



COLLIN COUNTY

Information Technology
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To: Judge Keith Self
Commissioner Duncan Webb
Commissioner Chris Hill
Commissioner Cheryl Williams
Commissioner Susan Fletcher
Bill Bilyeu

From: Caren Skipworth, CIO

Date: May 29, 2015

Re: FY16 Tyler Odyssey Maintenance Contract Renewal

The Information Technology department is requesting that Commissioners Court to authorize a change of contract for the Tyler Odyssey Criminal Justice Information System. The contract between Tyler Technologies and the Conference of Urban Counties (CUC) will expire December 31, 2015. Accordingly, a contract amendment to modify the billing terms so that Tyler may directly invoice Collin County for Odyssey maintenance is required.

Additionally, beginning in FY16, Tyler Technologies will launch their Continuous Improvement Program which includes webinar-based training sessions, 1:1 consulting hours, and days that can be used towards on-site visits to assist your office with the Odyssey electronic maturity model. The Information Technology department is requesting that Commissioners Court authorize the reallocation of the CUC Contract Administration cost, budgeted as part of the FY16 maintenance budget, to fund the Continuous Improvement Program. The FY16 maintenance budget allocated \$65,658 for the CUC oversight. The Continuous Improvement Program will cost \$34,750.