



# COLLIN COUNTY

Information Services  
2300 Bloomdale Rd  
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McKinney, Texas 75071  
[www.collincountytx.gov](http://www.collincountytx.gov)

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**To:** Judge Keith Self  
Commissioner Duncan Webb  
Commissioner Chris Hill  
Commissioner Cheryl Williams  
Commissioner Mark Reid  
Bill Bilyeu

**From:** Caren Skipworth, CIO

**Date:** 1/09/2014

**Re:** Cisco Services – No Cost Associated

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The Information Technology Department would like to request approval for the acceptance of these free services from Cisco.

- Cisco High Performance Network Analysis – this analysis will identify High Availability leading practices, review network management instrumentation and the processes that are critical to quickly support, and absorb advanced technology solutions. The deliverables and the methodologies have been refined and perfected over a period of eight years as a result of working with more than 600 global organizations and service providers. The estimated price for this analysis is \$120,000.
- Cisco Technical Knowledge Library Subscription for 24 months. The estimated price for this subscription is \$70,000.
- SMARTnet Total Care Data Collector service for 36 months– this software appliance manages network inventory. The estimated price for this service is \$25,000.

The IT Department requests that the court authorize Michalyn Rains, Purchasing Agent to sign the agreement for these services.