**COLLIN COUNTY**

**Information Technology**
2300 Bloomdale Rd
Suite 3198
McKinney, Texas 75071
www.collincountytx.gov

**To:** Judge Keith Self
Commissioner Fletcher
Commissioner Williams
Commissioner Thomas
Commissioner Webb
Bill Bilyeu

**From:** Caren Skipworth, IT Director

**Date:** 07/30/2018

**Re:** Request for Bomgar expansion approval and Budget Amendment

The Information Technology Department would like to request approval from Commissioner's Court to utilize savings from the "Software Asset Management/Compliance Management Solution", Project Code#: Q06004 to cover funding for two investments to expand the use of the Bomgar software system at the County.

The first investment would be to create a project code, with a budget amount of $103,000, to fund a "Remote User Management" project.

The second investment would be to expand the budget of the already approved "Software - Privilege Access Management Solution" project, code Q06001, by an additional $20,000.

**FY2018 Budget - Program Improvement Information:**

Current situation: The County currently leverages the Bomgar remote access solution to manage vendor access for the Odyssey system for remote support. The currently solution is only sized for that amount of access. Bomgar offers many features that enhance security of remote VPN connections of Odyssey support teams, as compared to the current system in place for other partners that require remote access to the County.

Detailed description: As presented in Executive Session by IT on June 18, 2018, two key investments needed to enhance network security based on trends seen by the IT Security team are Remote User Management Software and Administrator Management Software.

The first requested investment addresses the Remote User Management Software need, and would cover the expansion of the current Bomgar system, to a size that would allow all county vendors to leverage this more secure solution.

The second requested investment addresses the Administrator Management Software need and would cover the deployment of the Bomgar add-on software that would secure accounts that have elevated access across the network.

A representative from the Information Technology Department will be available for questions.