



COLLIN COUNTY

Budget & Finance
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To: Judge Keith Self
Commissioner Fletcher
Commissioner Williams
Commissioner Hill
Commissioner Webb
Bill Bilyeu

From: Monika Arris, Budget and Finance Director

Date: May 8, 2017

Re: Agenda Item No. 43163 for the Print Server Replacement Project and Budget Amendment

The Budget and Finance Department has researched this request through the FY 2018 Budget Process. Included below are additional questions from Budget and responses from Information Technology.

Questions & Answers:

1. How often should we be replacing the print servers?
A. Every 5 to 7 years.
2. Are these print servers on maintenance?
A. No, we currently don't have maintenance from IBM.
3. Do we anticipate them going EOL or EOS and when?
A. We currently don't have an EOL or EOS for these servers, but the equipment is failing.
4. You indicate the County could experience down time, but can you explain what that down time is and what all is effected by that?
A. Down time would be that no one could print from a network printer.
5. Do we currently have 4 print servers? If not, why are 4 needed?
A. Yes, we have 4 print servers, one at the Sheriff's Office, one at Admin Building, one at the Courthouse and one at Plano. If the network between these buildings were cut for some reason the users would still be able to print with having a print server at these locations.
6. Is this a one-time purchase or is this re-occurring each year?
A. It will be a one-time purchase with yearly maintenance.

Additional Comments from IT:

If this request is denied, we might have downtime trying to get them replaced.

Additional Comments from B&F:

No maintenance currently for these servers. New servers would probably require maintenance. Cost of said maintenance is unknown at this time. If a server were to go down it would be replaced according to the County's replacement policy using repair/replace funds.