



We want to share some great news with you. Today, it was announced that DataBank IMX, LLC (DataBank) has acquired Cogniserv. This transaction was driven by a desire to offer an expanded range of services, wider geographic coverage, more diverse technologies and solutions and a deeper talent bench to the entire Cogniserv customer base. Both companies share a common vision and common values; customer satisfaction and committed people are at the core of our promise to you.

Cogniserv co-founders Brian Rathe and Prabhu Karunakaran will continue to drive growth in the region working with Bill Pfeiffer, SVP DataBank. Existing Cogniserv customers will see no changes in their relationship management or contacts however in the longer term we hope you will benefit greatly from an expanded solution offering of Business Process Automation services including digital mailroom, application process outsourcing, Hyland's award winning OnBase ECM software and Sharepoint integration.

While the newly combined companies will go to market as "DataBank", Cogniserv as a corporate entity remains fully intact and operating and thus all existing contractual relationships remain in full force. Your support and services and agreements do not change.

DataBank operates eleven (11) state of the art imaging/process automation operating centers nationwide. We provide a comprehensive range of imaging services, document management software, web-based document hosting, end-to-end vertical industry Enterprise Content Management (ECM) and department-level solutions for companies and organizations that want to improve their business processes. As an Industry leader, DataBank understands its customers' business environments and is delivering value-added application solutions and services to thousands of clients throughout the United States.

DataBank enjoys industry partnerships with document management and technology organizations from around the world, and has regularly received national recognitions for its performance and quality by Hyland, Kodak, Kofax and Digitech Systems. DataBank also understands the importance of protecting vital information belonging to its clients with SOC2 Type II and PCI/DSS certifications. The company assists their clients in complying with HIPAA, FERPA, SOX and other government and internal regulations and compliance requirements.

If you have any questions or would simply like to chat about this, please do not hesitate to contact your account representative or any one of us. The previous years building Cogniserv have been great and we look forward to many, many, more providing you the best ECM and BPA solutions in the market!

Cogniserv, LLC

*B.L. Rathe*

Databank IMX

*Bill Pfeiffer*

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Dallas: 1421 Patton Place – Suite 200, Carrollton, TX 75007

Main: (713) 645-0308  
Houston: 2720 Reed Road – Suite 240, Houston, TX 77051

Watch our new YouTube Video: [www.youtube.com/user/databankimx](http://www.youtube.com/user/databankimx) or visit our website: [www.databankimx.com](http://www.databankimx.com)



Imaging and Information Solutions

June 1, 2014

**To: Cogniserv, LLC Customers**

Re: Cogniserv, LLC d/b/a DataBank

On June 1, 2014, Databank purchased 100% of the share interests in Cogniserv, LLC, located in Dallas and Houston, TX. Cogniserv is a wholly owned subsidiary of Databank and all Cogniserv contracts, responsibilities and obligations remain intact.

An updated copy of Cogniserv's W9 form is attached for your records.

**Please note – BOTH offices have moved.** Please update our contact information

**Office locations:**

**Houston**

Cogniserv d/b/a DataBank  
2720 Reed Rd., Suite# 240  
Houston, Texas 77051  
Tel: 713-645-0308

**Dallas**

Cogniserv d/b/a DataBank  
1421 Patton Place - Suite 200  
Carrollton, TX 75007  
Tel: 469-521-0570

**Additionally, our remit-to information has changed. Please refer to the remit-to information document attached for complete information.**

Please contact me if you require additional information.

Thank you,

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