



Guiding Local Government Toward the Future

February 21, 2019

Collin County
Laura Boatright
PO Box 8006
McKinney, TX 75070

Dear Laura,

It is that time of year your budget planning cycle begins for the 2019 tax year. To help you with your planning process this letter is to give you the amount for the Spindlemedia Maintenance Agreement for the coming year. The Maintenance Agreement improvements completed this year and planned for next year are significant. Your Maintenance Agreement fee for 2019 tax year will be \$104,906.

This is the year of the legislature and there are a number of items on the docket that could affect the tax code and required changes. As you can expect we will comply with those changes and include them in a timely manner. In addition, TaxClient 3.0 has been upgraded along with changes to MassBilling. This year we have added a new Manager, Scott Parsons, and a new Customer Support person, Ted Lucas. We are also in the process of adding a software developer. This year we will have two scheduled User's Conference, one on May 14th, 2019 in the North Houston area and another on June 25, 2019 at the Lewisville Hilton Garden Inn. The same facility where we met last year.

We strive to keep our product current to your needs and relevant to your work. Your business is appreciated and we are anxious to serve you and your staff as needed.

Respectfully yours,

A handwritten signature in black ink, appearing to read 'S. Johnson', is written over a light blue horizontal line.

Steve Johnson
President

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