



COLLIN COUNTY

Information Services
210 S. McDonald Street
Suite 510
McKinney, Texas 75069
www.collincountytx.gov

To: Judge Keith Self
Commissioner Reid
Commissioner Hill
Commissioner Williams
Commissioner Webb
Bill Bilyeu

From: Caren Skipworth, IT Director

Date: March 24, 2014

Re: Customer Queuing System Project RFP Request

Information Technology is requesting approval to advertise for bids on new Customer Queuing Systems for the District Clerk Department and the Community Supervision and Corrections Department (CSCD). Funding for the District Clerk portion of the project was approved in the 2013 Budget. Funding for the County Court at Law office was also approved in the 2013 Budget, but in March, 2014, after careful consideration, the County Clerk decided not to participate in the project. IT is recommending that funds previously approved for the County Clerk's project be reallocated to the CSCD portion of this RFP request so that they might take advantage of this new technology.