

# IMAGE NETWORK ATTACHED STORAGE SOLUTION

RFP 2016-332

Courtney Wilkerson
Jack Hatchell Administration Building
2300 Bloomdale Road, Ste. 3160
McKinney, TX 75071

(P) 972-548-4113 (F) 972-548-4694 cwilkerson@collincountytx.gov

Collin County exclusively uses IonWave Technologies, Inc. (Collin County eBid) for the notification and dissemination of all solicitations. The receipt of solicitations through any other means may result in your receipt of incomplete specifications and/or addendums which could ultimately render your bid/proposal non-compliant. Collin County accepts no responsibility for the receipt and/or notification of solicitations through any other means.

#### LEGAL NOTICE

By order of the Commissioners' Court of Collin County, Texas, sealed proposals will be received by the Purchasing Agent, 2300 Bloomdale, Suite 3160, McKinney, TX 75071, until 2:00 P.M., Thursday, October 20, 2016, for Request for Proposal Image Network Attached Storage Solution (RFP No. 2016-332). A preproposal conference will be conducted by Collin County on Tuesday, October 4, 2016 at 2:00p.m. at 2300 Bloomdale Road, McKinney, TX 75071 in the I.T. Conference Room. There will be a telephone conference available for the pre-proposal conference, interested vendors may begin calling on 10/04/2016 at 1:45p.m. CST, by dialing (972) 547-1833. Proposers shall use lump sum pricing. Funds for payment have been provided through the Collin County budget approved by the Commissioner's Court for this fiscal year only. Proposers may obtain detailed specifications and other documents at Office of the Purchasing Agent: Collin County Administration Building, 2300 Bloomdale, Suite 3160, McKinney, TX 75071, 972-548-4165, or by going to: http://collincountytx.ionwave.net. Sealed proposals will be opened on Thursday, October 20, 2016 at 2:00 P.M. by the Purchasing Agent, 2300 Bloomdale, Suite 3160, McKinney, TX 75071. The Commissioners' Court reserves the right to reject any and all proposals.

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ATTENTION: CLASSIFIEDS

BILL TO: ACCOUNT NO 06100315-000 COMMISSIONER'S COURT

NOTICE TO PUBLISHERS: Please publish in your issue on Thursday, September 15, 2016, and Thursday, September 22, 2016. A copy of this notice and the publisher's affidavit must accompany the invoice when presented for payment.

NEWSPAPER: Plano Star Courier
DATE: September 13, 2016
FAX: 972-529-1684

# Collin County, Texas

Bid Information		Contact I	nformation	Ship to Information
Bid Type Issue Date	Courtney Wilkerson Senior Buyer cwilkerson@co.collin.tx.us (972) 548-4113 (972) 548-4694  2016-332 Image Network Attached Storage Solution RFP 09/13/2016 10/20/2016 02:00:00 PM (CT)	Address  Contact Department Building Floor/Room Telephone Fax Email	2300 Bloomdale Rd. Ste. 3160 McKinney, TX 75071 Courtney Wilkerson Senior Buyer Purchasing Admin. Building Ste.3160 (972) 548-4113 (972) 548-4694 cwilkerson@co.collin.tx.us	Address  Contact Department Building Floor/Room Telephone Fax Email
Supplier Inform	ation		Supplier Notes	
Company Name Contact Name Address	e			
Telephone				
Fax				
Email				
has not prepare business; and t communicated	ed this proposal in collusion hat the contents of this prop	with any oth osal as to p	er offeror or other person or rices, terms and conditions o	corporation, firm, partnership or individual persons engaged in the same line of of said proposal have not been son engaged in this type of business prior to
Bid Notes				
of a solution to		Attached S		allation, configuration, testing, and delivery ns related to this RFP shall be directed to
Bid Activities				
Date	Name Name	Des	cription	
10/4/2016 02:00:00 (CT)	PM Pre-Proposal Meeting	at 2: Roo pros resp RFP inter	00 p.m. at 2300 Bloomdale Road, m. This is to provide an opportuni pective offerors are requested to honsibility to review documents to g. There will be a telephone confere	ducted by Collin County on Tuesday, October 4, 2016 McKinney, TX 75071,third floor, I.T. Conference ty for all interested vendors to ask questions. All ave a representative present. It is the offeror's pain a full understanding of the requirements of the ence available for the pre-proposal conference, in 10/04/2016 at 2:00 p.m. CST, by dialing (972)
10/7/2016 05:00:00 (CT)	PM Deadline to Submit Ques		dline to submit questions is 5:00 p. stions to cwilkerson@co.collin.tx.us	m., Friday, October 7, 2016. Please email all s.
10/7/2016 05:00:00	PM Intent to Submit Proposa	al Doy	ou intend to submit a proposal?	

(CT)

# Bid Messages

#### **Bid Attachments**

The following attachments are associated with this opportunity and will need to be retrieved separately

Line	Filename	Description
Header	LEGAL NOTICE-IMAGE NETWORK ATTACHED STORAGE SOLUTION.doc	Legal Notice
Header	General Instructions_Proposals.docx	General Instructions_Proposals
Header	Terms of Contract_Proposals.docx	Terms of Contract - Proposals
Header	Insurance updated 1-26-2015.doc	Minimum Insurance Requirements
Header	ImageNetworkAttachedStorage_	Specifications RFP_Initial.docx
Header	Attachment A - NetApp Image NAS Configuration.xlsx	Attachment A-NetApp Image NAS Configuration
Header	Information_Regarding_Conflict_	Information Regarding Conflict of Interest Questionaire of Interest Questionaire.docx
Header	CIQ_113015.pdf	Conflict of Interest Questionnaire
Header	W9_2014.pdf	W-9

### **Bid Attributes**

Please review the following and respond where necessary

#	Name	Note	Response
1	Delivery	Delivery will be F.O.B. inside delivery at Collin County designated locations and all transportation charges are to be paid by the supplier to destination.	(Required)
		Please state delivery in calendar days from date of order.	
2	Exceptions	Do you take exceptions to the specifications. If so, by separate attachment, please state your exceptions. Valid Responses: [Please Select], Yes, No	(Required)
3	Insurance	I understand that the insurance requirements of this solicitation are required and a certificate of insurance shall be submitted to the Purchasing department if I am awarded all or a portion of the resulting contract.	(Required)
		Please initial.	
4	Subcontractors	State the business name of all subcontractors and the type of work they will be performing under this contract.	(Required)
		If you are fully qualified to self-perform the entire contract, please respond with "Not Applicable-Self Perform".	

5	Reference No. 1	List a company or governmental agency where these same/like products /services, as stated herein, have been provided.	(Required)
		Include the following: Company/Entity, Contact, Address, City/State/Zip, Phone, and E-Mail.	
6	Reference No. 2	List a company or governmental agency where these same/like products /services, as stated herein, have been provided.	(Required)
		Include the following: Company/Entity, Contact, Address, City/State/Zip, Phone, and E-Mail.	
7	Reference No. 3	List a company or governmental agency where these same/like products /services, as stated herein, have been provided.	(Required)
		Include the following: Company/Entity, Contact, Address, City/State/Zip, Phone, and E-Mail.	
8	Cooperative Contracts	As permitted under Title 8, Chapter 271, Subchapter F, Section 271.101 and 271.102 V.T.C.A. and Title 7, Chapter 791, Subchapter C, Section 791.025, V.T.C.A., other local governmental entities may wish to also participate under the same terms and conditions contained in this contract. Each entity wishing to participate must enter into an inter-local agreement with Collin County and have prior authorization from vendor. If such participation is authorized, all purchase orders will be issued directly from and shipped directly to the local governmental entity requiring supplies/services. Collin County shall not be held responsible for any orders placed, deliveries made or payment for supplies/services ordered by these entities. Each entity reserves the right to determine their participation in this contract.	(Required)
		Would bidder be willing to allow other local governmental entities to participate in this contract, if awarded, under the same terms and conditions?  Valid Responses: [Please Select], Yes, No	
9	Preferential Treatment	The County of Collin, as a governmental agency of the State of Texas, may not award a contract to a nonresident bidder unless the nonresident's bid is lower than the lowest bid submitted by a responsible Texas resident bidder by the same amount that a Texas resident bidder would be required to underbid a nonresident bidder to obtain a comparable contract in the state in which the nonresident's principal place of business is located (Government Code, Title 10, V.T.C.A., Chapter 2252, Subchapter A).	(Required)
		1. Is your principal place of business in the State of Texas?	
		2. If your principal place of business is not in Texas, in which State is your principal place of business?	
		3. If your principal place of business is not in Texas, does your state favor resident bidders (bidders in your state) by some dollar increment or percentage?	
		4. If your state favors resident bidders, state by what dollar amount or percentage.	

10	Debarment Certification	I certify that neither my company nor an owner or principal of my company has been debarred, suspended or otherwise made ineligible for participation in Federal Assistance programs under Executive Order 12549, "Debarment and Suspension," as described in the Federal Register and Rules and Regulations.	(Required)
11	Immigration and Reform Act	Please initial.  I declare and affirm that my company is in compliance with the Immigration and Reform Act of 1986 and all employees are legally eligible to work in the United States of America.	(Required)
		I further understand and acknowledge that any non-compliance with the Immigration and Reform Act of 1986 at any time during the term of this contract will render the contract voidable by Collin County.	
		Please initial.	
12	Disclosure of Certain Relationships	Chapter 176 of the Texas Local Government Code requires that any vendor considering doing business with a local government entity disclose the vendor's affiliation or business relationship that might cause a conflict of interest with a local government entity. Subchapter 6 of the code requires a vendor to file a conflict of interest questionnaire (CIQ) if a conflict exists. By law this questionnaire must be filed with the records administrator of Collin County no later than the 7th business day after the date the vendor becomes aware of an event that requires the statement to be filed. A vendor commits an offense if the vendor knowingly violates the code. An offense under this section is a misdemeanor.	(Required)
		By submitting a response to this request, the vendor represents that it is in compliance with the requirements of Chapter 176 of the Texas Local Government Code.	
		Please send completed forms to the Collin County County Clerk's Office located at 2300 Bloomdale Rd., Suite 2104, McKinney, TX 75071.	
		Please initial.	
13	Disclosure of Interested Parties	Section 2252.908 of the Texas Government Code requires a business entity entering into certain contracts with a governmental entity to file with the governmental entity a disclosure of interested parties at the time the business entity submits the signed contract to the governmental entity. Section 2252.908 requires the disclosure form (Form 1295) to be signed by the authorized agent of the contracting business entity, acknowledging that the disclosure is made under oath and under penalty of perjury. Section 2252.908 applies only to a contract that requires an action or vote by the governing body of the governmental entity before the contract may be signed or has a value of at least \$1 million. Section 2252.908 provides definitions of certain terms occurring in the section.	(Required)
		Section 2252.908 applies only to a contract entered into on or after January 1, 2016.	
		Please initial.	

14 Notification Survey

In order to better serve our offerors, the Collin County Purchasing Department is conducting the following survey. We appreciate your time and effort expended to submit your bid. Should you have any questions or require more information please call (972) 548-4165.

How did you receive notice of this request? Valid Responses: [Please Select], Plano Star Courier, Plan Room, Collin County eBid Notification, Collin County Website, Other

15 Proposer Acknowledgement

Proposer acknowledges, understands the specifications, any and all addenda, and agrees to the proposal terms and conditions and can provide the minimum requirements stated herein. Offeror acknowledges they have read the document in its entirety, visited the site, performed investigations and verifications as deemed necessary, is familiar with local conditions under which work is to be performed and will be responsible for any and all errors in Proposal submittal resulting from Proposer's failure to do so. Proposer acknowledges the prices submitted in this Proposal have been carefully reviewed and are submitted as correct and final. If Proposal is accepted, vendor further certifies and agrees to furnish any and all products/services upon which prices are extended at the price submitted, and upon conditions in the specifications of the Request for Proposal.

Please initial.

(Required)

(Required)

Qt	tv	UOM	Description		Response
	·y			Mathematica 440TE	
1		lump sum	State total price for A	Attachment A, NetApp INAS Configuration 110TE	s per item 6.6.1. \$(Required) Price
lte	em Not	tes: This inc	ludes maintenance for	36 months.	
Sı	upplier	r Notes:			
Ite	em Attri	ibutes: Please	review the following and	respond where necessary	
Ite	em Attri Nar		review the following and	respond where necessary Note	Response
	Nar Sta	me ate total price fo	or Attachment A, INAS Configuration 2,		Response \$(Optional)
#	Nar Sta	me ate total price fo ernate NetApp	or Attachment A, INAS Configuration 2, 6.1.	Note This includes maintenance for 36 months.  price for optional line item for one year of remote	\$(Optional)

#### 1.0 GENERAL INSTRUCTIONS

- 1.0.1 Definitions
  - 1.0.1.1 Offeror: refers to submitter.
  - 1.0.1.2 Vendor/Contractor/Provider: refers to a Successful Vendor/Contractor/Service Provider.
  - 1.0.1.3 Submittal: refers to those documents required to be submitted to Collin County, by an Offeror.
  - 1.0.1.4 RFP: refers to Request for Proposal.
  - 1.0.1.5 CSP: refers to Competitive Sealed Proposal
- 1.1 If Offeror does not wish to submit an offer at this time, please submit a No Bid.
- 1.2 Awards shall be made not more than ninety (90) days after the time set for opening of submittals.
- 1.3 Collin County is always conscious and extremely appreciative of your time and effort in preparing your submittal.
- 1.4 Collin County exclusively uses ionWave Technologies, Inc. (Collin County eBid) for the notification and dissemination of all solicitations. The receipt of solicitations through any other company may result in your receipt of incomplete specifications and/or addendums which could ultimately render your bid non-compliant. Collin County accepts no responsibility for the receipt and/or notification of solicitations through any other company.
- 1.5 A submittal may not be withdrawn or canceled by the offeror prior to the ninety-first (91st) day following public opening of submittals and only prior to award.
- 1.6 It is understood that Collin County, Texas reserves the right to accept or reject any and/or all Proposals/Submittals for any or all products and/or services covered in a Request For Proposal (RFP) and Competitive Sealed Proposal (CSP), and to waive informalities or defects in submittals or to accept such submittals as it shall deem to be in the best interest of Collin County.
- 1.7 All RFP's and CSP's submitted in hard copy paper form shall be submitted in a sealed envelope, plainly marked on the outside with the RFP/CSP number and name. A hard copy paper form submittal shall be manually signed in ink by a person having the authority to bind the firm in a contract. Submittals shall be mailed or hand delivered to the Collin County Purchasing Department.
- 1.8 No oral, telegraphic or telephonic submittals will be accepted. RFP's and CSP's may be submitted in electronic format via Collin County eBid.
- 1.9 All Request for Proposals (RFP) and Competitive Sealed Proposals (CSP) submitted electronically via Collin County eBid shall remain locked until official date and time of opening as stated in the Special Terms and Conditions of the RFP and/or CSP.
- 1.10 Time/date stamp clock in Collin County Purchasing Department shall be the official time of receipt for all Request for Proposals (RFP) and Competitive Sealed Proposals (CSP) submitted in hard copy paper form. RFP's, and CSP's received in the Collin County Purchasing Department after submission deadline shall be considered void and unacceptable. Absolutely no late submittals will be considered. Collin County accepts no responsibility for technical difficulties related to electronic submittals.

- 1.11 For hard copy paper form submittals, any alterations made prior to opening date and time must be initialed by the signer of the RFP/CSP, guaranteeing authenticity. Submittals cannot be altered or amended after submission deadline.
- 1.12 Collin County is by statute exempt from the State Sales Tax and Federal Excise Tax; therefore, the prices submitted shall not include taxes.
- 1.13 Any interpretations, corrections and/or changes to a Request for Proposal or Competitive Sealed Proposal and related Specifications or extensions to the opening/receipt date will be made by addenda to the respective document by the Collin County Purchasing Department. Questions and/or clarification requests must be submitted no later than seven (7) days prior to the opening/receipt date. Those received at a later date may not be addressed prior to the public opening. Sole authority to authorize addenda shall be vested in Collin County Purchasing Agent as entrusted by the Collin County Commissioners' Court. Addenda may be transmitted electronically via Collin County eBid.
  - 1.13.1 Addenda will be transmitted to all that are known to have received a copy of the RFP/CSP and related Specifications. However, it shall be the sole responsibility of the Bidder/Quoter/Offeror to verify issuance/non-issuance of addenda and to check all avenues of document availability (i.e. Collin County eBid <a href="https://collincountytx.ionwave.net/">https://collincountytx.ionwave.net/</a>, telephoning Purchasing Department directly, etc.) prior to opening/receipt date and time to insure Offeror's receipt of any addenda issued. Offeror shall acknowledge receipt of all addenda.
- 1.14 All materials and services shall be subject to Collin County approval.
- 1.15 Collin County reserves the right to make award in whole or in part as it deems to be in the best interest of the County.
- 1.16 Any reference to model/make and/or manufacturer used in specifications is for descriptive purposes only. Products/materials of like quality will be considered.
- 1.17 Offerors taking exception to the specifications shall do so at their own risk. By offering substitutions, Offeror shall state these exceptions in the section provided in the RFP/CSP or by attachment. Exception/substitution, if accepted, must meet or exceed specifications stated therein. Collin County reserves the right to accept or reject any and/or all of the exception(s)/substitution(s) deemed to be in the best interest of the County.
- 1.18 Minimum Standards for Responsible Prospective Offerors: A prospective Offeror must meet the following minimum requirements:
  - 1.18.1 have adequate financial resources, or the ability to obtain such resources as required;
  - 1.18.2 be able to comply with the required or proposed delivery/completion schedule;
  - 1.18.3 have a satisfactory record of performance;
  - 1.18.4 have a satisfactory record of integrity and ethics;
  - 1.18.5 be otherwise qualified and eligible to receive an award.

Collin County may request documentation and other information sufficient to determine Offeror's ability to meet these minimum standards listed above.

1.20 Vendor shall bear any/all costs associated with it's preparation of a RFP/CSP submittal.

- 1.21 Public Information Act: Collin County is governed by the Texas Public Information Act, Chapter 552 of the Texas Government Code. All information submitted by prospective bidders during the bidding process is subject to release under the Act.
- 1.22 The Offeror shall comply with Commissioners' Court Order No. 2004-167-03-11, County Logo Policy.
- 1.23 Interlocal Agreement: Successful bidder agrees to extend prices and terms to all entities that has entered into or will enter into joint purchasing interlocal cooperation agreements with Collin County.
- 1.24 Bid Openings: All bids submitted will be read at the county's regularly scheduled bid opening for the designated project. However, the reading of a bid at bid opening should be not construed as a comment on the responsiveness of such bid or as any indication that the county accepts such bid as responsive.

The county will make a determination as to the responsiveness of bids submitted based upon compliance with all applicable laws, Collin County Purchasing Guidelines, and project documents, including but not limited to the project specifications and contract documents. The county will notify the successful bidder upon award of the contract and, according to state law; all bids received will be available for inspection at that time.

#### 2.0 TERMS OF CONTRACT

- 2.1 A proposal, when properly accepted by Collin County, shall constitute a contract equally binding between the Vendor/Contractor/Provider and Collin County. No different or additional terms will become part of this contract with the exception of an Amendment.
- 2.2 No oral statement of any person shall modify or otherwise change, or affect the terms, conditions or specifications stated in the resulting contract. All Amendments to the contract will be made in writing by Collin County Purchasing Agent.
- 2.3 No public official shall have interest in the contract, in accordance with Vernon's Texas Codes Annotated, Local Government Code Title 5, Subtitle C, Chapter 171.
- 2.4 The Vendor/Contractor/Provider shall comply with Commissioners' Court Order No. 96-680-10-28, Establishment of Guidelines & Restrictions Regarding the Acceptance of Gifts by County Officials & County Employees.
- 2.5 Design, strength, quality of materials and workmanship must conform to the highest standards of manufacturing and engineering practice.
- 2.6 Proposals must comply with all federal, state, county and local laws concerning the type(s) of product(s)/service(s)/equipment/project(s) contracted for, and the fulfillment of all ADA (Americans with Disabilities Act) requirements.
- 2.7 All products must be new and unused, unless otherwise specified, in first-class condition and of current manufacture. Obsolete products, including products or any parts not compatible with existing hardware/software configurations will not be accepted.
- 2.8 Vendor/Contractor/Provider shall provide any and all notices as may be required under the Drug-Free Work Place Act of 1988, 28 CFR Part 67, Subpart F, to its employees and all sub-contractors to insure that Collin County maintains a drug-free work place.
- Vendor/Contractor/Provider shall defend, indemnify and save harmless Collin County and all its officers, agents and employees and all entities, their officers, agents and employees who are participating in this contract from all suits, claims, actions, damages (including personal injury and or property damages), or demands of any character, name and description, (including attorneys' fees, expenses and other defense costs of any nature) brought for or on account of any injuries or damages received or sustained by any person, persons, or property on account of Vendor/Contractor/Provider's breach of the contract arising from an award, and/or any negligent act, error, omission or fault of the Vendor/Contractor/Provider, or of any agent, employee, subcontractor or supplier of Vendor/Contractor/Provider in the execution of, or performance under, any contract which may result from an award. Vendor/Contractor/Provider shall pay in full any judgment with costs, including attorneys' fees and expenses which are rendered against Collin County and/or participating entities arising out of such breach, act, error, omission and/or fault.
- 2.10 Expenses for Enforcement. In the event either Party hereto is required to employ an attorney to enforce the provisions of this Agreement or is required to commence legal proceedings to enforce the provisions hereof, the prevailing Party shall be entitled to recover from the other, reasonable attorney's fees and court costs incurred in connection with such enforcement, including collection.
- 2.11 If a contract, resulting from a Collin County RFP/CSP is for the execution of a public work, the following shall apply:
  - 2.11.1 In accordance with V.T.C.A. 2253.021, a governmental agency that makes a public work contract with a prime contractor shall require the contractor, before

beginning work, to execute to the governmental entity a Payment Bond if the contract is in excess of \$25,000.00. Such bond shall be in the amount of the contract payable to the governmental entity and must be executed by a corporate surety in accordance with Section 1, Chapter 87, Acts of the 56<sup>th</sup> Legislature, Regular Session, 1959 (Article 7.19-1 Vernon's Texas Insurance Code).

- 2.11.2 In accordance with V.T.C.A. 2253.021, a governmental agency that makes a public work contract with a prime contractor shall require the contractor, before beginning work, to execute to the governmental entity a Performance Bond if the contract is in excess of \$100,000.00. Such bond shall be in the amount of the contract payable to the governmental entity and must be executed by a corporate surety in accordance with Section 1, Chapter 87, Acts of the 56<sup>th</sup> Legislature, Regular Session, 1959 (Article 7.19-1 Vernon's Texas Insurance Code).
- 2.12 Purchase Order(s) shall be generated by Collin County to the vendor. Collin County will not be responsible for any orders placed/delivered without a valid purchase order number.
- 2.13 The contract shall remain in effect until any of the following occurs: delivery of product(s) and/or completion and acceptance by Collin County of product(s) and/or service(s), contract expires or is terminated by either party with thirty (30) days written notice prior to cancellation and notice must state therein the reasons for such cancellation. Collin County reserves the right to terminate the contract immediately in the event the Vendor/Contractor/Provider fails to meet delivery or completion schedules, or otherwise perform in accordance with the specifications. Breach of contract or default authorizes the County to purchase elsewhere and charge the full increase in cost and handling to the defaulting Vendor/Contractor/Provider.
- 2.14 Collin County Purchasing Department shall serve as Contract Administrator or shall supervise agents designated by Collin County.
- 2.15 All delivery and freight charges (FOB Inside delivery at Collin County designated locations) are to be included as part of the proposal price. All components required to render the item complete, installed and operational shall be included in the total proposal price. Collin County will pay no additional freight/delivery/installation/setup fees.
- 2.16 Vendor/Contractor/Provider shall notify the Purchasing Department immediately if delivery/completion schedule cannot be met. If delay is foreseen, the Vendor/Contractor/Provider shall give written notice to the Purchasing Agent. The County has the right to extend delivery/completion time if reason appears valid.
- 2.17 The title and risk of loss of the product(s) shall not pass to Collin County until Collin County actually receives and takes possession of the product(s) at the point or points of delivery. Collin County shall generate a purchase order(s) to the Vendor/Contractor/Provider and the purchase order number must appear on all itemized invoices.
- 2.18 Invoices shall be mailed directly to the Collin County Auditor's Office, 2300 Bloomdale Road, Suite 3100, McKinney, Texas 75071. All invoices shall show:
  - 2.18.1 Collin County Purchase Order Number;
  - 2.18.2 Vendor's/Contractor's/Provider's Name, Address and Tax Identification Number;
  - 2.18.3 Detailed breakdown of all charges for the product(s) and/or service(s) including applicable time frames.

- 2.19 Payment will be made in accordance with V.T.C.A., Government Code, Title 10, Subtitle F, Chapter 2251.
- 2.20 All warranties shall be stated as required in the Uniform Commercial Code.
- 2.21 The Vendor/Contractor/Provider and Collin County agree that both parties have all rights, duties, and remedies available as stated in the Uniform Commercial Code.
- 2.22 The Vendor/Contractor/Provider agree to protect Collin County from any claims involving infringements of patents and/or copyrights.
- 2.23 The contract will be governed by the laws of the State of Texas. Should any portion of the contract be in conflict with the laws of the State of Texas, the State laws shall invalidate only that portion. The remaining portion of the contract shall remain in effect. The contract is performable in Collin County, Texas.
- 2.24 The Vendor/Contractor/Provider shall not sell, assign, transfer or convey the contract, in whole or in part, without the prior written approval from Collin County.
- 2.25 The apparent silence of any part of the specification as to any detail or to the apparent omission from it of a detailed description concerning any point, shall be regarded as meaning that only the best commercial practices are to prevail. All interpretations of the specification shall be made on the basis of this statement.
- 2.26 Vendor/Contractor/Provider shall not fraudulently advertise, publish or otherwise make reference to the existence of a contract between Collin County and Vendor/Contractor/Provider for purposes of solicitation. As exception, Vendor/Contractor/Provider may refer to Collin County as an evaluating reference for purposes of establishing a contract with other entities.
- 2.27 The Vendor/Contractor/Provider understands, acknowledges and agrees that if the Vendor/Contractor/Provider subcontracts with a third party for services and/or material, the primary Vendor/Contractor/Provider (awardee) accepts responsibility for full and prompt payment to the third party. Any dispute between the primary Vendor/Contractor/Provider and the third party, including any payment dispute, will be promptly remedied by the primary vendor. Failure to promptly render a remedy or to make prompt payment to the third party (subcontractor) may result in the withholding of funds from the primary Vendor/Contractor/Provider by Collin County for any payments owed to the third party.
- 2.28 Vendor/Contractor/Provider shall provide Collin County with diagnostic access tools at no additional cost to Collin County, for all Electrical and Mechanical systems, components, etc., procured through this contract.
- 2.29 Criminal History Background Check: If required, ALL individuals may be subject to a criminal history background check performed by the Collin County's Sheriff's Office prior to access being granted to Collin County. Upon request, Vendor/Contractor/Provider shall provide list of individuals to Collin County Purchasing Department within five (5) working days.
- 2.30 Non-Disclosure Agreement: Where applicable, vendor shall be required to sign a non-disclosure agreement acknowledging that all information to be furnished is in all respects confidential in nature, other than information which is in the public domain through other means and that any disclosure or use of same by vendor, except as provided in the contract/agreement, may cause serious harm or damage to Collin County. Therefore, Vendor agrees that Vendor will not use the information furnished for any purpose other than that stated in contract/agreement, and agrees that Vendor will not either directly or indirectly by agent, employee, or representative disclose this information, either in whole or in part, to any third party, except on a need to know basis for the purpose of evaluating any possible

transaction. This agreement shall be binding upon Collin County and Vendor, and upon the directors, officers, employees and agents of each.

- 2.31 Vendors/Contractors/Providers must be in compliance with the Immigration and Reform Act of 1986 and all employees specific to this solicitation must be legally eligible to work in the United States of America.
- 2.32 Certification of Eligibility: This provision applies if the anticipated Contract exceeds \$100,000.00 and as it relates to the expenditure of federal grant funds. By submitting a bid or proposal in response to this solicitation, the Offeror certifies that at the time of submission, he/she is not on the Federal Government's list of suspended, ineligible, or debarred contractors. In the event of placement on the list between the time of proposal submission and time of award, the Offeror will notify the Collin County Purchasing Agent. Failure to do so may result in terminating this contract for default.
- 2.33 Notice to Vendors/Contractors/Providers delivering goods or performing services within the Collin County Detention Facility: The Collin County Detention Facility houses persons who have been charged with and/or convicted of serious criminal offenses. When entering the Detention Facility, you could: (1) hear obscene or graphic language; (2) view partially clothed male inmates; (3) be subjected to verbal abuse or taunting; (4) risk physical altercations or physical contact, which could be minimal or possibly serious; (5) be exposed to communicable or infectious diseases; (6) be temporarily detained or prevented from immediately leaving the Detention Facility in the case of an emergency or "lockdown"; and (7) subjected to a search of your person or property. While the Collin County Sheriff's Office takes every reasonable precaution to protect the safety of visitors to the Detention Facility, because of the inherently dangerous nature of a Detention Facility and the type of the persons incarcerated therein, please be advised of the possibility of such situations exist and you should carefully consider such risks when entering the Detention Facility. By entering the Collin County Detention Facility, you acknowledge that you are aware of such potential risks and willingly and knowingly choose to enter the Collin County Detention Facility.

#### 2.34 Delays and Extensions of Time when applicable:

- 2.34.1 If the Vendor/Contractor/Provider is delayed at any time in the commence or progress of the Work by an act or neglect of the Owner or Architect/Engineer, or of an employee of either, or of a separate contractor employed by the Owner, or by changes ordered in the Work, or by labor disputes, fire, unusual delay in deliveries, unavoidable casualties or other causes beyond the Vendor/Contractor/Provider's control, or by delay authorized by the Owner pending mediation and arbitration, or by other causes which the Owner or Architect/Engineer determines may justify delay, then the Contract Time shall be extended by Change Order for such reasonable time as the Owner/Architect/Enginner may determine.
- 2.34.2 If adverse weather conditions are the basis for a Claim for additional time, such Claim shall be documented by data substantiating that weather conditions were abnormal for the period of time and could not have been reasonably anticipated, and that the weather conditions had an adverse effect on the scheduled construction.
- 2.35 Disclosure of Certain Relationships: Chapter 176 of the Texas Local Government Code requires that any vendor considering doing business with a local government entity disclose the vendor's affiliation or business relationship that might cause a conflict of interest with a local government entity. Subchapter 6 of the code requires a vendor to file a conflict of interest questionnaire (CIQ) if a conflict exists. By law this questionnaire must be filed with the records administrator of Collin County no later than the 7th business day after the date the vendor becomes aware of an event that requires the statement to be filed. A vendor commits an offense if the vendor knowingly violates the code. An offense under this section is a misdemeanor. By submitting a response to this request, the vendor represents that it is in compliance with the requirements of Chapter 176 of the Texas Local Government Code. Please send

completed forms to the Collin County Clerk's Office located at 2300 Bloomdale Rd., Suite 2104, McKinney, TX 75071.

2.36 Disclosure of Interested Parties: Section 2252.908 of the Texas Government Code requires a business entity entering into certain contracts with a governmental entity to file with the governmental entity a disclosure of interested parties at the time the business entity submits the signed contract to the governmental entity. Section 2252.908 requires the disclosure form (Form 1295) to be signed by the authorized agent of the contracting business entity, acknowledging that the disclosure is made under oath and under penalty of perjury. Section 2252.908 applies only to a contract that requires an action or vote by the governing body of the governmental entity before the contract may be signed or has a value of at least \$1 million. Section 2252.908 provides definitions of certain terms occurring in the section. Section 2252.908 applies only to a contract entered into on or after January 1, 2016.

**NOTE**: All other terms and conditions (i.e. Insurance Requirements, Bond Requirements, etc.) shall be stated in the individual RFP/CSP Solicitation documents as Special Terms, Conditions and Specifications.

# 3.0 INSURANCE REQUIREMENTS

- 3.1 Before commencing work, the vendor shall be required, at its own expense, to furnish the Collin County Purchasing Agent with certified copies of all insurance certificate(s) indicating the coverage to remain in force throughout the term of this contract.
  - 3.1.1 **Commercial General Liability** insurance including but not limited to the coverage indicated below. Coverage shall not exclude or limit Products/Completed Operations, Contractual Liability, or Cross Liability. Coverage must be written on occurrence form.

Each Occurrence: \$1,000,000
Personal Injury & Adv. Injury: \$1,000,000
Products/Completed Operation Aggregate: \$2,000,000
General Aggregate: \$2,000,000

3.1.2 **Workers Compensation** insurance as required by the laws of Texas, and Employers' Liability.

Employers' Liability

•	Liability, Each Accident:	\$500,000
	Disease-Each Employee:	\$500,000
•	Disease – Policy Limit:	\$500,000

- 3.1.3 Commercial Automobile Liability insurance which includes any automobile (owned, non-owned, and hired vehicles) used in connection with the contract.
  - Combined Single Limit Each Accident: \$1,000,000
- 3.1.4 **Professional/Errors & Omissions Liability** insurance with a two (2) year extended reporting period. If you choose to have project coverage endorsed onto your base policy, this would be acceptable.

• Each Occurrence/Aggregate: \$1,000,000

3.1.5 Umbrella/Excess Liability insurance.

• Each Occurrence/Aggregate: \$1,000,000

- 3.2 With reference to the foregoing insurance requirement, the vendor shall endorse applicable insurance policies as follows:
  - 3.2.1 A waiver of subrogation in favor of Collin County, its officials, employees, volunteers and officers shall be provided for General Liability, Commercial Automobile Liability, and Workers' Compensation.
  - 3.2.2 The vendor's insurance coverage shall name Collin County as additional insured under the General Liability policy.

- 3.2.3 All insurance policies shall be endorsed to require the insurer to immediately notify Collin County of any decrease in the insurance coverage limits.
- 3.2.4 All insurance policies shall be endorsed to the effect that Collin County will receive at least thirty (30) days notice prior to cancellation, non-renewal or termination of the policy.
- 3.2.5 All copies of Certificates of Insurance shall reference the project/contract number.
- 3.3 All insurance shall be purchased from an insurance company that meets the following requirements:
  - 3.3.1 A financial rating of A-VII or higher as assigned by the BEST Rating Company or equivalent.
- 3.4 Certificates of Insurance shall be prepared and executed by the insurance company or its authorized agent, and shall contain provisions representing and warranting the following:
  - 3.4.1 Sets forth all endorsements and insurance coverages according to requirements and instructions contained herein.
  - 3.4.2 Sets forth the notice of cancellation or termination to Collin County.

#### 4.0 EVALUATION CRITERIA AND FACTORS

4.1 The award of the contract shall be made to the responsible offeror, whose proposal is determined to be the best evaluated offer resulting from negotiation, taking into consideration the relative importance of price and other factors set forth in the Request For Proposals in accordance with Vernon's Texas Code Annotated, Local Government 262.030.

The Evaluation Committee will review all proposals received by the Opening date and time as part of a documented evaluation process. For each decision point in the process, the County will evaluate contractors according to specific criteria and will elevate a certain number of contractors to compete against each other. The proposals will be evaluated on the following criteria.

The County will use a competitive process based upon "selection levels." The County recognizes that if a contractor fails to meet expectations during any part of the process, it reserves the right to proceed with the remaining contractors or to elevate a contractor that was not elevated before. The selection levels are described in the following sections.

The first part of the elevation process is to validate the completeness of the proposal and ensure that all the RFP guidelines and submittal requirements are met. Offerors may, at the discretion of the County, be contacted to submit clarifications or additional information within two business days.

### LEVEL 1 – CONFORMANCE WITH MANDATORY REQUIREMENTS

- 4.1.1 Conformance with RFP guidelines and submittal requirements. The following documents shall be submitted as part of the proposal. Failure to provide these documents shall deem vendor as non-responsive.
  - 4.1.1.1 Authorized NetApp Implementation Partner (Provide documentation per Section 6.2.5)
  - 4.1.1.2 Response to Section 6.0

#### LEVEL 2 – DETAILED PROPOSAL ASSESSMENT

- 4.1.2 The Evaluation Committee will conduct a detailed assessment of all proposals elevated to this Level. Criteria evaluated in Level 2:
  - $4.1.2.1 \quad \text{Cost} 25\% \text{ (Section 6.6)}$
  - 4.1.2.2 Strength of Implementation Proposal 45%
    - 4.1.2.2.1 Completeness of implementation plan (Section 6.4)
    - 4.1.2.2.2 Completeness of hardware requirements (Section 6.4)
    - 4.1.2.2.3 Resumes of installation personnel and relevant technical Certifications (Section 6.3)
    - 4.1.2.2.4 Documentation (Section 6.4)
    - 4.1.2.2.5 Proposal Formatting (Section 6.0)
  - 4.1.2.3 References and Prior Project Experience 30% (Section 6.2 and 6.5)

It is anticipated that no more than three contractors will advance to Level 3 but Collin County reserves the right to adjust the number as necessary.

#### LEVEL 3 –BEST AND FINAL OFFER

Offerors elevated to Level 3 will be asked to respond in writing to issues and questions raised by the County as well as any other cost and implementation planning considerations in the proposal, and may be invited to present their responses on-site. Offerors will reevaluate proposals based upon the Criteria in level 2.

Based on the information collected in this phase, a single offeror will be identified as the finalist for contract negotiations. If a contract cannot be reached after a period of time deemed reasonable by the County, it reserves the right to contact any of the other contractors that have submitted bids and enter into negotiations with them.

#### 5.0 SPECIAL CONDITIONS AND SPECIFICATIONS

- 5.1 Authorization: By order of the Commissioners' Court of Collin County, Texas, sealed proposals will be received for RFP No. 2016-332, Image Network Attached Storage Solution.
- 5.2 Intent of Request for Proposal: Collin County's intent of this Request for Proposal (RFP) and resulting contract is to provide offerors with sufficient information to prepare a proposal for an Image Network Attached Storage Solution for Collin County.
- 5.3 Term: Provide for a term contract commencing on the date of the award and continuing through project completion and enter into annual maintenance agreement for the period of three (3) years with the option of (2) additional one (1) year renewals.
- 5.4 Pre-Proposal Conference: A pre-proposal conference will be conducted by Collin County on Tuesday, October 4, 2016 at 2:00 p.m. at 2300 Bloomdale Road, McKinney, TX 75071 in the I.T. Conference Room. This is to provide an opportunity for all interested vendors to ask questions. All prospective offerors are requested to have a representative present. It is the offeror's responsibility to review documents to gain a full understanding of the requirements of the RFP. There will be a telephone conference available for the pre-proposal conference, interested vendors may begin calling on 10/04/2016 at 2:00 p.m. CST, by dialing (972) 547-1833.
- 5.5 Point of Contact: Information regarding the procurement process and the contents of this RFP may be obtained from the Collin County Purchasing Department or email cwilkerson@co.collin.tx.us, Courtney Wilkerson, Senior Buyer.
- 5.6 Funding: Funds for payment have been provided through the Collin County budget approved by the Commissioners' Court for this fiscal year only. State of Texas statutes prohibit the County from any obligation of public funds beyond the fiscal year for which a budget has been approved. Therefore, anticipated orders or other obligations that may arise past the end of the current Collin County fiscal year shall be subject to budget approval.
- 5.7 Price Reduction: If during the life of the contract, the offeror's net prices to its customers for the same product(s) and/or services shall be reduced below the contracted price, it is understood and agreed that the County shall receive such price reduction.
- 5.8 Completion/Response Time: Offeror shall place product(s) and/or complete services at the County's designated location according to the schedule proposed by offeror in Section 6.4.

5.9 Delivery/Setup/Installation Location: Locations for delivery and installation will be stated on the Collin County Purchase Order(s). Delivery shall include assembly, setup and installation and shall be included in proposal. The equipment will be delivered to the address identified on the purchase order document.

The equipment will be installed at the Collin County Courthouse, 2100 Bloomdale Rd., McKinney TX 75071

- 5.10 Freight/Delivery charges: shall be included in the submitted pricing. No additional fees for delivery/freight/fuel surcharge or other fees shall be invoiced or paid by Collin County.
- 5.11 Testing: Testing may be performed at the request of Collin County, by an agent so designated by the County, without expense to Collin County.
- 5.12 Samples/Demos: When requested, samples/demos shall be furnished to the County at no expense.
- 5.13 Approximate Value: The estimated value of this contract is \$380,000. Approximate value does not constitute an order.
- 5.14 Background Check: All Contractor employees that will be working on site or by VPN shall pass a criminal background check performed by Collin County before any work may be performed. The selected offeror shall be provided the required documents to submit required information for background checks.

#### 5.15 PROPOSAL SCHEDULE

RFP released: September 13, 2016

Pre-Proposal Conference: October 4, 2016 at 2:00pm CST

Deadline for submission of contractor questions: October 7, 2016 at 5:00pm CST

Proposals due: October 20, 2016 at 2:00pm CST

Award of Contract: December 2016

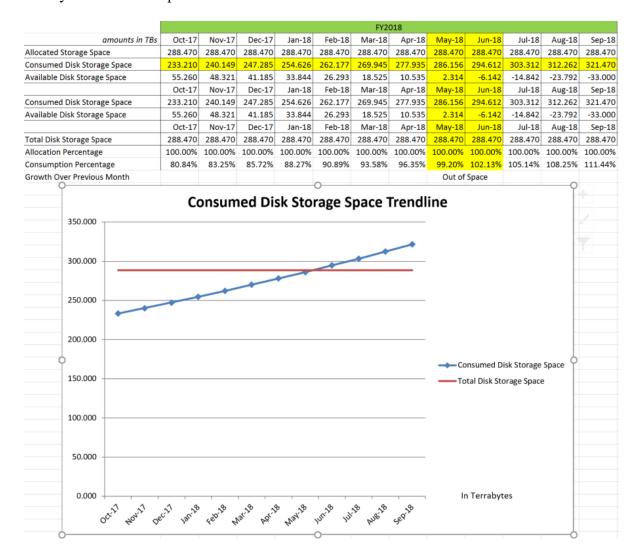
Effective date of contract: Upon award

Collin County reserves the right to change the schedule of events as it deems necessary.

#### 5.16 **Basis for Action:**

The County currently uses an IBM N-Series N6250 which serves as our primary data storage system and houses both image and non-image based data. The IBM N-Series N6250 was deployed in early 2014, uses the Data OnTap operating system and is managed via the OnCommand System Manager. In 2016, an Image Archive solution, based on a NetApp FAS8020 system, was deployed as an image archival solution using SnapVault software as a backup repository for image data. Current storage allocations used by image data have exceeded projections and additional projects undertaken within the last year have

further exacerbated the issue. Projections, shown in the table below, now indicate that the county will be out of space on the N6250 around mid-2018.



The County seeks proposals for procurement, installation, configuration, testing, and delivery of a solution to serve as an Image Network Attached Storage system. The Image NAS will become the primary data store for images within the county's storage environment. The Image NAS will need to be compatible with the existing Image Archive NAS so that a common software platform will be able to support the required SnapMirror and SnapVault functionality. The applications which currently save images to the IBM N6250 will be redirected to the new NetApp Image NAS when it comes on line.

Reclaimed storage space from the IBM N6250 will allow for future data growth of our traditional data storage needs and will also position the county so that we can continue to grow our image utilization independent of other data storage.

### 5.17 **PROJECT SCOPE**: The County seeks the following services to be provided:

- 5.17.1 The proposal shall include procurement, delivery, installation, and configuration of the NetApp solution identified in the attached bill of materials found in Attachment A.
  - 5.17.1.1 There are TWO (2) separate configurations included in Attachment A. The NetApp INAS Configuration 110TB tab is a configuration which provides the county with required storage to support a separate image

- storage system. The NetApp INAS Config2 516TB tab is a larger alternate system configuration which could completely replace the existing IBM N6250 storage system.
- 5.17.1.2 Proposals shall be based on the configuration provided in the worksheet tab titled NetApp INAS Configuration 110TB.
- 5.17.1.3 The County requests that proposals include pricing for an *alternate* configuration based on the bill of materials in the worksheet tab titled NetApp INAS Config2 516TB.
- 5.17.1.4 The Image NAS will be deployed in the datacenter located at the Collin County Courthouse.
- 5.17.1.5 The Image NAS will be installed in an existing Chatsworth server cabinet with external dimensions of 23 ½" W x 39" D x 84" H.
  - 5.17.1.5.1 The vendor shall be responsible for procuring the correct rail kits necessary to mount the solution in existing cabinets.
- 5.17.2 Professional services shall include:
  - 5.17.2.1 Installing the new Image NAS at the county datacenter running current Clustered Data OnTap (CDOT) release.
    - 5.17.2.1.1 The specific version of CDOT is to be confirmed with Collin County prior to beginning the project.
      - 5.17.2.1.1.1 The County intends that the version of CDOT deployed have a full service pack release with the objective that the service pack will resolve any known performance issues.
  - 5.17.2.2 Migrating existing workload from the current Image Archive to the new Image NAS in preparation for an operating system update on the current Image Archive.
    - 5.17.2.2.1 There is an existing SnapVault process, used to move data from the IBM N6250 to the Image Archive, which will have to be suspended prior to beginning the data migration.
  - 5.17.2.3 Updating the current Image Archive operating system to the same version of CDOT installed on the Image NAS (refer to item 5.17.2.1.1).
  - 5.17.2.4 Migrating the image archive data from the Image NAS back to the Image Archive after the update has been completed.
  - 5.17.2.5 Provide assistance to County application and storage administrators with changing the application image storage locations, as determined by the County.
  - 5.17.2.6 Re-create or restore the SnapVault jobs from the new Image NAS to the existing Image Archive.
    - 5.17.2.6.1 Ensure that the SnapVault and/or SnapMirror functions are correctly mapped to send images from the Image NAS to the Image Archive.
    - 5.17.2.6.2 In conjunction with Collin County administrators, verify that new images are being correctly copied to the Image Archive and are being kept in accordance with the county backup policy.
    - 5.17.2.6.3 Multiple iterations of a file within the archive solution will be kept for the duration of the county data backup policy, currently set for a rolling thirty (30) day period.
- 5.17.3 The offeror shall provide an electronic copy of an MS Visio file showing how the architected solution which will be installed at the county.
  - 5.17.3.1 The diagram shall show, in detail, the network connections and communication path(s) within the county data center and administration

- building and how the data is transferred as part of the County network storage solution.
- 5.17.3.2 The selected offeror shall provide a complete documentation set of all configuration notes, MS Visio diagrams and other installation material.
- 5.17.4 The proposed solution components shall be complete and accurate to support the deployment at the County Courthouse without any additional cost incurred to the County.
- 5.17.5 Connectivity
  - 5.17.5.1 The proposed solution shall connect to a pair of Cisco Nexus 7000 switches at 10Gb.
  - 5.17.5.2 The proposal shall include the necessary 10Gb multi-mode Cisco SFP+ modules to connect the proposed system to the existing backend network within the county data center.
    - 5.17.5.2.1 A total of eight (8) 10Gb SFP+ multi-mode adapters will be required for the necessary connections.
  - 5.17.5.3 The existing Image Archive solution is deployed at the County Administration Building. As part of this project, County personnel will change the existing network connection to use single mode fiber.
    - 5.17.5.3.1 The proposal shall include the necessary four (4) 10Gb single mode Cisco SFP+ modules to connect the proposed system to the existing image archive.
  - 5.17.5.4 Vendor shall verify and supply the correct fiber patch cable lengths, types, and quantities necessary to make the required network connections.
- SICKOFF MEETING: The selected offeror shall conduct a kickoff meeting where they shall propose a project timeline which may be followed during the implementation of the project. The timeline shall include the steps and time required to install the new Image NAS, stop the current SnapVault process, swing existing data from the Image Archive to the Image NAS, update the Image Archive, swing data back to the Image Archive, change application storage locations to the new Image NAS, re-create or restore the SnapVault process from the new Image NAS to the Image Archive, and test/verify the correct SnapVault functions. The offeror shall coordinate the implementation timeline with the appointed county team lead. The project timeline will need to be reviewed and approved by the county team lead. The timeline shall also identify the required skill sets (i.e. network specialist, server specialist, storage specialist, etc.) for each project task.
- 5.19 **PLANNING AND DISCOVERY:** The offeror shall conduct necessary planning and discovery sessions with Collin County storage, application, and backup administrators to understand the current storage structure and plan.
- 5.20 **PROJECT DOCUMENTATION:** The selected offeror shall be required to provide a complete documentation set of all configuration notes, MS Visio diagrams and other installation materials in an editable electronic format using common business productivity applications.
- 5.21 **TECHNICAL INFRASTRUCTURE OVERVIEW:** The Collin County architecture is a highly virtualized environment running Windows 2008 Server R2 and Windows 2012 R2 on VMware Vsphere ESXi 5.5 (for the virtualized servers). The servers are connected to a backend N6040 storage area network, currently being migrated to the N6250. The virtual structures are augmented by physical servers implemented for specific solutions. The current physical to virtual ratio within the county is approximately 80%.

- 5.21.1 **EXTERNAL FACING COMPONENTS:** Sitting between Collin County and world at large are a pair of Cisco 5540 Adaptive Security Appliances. The ASAs deliver high-performance, high-density security services with Active/Active high availability and Gigabit Ethernet connectivity to the DMZ environment. Internet connectivity to and from the county is provided via a primary 100MB Opti-Man Internet connection with a secondary 20MB Opti-Man connection for high availability purposes.
- 5.21.2 **DMZ ENVIRONMENT:** Situated between the Cisco ASA systems and the county internal network is the county DMZ environment. The DMZ environment houses all Internet facing county applications. A traffic to and from these servers will be routed through the ASA firewalls. Following existing county standards, any Internet facing system will reside within the DMZ Virtual Infrastructure comprised of IBM HS21 Blades installed within an IBM H Chassis Blade Center. DMZ storage requirements are accommodated through an IBM DS3300 with approximately 3.5TB of disk space.
- 5.21.3 **INTERNAL NETWORK:** The County internal network is built upon a layer three routed network utilizing dual Nexus 7000 switches to deliver a core network layer. Dual Cisco 6509E switches provide a distribution layer within the main MDF and provide connectivity to both physical and virtual servers. Virtual servers are deployed on IBM H Chassis Blade Centers running HS23 blades (HS22 blades are used in the DMZ). Cisco Nexus 4000 switches, installed within the Blade Centers, provide both 1GB and 10GB connections between the servers and the storage network. The blade centers are attached to both the IBM N6040 and N6250 storage area network. CIF and iSCSI shares and NFS storage types are used within the county.

An enterprise Microsoft SQL Server implementation is deployed as a physical implementation with locally attached DS3300 and EXP3524 disk trays and hosts the transactional databases in the county. Installed databases run within a default instance with each application being allocated separate table space controlled through service accounts assigned within Microsoft Active Directory. No offerors are allowed system administrator access to the database servers. Additionally, database instances are not created for individual applications.

5.21.4 **DATA BACKUPS:** Data backups are currently managed through the County's implementation of the EMC Avamar/Data Domain with an optional tape-out to an LT03 or LT04 tape library and through an Image Archive using SnapVault software to retain duplicate image copies.

#### 6.0 PROPOSAL FORMAT

In accordance with the directions below, offeror shall provide a response for each item in Section 5.17 and Sections 6.2-6.7 in order and include item numbers in response. Answer all questions fully, clearly, and concisely, giving complete information. Do not skip items. Do not refer to other parts of your proposal for the answers. You may not modify either the order or language of the question. Responses shall include a statement of "agree", "confirmed", "will provide", "not applicable", or "exception taken" along with any additional information. If an item is "not applicable" or "exception taken", offeror shall state that and refer to Section 7.0 Exceptions, with explanation.

Offeror shall adhere to the instructions in this request for proposals on preparing and submitting the proposal. If offeror does not follow instructions regarding proposal format, points will be deducted during the evaluation process.

- 6.1 **PROPOSAL DOCUMENTS:** To achieve a uniform review process and to obtain a maximum degree of comparability, the proposal shall, at a minimum include a Table of Contents detailing sections and corresponding page numbers.
  - 6.1.1 Proposals may be submitted online via <a href="http://collincountytx.ionwave.net">http://collincountytx.ionwave.net</a> or submitted via CD-ROM or Flash Drive. Electronic submissions are preferred.
  - 6.1.2 If submitting manually, proposal shall be submitted in a sealed envelope or box with RFP name, number, and name of firm printed on the outside of the envelope or box. Manual submittals shall be sent/delivered to the following address and shall be received prior to the date/time for opening:

Collin County Purchasing 2300 Bloomdale, Suite 3160 McKinney, TX 75071

Paper copies shall be printed on letter size (8 ½ x 11) paper and assembled using spiral type bindings, staples, or binder clips. Do not use metal-ring hard cover binders. Manual submittals shall include an electronic copy in a searchable format.

It shall be the responsibility of the offeror to insure that their proposal reaches Collin County Purchasing prior to the date/time for the opening no matter which submission method is used.

Proposal shall include but not be limited to information on each of the following:

#### 6.2 FIRM OVERVIEW

Offeror shall define the overall structure of the Firm to include the following:

- 6.2.1 A descriptive background of your company's history.
- 6.2.2 State your principal business location and any other service locations.
- 6.2.3 What is your primary line of business?
- 6.2.4 How long have you been selling product(s) and/or providing services(s)?
- 6.2.5 The successful implementation offeror SHALL be an authorized NetApp implementation partner and must provide documentation of authorization.

## 6.3 PROPOSED PROJECT TEAM/STAFF QUALIFICATIONS/EXPERIENCE/ CREDENTIALS

- 6.3.1 Resumes and/or consultant profiles shall be provided for each of the project team members proposed to work on the project. Offeror shall provide qualifications, as well as experience information on Offeror's key personnel that will be assigned to this project. This shall include any technical certifications required to complete this project.
- 6.3.2 Offeror shall provide Project organization chart showing both the County and Offeror staff.

#### 6.4 **DOCUMENTATION**

- 6.4.1 Offeror shall provide a detailed plan for implementation and installation of the proposed system. This information SHALL include:
  - 6.4.1.1 Offeror shall propose a project timeline which may be followed during the implementation of the project. The offeror, along with the County team lead, shall coordinate, review and approve the project timeline.
  - 6.4.1.2 Detailed methodology and plan for implementation. This plan shall include the following elements: the estimated implementation timeframe; an overview of project phases and major milestones; a matrix of proposed roles/responsibilities for County staff and the Offeror; and all project assumptions. The timeline will also identify the required skill sets (i.e., network specialist, server specialist, storage specialist, etc) for each project task.
    - 6.4.1.1.1 Installation
    - 6.4.1.1.2 Configuration
    - 6.4.1.1.3 Testing and Support
    - 6.4.1.1.4 Documentation
    - 6.4.1.1.5 Education and Training
    - 6.4.1.1.6 Impact on current system
    - 6.4.1.1.7 Warranty
    - 6.4.1.1.8 Maintenance
    - 6.4.1.1.9 Migration
  - 6.4.1.3 Hardware Requirements Respond to Attachment A, entering cost for each line item noted. Be sure to include documentation on proposal hardware, diagrams/workflow relating to hardware and technical roadmap remap (i.e., any end of life on proposed hardware).
    - 6.4.1.3.1 Offerors shall identify all hardware and/or software required to complete the installation prior to beginning the project.
    - 6.4.1.3.2 Offerors shall be responsible for providing the additional necessary hardware, cables, SFPs, etc. required to connect the proposed solution to the county networks.
    - 6.4.1.3.3 Offeror shall stipulate that their response includes a fully configured turn-key proposal including the required equipment (including required controllers, software, disk drives, cables, etc), delivery, installation, configuration, initial data migration of selected image date volumes and training about the new solution.
    - 6.4.1.3.4 Offeror shall stipulate whether there are any additional items that the County has not specified which are required for the project. Offeror shall be responsible for including cost of such items in their proposal.
- 6.4.2 Offeror shall provide a response for each of the items in Section 5.17 in order and include item numbers in response. Offeror shall follow format outlined in Section 6.0 when submitting responses.

#### 6.5 **REFERENCES**

6.5.1 Provide a minimum of three (3) projects with details of implementation with similar environments as this project for Collin County. Preference will be given to offerors who provide references with other local government entities. Provide name, email and phone number of contact person for each project noted. Collin County should not be provided as a reference.

#### 6.6 PRICING/FEES

- 6.6.1 Offeror shall complete Attachment A for hardware, software, services and maintenance. Price will be evaluated based on The NetApp INAS Configuration 110TB tab. The alternate NetApp INAS Configuration 2 516TB may be considered during best and final offer. Offeror shall provide itemized cost for installation, configuration, documentation, warranties, and education/knowledge transfer.
- 6.6.2 The offeror proposal shall include an optional line item for one year of remote support and assistance which will allow the County storage administrators to address questions and issues with the delivered solution, as configured and installed by the offeror.

#### 7.0 **EXCEPTIONS**

Instructions for completing section:

The exception table should be completed for any exception from requirements identified in this RFP. Please complete the following worksheet listing any and all exceptions from the information requested in the Request for Proposal. Attach additional pages as needed. If no exceptions are listed in Section 7.0 it is understood that the offeror has agreed to all RFP requirements, the response will be considered as confirmed even if it is listed elsewhere as an exception.

Section Number	Required Service You are Unable to Perform	Steps Taken to
		Meet Requirement

NetApp INAS Configuration	110TB			
Hardware				
Part Number	Product Description	Ext. Qty	Price	Ext Price
FAS8040A-BNDL-101	FAS8040, HA, 48x4TB, BNDL	1		
X6553-R6	Cable, Cntlr-Shelf/Switch, 2m, LC/LC, Op	4		
X5526A-R6	Rackmount Kit, 4-Post, Universal, R6	2		
X5515A-R6	Rackmount Kit, 4N2, DS14-Middle, R6	1		
X800-42U-R6	Power Cable, In-Cabinet, C13-C14	6		
X6585-R6	Cable, Ethernet, 3m RJ45 CAT6	8		
os				
Part Number	Product Description	Ext. Qty	Price	Ext Price
OS-ONTAP1-CAP1-3P-P	OS Enable, Per-0.1TB, ONTAP, Cap-Stor, 3P, -P	1920		
Software				
Part Number	Product Description	Ext. Qty	Price	Ext Price
SW-2-CL-BASE	SW-2, Base, CL, Node	1		
FAS8040A-CM-HA-SSA-R6	FAS8040 CM, High Availability System	2		
SW-2-80XXA-PREMBNDL	SW-2, Premium BNDL, 80XXA	2		
Maintenance				
Part Number	Product Description	Ext. Qty	Price	Ext Price
CS-O2-4HR-VA	SupportEdge Premium 4hr Onsite, VA	1		
	Service Period Duration: 36 Months			
Implementation Services				
Part Number	Product Description	Ext. Qty	Price	Ext Price

#### Attachment A

Miscellaneous				
Part Number	Product Description	Ext. Qty	Price	Ext Price
Total Price				

Alternate-NetApp INAS Co	nfiguration 2, 516TB			
Hardware				
Part Number	Product Description	Ext. Qty	Price	Ext Price
FAS8040A-BNDL-101	FAS8040, HA, 48x4TB, BNDL	1		
X6553-R6	Cable, Cntlr-Shelf/Switch, 2m, LC/LC, Op	4		
X5526A-R6	Rackmount Kit, 4-Post, Universal, R6	8		
X5515A-R6	Rackmount Kit, 4N2, DS14-Middle, R6	1		
X800-42U-R6	Power Cable, In-Cabinet, C13-C14	18		
X6560-R6	Cable, Ethernet, 0.5m RJ45 CAT6	12		
X6557-R6	Cable, SAS Cntlr-Shelf/Shelf-Shelf/HA, 0.5m	12		
X6584-R6	Cable, Ethernet, 1m, RJ45 CAT6	2		
DS4246-0796-24A-3P-SK	DSK SHLF, 24x4.0TB, 7.2K, 6G, 3P, SK	6		
X6585-R6	Cable, Ethernet, 3m RJ45 CAT6	8		
os				
Part Number	Product Description	Ext. Qty	Price	Ext Price
OS-ONTAP1-CAP1-3P-P	OS Enable, Per-0.1TB, ONTAP, Cap-Stor, 3P, -P	7680		
Software				
Part Number	Product Description	Ext. Qty	Price	Ext Price
SW-2-CL-BASE	SW-2, Base, CL, Node	1		
FAS8040A-CM-HA-SSA-R6	FAS8040 CM, High Availability System	2		
SW-2-80XXA-PREMBNDL	SW-2, Premium BNDL, 80XXA	2		
Maintenance				
Part Number	Product Description	Ext. Qty	Price	Ext Price
CS-O2-4HR-VA	SupportEdge Premium 4hr Onsite, VA	1		
	Service Period Duration: 36 Months			
Implementation Services				
Part Number	Product Description	Ext. Qty	Price	Ext Price

#### Attachment A

Miscellaneous				
Part Number	Product Description	Ext. Qty	Price	Ext Price
Total Price				

# INFORMATION REGARDING CONFLICT OF INTEREST QUESTIONNAIRE

During the 79<sup>th</sup> Legislative Session, House Bill 914 was signed into law effective September 1, 2015, which added Chapter 176 to the Texas Local Government Code. Recent changes have been made to Chapter 176 pursuant to HB23, which passed the 84<sup>th</sup> Legislative Session. Chapter 176 mandates the <u>public disclosure of certain information concerning persons doing business or seeking to do business with Collin County, including family, business, and financial relationships such persons may have with Collin County officers or employees involved in the planning, recommending, selecting and contracting of a vendor for this procurement.</u>

For a copy of Form CIQ and CIS:

http://www.ethics.state.tx.us/filinginfo/conflict\_forms.htm

The vendor acknowledges by doing business or seeking to do business with Collin County that he/she has been notified of the requirements under Chapter 176 of the Texas Local Government Code and that he/she is solely responsible for complying with the terms and conditions therein. Furthermore, any individual or business entity seeking to do business with Collin County who does not comply with this practice may risk award consideration of any County contract.

For a listing of current Collin County Officers:

http://www.collincountytx.gov/government/Pages/officials.aspx

The following County employees will be involved in the planning, recommending, selecting, and contracting for the attached procurement:

#### **Department/Evaluation Team:**

Caren Skipworth, Chief Information Officer Steve Ganey, Assistant Director of IT Greg Elliott, Master Architect Mike English, Applications Administrator Bobby Grounds, Senior Network Administrator

#### Purchasing:

Michalyn Rains, CPPB, CPPO – Purchasing Agent Sara Hoglund, CPPB – Asst. Purchasing Agent Courtney Wilkerson, Senior Buyer

#### **Commissioners' Court:**

Keith Self – County Judge Susan Fletcher – Commissioner Precinct No. 1 Cheryl Williams – Commissioner Precinct No. 2 Chris Hill – Commissioner Precinct No. 3 Duncan Webb – Commissioner Precinct No. 4

# **CONFLICT OF INTEREST QUESTIONNAIRE**

FORM CIQ

For vendor doing business with local governmental entity

This questionnaire reflects changes made to the law by H.B. 23, 84th Leg., Regular Session.	OFFICE USE ONLY						
This questionnaire is being filed in accordance with Chapter 176, Local Government Code, by a vendor who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the vendor meets requirements under Section 176.006(a).	Date Received						
By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the vendor becomes aware of facts that require the statement to be filed. See Section 176.006(a-1), Local Government Code.							
A vendor commits an offense if the vendor knowingly violates Section 176.006, Local Government Code. An offense under this section is a misdemeanor.							
Name of vendor who has a business relationship with local governmental entity.							
Check this box if you are filing an update to a previously filed questionnaire. (The law recompleted questionnaire with the appropriate filing authority not later than the 7th busines you became aware that the originally filed questionnaire was incomplete or inaccurate.)	s day after the date on which						
Name of local government officer about whom the information is being disclosed.							
Name of Officer							
Name of Officer							
Describe each employment or other business relationship with the local government officer, or a family member of the officer, as described by Section 176.003(a)(2)(A). Also describe any family relationship with the local government officer. Complete subparts A and B for each employment or business relationship described. Attach additional pages to this Form CIQ as necessary.  A. Is the local government officer or a family member of the officer receiving or likely to receive taxable income, other than investment income, from the vendor?  Yes No  B. Is the vendor receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer or a family member of the officer AND the taxable income is not received from the local governmental entity?  Yes No  Describe each employment or business relationship that the vendor named in Section 1 maintains with a corporation or							
other business entity with respect to which the local government officer serves as an o ownership interest of one percent or more.							
Check this box if the vendor has given the local government officer or a family member as described in Section 176.003(a)(2)(B), excluding gifts described in Section 176.003(a)(a)(b) (B), excluding gifts described in Section 176.003(a)(b) (B) (B) (B) (B) (B) (B) (B) (B) (B) (B							
7							
Signature of vendor doing business with the governmental entity	Date						

# CONFLICT OF INTEREST QUESTIONNAIRE For vendor doing business with local governmental entity

A complete copy of Chapter 176 of the Local Government Code may be found at http://www.statutes.legis.state.tx.us/Docs/LG/htm/LG.176.htm. For easy reference, below are some of the sections cited on this form.

<u>Local Government Code § 176.001(1-a)</u>: "Business relationship" means a connection between two or more parties based on commercial activity of one of the parties. The term does not include a connection based on:

- (A) a transaction that is subject to rate or fee regulation by a federal, state, or local governmental entity or an agency of a federal, state, or local governmental entity;
- (B) a transaction conducted at a price and subject to terms available to the public; or
- (C) a purchase or lease of goods or services from a person that is chartered by a state or federal agency and that is subject to regular examination by, and reporting to, that agency.

#### Local Government Code § 176.003(a)(2)(A) and (B):

- (a) A local government officer shall file a conflicts disclosure statement with respect to a vendor if:
  - (2) the vendor:
    - (A) has an employment or other business relationship with the local government officer or a family member of the officer that results in the officer or family member receiving taxable income, other than investment income, that exceeds \$2,500 during the 12-month period preceding the date that the officer becomes aware that
      - (i) a contract between the local governmental entity and vendor has been executed; or
      - (ii) the local governmental entity is considering entering into a contract with the vendor;
    - (B) has given to the local government officer or a family member of the officer one or more gifts that have an aggregate value of more than \$100 in the 12-month period preceding the date the officer becomes aware that:
      - (i) a contract between the local governmental entity and vendor has been executed; or
      - (ii) the local governmental entity is considering entering into a contract with the vendor.

#### Local Government Code § 176.006(a) and (a-1)

- (a) A vendor shall file a completed conflict of interest questionnaire if the vendor has a business relationship with a local governmental entity and:
  - (1) has an employment or other business relationship with a local government officer of that local governmental entity, or a family member of the officer, described by Section 176.003(a)(2)(A);
  - (2) has given a local government officer of that local governmental entity, or a family member of the officer, one or more gifts with the aggregate value specified by Section 176.003(a)(2)(B), excluding any gift described by Section 176.003(a-1); or
  - (3) has a family relationship with a local government officer of that local governmental entity.
- (a-1) The completed conflict of interest questionnaire must be filed with the appropriate records administrator not later than the seventh business day after the later of:
  - (1) the date that the vendor:
    - (A) begins discussions or negotiations to enter into a contract with the local governmental entity; or
    - (B) submits to the local governmental entity an application, response to a request for proposals or bids, correspondence, or another writing related to a potential contract with the local governmental entity; or
  - (2) the date the vendor becomes aware:
    - (A) of an employment or other business relationship with a local government officer, or a family member of the officer, described by Subsection (a);
    - (B) that the vendor has given one or more gifts described by Subsection (a); or
    - (C) of a family relationship with a local government officer.

# Form W-9 (Rev. December 2014) Department of the Treasury Internal Revenue Service

# Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

	Name (as shown on your income tax return). Name	,	e this line blank.										
ge 2.	2 Business name/disregarded entity name, if different from above												
Print or type See Specific Instructions on page	3 Check appropriate box for federal tax classification; check only one of the following seven boxes:  Individual/sole proprietor or C Corporation S Corporation Partnership Trust/estate single-member LLC							4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):  Exempt payee code (if any)					
	Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ►  Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the line above for the tax classification of the single-member owner.					Exe	Exemption from FATCA reporting code (if any)						
声립	Other (see instructions) ▶					1		counts m	aintained	outside	the U.S.	,	
Decific	5 Address (number, street, and apt. or suite no.)			Requester's name and address (optional)									
See S	6 City, state, and ZIP code												
	7 List account number(s) here (optional)												
Part	Taxpayer Identification Num	ber (TIN)											
	our TIN in the appropriate box. The TIN provid-			U.G. L	Social :	security	curity number						
backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see <i>How to get a</i>					-	-		-					
TIN on page 3.													
Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for Employer					er iden	r identification number							
guidelines on whose number to enter.			-										
Part	Certification											_	
Under	enalties of perjury, I certify that:												
1. The	number shown on this form is my correct taxp	ayer identification number (or I a	am waiting for	a numbe	r to be	issued	to m	e); an	d				
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and													
3. I an	a U.S. citizen or other U.S. person (defined be	elow); and											
4. The	ATCA code(s) entered on this form (if any) ind	icating that I am exempt from F	ATCA reportin	g is corre	ect.								
becaus interes genera instruc	ation instructions. You must cross out item 2 by you have failed to report all interest and dividually paid, acquisition or abandonment of secured y, payments other than interest and dividends ons on page 3.	dends on your tax return. For rea property, cancellation of debt, c	al estate transa contributions to	actions, it o an indiv	tem 2 c	loes no etireme	t app nt arr	ly. Fo	r mort ment (	tgage (IRA),	and	Э	
Sign Here	Signature of U.S. person ▶		Da	te ►									

#### **General Instructions**

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs.gov/fw9.

#### Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

- 1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
- 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- 4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See What is FATCA reporting? on page 2 for further information.