

**SOLICITATION ADVERTISEMENT
COMMISSIONERS COURT DATA SUMMARY**

Solicitation No: RFP No. 2013-286
Technical Assistance-Cisco IPCC Enterprise
CVP/IVR/Studio Audium Application

Advertise Date: August 8 and August 15

Publication: McKinney Courier

Opening Date: August 22, 2013

Vendors Notified: via bidsync

Specification Description

Collin County is in need and requires Cisco IPCC Enterprise CVP/IVR/Studio/Audium Application – Technical assistance maintenance-support. The County is only requiring “as needed application/technical support and assistance” except when it applies to monitoring or proactive maintenance. The County has Cisco Smartnet maintenance but requires additional assistance with applications that are not supported by Cisco.

A complete copy of the specification is on file in the Purchasing Department, should any Commissioner require a review.