

Carol Magers

From: Bill Bilyeu
Sent: Monday, August 29, 2011 4:28 PM
To: Carol Magers
Cc: Caren Skipworth; Frank Ybarbo; Stacey Kemp; Lanette Saetre; Lisa Zoski; Monika Arris
Subject: Re: (ID 78851) Work Order Notification

Ok by me. Pls continue.

On Aug 29, 2011, at 4:27 PM, "Carol Magers" <cmagers@co.collin.tx.us> wrote:

> Bill, Here is what Caren sent you at 3:32 PM.....

>

> Carol Magers

> Carol Magers

> Buyer Manager, Collin County Purchasing

> 972-548-4119

>

> Of all the gifts you could give A US Soldier, Prayer is the very best One.

>

>

>

>

>

>

> -----Original Message-----

> From: Caren Skipworth

> Sent: Monday, August 29, 2011 2:32 PM

> To: Bill Bilyeu

> Cc: Frank Ybarbo; Stacey Kemp; Carol Magers; Lanette Saetre

> (lsaetre@co.collin.tx.us); Lisa Zoski; Monika Arris

> (marris@co.collin.tx.us)

> Subject: RE: (ID 78851) Work Order Notification

> Importance: High

>

> Bill,

>

> Ok, we still need to move forward with a prior approval for this trade-in.

>

> Thanks

> Caren

>
> -----Original Message-----
> From: Caren Skipworth
> Sent: Monday, August 29, 2011 1:18 PM
> To: Bill Bilyeu
> Cc: Frank Ybarbo; Stacey Kemp; Carol Magers; Lanette Saetre
> (lsaetre@co.collin.tx.us); Lisa Zoski; Monika Arris
> (marris@co.collin.tx.us)
> Subject: RE: (ID 78851) Work Order Notification
> Importance: High

>
> Bill,
>
> Please hold on this request.

>
> -----Original Message-----
> From: Caren Skipworth
> Sent: Monday, August 29, 2011 12:15 PM
> To: Bill Bilyeu
> Cc: Frank Ybarbo; Stacey Kemp; Carol Magers; Lanette Saetre
> (lsaetre@co.collin.tx.us); Lisa Zoski; Monika Arris
> (marris@co.collin.tx.us)
> Subject: FW: (ID 78851) Work Order Notification
> Importance: High

>
> Bill,
>
> The OCE machine in the County Clerks bit the dust last week. IT called it in and the vendor can no longer get the part to fix the machine. The machine is 10 years old and requires to be replaced. Attached are the details & quotes. If we do a trade-in of our old machine we will save \$4,500 off the \$20,715. I will need prior approval in order to get the savings prior to going to Commissioners Court, per Purchasing. Otherwise we pay full price to replace now or we will be down until approved by court. The plate area is complete down which also has a direct impact to CAD.

>
> Please let me know if you approve this and I'll place it on a future court.

>
> Thanks
> Caren

>
> -----Original Message-----
> From: Lisa Zoski

> Sent: Monday, August 29, 2011 11:37 AM
 > To: Kathy Peterson
 > Cc: Caren Skipworth; Carol Magers
 > Subject: (ID 78851) Work Order Notification
 > Importance: High
 >
 > Need req & PO today if possible.
 >
 > Thanks,
 > LIsa
 >
 > Work Order Type: Work Order
 > ID: 78851
 > Summary: OCE TDS 400 has several error and not connecting
 > Type: Software
 > Subtype:
 > Category:
 > Status: Open
 > Date Assigned: Monday, August 29, 2011 11:30:10 AM
 > Charge:
 > System Closed Date:
 > Department: County Clerk MCK
 > Department Number:
 > Hours:
 > Location: ANA 1
 > Date Opened: Monday, August 22, 2011 12:43:10 PM Due Date: Tuesday,
 > August 23, 2011 8:04:00 AM
 > Priority: 2 High - Prod. Impacted
 > Requestor: Evelyn Vincent
 > Assigned Technician: Kathy Peterson
 > Description:
 > Monday, August 22, 2011 12:49:24 PM by JEFFREY8 - (Public)
 > OCE TDS 400 has several error and not connecting -- OCE Power Logic Controller
 6.2.3.0 Interenal werror select yes to restart and no to reboot --- is just in a loop will
 never load ----SN# 3779 called OCE confirmation # 5581242 tech is to call before
 coming out --- we have service maintenance verified before setting up tech to come out -
 - CC# 38558 Purchased 8/14/2002 OCE phone # 1-800-662-2966- option 1
 sdsb.exe unable to locate dll
 > Resolution:
 >
 > Technician Notes:
 > Monday, August 29, 2011 11:35:32 AM by zoskilisa - (Public)

- > Kathy,
- >
- > We need a req & PO today if possible. LZ
- >
- > Monday, August 29, 2011 11:01:35 AM by Budget Replace - (Private)
- > Approved for replacement with the Océ Plotwave 300 . Notify budget with req.#.
- >
- > Monday, August 29, 2011 8:22:56 AM by JEFFREY8 - (Public)
- > OCE tech came out Friday but was not able to finish suppose to come back today Per Brenda .
- >
- > Thursday, August 25, 2011 11:53:35 AM by JEFFREY8 - (Public)
- > Jeff McKnight - Senior Account Manager Océ North America, Inc.
- > 972-374-4504
- > jeff.mcknight@oce.com
- > I emailed Jeff about questions on setup with Amcad and any other
- > equipment we might need --- waiting on reply from Océ -- also called
- > l/m
- >
- > Thursday, August 25, 2011 10:53:55 AM by JEFFREY8 - (Public)
- > attaching Quote and Brochure to ticket for repair/replace
- >
- > Thursday, August 25, 2011 8:49:33 AM by JEFFREY8 - (Public)
- > OCE tech has ordered software and will be a couple more days Per
- > brenda
- >
- > Tuesday, August 23, 2011 1:27:02 PM by JEFFREY8 - (Public)
- > checked back with Brenda C. --- Tech had left but coming back
- > tomorrow
- >
- > Tuesday, August 23, 2011 9:50:08 AM by JEFFREY8 - (Public)
- > OCE tech came out --- but did not have the software -- also stated
- > they had quit supporting windows NT machines several years ago --- but
- > they will get it going if possible -- will come back tomorrow with
- > software -- Brenda C. is aware of issues as tech told her at the same
- > time
- >
- > Monday, August 22, 2011 2:26:21 PM by JEFFREY8 - (Public)
- > OCE tech to come out tomorrow --- but would not give any time ---
- > Brenda was not happy
- >
- > Monday, August 22, 2011 12:55:13 PM by JEFFREY8 - (Public)

- > called OCE back as Brenda C. asked that they get out here as soon
- > as possible as the dept really needs this up and working Call Back
- > Number: 4162 Asset Type: Computer Assigned Asset ID: C6FLV71 Asset
- > Name: CCK024
- > Assignments:
- >