



COLLIN COUNTY

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To: Judge Keith Self
Commissioner Webb
Commissioner Hill
Commissioner Williams
Commissioner Shaheen
Bill Bilyeu

From: Caren Skipworth, CIO

Date: March 25, 2013

Re: External VPN Tunnel Policy

The Information Technology department would like to respectfully inform Commissioners Court of a new computer policy which will be implemented to provide a better measure of protection to the county from external entities. The VPN Tunnel policy describes the levels of service which the County will provide to external entities and required infrastructure which those entities must provide in order to establish the connection. The VPN tunnel policy is needed in order to better control and manage the growing number of agencies which seek to establish a direct and “always on” connection to the County network.

The policy is written for two different target audiences. Policy “033 - External Entity VPN Tunnel Policy - Law Enforcement” targets law enforcement agencies and has a reduced liability clause. The second policy document is intended for use with any public or private non-law enforcement agency and provides the County a greater degree of liability protection.