

August 2016

Behavioral Health System Transition Update

Goals

- Build a comprehensive, efficient Behavioral Health system for Collin County
- Meet terms and conditions of DSHS contract
- Increase access to providers in Collin County
- Coordinate with Medicaid health plans (HMOs)
- Ongoing communication with all stakeholders
- Ensure transparency



Gaining Efficiencies

- Reduce crises resulting in higher levels of care
- Replicate others' successes
- Proactive eligibility reviews and client benefits enrollment
- Consolidate facilities
- Preventative outpatient focus
- Expand sources of funding and reimbursements (PAP, TCOOMI, MAC, etc.)



Transition Plan Progress

The transition plan summary covers:

1. The priority and detailed descriptions of each task to be accomplished

2. Dates of actual initiation and expected completion

3. Current percentage of progress toward completion

Accomplishments (March)

- After Hours Crisis Clinic
- Expanding McKinney Clinic with DSRIP Funds
- Monthly newsletter with email box for input
- Hired Crisis Services Director
- Ongoing consumer-led groups
- Semi-weekly meeting with DSHS Transition Team with clinical and IT subgroups



Accomplishments (August)

- Contracts: laboratory services, pharmacy benefits manager, crisis hotline
- McKinney Outpatient Clinic open
- RFA released for provider network
- Analyzed current VO services to assess needs
- Ongoing meetings with NTBHA
- Negotiated substance abuse array with DSHS
- Completion of YES Waiver Transition Plan



Added Services During Transition

- After hours Crisis Clinic
- Crisis Hotline
- Mobile Crisis Team pilots
- Expanded Jail Diversion

4 Biggest Challenges in March

- 1. Data and Requirements from the State
- 2. Substance Abuse Funding vs DSHS Expectations
- 3. Working with external decision makers at DSHS, NTBHA and VO to transition 1200 Collin County residents

4. January, 2017 start up

4 Biggest Challenges Today

1. Network provider enrollment

2. Substance Abuse funding limitations

3. Meeting law enforcement desires

4. Decision process at DSHS/HHSC

Next Steps

- Develop PNAC and negotiate contracts with network providers
- Renovate Crisis Evaluation Center
- Continue working on crisis response agreements with hospitals and law enforcement
- Hire staff for training and pilot programs during transition period

