



VOTEC Corporation

August 9, 2016

Collin County Auditor
2300 Bloomdale RD – Suite 3100
McKinney TX 75071

Subject: Reference to Invoice #12241

Collin Question: The Purchasing Department is requesting more information on how the 18 percent surcharge was arrived for a total increase from last year.

VOTEC Response: The surcharge is calculated on the per voter fee only. The surcharge is needed to cover increased costs which are largely personnel costs.

Collin Question: The Software Maintenance and Support Agreement is attached. Please include the article number in the agreement where it discusses the surcharge fees.

VOTEC Response: The mention is in Article III, subsection 1, paragraph 4.

Respectfully Submitted

A handwritten signature in blue ink that reads 'Randy Propp'.

Randy Propp
VOTEC Director of Operations