ORACLE®

21-Oct-15

Stephen Ganey
COLLIN COUNTY
2300 Broomdale Rd
Ste 3198
MCKINNEY
TX 75071
United States

Dear Stephen Ganey

Please find attached an ordering document for technical support services. The technical support services, identified in the ordering document, may be ordered by issuing a form of payment acceptable to Oracle in accordance with the Order Processing Details section of the ordering document on or before 30-Nov-15.

If you have questions regarding your order or require further information, please contact me at the e-mail address or telephone number provided below.

Regards,

Eddie Sanchez
Oracle Support Services
E-mail: eddie.sanchez@oracle.com
Tel.:
Fax:

Support Service Number: 7335046

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GENERAL INFORMATION

OFFER EXPIRATION		**ORACLE:** Oracle America, Inc.	
Support Service Number:	7335046	**Oracle Support Sales Representative:**	Eddie Sanchez
Offer Expires:	30-Nov-15		
		Telephone:	
		Fax:	
		E-mail:	eddie.sanchez@oracle.com
CUSTOMER: COLLIN COUNTY			
CUSTOMER QUOTE TO		**CUSTOMER BILL TO**	
Account Contact:	Stephen Ganey	**Account Contact:**	Stephen Ganey
Account Name:	COLLIN COUNTY	**Account Name:**	COLLIN COUNTY
Address:	2300 Broomdale Rd Ste 3198 MCKINNEY TX 75071 United States	**Address:**	2300 Broomdale Rd Ste 3198 MCKINNEY TX 75071 United States
Telephone:	972 548-4555	**Telephone:**	972-548-4555
Fax:		**Fax:**	
E-mail:	sganey@co.collin.tx.us	**E-mail:**	sganey@co.collin.tx.us

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 7335046, to Your Oracle Support Sales Representative identified in the table above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Payroll Tax Updates Service							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Payroll For North America - Employee Count Perpetual	14803011	1650		FULL	1-Jul-15	31-Dec-15	50,000.00
PeopleSoft Enterprise Payroll For North America - Employee Count Perpetual	14803011	165		FULL USE	1-Jul-15	31-Dec-15	0.00

Program Technical Support Fees: **USD** **50,000.00**

Total Price: **USD** **50,000.00**

Plus applicable tax

Please note the following:
- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware.
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

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TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, COLLIN COUNTY represents that Customer has authorized COLLIN COUNTY to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. COLLIN COUNTY agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. COLLIN COUNTY agrees to advise Customer of the terms of this ordering document as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this ordering document; and b) any failure of COLLIN COUNTY to make timely payment per the terms of this ordering document shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this ordering document.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at http://www.oracle.com/us/support/policies/index.html.

The technical support services acquired under this ordering document are governed by the terms and conditions of the applicable agreement identified below ("agreement"):

- The agreement that You executed for technical support services for the programs and/ or hardware listed in the Service Details section above with Oracle or a vendor acquired by Oracle. Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired; or
- If You do not have an existing agreement for technical support services with Oracle, or a vendor acquired by Oracle, You agree that the terms of the Oracle Master Agreement V101614 located at https://www.oracle.com/corporate/contracts/oma-services/index.html govern the provision of technical support services ordered under this ordering document, as well as Your rights to use updates and other materials provided or made available by Oracle under technical support services. If applicable, You should review the Oracle Master Agreement V101614 prior to entering into this ordering document.

This ordering document incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this ordering document and the agreement, this ordering document shall take precedence.

Support Service Number: 7335046

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ORDER PROCESSING DETAILS

Your order is subject to Oracle's acceptance. Your order is deemed to be placed when You provide Oracle with details for payment (e.g., Your purchase order, Your check or a credit card confirmation for the order as detailed below) or an executed Oracle Financing contract. Once placed, Your order shall be non-cancelable and the sums paid nonrefundable, except as provided in the agreement.

Please note that if the pre-tax value of this ordering document is USD $2,000 or less, the technical support services ordered (i) must be paid by credit card; or (ii) You must renew Your support via the Oracle Store. Please contact Your Oracle Support Sales Representative for details regarding renewing Your support via the Oracle Store.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

"If COLLIN COUNTY is a tax exempt organization, a copy of COLLIN COUNTY's tax exemption certificate must be submitted with COLLIN COUNTY's purchase order, check, credit card or other acceptable form of payment."

Purchase Order
If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 7335046
- Total Price: USD 50,000.00 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, COLLIN COUNTY agrees that the terms of this ordering document and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this ordering document.

Please e-mail or fax the purchase order to Oracle in accordance with the Remittance Details section below.

Check
If the technical support services on this ordering document will be ordered and paid by check, the check must include the following information:

- Support Service Number: 7335046
- Total Price: USD 50,000.00 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, COLLIN COUNTY agrees that only the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms

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attached or submitted with the check shall apply.

Please mail check payments in accordance with the Remittance Details section below.

Credit Card Confirmation
If the technical support services on this ordering document will be ordered and paid by credit card, please complete the information in this section and return it to Oracle in accordance with the Remittance Details section below. The credit card used to make payment must be valid for the entire support services term. Please note that Oracle is unable to process credit card transactions of USD $100,000 or greater or transactions that are not in USD.

_____
Credit Card Number

_____
Credit Card Type (Visa, MasterCard, AMEX)

_____
Expiration Date

_____
Billing Address (associated with Credit Card)

_____
City, State, and Zip (associated with Credit Card)

_____
Authorized Signature

_____
Name (as it appears on the credit card)

In issuing this credit card confirmation, COLLIN COUNTY agrees that only the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms attached or submitted with the credit card confirmation shall apply.

Remittance Details
Purchase orders or credit card details for the technical support services ordered under this ordering document should be sent to:

Attn: Eddie Sanchez
               Oracle Support Services
Fax:
E-mail: eddie.sanchez@oracle.com

Checks for the technical support services ordered under this ordering document should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 44471
San Francisco, CA 94144-4471

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All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Support Service Number: 7335046