, Inc.'s ("Tyler's") Odyssey® integrated justice suite. The Odyssey fully integrated e-Payment Services allows electronic payments via credit and debit card on all case types tracked and maintained in Odyssey Case Manager. These payments can be made over the counter or from the Odyssey Public Web Portal. Tyler's e-Payment Service integrates all payments directly to the case record without the need for duplicate data entry. Payments are then reflected and audited as with all other cash payments through Odyssey Case Managers financial reports. Odyssey e-Payment Service is proprietary in nature and considered to be a trade secret of Tyler.

No other payment service provider is capable or authorized to integrate their payment services into Odyssey Case Manager in this manner. Thus, Tyler is the sole source for this type of integrated electronic payment service.

Should you have any questions, or if we may be of any further assistance, please do not hesitate to contact us.

Sincerely,

TYLER TECHNOLOGIES

A handwritten signature in black ink, appearing to read "Jeff Puckett", written over a white background.

Jeff Puckett
Vice President of Sales
Courts & Justice Solutions

