

FORM C – WORKER REQUIREMENTS GRID SHEET

Solicitation Number: 1211012	Working Title: PeopleSoft ELM Consultant
ITSAC Level Description: System Analyst 2	ITSAC Technology Type: Emerging

(This is Page 1 of the Worker Resume)

Worker Name (Required): **DIPAK PATEL**

Minimum Requirements: Candidates that do not meet or exceed the **minimum** stated requirements (skills/experience) will not be considered for this opportunity and the resume will not be submitted to the customer.

Years (Required, leave no blanks)	Years	Skills/Experience	Vendor Comments (as applicable)
7	4	PeopleSoft Technical experience in Installation, Configuration, Testing, and Training in Test/Production for the PeopleSoft ELM module.	
8	4	Knowledge of data transfer from HRMS HR and the ELM module, for constant communication between both sets of databases, within the Production environment, as well as the Testing environment.	

Preferences:

	Years	Skills/Experience	
5+	5	Experience with design/develop/implementation of Custom modification and system processes.	

NOTE: ONLY INCLUDE THE INFORMATION REQUESTED ON THIS FORM. DO NOT INCLUDE ADDITIONAL INFORMATION. DO NOT MODIFY THE INFORMATION IN THE SHADED AREAS.

DIPAK PATEL
Senior PeopleSoft Consultant

SUMMARY:

- **Over Eight years of PeopleSoft implementation experience as a Subject Matter Expert (Techno Functional) consultant in design, development, implementation, conversion, upgrades, and maintenance of PeopleSoft ELM/HRMS/HCM applications with expertise in modules such as HCM Base Benefits, Benefits administration, Core HR, Time and labor and Payroll**
- Strong PeopleSoft technical skills including People Tools (Application Designer, PeopleCode, Application Engine, COBOL, Component Interface, Process Scheduler, Query, Data Mover, Security Administrator, and Definition Security).
- In-depth knowledge of PeopleSoft Development Life Cycle – Fit/Gap Analysis, Design, Data Conversion, User Interface Customization, Unit/Integration/System/Acceptance Testing, End User Training.
- Strong experience in Functional Interface Design, Data Mapping and Data Conversion.
- Strong Experience in nVision and Crystal reporting.
- Good knowledge over Integration tools like Component Interface, Integration Broker, and File Layout.
- Interacted with the Reporting Strategy Team to analyze the reports required for the business needs.
- Involved in creating interface reports both Inbound and Outbound using SQR and Application Engine to send and receive data from third party applications.
- Extensively used Reporting tools such as SQR in the creation and generation of organizational decision-making reports.
- Used PS/Query to create adhoc queries for reporting purpose to fulfill company's specific needs.
- Expertise in using Process scheduler for running reports & processes and monitoring them using Process Monitor.
- Used DMS scripts for moving data from one environment to another.
- Extensively worked with PeopleSoft reporting and Interfacing with SQR Reports, Crystal Reports, SQL, PS/ nVision and PS Query.
- Performed extensive debugging and performance tuning of various processes. Well versed in utilizing tools and utilities PC Debugger, Application Engine trace for troubleshooting.
- Strong PL/SQL skills coupled with extensive database experience.
- Adept at devising critical, cost-effective, time minimal business solutions with varied experience in managing and developing applications according to a defined project plan.

TECHNICAL SKILLS:

ERP:	PeopleSoft HRMS/ELM/FIN 9.1/9.0/8.9/8.8/8.3/8.0/7.5 (Core HR, Payroll, Time & Labor, Benefits Administration, Base Benefits, eBenefits, Payroll Interface, ePay, eProfile, eCompensation, ESS, MSS, GL, AP, PO, AR, BI, T&E)
PeopleTools:	Application Designer, PeopleCode, Application Engine, Component Interface, Integration Tools, PIA, Process Scheduler, Process Monitor, Query, Upgrade, Upgrade Assistant, Data Mover, Configuration Manager, File Layout, Tree Manager, Security, Portal, and Utilities
Reporting Tools:	SQR, Query, Crystal Reports, PS/nVision, Report Manager
Database:	Oracle, IBM DB2, SQL Server, JDBC, MS Access
Language:	COBOL, JCL, CICS, DB2, Easytrieve Plus, IDMS, IMS DB/DC, PL/1, Java, Visual Basic, JavaScript, JSP, HTML
Platform:	UNIX, Microsoft Windows, Windows NT, Solaris, HP, Linux

EDUCATION:

Bachelor of Science

PROFESSIONAL EXPERIENCE:

**United Health Group, Minneapolis, MN
PeopleSoft Consultant**

Aug 2011 to Present

Responsibilities:

- Worked on PeopleSoft PeopleTools Upgrade from version 8.49 to 8.50 and Application Upgrade from version 9.0 to 9.1 in Core HR, Benefits Admin, Base Benefits, ELM, Time & Labor, Payroll, ESS, MSS modules.
- Implemented new functionalities to the existing HR, Benefits, Payroll and Self Service applications as part of Change Enhancement Requests and upgraded them in v9.1.
- Worked as PeopleSoft Consultant to develop, customize and test custom processes in PeopleSoft HRMS.
- Worked as part of Tier II support and resolved the PeopleSoft Tickets using HP Service Desk ticketing tool.
- Part of Primary On Call Support officer supporting 24/7 for one week every month.
- Involved in resolving defects after testing them in Break/Fix environment and migrating to Production Environment.
- Involved in setting up Install Defaults like General, Enrollment, Attendance, Programs, Counter Records and Payments methods in PeopleSoft ELM.
- Wrote custom script to pull all Install Defaults for all employees with manager access type is Supervisor and course code is Restricted in ELM.
- Created a document for the Users to give highly understanding of Learners groups and types of learning groups.
- Involved in setting up and configuring Learning Environment Basic Data, Security and Defaults.
- Created custom public queries in PS Query tool for the Users to run for Learner group to pull data with Job Code, Department, Business Unit, State and Region information.
- Wrote a custom SQR Report based on Client business needs which will show information like Learner ID, Employee ID and Learner Group in PeopleSoft ELM.
- Analyzed and created design documents for the implementation of new functionalities and Change Enhancement Requests as per business requirements.
- Gathered requirements from users in designing the transition process from FDC data to data.
- Designed and developed Payroll interfaces for the Legacy system that Client used.
- Developed a program which update the employee's federal tax, state tax and local tax code into customize tax table after applying the tax updates from PeopleSoft.
- Designed and developed SQR to generate text files for Off Cycle payroll which contain employees information, federal tax, state tax, FICA and Medicare tax data and total deduction amount related to Options and RSA data
- Modified various delivered SQRs - Payroll Register, Paycheck in Payroll Module and other customized SQRs - to meet company's requirements and performed testing.
- Worked on Payroll Master Report which calculates the earnings, deductions, and taxes for every period and have the numbers calculated for QTD and YTD. It also shows the employees personal information, and payroll information.
- Worked closely with the HR, Benefits and Payroll department heads and users to gather information for designing the interfaces/Reports and taking various technical decisions on data migration.
- Developed various Outbound Interfaces for transmitting employee related data like savings plan and Benefits information to vendors and Inbound Interfaces to process the receiving Data and insert into various PeopleSoft Tables.
- Modified the Off Cycle load program to load the above stock option and RSA files data into payroll system.
- Designed and developed new pages, component, records, and SQL queries for Benefits, Payroll and stock option.

- Designed a Workflow to Automate the Leave Process Application using PeopleCode, business process, activity, work list /email for Requisition approval workflow that includes approval, deny, submit and skip action notifications thru email/work list.
- Worked as Primary On Call Support staff for PeopleSoft Benefits Admin and Payroll modules after the Go Live.

Environment: PeopleSoft HCM/ELM/HRMS 9.1/8.9 (Core HR, Payroll, Time & Labor, Benefits Administration, Base Benefits, eBenefits, Payroll Interface, ePay, eProfile, eCompensaton, Recruitment, Position Management, Performance Management, ESS, MSS, GL, AP, PO, AR, BI), PeopleSoft ELM 9.0, PeopleTools 8.49/8.47 (Application Engine, Component Interface, File Layouts, Integration Broker, SQR, Process Scheduler, PS Query, nVision), TOAD, Oracle 10g/11i/DB2, SQL, PL/SQL, UPK 3.5.1, STAT 5.2 , UNIX, Windows XP, COBOL.

**Wal-Mart Stores, Bentonville, AR
PeopleSoft Consultant**

Jun 2010 to Jul 2011

Responsibilities:

- Was involved with critical PeopleSoft Upgrade project from version 8.9 to 9.0. Communicated with various third party vendors during the design and implementation of various Inbound and outbound Interfaces so as to develop both functional and technical specifications.
- Streamlined the documentation process and helped standardize business service request processes and various sign offs.
- Ran the DDDAUDIT audit report to find inconsistencies between PeopleTools record and index definitions and the database objects
- Ran the SYSAUDIT audit report to identify orphaned PeopleSoft objects and other inconsistencies within database.
- Monitored Integration Broker Messages in PeopleSoft ELM and verified its Sync with PeopleSoft Financials and HRMS.
- Wrote custom Message Subscription PeopleCode which will sync client custom Account_TBL with the delivered Account Chartfield sync message.
- Created field level mapping documents for Data Conversion and accordingly wrote Application Engine programs to convert the data in PeopleSoft ELM.
- Created Message, Message Channel and Transaction in Integration Broker to Integrate PeopleSoft ELM with Third party software.
- Maintained the loading data of ELM data in staging table LM_STG_HR_COMP from COMPANY_FULLSYNC Message in Integration Broker.
- Customized and modified eRecruit pages and also developed a new custom report based on user requirements.
- Installing the Change Assistant and uploaded the upgrade path and setup the environment for source and target database.
- Ran the People Tools object compare report and identified the fields that were modified. Modified the compare options and ran the upgrade compare report
- Designed, developed, tested and implemented an inbound interface using SQR with Mercer to load deferral percentages of 401k and 401 k catch-up to the Savings Plan table and 401k loans to the General Deduction table.
- Developed an inbound interface with Employees (ADP) using SQR to upload the deduction payroll file which contains health benefit, Dental, Vision, AD/D, FSA deduction and additional earnings data that is sent to Client from Employees on scheduled basis.
- Worked on Open Enrollment objects (BAS_OE_DEFINITION) and Snapshot IDs objects (BAS_SNAP_DEFINITN).
- Created an SQR interface program to load Open Enrollment information with Open Enrollment ID, Period Begin Date and Description of the Open Enrollment venue.

- Developed various Outbound and Inbound Interfaces for transmitting employee related data like savings plan and Benefits information to vendors and for receiving Data to process and insert into various PeopleSoft Tables.
- Involved in configuration and Setting up of Open Enrollment Definition and BenAdmin Snapshot in Processing control of PeopleSoft Setup HRMS.
- Created Application Engine program which when ran will provide information Concurrent Open Enrollment IDs and Floating Event Dates.
- Extensively used Integration Broker for creating integrations between HRMS and FSCM modules.
- Created Report Definition, Template, Output, Security and Bursting in XML Publisher.
- Created custom XML Publisher report and ran them using Query Report Viewer, Query Report Scheduler and XMLP Report Search.
- Created custom reports based on the business requirements in XML Publisher.
- Created Messages, Message Channels, and Transactions to synchronize data between various PeopleSoft modules.
- Wrote sending and receiving PeopleCode for messages.
- Designed and developed Component, Pages and Records for an online system as per client requirements to enter customize eligibility and non eligibility codes for different termination reason.
- Designed and developed new pages, component, records, and SQL queries for Benefits, Payroll and stock option.
- Was part of critical production support process, resolving various database issues and helping the business users during critical process runs
- Wrote JCL scripts for the Batch processes to be run in the Mainframe Environment.

Environment: PeopleSoft HCM/ELM 8.9 (Core HR, Payroll, Time & Labor, Payroll Interface, Benefits Administration, Base Benefits, eBenefits, ePay, eProfile, eCompensation, Recruitment, Position Management, Performance Management, ESS, GL, AP, PO), PeopleTools 8.47 (Application Engine, Component Interface, File Layouts, Integration Broker, SQR, Process Scheduler, PS Query, nVision), TOAD, PVCS, Oracle 10g/DB2, SQL, PL/SQL, UNIX, COBOL.

**HSBC Bank, Chicago, IL
PeopleSoft Consultant**

May 2008 to Jun 2010

Responsibilities:

- Interacted with end users and coordinated with team to understand existing Business Processes and gathered requirements from users in designing the transition process from FDC data to Hartford data.
- Worked on to created Interface programs to load data into ELM Component Interfaces LM_EQP_TBL, LM_CUSTOMER_MAIN, LM_OBJECTIVE_TBL and LM_MTRL_TBL.
- Involved in setting up of Contact Methods types, Name types and Learners Attributes in PeopleSoft ELM.
- Wrote a SaveChange PeopleCode based on Client requirements Contact Method Type field to show a message box for valid Business names approved by the Organization.
- Wrote Interface Application Engine programs to load Product, Price and Packing information flat file obtained from third party company using File layouts in PeopleTools.
- Created custom SQR report which will produce PDF output based on the Vendor ID and Name to produce information like Product, Price and other relevant Vendor details needed by the User.
- Designed and developed an outbound interface for stock options with Smith Barney using SQR to send participant indicative data, expatriate class, tax withholdings, taxable gross and supplemental income etc for active, terminated, retiree, domestic and international employees.
- Designed and developed an inbound interface for implementing stock option with Smith Barney using SQR to load Option and RSA deduction data into people soft customize table.
- Developed Application Engine, File layout and Component Interface to load the Geo code for countries, client legacy id and customize termination eligibility & non eligibility codes.

- Designed and developed an outbound interface to send federal tax, state tax, local tax and customize tax code for each domestic employee and country tax code for international employees to Smith Barney.
- Designed and developed Payroll interfaces for the Legacy system that Client used.
- Developed a program which update the employee's federal tax, state tax and local tax code into customize tax table after applying the tax updates from PeopleSoft.
- Designed and developed SQR to generate text files for Off Cycle payroll which contain employees information, federal tax, state tax, FICA and Medicare tax data and total deduction amount related to Options and RSA data
- Modified the Off Cycle load program to load the above stock option and RSA files data into payroll system.
- Extensively used Integration Broker to integrate and communicate with third party systems from PeopleSoft applications.
- Extensively involved in documentation, writing technical specifications for both inbound and outbound interfaces of Smith Barney and Employees, End users Training and Knowledge transfer.
- Involved in the Production Support for HR, Benefits & Payroll modules.
- Retrofitted and tested existing customized SQRs of the First Data Corp so as to serve the new Hartford.

Environment: PeopleSoft HCM/ELM 8.0 / 8.9 (Core HR, Payroll, Time & Labor, Payroll Interface, Benefits Administration, Base Benefits, eBenefits, ePay, eProfile, eCompensaton, Recruitment, Position Management, Performance Management, ESS, GL, AP, PO), SQR, PeopleTools 8.47 (Application Engine, Component Interface, File Layouts, Integration Broker, SQR, Process Scheduler, PS Query, nVision), TOAD, Mainframes DB2, JCL, TSO/ISPF, STAT, SQL, PL/SQL

**Citigroup Financials, Tampa, FL
PeopleSoft Consultant**

Jul 2007 to Apr 2008

Responsibilities:

- Interacted with users and coordinated with development team to understand existing Business Processes and gathered requirements from users in designing the PeopleSoft implementation needs, enhancements and customizations for HRMS application
- Load HR Employee level data and Dependent/Beneficiary level data from flat files into the PeopleSoft Employee level and Base Benefit Employee tables using SQRs and Created staging tables during the conversion process for data mapping and for translation purposes.
- Implemented various outbound interfaces benefit/payroll interfaces being sent to different vendors, to health plan providers, to banks and also for various other benefit plan providers using SQRs.
- Designed and developed custom report using SQR and Crystal Report of all Life, AD&D and Disability elections by plan type showing the total number of participants, total coverage volume, rate and total cost.
- Added PeopleCode to handle the additional validations across components like new hires should enter the W4 information.
- Designed a Workflow to Automate the Leave Process Application using PeopleCode, business process, activity, work list /email for Requisition approval workflow that includes approval, deny, submit and skip action notifications thru email/work list
- Developed data mapping, and specifications for the conversion and interfaces.
- Performed advanced debugging with PeopleSoft API trace for Application Engine processes to diagnose the errors in the batch processes.
- Scheduled jobs in process scheduler so as to run SQRs as a batch programs every day during specific times.
- Analyzing the problems/issues with the functional users and making sure to design/develop the root problem fixes.
- Coordinated with the testing team at all levels of testing of the entire application functionality and fixing the last minute issues.

Environment: PeopleSoft HCM/ELM 8.3/8.9 (Core HR, Payroll, Time & Labor, Payroll Interface, Benefits Administration, Base Benefits, MSS, Recruitment, Position Management, Performance Management, ESS, GL, AP, PO), SQR, PeopleTools (Application Engine, Component Interface, File Layouts, Integration Broker, SQR, Process Scheduler, PS Query, nVision), TOAD, Oracle SQL, PL/SQL, DB2.

**Infosys Technologies, South Plainfield, NJ
PeopleSoft Consultant**

Mar 2003 to Jun 2007

Responsibilities:

- Worked with Payroll Team and developers to analyze, design, and produce specifications for payroll custom reporting requirements.
- Involved in Technical Fit Gap Analysis by attending meetings with end user team.
- Developed Conversion programs and interfaces using SQRs to read the LM Plus TIME BANK file, translates and validates values and writes to another file which will then be read by another SQR program for updating.
- Created the interface in which if there is a Ceridian Pay Code that is not in the Crosswalk creates a listing in an error list/report showing employee name, ID, dept, Pay Code, dollars and/or hours.
- Wrote from scratch the adjustment SQR for Hours and Earnings. This SQR captured employee earnings and hours processed through payroll application and stored the earnings and hours in the pension history tables for further processing within the pension application.
- Modify outbound interface FSA deduction file extract to retrieve deduction data directly from PeopleSoft payroll tables and send it to Conexis.
- Developed Detail Exception Report to tracks employees enrolled in FSA with no deductions. This report will include employees enrolled in FSA with no deductions and employees who did not receive a pay check.
- Well versed with the running of the payroll process (from pay calendar, paysheet/ un sheet, pay calculation to pay confirm/ un confirm).
- Member of a team to cleanup data prior to the conversion to the PeopleSoft application. This consisted of the creation of special cleanup reports
- Created and tested graphical Crystal Reports for HR and Payroll as per the user specifications.
- **Environment: PeopleSoft HRMS/ELM 8.3 (Core HR, Payroll, Time & Labor, Payroll Interface, Benefits Administration, Base Benefits, MSS, Recruitment, Position Management, Performance Management, ESS, GL, AP, PO), SQR 8.0, People Tools 8.17 (App Designer, App Engine, PeopleCode, Process Scheduler, PS Query), Crystal Reports 8.5, Oracle 8 and Window 2000.**

FORM B – WORKER REFERENCE FORM

Solicitation Number: 1211012	Working Title: PeopleSoft ELM Consultant
ITSAC Level Description: System Analyst 2	ITSAC Technology Type: Emerging

Worker Name (Required): DIPAK PATEL

Reference Name (Required): Mohan Sekhar

Title (Optional) _____

Company Name (Required): United Health Group

Phone Number (Required include area code): 571-275-6079

E-mail address (Optional): _____

Professional Relationship: (Optional):

Peer Co-Worker Supervisor

Customer End-User Subordinate

Reference Name (Required): Hitesh Kumar

Title (Optional) _____

Company Name (Required): Wal-Mart Stores

Phone Number (Required include area code): 316-461-2455

E-mail address (Optional): _____

Professional Relationship: (Optional):

Peer Co-Worker Supervisor

Customer End-User Subordinate

Reference Name (Required): Christine Stroop

Title (Optional) _____

Company Name (Required): Wal-Mart Stores

Phone Number (Required include area code): 848-219-2514

E-mail address (Optional): _____

Professional Relationship: (Optional):

Peer Co-Worker Supervisor

Customer End-User Subordinate

NOTE: ONLY INCLUDE THE INFORMATION REQUESTED ON THIS FORM. DO NOT INCLUDE ADDITIONAL INFORMATION.