



COLLIN COUNTY

Information Services
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To: Judge Keith Self
Commissioner Webb
Commissioner Hill
Commissioner Williams
Commissioner Fletcher
Bill Bilyeu

From: Caren Skipworth, CIO

Date: November 28, 2016

Re: Tyler Professional Agreement – Odyssey SoftCode CivilServe Software

Information Technology is requesting approval to award a Tyler Software Professional Services and licensing agreement to Tyler Technologies for SoftCode CivilServe software that will replace current Odyssey Law Enforcement Software with a new Tyler product that allows Law Enforcement more functionality, software capabilities, flexibility, mobility and most importantly, integration with our existing Odyssey Software.

Attached is a sole source letter from Tyler Technologies specifying that SoftCode CivilServe is a product of Tyler Technologies that they develop and license to their customers.

Funding for this project will be from project 03JUS in the amount of \$332,991.00. Software, license fees, professional services, maintenance and support fees (for the balance of the 2017 fiscal year) will be invoiced by Tyler Technologies in the amount of \$332,991.00. First year software maintenance will be invoiced directly from Tyler in the amount of \$36,870.00 for fiscal year 2018.