

NTTA LEGISLATIVE FAST FACTS

2012-2013

The **NTTA supports enhanced toll enforcement remedies for Habitual Violators** (those with 100 or more unpaid tolls and are past the 3rd Notice of Non-Payment) including:

BLOCK Vehicle Registration and **BAN** (Criminal Trespass) from the Tollways

92 percent of NTTA customers pay for their use of the toll roads through TollTag or Zip Cash, Pay by Mail, methods.

Some customers **repeatedly use the region's toll roads and refuse to pay** after multiple requests for payment and notice of escalating fees.

The effective and equitable collection of all tolls due for services rendered is a primary concern of customers who pay their bills through a TollTag or ZipCash, and the bondholders who fund toll projects.

NTTA System

2013 Toll Revenue*	\$484 M	Average Daily Transactions**	1.8 M
2013 Total Revenue*	\$517 M	2012 Customer Contacts**	7.4 M
2013 Operating Budget*	\$115 M	2012 Daily Customer Contacts**	15,000
2013 Outstanding Bonds* <i>*Bonded against toll revenues</i>	\$7.5 B***	Active TollTags <i>*20% annual growth rate 2012</i>	2.5 M
2013 Gross Debt Service* <i>NTTA System and Special Projects System</i>	\$336 M	ZipCash Invoices Mailed (Daily)	45,000
Average Monthly TollTag Spend	\$16.00	ZipCash Invoices Paid on First Invoice	47%
Average ZipCash Invoice <i>Billed at the higher pay by mail rate</i>	\$20.74	Habitual Violators <i>100 unpaid tolls or more/past 3rd Notice</i>	44,000
Collection Rate* <i>Those who pay their toll bill within the collection cycle.</i>	90%	Habitual Violators who continue to drive on toll roads and not pay	80%
Tolls Due – Uncollected (2011)	\$12.5 M	Violations/tolls paid through the Court process (of 15,000 total citations issued)	40%
Total Violation Transactions (2011)	21.5 M	Violators who default on Payment Agreements	25%

*Estimated for 2013

**Projected for 2012

***An additional \$2 billion in bonds are currently outstanding for the Special Projects System (SPS) Total Revenue.

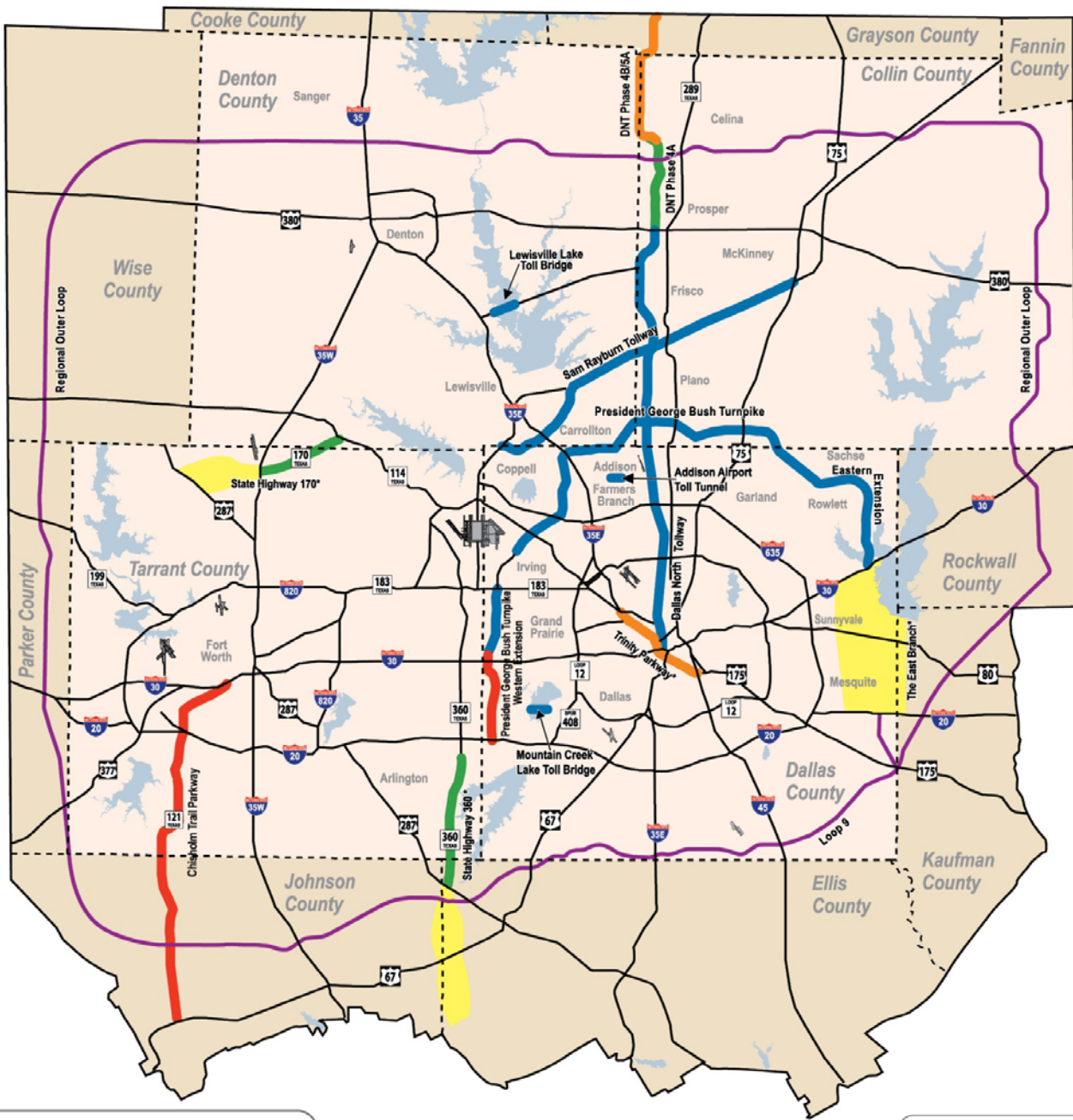
Top Reasons for Unpaid/Uncollected Tolls

- Refusal to Pay / Ignoring Invoices
- Customer address not updated with DMV
- Vehicle sale not updated with DMV
- Tolls are low on the payment totem pole

***NTTA Special Project System

- Total Revenue \$27,069,538
- Toll Revenue \$24,566,814
- Operating Expenses \$11,211,285
- Gross Debt Service \$67,751,246

NTTA System



TOLL FACILITIES



President George Bush Turnpike



Addison Airport Toll Tunnel



Dallas North Tollway



Lewisville Lake Toll Bridge



Sam Rayburn Tollway



Mountain Creek Lake Toll Bridge

LEGEND



- Existing
- Under Construction
- In Development
- Corridor Study
- Study Area
- County Line
- Airports

*Projects subject to primacy requirements pursuant to Senate Bill 19, passed by the 82nd Texas Legislature. March 2012