

## **2100 Bloomdale – Elevator Timeline**

- 2005 – Bid released to build 2100 Bloomdale, PGAL Architect. Elevator specifications (gearless traction) do not have any specific language regarding all tools to become property of Collin County. Specifications did allow for competition.
- 2007-2008, One year of maintenance is included with the original construction.
- 2008-2009 County enters into one (1) year agreement with Schindler for maintenance of elevators.
- 2009 Collin County bids out elevator/escalator maintenance. Schindler is the low bidder on the 2100 Bloomdale location. Contract is 1 (one) year with four annual renewals.
- 2014 time to rebid the contract for maintenance elevators/escalators – bids released 9/10/2014
- As part of the Q&A, question was asked regarding the SIM cards. Collin County answered: “Yes, they will be retained.”
- Bids due 9/25/2014. Bids received and evaluated. Oracle was the low bidder. Purchasing checked references no issues with Oracle. Facilities was concerned if Oracle could handle 2100 Bloomdale elevators. We asked Oracle. They stated as long as the SIM cards are left they would have no problem. We forwarded the question onto facilities and they replied the SIM cards would stay.
- 1 week before bid was due on Court for award Schindler contacted Judy and inquired about the bid. Schindler asked if they could lower their price. We told them that they could not change price since bids had already been opened.
- On Court for award 11/17/2014. Day of award. Representatives from Schindler were in Court that day and spoke about how the vendor we were awarding could not do the job. (Note: Schindler never did speak up during this time period about how the SIM cards were proprietary and that they would be taking them.)
- New contract went into effect 12/1/2014. On Friday, December 5, 2014 Purchasing received e-mail from Facilities that was sent to them by Oracle stating that the SIM cards were no longer in place.
- 12/22/2014 - Oracle provided e-mail stating what they could and could not do with the elevators without the SIM cards.
- 1/6 – Michalyn, Bill Bilyeu asked that I get Matt with Schindler on the phone and discuss the issues. We had a conference call with Matt with Schindler and he explained Schindler’s position.
- Purchasing reached out to 4 elevator companies – Kone, Otis, Schindler and Thyssen Krupp to see if they could service the elevators.
  - \*Otis – reached out several times but did not get a response
  - \*Kone – indicated they cannot maintain the elevators
  - \*Thyssen Krupp – provided quote – they would remove the SIM card and replace with their own product

\*Schindler – provided quote

- Quotes provided by Schindler and Thyssen Krupp both gave pricing for one (1) year. Both Schindler and Thyssen Krupp will not leave cards/tools behind if the contract is not continued (see attached e-mails.
- Elevator down – Issued po to Schindler 1/6 – Schindler arrived next morning 1/7 to fix. Matt Evans from Schindler came by and let me know that they elevators were fixed and that they would not charge us for the visit if we ended up contracting with them. Matt did say that they did not use SIM cards to get the elevators up and running. \$4,608.64
- 1/27 - Elevator down, Schindler arrived next morning. \$4608.64
- 1/29 - All elevators down (due to power outage) Schindler arrived that day. \$4608.64
- 2/2 – Elevator down – po issued to Schindler. \$4608.64

Additional Notes:

- Alternatives would be for the County to be to remove the system tools/cards and put in a tool that belonged to the County. The County would probably need to hire an elevator consultant.
- In doing research on this topic, feedback has been that Gearless elevators tend to have proprietary systems vs. hydraulic elevators.