

TAGITM Announces Technology Excellence Award Winners

The Texas Association of Governmental Information Technology Managers (TAGITM) announces the recipients of the 2017 Technology Excellence Awards at its annual conference April 18 in Galveston.

2017 Excellence Award winners:

County of Collin for their Paperless Initiative

Caren Skipworth, IT Director initiative to her team was to figure out a way to print less. How do you print less when you have so much equipment and forms to keep up with? The solution - create electronic forms by using Adobe Acrobat Professional and equipping our technicians with Microsoft Surface Pro's.

The IT Operations team took it upon themselves to start taking all of the forms that they currently filled out by hand and make them electronic forms. They first collaborated with Purchasing Department to turn the IT inventory forms into electronic forms. When equipment comes into the computer parts warehouse the form is filled out electronically and attached to the work order to install the equipment. Once the technician comes back to the office they place the ticket in Laserfiche so that it can be OCR'd and organized.

The Sheriff's Office requested assistance with automating their visitor log. When a visitor comes to the Collin County Sheriff's Office they have to sign in on a piece of paper and provide the date, their name, their agency or organization, who they are there to see, and their signature. They have done this for years and there has not been issues. Until recently, they had a person that was portraying themselves as an employee of another agency and was coming out to get access to the Sheriff's Office to do ride-along with patrol, tour the SO facilities and tour the jail. The Team created an electronic sign in sheet with the Collin County Sheriff's Office logo on it. Now, they have a Microsoft Surface Pro with pen locked into an anti-theft device mounted on their front counter with the receptionist. When a visitor comes in they sign in by typing the date, their name, their agency or organization and who they are there to see. Then, they sign their signature with the Surface Pro pen. . At the end of the day, the receptionist will store the sign in sheets from that day into Laserfiche. That will allow the sheets to be OCR's and stored until they meet retention. If they ever need to go back through to look to see when a person came to the SO then they will be able to search all the sheets within Laserfiche.

With the success of this project, we are looking to approach other departments in Collin County that use sign in sheets. Like our Elections department, the Jail, District Attorney, Juvenile Detention, and our own IT department.

TAGITM annually recognizes excellence in outstanding innovation and application of leading edge computing or communication technologies. Candidates for Excellence Awards are nominated by TAGITM members. Winners are chosen by a committee of peers who judge

nominated projects based on their impact on improving internal operations, providing exceptional customer service or enhancing communications. To be considered, the project must be fully implemented and deliver the described services.

About TAGITM

The Texas Association of Governmental Information Technology Managers (TAGITM) began in 1978 as the Texas Association of Governmental Data Processing Managers. The name of the organization was changed in 2000. A not-for-profit organization, TAGITM provides information systems professionals a forum for generating ideas, sharing problems and developing solutions. Its purpose is to enable Texas cities, counties, school districts and appraisal districts to realize the full potential of automation benefits.

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