



COLLIN COUNTY

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To: Judge Keith Self
Commissioner Reid
Commissioner Hill
Commissioner Williams
Commissioner Webb
Bill Bilyeu

From: Caren Skipworth, IT Director

Date: September 15, 2014

Re: Agile Jury Contract Amendment and Modification

The Collin County Information Technology department requests a contract amendment to the Xerox Agile Jury contract. This amendment clarifies a section in the contract that clearly states that Xerox will include CourtSight Servers licenses, two 40-inch LCD monitors, two wall-mount brackets for the monitors, and two embedded controllers for the monitors as part of the original contract agreement.

The District Clerk is also requesting a modification to the new Agile Jury system not in the scope of the original vendor agreement. The AgileJury system provides electronic access to jurors through the eJuror portal. This jury system modification requires Xerox to provide jurors access to the online system using a Driver License number or a Juror ID number. Currently, in order to access their juror information online, a juror must use their assigned Juror ID number. Should the juror lose their Juror ID number, which happens often, they are unable to use the system to complete their questionnaire, or check their reporting status. This modification will provide an option to the juror to access the system using their Driver License number. This will improve customer service, and reduce juror frustration when the juror must check their reporting status after 5:00pm the evening prior to their date of service, as instructed, and they are unable to call Jury Services for the lost ID number. Funding for this modification will be taken from existing funds approved for this project.