**COLLIN COUNTY**

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To:     Judge Keith Self
        Commissioner Fletcher
        Commissioner Williams
        Commissioner Hill
        Commissioner Webb
        Bill Bilyeu

From:   Monika Arris, Budget and Finance Director

Date:   May 8, 2017

Re:     Agenda Item No. 43160 for the Websense Upgrade Project and Budget Amendment

The Budget and Finance Department has researched this request through the FY 2018 Budget Process. Included below are additional questions from Budget and responses from Information Technology.

Questions & Answers:
1.  Since we have been using this for years, what is prompting us to change now?
    A.  We have a need to block these sites with more of them setting up HTTPS webpages. Therefore, if you type in HTTPS://www.google.com you wouldn't be filtered by the county's web filtering services.
2.  Why are 2 devices necessary? What is the harm in only having 1 device?
    A.  The reason we would like two is for failover if one device goes down. Yes, we can run with one device but if we have issues with that device, the filtering service would be down during that time.
3.  What is the immediate harm of not upgrading?
    A.  If this request is denied, we will not be able to fulfill the request of the county to block HTTPS websites. If someone typed in HTTPS:// inappropriate website, they wouldn't be blocked by the current system.
4.  Will this upgrade require budgeting additional maintenance?
    A.  Yes, they would have an annual maintenance cost for each item. We have been in contact with Websense to see if they have an upgrade to their current product.

Additional Comments from IT:
    This request includes two filtering environments that have the capability to do what we do today but also allow the additional functionality of scanning and filtering HTTPS address, which we cannot do today.  We only have the one old filtering system now and we are requesting two for redundancy.

Additional Comments from B&F:
    Current maintenance for Websense is through AccuData Systems Inc. and is budgeted at $40,020 for FY 2017 and is expected to be $45,000 for FY 2018 in Non-Departmental Software Maintenance. The impact of this upgrade to maintenance is unknown at this time.