

## Microsoft Windows Server Operating System and Patch Update Compliance

Collin County seeks to maintain a secure computing environment at all times. Our vendor partners are a critical success factor with respect to this objective. With this goal in mind, the Vendor will, to the best of their ability and as allowed by regulatory over-sight, follow the Microsoft Product Lifecycle chart and maintain their software solution(s) to ensure the solution(s) functions on currently supported versions of the Microsoft Windows Server operating system.

Should the solution(s) not remain up to date with supported operating systems, the Vendor agrees that they will, as allowed by regulatory over-sight, bring the solution(s) into compliance within three months or provide notice of any regulatory limitation. Collin County will occasionally request verification from the Vendor of their compliance status. At the County's request, the Vendor will provide a roadmap, and when necessary a remediation plan, to the County to identify planned actions, and associated timelines, to keep, or to bring, their solution(s) in compliance with current supported operating systems.

An active patch management plan is an integral part of the Collin County security plan. The Vendor agrees to maintain a vigilant security posture and test their solution(s) with the latest Microsoft operating system patches. Should the County find, or suspect, an incompatibility between Vendor's solution(s) and a Microsoft operating system patch, the County will notify the Vendor. The Vendor will work with Collin County Information Technology staff to mitigate any vulnerability resulting from the patch incompatibility.