



# COLLIN COUNTY

Information Technology  
2300 Bloomdale Rd  
Suite 3198  
McKinney, Texas 75071  
[www.collincountytx.gov](http://www.collincountytx.gov)

Date: November 2, 2015

To: Keith Self, County Judge  
Susan Fletcher, Commissioner, Pct 1  
Cheryl Williams, Commissioner, Pct 2  
Chris Hill, Commissioner, Pct 3  
Duncan Webb, Commissioner, Pct 4

From: Caren Skipworth, Chief Information Officer

Re: **URISA Exemplary Systems in Government (ESIG) Award – Mobile Line Wait Application**

Collin County, TX was awarded the Exemplary Systems in Government Award, Distinguished Systems – Single Process System Category at the Urban & Regional Information Systems Association (URISA) GIS-Pro Conference in Spokane, WA for the Mobile Line Wait Applications.

Collin County Information Technology (IT) collaborated with our Elections Office to provide a solution to address long line waits during popular elections. The Elections Office needed an answer to alleviate long voter line waits without giving the impression that voters were being sent away from a polling site. The IT staff learned that it is a violation of voter laws to send people from a polling location – even if it is to help out the voter. How do you inform voters that they can vote at another location with a shorter line without explicitly telling them? The solution – strategically placed QR Codes (Quick Response) that show the closest polling location and the approximate line wait time on the voter's mobile device. The voter can then chose for themselves to leave their place in a long line to seek out shorter one.

Since 1980, URISA's EXEMPLARY SYSTEMS IN GOVERNMENT (ESIG) AWARDS have recognized extraordinary achievements in the use of geospatial information technology that have improved the delivery and quality of government services. The award competition is open to all public agencies at the federal, state/provincial, regional and local levels.