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August 25, 2015

Collin County  
Administration Building  
2300 Bloomdale Road  
McKinney, Texas 75071

VIA ELECTRONIC MAIL

Re: CSI's Intellidact® redaction functionality integrated with Odyssey®

Many of Tyler's customers across the US have expressed a need for functionality that analyzes documents and identifies candidates for redaction based on document-specific criteria. While there are several standalone solutions available commercially, our customers have indicated that, in order to address their business requirements, this functionality is only useable if it tightly integrated into the core Odyssey solution and workflow.

For this reason, Tyler has executed a master framework agreement with Computing Systems Innovations ("CSI") to integrate their Intellidact redaction solution into Odyssey. Tyler will maintenance and support the integration to CSI's solution on an ongoing basis.

Further, under this framework agreement, Tyler is authorized to accept and process CSI End User License Agreements from Odyssey customers.

CSI is the sole solution provider with which Tyler has developed such an integration arrangement.

Sincerely,

TYLER TECHNOLOGIES, INC.

A handwritten signature in blue ink, appearing to read "Jeff Puckett", with a long, sweeping horizontal line extending to the right.

Jeff Puckett  
Vice President of Sales  
Courts & Justice Solutions