

Questions as of September 17, 2015

Insurance, Medical, Dental, Vision, Cobra Administration,
FSA Administration, and Retiree Health

RFP 2015-299

1. Is a request for Self Insured Pharmacy Benefits Administration included in this RFP? **No**
If so whom is used today and can you provide the nature of that relationship in terms of contract structure and the specific request for your RFP?
A RFP for Pharmacy services will be issued separately from our healthcare administration. Collin County's pharmacy benefits are currently self-insured and are administered by OptumRX (a UHC partner) in the current contract.
2. The census data provided for the retirees gives a count, but omits the actual census data. Can you please provide the census data for the post 65 retirees – gender, DOB and residence state?
See Attachment U
3. What is the preferred submittal format? Uploaded to Collin County eBid site or hard bound copy of 1 original and 3 copies? **Uploaded to the ebid system is preferred at <https://collincountytx.ionwave.net/Login.aspx>.**
4. 4.2.13 Confidentiality: Please clarify whether a separate redacted copy is required at time of submission as well or is it required only upon award and signing of the contract? **No redacted copy is required. If you submit a hard copy or electronic ebid mark each page or sections of a page "Proprietary or Confidential" keep the information in the order of the RFP. If you are submitting a hard copy you do not need to place it in a separate envelope and mark it "Proprietary Information".**
5. Do we have updated claims experience with monthly enrollment? **See Attachment U**
6. Do we have updated census with plan codes? **See Attachment S**
7. Has Collin County had any recent plan changes? **The most notable change we have made is to exclude out-of-network services. There are only a few services for which we consider out-of-network providers. They include emergency room treatments, mental out-patient care, and lasik. We clarified that major, scopic and therapeutic services performed in the physician's office should be subject to a co-payment and deductible and should not be considered part of the office visit co-pay. And of course, we have made necessary changes to be compliant with the ACA.**
8. What is the out-of-network R&C level for dental (80th, 90th etc?) **85%**