## SECURUS Technologies



## FCC Fee Reduction Adjustments

## Unique consumers (FamilyFFriends + Inmates)

The Judge wants to know how many unique users make jail calls in a year?
Between June 2015 - May 2016:

- 4,772 Family and Friend prepaid accounts who paid for calls
- 3,295 Inmate accounts who paid for calls

11,703 unique telephone numbers who accepted and paid for calls

Customers can place more than one phone number on their account. *These numbers do not include free calls.

## Rate Chart - Before and Atter

COLLIN COUNTY, TEXAS

| Type and Destination | Rates Before June 20,2016 |  | Rates Beginning June 20,2016 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 1st minute | additional minute | 1st minute | additional minute |
| Collect/ Direct Bill | 3.50 |  | 3.57 | 0.07 |
| Local |  |  |  |  |
| IntraLATA | 3.50 |  | 3.57 | 0.07 |
| InterLATA | 3.50 |  | 3.57 | 0.07 |
| Interstate | $0.25 \quad 0.25$ |  | 0.25 | 0.25 |
| Advance Connect/Debit | 3.50 |  | 3.57 | 0.07 |
| Local |  |  |  |  |
| IntraLATA | 3.50 |  | 3.57 | 0.07 |
| InterLATA | 3.50 |  | 3.57 | 0.07 |
| Interstate | 0.21 | 0.21 | 0.21 | 0.21 |
| International | Varies by Country |  | Varies by Country |  |
| Funding Transaction Fee | \$6.95 All types |  | \$3.00 Web / \$5.95 (live agent) |  |
| State Cost Recovery Fee | 5\% of non-interstate |  | eliminated by FCC |  |
| Wireless Administartion Fee | \$3.99 |  | eliminated by FCC |  |

## Local Area Rates

## Local Area Rates

Tarrant Co.
Collin Co.
Fannin Co.
Harris Co.
Kaufman Co.
Grayson Co.
Rockwall Co.
\$3.11 flat rate per call
\$3.50 flat rate per call
\$3.75 flat rate per call
\$4.00 flat rate per call
\$4.65 flat rate per call
\$4.80 flat rate per call
$\$ 5.65$ flat rate per call

## Objective

With the recent STAY order that was approved by the $12^{\text {th }}$ Circuit Court, Securus was successful in defending our customers' best interests by stopping the FCC from lowering calling rates below a point where commissions were impossible to pay. That is a HUGE win for our customers. However, though we stopped part of their illegal lawmaking, there are portions of the order that were not stayed and will therefore require MINOR and TEMPORARY changes to many of our customers' agreements. These changes are temporary in that we believe that once we are ultimately victorious in our legal battle with the FCC, we will be able to revert to our originally agreed upon terms. The items that must change are as follows:

- Funding fees are now capped at $\$ 3.00$ for automated transactions ( $90 \%$ of our volume today) and $\$ 5.95$ for operator necessitated transactions
- Most other fees have been eliminated
- We can no longer charge surcharges per call that are not tied to an increment of usage
- This does NOT mean that each minute of usage can not be a different amount from another minute of usage


## How providers make money

## When we originally bid on your contract we used:

Fees charged to end users

- Funding Fee
- Bill Statement Fee
- Regulatory Recovery Fee
- Cost Recovery Fee
- Voice Biometric Fees
- Location Validation Fees

Securus uses the money we have left over to staff a call center, provide $100 \%$ of the equipment you use, staff technical support, account managers, customer service representatives, network engineers, expert field technicians etc. $100 \%$ of the operating expense for the provision of inmate phone service is paid from what is left over.

Total Revenue
generated from the contract

Commission offer is generated

## When we originally bid on your contract....



Fee caps/eliminations imposed mean lower revenues on this side of the equation

Monies collected from the completion of calls


This must be increased
In order to offset this reduction, basic algebra tells us that either:

Total Revenue generated from the contract


Commission offer is generated

## Available Options

## 3 Options

1) Option 1-EVERYONE WILL STAY WHOLE IN THIS EQUATION
2) Billing Adjustment-Move fees into rates $=\$ 0.06$
(rate per minute, excluded from commissions)

- End users will pay the same amount
- Facilities will receive the same amount in commissions
- Securus will make the same amount of profit

2) Option 2
3) Decommission portion of current rate $=\$ 0.08$
(rate per minute, excluded from commissions)
4) Option 3
5) Cash Deduction from commissions $=\$ 11,158$.
(monthly revenue deducted from commissions each month)

# SECURUS Technologies <br> connecting what matters ${ }^{\circ}$ 

