

#### ADDENDUM No. TWO (2)

#### Inmate Telephone System RFP No. 2017-121

Effective: May 26, 2017

You are hereby directed to make changes to the Request for Proposal in accordance with the attached information:

#### **Delete:**

Specifications

#### **Replace with:**

Specifications (Revised)

#### **Delete:**

Attachment A-Telephone Locations, Historical Commissions, and Usage Report

#### **Replace with:**

Attachment A-Telephone Locations, Historical Commissions, and Usage Report (Revised)

#### **Delete:**

Attachment B-Pricing and Commission Schedule

#### **Replace with:**

Attachment B-Pricing and Commission Schedule (Revised)

#### Add Attachments:

Attachment D-Itemized Reports November 2015-March 2017 Attachment E-Pre-Proposal Attendee List Attachment F-Questions and Answers

Please note all other terms, conditions, specifications drawings, etc. Remain unchanged.

Sincerely, Michalyn Rains CPPO, CPPB Purchasing Agent

## 4.0 EVALUATION CRITERIA AND FACTORS

4.1 The award of the contract shall be made to the responsible offeror, whose proposal is determined to be the best evaluated offer resulting from negotiation, taking into consideration the relative importance of price and other factors set forth in the Request for Proposals in accordance with Vernon's Texas Code Annotated, Local Government 262.030.

The Evaluation Committee will review all proposals received by the Opening date and time as part of a documented evaluation process. For each decision point in the process, the County will evaluate contractors according to specific criteria and will elevate a certain number of contractors to compete against each other. The proposals will be evaluated on the following criteria.

The County will use a competitive process based upon "selection levels." The County recognizes that if a contractor fails to meet expectations during any part of the process, it reserves the right to proceed with the remaining contractors or to elevate a contractor that was not elevated before. The selection levels are described in the following sections.

The first part of the elevation process is to validate the completeness of the proposal and ensure that all the RFP guidelines and submittal requirements are met. Offerors may, at the discretion of the County, be contacted to submit clarifications or additional information within two business days. Incomplete or noncompliant RFPs may be disqualified.

## LEVEL 1 - CONFORMANCE WITH MANDATORY REQUIREMENTS

Criteria assessed during Level 1:

• Conformance with RFP guidelines and submittal requirements.

## LEVEL 2 – DETAILED PROPOSAL ASSESSMENT

The Evaluation Committee will conduct a detailed assessment of all proposals elevated to this Level. Criteria evaluated in Level 2:

Points	Evaluation Criteria							
40	• Response to RFP Technical Requirements (Proposal Format Item 6.4)							
40	• Rates in accordance with FCC Rules (Proposal Format Item 6.4)							
15	<ul> <li>Contractor's account support description including sales representatives, maintenance support and customer service representatives (Proposal Format Item 6.10)</li> <li>Location and availability of service technicians (Proposal Format Item 6.10)</li> <li>Maintenance and repair solution (Proposal Format Item 6.10)</li> </ul>							
5	Value Added Services (Proposal Format Item 6.9)							
15	• Proposed installation plan, scheduling, and implementation with minimal interruption of service (Proposal Format Item 6.5; 6.7)							

It is anticipated that Collin County will elevate proposals scoring at least 52.5 points (70%) to Level 3.

# LEVEL 3 – COST (MAXIMUM 25 POINTS)

Offerors who are elevated to level 3 will have their points combined from level 2 for a maximum 110 points total.

Points	Evaluation Criteria
25	Commission rates and projected revenue to Collin County and Minimum Annual Guarantee (MAG) (Proposal Format Item 6.8)
10	Pricing for Sample Call (Proposal Format Item 6.8)

## LEVEL 4 - DEMONSTRATIONS AND INTERVIEWS

The Evaluation Committee may hear oral presentations (if required). Contractors are cautioned, however, that oral presentations are at the sole discretion of the Committee and the Committee is not obligated to request it. The oral presentation is an opportunity for the County Evaluation Committee to ask questions and seek clarification of the proposal submitted. The presentation is not meant as an opportunity for the contractor to simply provide generic background information about the corporation or its experience. Thus, the time will be structured with a minimum time for the contractor to present and the majority of time dedicated to addressing questions from the Evaluation Committee. The oral presentations, if held, will be scheduled accordingly and all presenting contractors will be notified of time and date.

The following criteria is optional and will be used to evaluate those contractors elevated for interviews.

Points	Evaluation Criteria
25	Demonstration/Interview
25	Experience and References (Proposal Format Item 6.6)

The County will contact the contractor's references. These references will be asked a series of questions regarding their satisfaction with the services being provided.

It is anticipated that no more than two contractors will advance to Level 5 but Collin County reserves the right to adjust the number as necessary.

## LEVEL 5 – BEST AND FINAL OFFER

Offerors who are susceptible of receiving award will be elevated to Level 5 for Best and Final Offer. Offeror will be asked to respond in writing to issues and questions raised by the County as well as any other cost and implementation planning considerations in the proposal, and may be invited to present their responses on-site. Proposals will be re-evaluated based upon Criteria in level 2, 3 and 4.

Based on the result of the Best and Final Offer evaluation, a single offeror will be identified as the finalist for contract negotiations. If a contract cannot be reached after a period of time deemed reasonable by the County, it reserves the right to contact any of the other contractors that have submitted bids and enter into negotiations with them.

#### 5.0 SPECIAL CONDITIONS AND SCOPE OF SERVICES

- 5.1 Authorization: By order of the Commissioners' Court of Collin County, Texas sealed proposals will be received for **Inmate Telephone Services**.
- 5.2 Intent of Request for Proposal: Collin County's intent of this Request for Proposal (RFP) and resulting contract is to provide offerors with sufficient information to prepare a proposal for Inmate Pay/Coinless Telephone Service for Collin County. This service shall include all installation and maintenance for support of this entire service. It shall be a coinless collect call system.
- 5.3 Term: Provide for an annual contract commencing on the date of the award and continuing for a three (3) year period, with the option of two (2) additional one (1) year renewals.
- 5.4 Pre-Proposal Conference: A mandatory pre-proposal conference will be conducted by Collin County at 1:00 p.m., May 9, 2017, in the Detention Facility Training Room, Collin County Justice Center, 4300 Community Ave., Suite 1530, McKinney, Texas 75071. This is to provide an opportunity for all interested companies to ask questions, receive clarification and additional documentation providing statistical information, and to tour the facilities. Participation in the conference is mandatory for any Contractor intending to submit a proposal. The site tour is also MANDATORY to avoid the situation of a proposal being submitted without the Contractor having seen the facilities. For the conference and tours, each participant shall have a valid driver's license or other officially-issued photo identification. At least one representative from the company electing to consider bidding and not more than two (2) individuals may participate for a single Contractor. Any additional participants shall receive the advance approval of Collin County. While the conference and site tours are mandatory, it is not mandatory that the same company representatives participate in both activities. Delegation of each task assignment is at the discretion of the Contractor; however, at least one company representative shall represent the Contractor at each activity.
- 5.5 Point of Contact: Information regarding the purchasing process and the contents of this RFP may be obtained from the Collin County Department or email cwilkerson@co.collin.tx.us, Courtney Wilkerson, Senior Buyer.
- 5.6 Funding: Funds for payment have been provided through the Collin County budget approved by the Commissioners' Court for this fiscal year only. State of Texas statutes prohibit the County from any obligation of public funds beyond the fiscal year for which a budget has been approved. Therefore, anticipated orders or other obligations that arise past the end of the current Collin County fiscal year shall be subject to budget approval.
- 5.7 Price Re-determination: A price re-determination may be considered by Collin County only at the anniversary date of the contract. For purpose of this contract the anniversary date will be October 1st of each year. All requests for price re-determination shall be in written form, shall be submitted a minimum of sixty (60) days prior to anniversary date and shall include documents supporting price re-determination such as Manufacturer's direct cost, postage rates, Railroad Commission rates, Federal/State minimum wage law, Federal/State unemployment taxes, F.I.C.A, Insurance Coverage Rates, etc. The bidder's past experience of honoring contracts at the bid price will be an important consideration in the evaluation of the lowest and best bid. Collin County reserves the right to accept or reject any/all of the price re-determination as it deems to be in the best interest of the County.
- 5.8 Completion/Response Time: Offeror shall place product(s) and/or complete services at the County's designated location according to the schedule proposed by offeror in Section 6.7.
- 5.9 Delivery/Setup/Installation: Locations for delivery and installation will be stated on the Collin County Purchase Order(s). Delivery shall include assembly, setup and installation and shall be included in proposal.

- 5.10 Freight/Delivery charges: shall be included in the submitted pricing. No additional fees for delivery/freight/fuel surcharge or other fees shall be invoiced or paid by Collin County.
- 5.11 Testing: Testing may be performed at the request of Collin County, by an agent so designated, without expense to Collin County.
- 5.12 Samples/Demos: When requested, samples/demos shall be furnished free of expense to Collin County.
- 5.13 Approximate Value: See Attachment A for commissions paid to Collin County in calendar year 2016. Approximate value does not constitute an order.
- 5.14 Approximate Usage: See Attachment A- Telephone Locations, Historical Commissions, and Usage Report for information regarding locations, current contract information, and gross revenue information.
- 5.15 Background Check: All Contractor employees that will be working on site or by VPN shall pass a criminal background check performed by Collin County before any work may be performed. The selected offeror shall be provided the required documents to submit required information for background checks.
- 5.16 Subcontractors: Offeror shall state names of all subcontractors and the type of work they will be performing. If an offeror fails to specify a subcontractor, then he shall be deemed to have agreed that he is fully qualified to perform the contract himself, and that he will fully perform the contract himself.

No offeror whose proposal is accepted shall (a) substitute any subcontractor, or (b)permit a subcontract to be voluntarily assigned or transferred or allow it to be performed by anyone other than the original subcontractor listed in the original proposal without approval in writing from the Collin County Purchasing Department.

The successful offeror further agrees that Collin County and its agents, servants and employees shall not be liable for any loss or damage resulting from personal injury, physical loss, harassment of or discrimination against employee or other violations of the provisions of this contract occasioned by the acts or omissions of the successful offeror's sub-contractors, their agents or employees. The indemnification provisions of this contract shall apply to all subcontractors.

- 5.17 Confidential or Proprietary Information: Collin County is subject to the Texas "Public Information Act", Texas Government Code Chapter 552. Proposers shall identify those portions of their proposals that they deem to be confidential, proprietary information or trade secrets. Proposers shall clearly indicate each and every section to which this applies. It is not sufficient to preface the entire proposal with a proprietary statement. State of Texas Attorney General retains the final authority as to the extent of material that is considered proprietary or confidential.
- 5.18 Payment and Performance Bonds: In accordance with V.T.C.A. 2253.021, a governmental agency that makes a public work contract with a prime contractor shall require the contractor, before beginning work, to execute to the governmental entity a Payment Bond and a Performance Bond. Such bond shall be in the amount of the Minimum Annual Guarantee (MAG) to the governmental entity and must be executed by a corporate surety in accordance with Section 1, Chapter 87, Acts of the 56th Legislature, Regular Session, 1959 (Article 7.19-1 Vernon's Texas Insurance Code).

#### 5.19 **PROPOSAL SCHEDULE**

RFP released:		Tuesday, April 25, 2017
Pre-Proposal Conference:		Tuesday, May 9, 2017 at 1:00pm CST
Deadline for submission of contract	or questions:	Friday, May 12, 2017 at 5:00pm CST
Proposals due:	Thursday, Ju	ne 8, 2017 <del>May 25, 2017</del> at 2:00pm CST
Demos/Interviews:		Approx. Dates Monday, July 10, 2017- Friday, July 14, 2017
Award of Solitication:		September 2017

Collin County reserves the right to change the schedule of events as it deems necessary.

## 5.20 PURPOSE AND INTENT

The purpose and intent of this proposal is for Inmate Pay/Coinless Telephone Service for Collin County. There are approximately 272 telephones at the Collin County Detention Facility, Collin County Minimum Security, and at the John R. Roach Juvenile Detention Center. Visitation is counted as 2 phones for inmate and Family and Friends.

Contractor shall propose equipment, local, intralata and interlata services. Contractor shall propose a package including all software, hardware installation, maintenance and collections. Contractor shall inspect each installation site and provide replacement telephones, enclosures and panels as needed.

Contractors shall base their responses on the following quanitities:

## Collin County Detention Facility

One hundred-twenty-two (1202) inmate telephones, three one (31) roll around/portable phones - one (1) located in booking, one (1) located in infirmary, and one (1) in POD 3B female SHU, and seventy-four (74) visitation telephones.

Collin County Minimum Security Facility

Twelve (12) inmate telephones and twenty-eight (28) visitation telephones.

#### Juvenile Detention Facility

Thirteen (13) inmate telephones, twenty (20) visitation telephones, and two (2) lobby communication devices connected to a sound box.

Contractor shall present to Collin County future enhancements as they become available.

## 5.21 TECHNICAL REQUIREMENTS

Contractor shall provide a response for each item below in order and include item numbers in response.

## 5.21.1 SYSTEM CONFIGURATION

- 5.21.1.1 The Inmate Telephone System proposed by the Contractor shall be a web based, turnkey, Non-Coin Telecommunications Service.
- 5.21.1.2 The proposed Inmate Telephone System at Collin County facilities shall be capable of completing station-to-station collect calls from inmates.
- 5.21.1.3 The proposed Inmate Telephone System shall not require any electrical outlets at the actual telephone set locations.
- 5.21.1.4 The system should have a capability of simultaneously recording all inmate calls 24 hours a day, 7 days a week.
- 5.21.1.5 Is system both automatic and manual on and off?

#### 5.21.2 EQUIPMENT

- 5.21.2.1 Contractor shall install new inmate telephones made of heavy gauge steel construction with armored keypad and Duraclear digital handset or approved equal. All units shall be provided with a handset cord, which will withstand 800 pounds of longitudinal tension. Each station shall be secured with special security type screws. Keypad locks are not acceptable. All inmate telephones shall be wall mounted, of stainless or equivalent tamper-resistant durable construction, suitable for use in a jail and comply with all standards and recommendations provided by the Texas Commission on Jail Standards. Telephones shall be in full compliance with Americans with Disabilities Act (ADA). Contractor shall provide catalog cut sheet of proposed telephone instruments and provide a demo during the evaluation process.
- 5.21.2.2 All equipment shall comply with Part 68 Federal Communications Commission (FCC) Rules and meet or exceed all applicable codes and standards for installation and service.
- 5.21.2.3 Contractor shall provide a portable unit. Describe the portal unit to be provided.
- 5.21.2.4 Indicate manufacturer and model of equipment being proposed.
- 5.21.2.5 Equipment shall be durable and tamper-free suitable for a jail environment. Give complete description of equipment offered including all functions available.
- 5.21.2.6 Describe in detail the function and purpose of each piece of equipment involved in handling calls either on premises or off premise including all options available.
- 5.21.2.7 Indicate the physical size of any controlling equipment, if any, to be installed at Collin County.
- 5.21.2.8 Indicate environmental conditions for this equipment if required.
- 5.21.2.9 Identify location of off premise equipment.

- 5.21.2.10 Are additions, future enhancements, and advancements in technology covered in this system? How are new features/enhancements loaded onto the system?
- 5.21.2.11 Can the proposed system be successfully demonstrated in similar environments to that of Collin County? If yes, explain.
- 5.21.2.12 State if the centralized system concentrates central office trunks associated with inmate calls and if you intend to use such capability in the proposed system. If yes, identify the number of C.O. trunks you intend to use which will be dedicated to inmate calling?
- 5.21.2.13 Identify the type of C.O. circuit/service that will be installed.
- 5.21.2.14 Include list of all items necessary for proper installation.
- 5.21.2.15 State the power source, method of connection and requirements of the proposed inmate telephone and centralized system. If power is interrupted, state whether the inmate telephones will continue to operate as proposed. Provide specifications and indicate "up" time.
- 5.21.2.16 Equipment associated with Video Relay Services (VRS) for five (5) stations.

#### 5.21.3 **GENERAL REQUIREMENTS**

- 5.21.3.1 The Inmate Telephone System shall provide outgoing collect service with no access to direct dialed or operator handled service.
- 5.21.3.2 The system shall be restricted to outgoing calls only, no incoming calls allowed.
- 5.21.3.3 Facility officials shall retain the capability of turning off or blocking service to any telephone or group of telephones from a central location inside the facility.
- 5.21.3.4 The system shall be capable of accepting changes in central location that have immediate effect on all site. PIN's, allowed number lists and blocked number lists should be controlled from a central location for data consistency.
- 5.21.3.5 All telephones shall be FCC registered and Contractor's current FCC number shall be provided as part of the proposal response. Contractor shall submit a detailed description of all specific features offered.
- 5.21.3.6 The system proposed shall use only an automated operator to place inmate calls. The system should provide clear voice prompts to complete calls without the use of an operator. Contractor shall provide a clear description of all automated operator services that will be used for Inmate calls.
- 5.21.3.7 Identify how many calls can be placed before an inmate receives a "busy." Will the system provide a "busy" voice prompt in the event, all

lines are busy to the inmate? If for any reason (busy/circuit down etc.), will there be alternate routing of calls?

- 5.21.3.8 Can the system provide a traffic study/busy hour report, in the event there is an "all lines busy?" Will Collin County have direct access to this report? If not, how often will Collin County receive the report?
- 5.21.3.9 Provide a diagram explaining the call routing of an inmate call, start to finish.
- 5.21.3.10 State what type of operating system the centralized system uses to execute its programs and functions? State from whom the facility will receive its software support?
- 5.21.3.11 At what time does the billing for an inmate call begin:

5.21.3.11.1	When	n inmate	dials number.	
	<b>X X 11</b>	1		

- 5.21.3.11.2 When the proposed system dials desired number.
- 5.21.3.11.3 When called party answers.
- 5.21.3.11.4 When called party accepts call.
- 5.21.3.12 Indicate how each type of call would be handled. Include step by step activity by the inmate and estimated times involved. Include a description of the flow of the call and the purpose of each step.
- 5.21.3.13 In addition to normal calls placed collect, also please describe step by step how trouble reports, rate requests, international calls and information calls would be handled.
- 5.21.3.14 Describe how calls are processed by automated operator for collect station to station calls in a step-by-step, inmate centralized system interaction manner.
- 5.21.3.15 State and describe if the proposed system has a method to divert or redirect inmate calls in the event of a centralized processor or system failure.
- 5.21.3.16 Identify the nearest manufacturer's authorized service location to the County installation locations and describe the guaranteed emergency and non-emergency service response time for hardware and or software failure.
- 5.21.3.17 The offeror will assume the responsibility and liability for faulty hardware, software and /or fraudulent use of the equipment.
- 5.21.3.18 State who will carry local, intra-lata toll and interlata calls.
- 5.21.3.19 Identify the features/functions which is implemented on-site and which features/functions is remotely programmable.
- 5.21.3.20 How will software updating be accomplished? Will this be done remotely or will someone be on-site?

- 5.21.3.21 How many system administration and remote system administration positions are standard with a CPU based system. Provide detail.
- 5.21.3.22 Describe the process for allowing free calls, as allowed by law, by inmates.
- 5.21.3.23 Describe any additional services, technical features or options that you feel are relevant to this RFP.
- 5.21.3.24 Is this proposal being submitted in conjunction with any other Contractors and/or sub-contractors? If so, please state who the prime contractor will be, who the secondary contractor(s) is and what service and/or equipment the secondary contractor(s) will be providing.
- 5.21.3.25 Contractor shall provide onsite technician at a minimum of 25 hours per week.
- 5.21.3.26 Juvenile Detention Inmates shall be able to dial out to 1-877-786-7263 (STOP ANE \*abuse, neglect, exploitation\*). This call shall not be recorded and shall be toll free no charge or collect call.
- 5.21.3.27 Contractor shall meet or exceed any Criminal Justice Information Services (CJIS) network security requirements that may apply.
- 5.21.3.28 Inmates shall be able to purchase phone time via the provided Commissary kiosk.
- 5.21.3.29 Handset Cord Length

5.21.3.29.1 12 inches for wall mounted inmate phones.5.21.3.29.2 32 inches for visitation booth phones and cart phones.

#### 5.21.4 **BOOKING INMATE PHONES (QUANTITY OF 6)**

- 5.21.4.1 Contractor shall provide two (2) free completed calls on booking inmate phones (allowed by inmate using their specific PIN number) including the following requirements:
  - 5.21.4.1.1 The calls shall be limited to five (5) minutes each.
  - 5.21.4.1.2 If the called party doesn't accept, the inmate shall be able to continue making attempts until two (2) calls are accepted/completed.
  - 5.21.4.1.3 Once two (2) completed calls have been made, subsequent calls shall be on a collect basis.
  - 5.21.4.1.4 Contractor shall track and record all attempted and completed calls.

#### 5.21.5 VISITATION PHONES

5.21.5.1 Software shall have the ability to record or not record conversations.

#### 5.21.6 VIDEO RELAY SERVICE (VRS)

- 5.21.6.1 Provide Video Relay Service (VRS) for qualified hearing impaired offenders through an FCC approved interpreter service for a total of five (5) stations, four (4) at Detention Center and one (1) Juvenile Detention.
- 5.21.6.2 Capability for Collin County to program which offenders are authorized to place VRS calls.
  - 5.21.6.2.1 Qualified offenders shall not be charged for VRS calls.
  - 5.21.6.2.2 Unqualified offenders shall not be allowed to place VRS calls.
- 5.21.6.3 Capability to record and store both audio and video of VRS calls per the recording and storage requirements used for other offender calls.
  - 5.21.6.3.1 Capability for Collin County to program certain phone numbers to not be recorded when called as a VRS call.
  - 5.21.6.3.2 Provide for downloading VRS call recordings to a CD/DVD image.
- 5.21.6.4 VRS capable phones shall have the ability to provide regular audio telephone service when not being utilized for VRS calls.
- 5.21.6.5 Capable of limiting the duration of offender VRS calls.
  - 5.21.6.5.1 The system shall have the ability for duration limits of VRS calls to be placed at the facility and/or housing unit level.
- 5.21.6.6 Shall include Call Detail Records (CDRs) for VRS calls with CDRs for other offender calls.

#### 5.21.7 CALLING INSTRUCTIONS

5.21.7.1 Each telephone shall have easy access to follow voice instructions for the type of calls allowed. In addition, voice prompt instructions will be provided to the inmate in up to ten (10) languages chosen by Collin County.

#### 5.21.8 PROBLEM REPORTING CAPABILITIES

5.21.8.1 The proposed system should have automated problem reporting system that provides visual notification to the Contractor when issues arise. Contractor shall be required to fully describe those capabilities in response to this paragraph. Contractor shall notify Collin County Representive of any failures immediately with an estimated restoration time. Contractor will provide updates to Collin County Representive every four hours until service is restored.

## 5.21.9 CALL BLOCKING

5.21.9.1 The system shall be capable of blocking an unlimited number of individual numbers. Contractor shall state the method to be used to block telephone numbers. Blocked numbers shall be able to be entered at a central location and have immediate effect at the facility level or system-wide. The system shall have the ability to block or refuse access to Calling Cards.

#### 5.21.10 CALL BRANDING

5.21.10.1 All collect calls placed from Collin County on inmate telephones shall be capable of being identified to the called party as follows:

"This is a collect call from, \_\_\_\_\_ (Inmate speaks name or system plays inmate's pre-recorded name) an inmate at Collin County Jail"

The system should provide the called party with the ability to hear calling rates as they apply to the phone call they are receiving.

In addition, the system shall have the capability to inform the called party at selected intervals during the conversation that they are speaking with an inmate and being recorded.

Contractor shall provide written or recorded example of call branding to be used.

#### 5.21.11 ANSWER AND TERMINATION DETECTION

5.21.11.1 The telephone system shall record the method in which the call was accepted or denied. Further, the system shall record the method in which the call was terminated. This information shall be contained within the call detail records (CDR) and be included in call detail reports.

#### 5.21.12 CALL DETAIL REPORTS

- 5.21.12.1 The Inmate Telephone System shall provide full call detail records for use in administrative and investigative purposes. The Inmate Telephone System memory shall be capable of storing all call record detail for the length of contract and Collin County shall have access to the call record detail with the ability with play the call record detail for three (3) additional years thereafter.
- 5.21.12.2 Call detail reports should be available to Collin County on real time basis via the on-site terminals, as well as the ability to log in remotely to the call detail report software. The records shall provide the following minimum information on all outgoing calls:
  - 5.21.12.2.1 Time of day originated and terminated
  - 5.21.12.2.2 Station number originating call
  - 5.21.12.2.3 Number dialed
  - 5.21.12.2.4 Line or Trunk group and trunk number call route

- 5.21.12.2.5 Duration of call in minutes and seconds
- 5.21.12.2.6 Method of call termination
- 5.21.12.2.7 Location of the station originating the call
- 5.21.12.2.8 Cost of the Call
- 5.21.12.3 All call detail records shall be collected and stored real time at a central, secure location with redundancy.
- 5.21.12.4 The proposed system shall provide to facility the following reports, displaying, and printing both real time and historical detail records based on the following criteria:
  - 5.21.12.4.1 Called number duration
  - 5.21.12.4.2 Specific date and range of dates
  - 5.21.12.4.3 Disposition of call
  - 5.21.12.4.4 All calls placed from a specific telephone of group of telephones
  - 5.21.12.4.5 Call history
  - 5.21.12.4.6 Cumulative call progress statistics
  - 5.21.12.4.7 Cost of each call as billed
- 5.21.12.5 Samples of call detail reports shall be provided.
- 5.21.12.6 The Inmate Telephone System shall be able to generate frequency reports including origination number, destination number, inmate PIN, and trunk identification number. All frequency reports shall be available in chart format.

#### 5.21.13 CALL LENGTH CONTROL

5.21.13.1 Facility officials shall be given total flexibility to limit the length of calls placed by inmates, e.g. (15) minutes. The inmate shall be warned prior to disconnecting that the call time limit is about to expire. The system shall provide the ability to set such time limits at the PIN and station level, as well as globally across the system.

#### 5.21.14 CALL SUPERVISION

- 5.21.14.1 The Inmate Telephone System shall provide live-monitoring capability via line indicator at a central location with which facility personnel should have the ability to select any access line by processing a single button or issuing a simple keystroke command. This capability shall be provided from any workstation to any facility. Neither the called party nor the inmate should detect an audible indicator that would warn him/her that the line is monitored.
- 5.21.14.2 All call monitoring should be available via the Inmate Telephone System software. No other equipment/software should be required. Each workstation shall have access to the activity of any site in a system.
- 5.21.14.3 The Inmate Telephone System should allow users with the appropriate password level to terminate an inmate call in progress instantly using the software provided.
- 5.21.14.4 System users with the appropriate password level should have the ability to break-in on a specific inmate call in progress and talk to both parties (the inmate and the called party).

#### 5.21.15 CALL VALIDATION

- 5.21.15.1 All calls shall be validated at a central location, on a real time basis to eliminate access to blocked numbers, cellular telephones, payphones, pagers or other unacceptable numbers.
- 5.21.15.2 The system shall eliminate any and all access to a live operator.
- 5.21.15.3 PIN's, allowed number list and blocked number lists shall be part of the validation process and maintained centrally.
- 5.21.15.4 A method for completing calls to Competitive Local Exchange Company (CLEC) customers in real time shall be provided. The system shall provide a method for completing calls to Competitive Local Exchange Company (CLEC) customers on the first and subsequent calls. Please explain how your system accomplishes this requirement.

#### 5.21.16 CONTROLLED ACCESS

- 5.21.16.1 The proposed Inmate Telephone System shall provide facility officials with a means of controlling general access to telephone services. The system should provide a means to set telephones and groups of telephones in or out of service at predetermined times. Contractor shall describe in detail how this will be accomplished.
- 5.21.16.2 Facility officials shall have the capability of shutting down all telephones in cellblock, all telephones in the entire facility or all phones system-wide from a single central interface.

#### 5.21.17 FRAUD CONTROL

- 5.21.17.1 Aid in controlling fraudulent use of the telephone network shall be provided by interference with secondary call patterns, termination of calls if a second dial tone is detected, and prohibition of hook switch dialing.
- 5.21.17.2 Collin County will bear no responsibility for the loss of revenue as a result of fraudulent use of the telephone service. Fraudulent calls shall be the sole responsibility of the Contractor.
- 5.21.17.3 The system shall have the capability to detect the dialing of additional Dual Tone Multi-Frequency's (DTMF) following call connection. Upon detection, the system should play a warning message to the inmate and the called party.
- 5.21.17.4 The system shall provide the ability to detect and flag three-way-calls. Facility personnel should be provided with the ability to mark the call as a three-way-call, disconnect call, or both.
- 5.21.17.5 Explain process to ensure that inmate cannot pass messages.

#### 5.21.18 INSPECTION AUDIT AND MAINTENANCE OF REPORTS

- 5.21.18.1 The Contractor shall maintain books, records and documents in accordance with generally accepted accounting practices that sufficiently and properly reflect all gross revenues generated.
- 5.21.18.2 Collin County or their representatives shall have reasonable access, for the purpose of examination, to any books, documents, papers and records of the Contractor as they may relate to this Contract.
- 5.21.18.3 Collin County may cancel any resultant Contract for refusal by the Contractor to allow reasonable access to all documents, papers, or other materials originated or received by the Contractor in conjunction with this Contract. Collin County may cancel the Contract if examination of the material provided by the Contractor in conjunction with this Contract provides cause to terminate due to non-compliance or fraud.

#### 5.21.19 MAINTENANCE DIAGNOSTICS

- 5.21.19.1 The system software shall interrogate the system to perform continuous self-test diagnostics without Collin County personnel intervention.
- 5.21.19.2 When the system detects a problem, a visual notification should immediately be displayed to the support staff in the Contractor's maintenance center.
- 5.21.19.3 Contractor shall include clear, concise information describing the operation of the diagnostic system.

#### 5.21.20 NETWORK ACCESS

- 5.21.20.1 Contractor shall provide an interface that allows control, monitoring, ability to listen to recorded conversations and PIN administration of all sites from a central location and remote locations through internet access. Changes made through this interface shall take effect immediately at all facilities. Describe in detail how this will be accomplished.
- 5.21.20.2 Contractor shall include, as part of this proposal, an integrated remote access component. This component shall allow authorized users to access the Inmate Telephone System Management software, by means of either inter-network connectivity with the County network or internet access. Remotely connected users shall have access to ALL features and functions available to users that are directly connected to the system. Describe the equipment and services being proposed to fulfill this requirement.
- 5.21.20.3 Contractor shall provide one (1) management workstation in the Classification section of the Detention Division and four (4) Panasonic Toughbook Laptop with aircard for internet access for the Criminal investigation section, see Attachment C for minimum Toughbook specifications). Contractor shall provide a warranty for workstation and the laptop for life of the contract. At the end of the contract, Collin County will own the workstation and laptop.

#### 5.21.21 INMATE PIN SYSTEM

5.21.21.1 The Inmate Telephone System shall be capable of assigning a unique PIN for each inmate. Each PIN should be between five (5) and fifteen (15) digits in length. The system shall provide an automated PIN setup feature

that allows an inmate to set up his own PIN account. Please describe the system's ability to provide this feature in detail.

- 5.21.21.2 Call duration, call velocity (# of calls allowed within a specified time frame), programmable free calls and phone usage periods shall be programmable by individual inmate PIN.
- 5.21.21.3 Each inmate PIN shall have the ability to have an associated call allowed number list that includes telephone numbers the inmate is permitted to call.
- 5.21.21.4 The Inmate Telephone System shall provide a method for inmates to automatically build their own allowed number list. Please describe the system's ability to provide this feature in detail.
- 5.21.21.5 Contractor shall provide their identification methods for each caller to prevent PIN sharing and inmate fraud. Examples: cameras, voice recognition, fingerprint scan and retina scan.

#### 5.21.22 HOT NUMBER ALERTS

5.21.22.1 The system shall allow an administrator to designate "Hot" PIN's and "Hot" destination numbers. When the system detects that a call is being made using any of these pre-programmed "Hot" PIN's or destination numbers, the system shall automatically call destination numbers designated by Collin County. These designated numbers should include direct-dial phones, officer cell phones, home telephones, and pagers. Alerts to any type of phone should prompt the recipient for a security code, and, after receiving a proper code, conference them into the call. The recipient should be undetected by the inmate and called party: however, they should have the ability to disconnect the call or cut into the call and talk to each party. Alerts to pagers should send information to the specified pager including the number being dialed, the PIN used in dialing, etc.

The system shall allow system administrators to add or remove destination numbers from the hot list using an onsite workstation provided by the system Contractor. When personnel receive an alert call from the system, they should be prompted for a security code and then immediately be able to monitor the call in progress. The system shall allow the chain of three numbers to be called and sequential form to alert facility personnel. The system shall allow the person monitoring the conversation to terminate the call in progress should the need arise.

#### 5.21.23 MISCELLANEOUS TELEPHONE EQUIPMENT

5.21.23.1 Contractor shall provide, as part of this Contract, all non-expandable miscellaneous equipment such as computer, printer, modems and system software necessary to allow facility officials to query, display and print individual inmate telephone activity. Equipment shall be supplied with system software needed to interface with the Inmate Telephone System to perform such functions as traffic management, system administration, call blocking and maintenance diagnostics. System software shall be security level based and password protected.

#### **5.21.24 OPERATOR SERVICES AND VOICE PROMPTS**

- 5.21.24.1 Automated operator services provided by the Inmate Telephone System shall provide for a maximum of ten (10) languages. At a minimum, these language options include English and Spanish with future growth to include Arabic and Chinese.
- 5.21.24.2 If additional languages should be required, the system shall be capable of providing automated operator voice prompts in up to ten (10) languages at no extra cost to Collin County. Modification or addition of languages shall be made at no extra cost to Collin County.
- 5.21.24.3 Any voice prompt required during the operation of the inmate telephone shall be clear and concise.

#### 5.21.25 UNINTERRUPTED POWER SUPPLY (UPS)

5.21.25.1 Inmate Telephone System's at the facility shall be provided with an uninterruptible power supply (UPS). The UPS shall prevent potential problems in the telecommunications system caused by power surges and spikes for each system workstation.

#### 5.21.26 SYSTEM INTEGRITY

- 5.21.26.1 It shall be the responsibility of the Contractor to assure an operational system including any and all interfaces with the regulated common carrier and the availability of required central office facilities. By submitting a proposal, the Contractor agrees that:
  - 5.21.26.1.1 The Contractor is familiar with the local conditions under which this inmate telephone service system shall perform.
  - 5.21.26.1.2 The Contractor possesses the capabilities, hardware, and personnel necessary to provide an efficient and successful inmate telephone service system.
  - 5.21.26.1.3 The Contractor agrees that they shall be solely responsible for all services proposed. Notwithstanding the details presented in this RFP, it is the responsibility of the Contractor to verify the completeness of the requirements and their suitability to meet the intent of this RFP. Any additional necessity for services required by the Contractor to meet these specifications shall be provided by the Contractor at no extra cost or decrease of commission to Collin County.

#### 5.21.27 CALL RECORDING

- 5.21.27.1 Collin County requires that the Inmate Telephone System shall provide a fully integrated recording component for use in recording inmate telephone calls. Inmate telephone administration, conversation monitoring, and conversation recording and playback should all take place from a single workstation
- 5.21.27.2 The system should utilize current technology in hardware, specifically hard disk drive arrays for long and short-term storage. These arrays should be configured for maximum performance.

- 5.21.27.3 The system shall utilize self-contained, hard drive call record storage. DAT tape and other off line or "near-line" methods are not acceptable. Call records shall be easily retrieved. This process shall be simple as well as expedient.
- 5.21.27.4 The recording system shall store call records for the length of the contract and an additional three (3) years for immediate retrieval without requiring Collin County personnel for media changes. After the three (3) years the recordings shall be destroyed.
- 5.21.27.5 For playback purposes, the recording system shall provide the facility personnel the ability to search by individual PIN's, specific date and time criteria, individual destination numbers, individual inmate telephones, or a group of inmate telephones.
- 5.21.27.6 The system shall provide a playback history list of a recorded call(s) to determine every user that has listened to the recorded call.
- 5.21.27.7 The system shall provide the hardware and software to allow recorded calls to be transferred to a CD, DVD or other electronic medium for transport and replay on any computer with audio capabilities. The transferred record shall include the call record detail (time and date of the call, PIN number, destination number, etc). Existing archived call records shall also be able to be retrieved with this equipment.
- 5.21.27.8 All recordings from every site shall be available on-line via the workstation interface so system-wide investigations may be performed from a central location. This process shall not require more than one login by an authorized user.

# Additionally, the Contractor should provide details for each of the following items as they pertain to the proposed Recording system:

#### 5.21.28 SECURITY ENVELOPE

5.21.28.1 Recorded conversations stored in the system shall provide security measures to ensure that they have not been tampered with. This security shall extend even to recordings that have been transferred to external CD medium and or transmission by e-mail. The Contractor shall provide expert testimony regarding security of the call recordings if required.

#### 5.21.29 LOCKING CALLS

5.21.29.1 Via a workstation, the system shall allow administrators to "lock" call recordings to ensure their retrieval beyond the on-line storage period for one hundred eighty (180) days one (1) year. Once a call recording is locked, it shall be available on-line until unlocked.

#### 5.21.30 SEARCH AND PLAY PARAMETERS

5.21.30.1 Via the workstation, the system shall allow administrators to search for calls completed and recorded during a specific time period, calls placed at

a specific inmate telephone, calls placed to a specific destination number, calls containing pre-defined "keywords", or calls made by phones assigned to a specific group.

5.21.30.2 Playback of recorded calls from remote locations via the workstation shall commence within (10) seconds of selection by the operator. Playback of recorded calls shall not require any media change. Collin County requires the ability to search multiple phone numbers simultaneously.

#### 5.21.31 LIVE MONITORING/REMOTE MONITORING

5.21.31.1 The inmate recording system shall allow for live monitoring in real time, without any interference to existing recording operation. This feature should be available locally over the workstation/laptop speakers, as well as remotely to a telephone number specifically designated by the system administrator. Additionally, Collin County wishes to have the capability while monitoring, to terminate the call from the phone keypad. Monitoring shall not be detectable by the callers.

#### **5.21.32 REPORTS**

- 5.21.32.1 The Inmate Telephone System shall provide system administrators with the capability to print reports directly from the search screen. After selecting parameters such as origination number, destination number, date, time keywords, or group, the system shall be able to provide a return a list of calls matching the criteria. The system shall allow this list to be printed in report format. Additionally, the system shall provide the ability to produce call count reports as well as frequency reports based on the above listed criteria.
- 5.21.32.2 Explain reporting procedure. Can offerer provide, within 24 hours, a complete list of all telephone numbers called from an inmate telephone?

#### 5.21.33 ATTACHING NOTES TO CALL DETAIL RECORDS

5.21.33.1 System users shall be able to attach a note document to any call record for the purposes of inclusion of information such as the case number on other investigative data. This note should become a permanent part of the call detail record and have the capability to be saved to disk and used in word processing programs such as Microsoft Word and still retain the formatting. In addition, the Inmate Telephone System should have the capability to conduct searches on the information contained within the notes, i.e. case number, inmate name, etc.

#### 5.21.34 USER PASSWORD SYSTEM

5.21.34.1 Security shall be maintained by a multi-level password system based on user access requirements. The system should allow users to be assigned pre-set security levels, or allow the flexibility to assign individual access permissions based upon specific job requirements. These permissions should include, but not be limited to, access to inmate accounts, monitoring, call searching, etc. Those users with the administrator level password shall have the ability to set user access parameters for other users according to security requirements. Contractors shall describe in detail how their password security system is managed, including samples of user setup screens.

#### 5.21.35 USER LOGS

5.21.35.1 As a security precaution, the system shall provide a user log. Only those users with administrator level access should be able to review the user log. The log shall include user access to the system, the time and date of each access, and the action taken during the user access.

#### 5.21.36 PREPAID CALLING

5.21.36.1 The Inmate Telephone System shall provide prepaid calling features respective to both the inmate and the called party. The prepaid system shall allow calling to international numbers, Competitive Local Exchange Company (CLEC) numbers, and other numbers that might otherwise not be allowed. Any commissions calculated as part of an accepted proposal **shall** include all prepaid calls, including inmate and called party prepaid.

#### 5.21.37 INMATE PIN-BASED PREPAY

- 5.21.37.1 The Inmate Telephone System shall provide a prepaid calling option for inmates with the following features:
  - 5.21.37.1.1 Inmates shall be able to purchase prepaid calling time via the facility's commissary system, should Collin County so desire. Collin County currently does not sell prepaid calling cards through the commissary system.
  - 5.21.37.1.2 The prepaid system shall allow for international calls and shall not require any assistance from a third party.
  - 5.21.37.1.3 All prepaid calls shall be subject to all call restrictions provided with collect calling on the inmate telephone platform such as blocking, velocity, call duration, etc.

#### 5.21.38 CALLED PARTY PREPAY

- 5.21.38.1 The inmate telephone provider shall provide a prepaid calling system for any called party based upon the called party's individual telephone number with the following features:
  - 5.21.38.1.1 The system shall have the capability to automatically establish a prepaid account to the called party via a credit card during the call without the interruption of a live operator.
  - 5.21.38.1.2 The system shall provide an "auto-dialer" to place an automated operator call to numbers that have been attempted from the facility, but blocked for billing reasons. The automated operator process shall then provide the

called party with the option of establishing a prepaid account.

5.21.38.1.3 The successful Contractor shall staff an account management group to receive inbound calls for customers who wish to have a prepaid account established for them.

#### 5.21.39 **SUPPORT**

- 5.21.39.1 Explain service support. Can 24 hour service be provided? Is a toll free service hot line available? State location of technicians.
- 5.21.39.2 Explain maintenance procedures. Indicate schedule of service for maintaining equipment.

#### 5.21.40 TRAINING REQUIREMENTS

- 5.21.40.1 Onsite system and user training shall be provided by the contractor to Collin County personnel.
- 5.21.40.2 Provide a training plan and training to ensure that Collin County's system support staff can adequately perform all basic system related administrative, diagnostic and proactive management functions within the proposed system.
- 5.21.40.3 Provide detailed system documentation that describes all system administration functions.
- 5.21.40.4 Provide Collin County with one (1) electronic copy each of the User's Manual and the Systems Administration Guide.

#### 5.22 FACILITY COMMISSIONS

#### 5.22.1 **BILLING**

5.22.1.1 All call records shall be downloaded daily directly to the billing company. Contractor shall describe this process in detail in response to this paragraph, specifically how tampering with call records is addressed and eliminated.

#### 5.22.2 COMMISSION PAYABLE

5.22.2.1 The proposed commission payable shall be based on Contractor's total gross billings for all calls placed on the Inmate Telephone System. For the purpose of this RFP, total gross billings shall be defined as total calls placed on or through the Inmate Telephone System, billed at the rates authorized under Contractor's proposal, as accepted by Collin County or as subsequently modified pursuant to the specifications. Pursuant to Paragraph <u>5.21.12.1</u>, <u>5.21.12.2</u>, <u>5.21.12.3</u>, <u>5.21.12.4</u>, <u>5.21.12.5</u> & <u>5.21.12.6</u> herein, call detail records shall be provided for all calls placed on or through the Inmate Telephone System. All such calls shall be billed in the manner outlined above. There **shall** be no deduction or credit given

for any expenses, allowances, bad debts, disconnects, unbillable calls, or uncollectible calls or which otherwise do not result in revenue to the Contractor. Additionally, there **shall** be no deduction of commission made for prepaid calls regardless of prepay method, inmate or destination number. Contractors are cautioned that the commission payable to Collin County is based on the total gross billings as defined above with absolutely no deductions or credits given to Contractor. The commission quoted by each Contractor should be calculated accordingly. No bonuses or upfront commission payments will be accepted. Offering such will be grounds for immediate Contractor disqualification.

#### 5.22.3 **TARIFFS**

5.22.3.1 Contractor shall respond to Schedule B, Proposed Pricing and Commission Schedule to calculate and project the commission payable to Collin County. See Schedule A for more information on call type, volume, etc.

Response to this paragraph shall include a copy of Contractor's current approved tariff schedules and predominant carrier schedule. Contractor shall include in this response a statement whether the tariff used to calculate projected revenue is State approved or pending approval and state any applicable time of day discounts intended to be used.

Contractor shall calculate and project commission payable to Collin County requested in Schedule B based on tariffs for all local calls.

## 5.22.4 COMMISSION CHECKS

5.22.4.1 Commission checks shall be submitted to Collin County on a monthly basis, and shall be accompanied by a report that itemizes by facility, minutes of usage, number of calls, total gross revenue, revenue for each telephone, and total commission. Commission payments shall be made within thirty (30) days after the closing of the billing cycle.

## 5.22.5 NARRATIVE OF ACCOUNT SUPPORT

5.22.5.1 Contractor shall submit a detailed narrative describing Contractor's current existing account support staff, offices, equipment and software. If Contractor proposes to add additional account support in order to meet the specifications contained in sections <u>5.22.1</u>, <u>5.22.2</u>, <u>5.22.3</u> & <u>5.22.4</u>. Contractor should describe specifically how its present account support would be supplemented.

#### 5.22.6 **BIOMETRIC TECHNOLOGY (REFER TO SECTION 6.9)**

5.22.6.1 The County is looking for Contractors that can provide Biometric Technology.

The Biometric Technology to be provided should verify an offenders identity through voice, fingerprint or other biometric method. The biometric technology shall have reporting capabilities and be able to recognize fraud.

## 5.22.7 TRANSCRIPTION AND TRANSLATION REQUIREMENTS

Collin County has purchased a transcription and translation software program. The requirements of this system are as follows:

- 5.22.7.1 All recordings shall be captured at the telephone switch or voice over IP to ensure highest quality recording.
- 5.22.7.2 All recordings shall be captured as either uncompressed (preferable) or using MPEG4 or GSM compression.
- 5.22.7.3 All stored telephone recordings on the Inmate Telephone System shall be accessible via network by the North Central Texas Fusion System.

#### 6.0 **PROPOSAL FORMAT**

In accordance with the directions below, offeror shall provide a response for each item in Sections 5.21 and 6.2-6.10 in order and include item numbers in response. Answer all questions fully, clearly, and concisely, giving complete information. Do not skip items. Do not refer to other parts of your proposal for the answers. You may not modify either the order or language of the question. Responses shall include a statement of "agree", "confirmed", "will provide", "not applicable", or "exception taken" along with any additional information. If an item is "not applicable" or "exception taken", offeror shall state that and refer to Section 7.0 Exceptions, with explanation.

Offeror shall adhere to the instructions in this request for proposals on preparing and submitting the proposal. If offeror does not follow instructions regarding proposal format, points will be deducted during the evaluation process.

- 6.1 **PROPOSAL DOCUMENTS:** To achieve a uniform review process and to obtain a maximum degree of comparability, the proposal shall, at a minimum include a Table of Contents detailing sections and corresponding page numbers.
  - 6.1.1 Proposals may be submitted online via <u>http://collincountytx.ionwave.net</u> or submitted via CD-ROM or Flash Drive. Electronic submissions are preferred.
  - 6.1.2 If submitting manually, proposal shall be submitted in a sealed envelope or box with RFP name, number, and name of firm printed on the outside of the envelope or box. Manual submittals shall be sent/delivered to the following address and shall be received prior to the date/time for opening:

Collin County Purchasing 2300 Bloomdale, Suite 3160 McKinney, TX 75071

Paper copies shall be printed on letter size  $(8 \frac{1}{2} \times 11)$  paper and assembled using spiral type bindings, staples, or binder clips. Do not use metal-ring hard cover binders. Manual submittals shall include an electronic copy in a searchable format.

It shall be the responsibility of the offeror to insure that their proposal reaches Collin County Purchasing prior to the date/time for the opening no matter which submission method is used.

#### 6.2 **FIRM OVERVIEW**

The contractor is requested to define the overall structure of the Firm to include the following:

- 6.2.1 A descriptive background of your company's history.
- 6.2.2 State your principal business location and any other service locations.
- 6.2.3 What is your primary line of business?
- 6.2.4 How long have you been selling product(s) and/or providing service(s)?
- 6.2.5 State how many and the locations where your product/services are in use.

- 6.2.6 Provide a list of other projects that you are currently involved with or will be involved with.
- 6.2.7 Contractor shall disclose outages that last longer than eight (8) hours in a single day over the past year.

#### 6.3 PROPOSED PROJECT TEAM STAFF /QUALIFICATIONS/EXPERIENCE/ CREDENTIALS

6.3.1 Offeror is requested to provide qualifications as well as experience information on Offeror's key personnel.

#### 6.4 **TECHNICAL REQUIREMENTS**

- 6.4.1 Offeror shall provide a response for each of the requirements in Section 5.21 in order and include item numbers in response. Any exceptions shall be stated in Section 7.0.
- 6.4.2 Offeror shall follow format outlined in Section 6.0 when submitting responses.

#### 6.5 **PROJECT PLAN AND METHODOLOGY**

# Contractor shall provide a response for each statement below in order and include item numbers in response.

- 6.5.1 Provide a specific, detailed project plan that describes how the Contractor intends to provide the requested hardware, software, and services which are set forth in this Scope of Work. Contractor shall explain, in full detail, how the Contractor will meet all the needs of Collin County detailed in the Scope of Work. Contractor shall not summarize its services in this section. Rather, explain exactly how the Contractor can meet Collin County's needs. If applicable, include items such as technical details and descriptions, key personnel, implementation plans, customer service, timetables, deliverables, ongoing communication with Collin County.
- 6.5.2 Any services Contractor cannot provide that are stated in Section 5.0 of the Request for Proposal, shall be disclosed in writing in the section labeled Exceptions at the end of the proposal. If no exceptions are listed in the section labeled Exceptions, it is understood that the Contractor has agreed to requirements as listed in the RFP.
- 6.5.3 Demonstrate a clear understanding of the tasks and the potential problems in meeting the Scope of Work requirements. The Contractor shall include a statement and discussion of anticipated major difficulties and problems areas, together with potential or recommended approaches for their solution.
- 6.5.4 Respond to all elements of the RFP and Scope of Work.
- 6.5.5 Include a phased approach as well as complete system integration for the Inmate Telephone System.
- 6.5.6 Provide a draft project plan (including GANTT Chart) in Microsoft Project or other suitable format that describes the project level tasks, sub-tasks, duration, resources and appropriate dependencies.

- 6.5.7 Include performance testing, user acceptance testing time period and end-to-end testing on all services as well as an identification of number and quantity of Collin County/Contractor resources to conduct the testing.
- 6.5.8 Provide, subject to Collin County's approval, a single, primary contact on behalf of the Contractor.
- 6.5.9 Include roles and responsibilities of the Contractor and its representatives, including development, implementation, post-implementation, support and service level agreements for implementation issues both immediate and on-going.
- 6.5.10 Describe in proposal the process/procedures and system requirements to provide trouble-shooting services. (E.g. VPN remote access under Collin County Information Technology's VPN Policy).
- 6.5.11 Disaster recovery services should be outlined, if the contractor proposes such service.
- 6.5.12 Explain in detail how the contractor will support the system over the life of the contract.
- 6.5.13 Describe the real time call monitoring process. How will alarms and printed information be provided.

#### 6.6 **REFERENCES**

6.6.1 Offeror is requested to include at least three (3) references with names, addresses, email addresses, and telephone numbers and description of the project. References with similar projects and users are preferred.

#### 6.7 **TIME SCHEDULE**

6.7.1 Provide a schedule on each phase of the proposed project beginning with program development and ending with the date of operation. The schedule shall include all tasks that will require time in the process, such as County review (identify amount of time assumed for each task).

#### 6.8 **PRICING**

- 6.8.1 Complete Attachment B Pricing and Commissions Schedule. Contractor shall provide pricing in accordance with the FCC Rates as applicable.
- 6.8.2 Identify all revenue proposed for Collin County. See Attachment B– Pricing and Commissions Schedule.
- 6.8.3 Using your pricing stated in Attachment B, Proposed Pricing and Commission Schedule state cost for 15 minute call using the Intralata for prepay and debit including all fees charged to friends and family.

#### 6.9 VALUE ADDED SERVICES

6.9.1 Provide cost and description for additional product(s), upgrades, intelligence gathering technology, biometric technology (Refer Section 5.22.6), etc.

#### 6.10 MAINTENANCE AND SUPPORT

- 6.10.1 Offeror shall provide a response for Support, Section 5.21.39 in order and include item numbers in response. Any exceptions shall be stated in Section 7.0.
- 6.10.2 Provide maintenance and repair solution.
- 6.10.3 Include account support description including sales representatives, maintenance support and customer service representatives.

#### 7.0 **EXCEPTIONS**

Instructions for completing section:

The exception table shall be completed for any exception from requirements identified in this RFP. Please complete the following worksheet listing any and all exceptions from the information requested in the Request for Proposal. Attach additional pages as needed. If no exceptions are listed in Section 7.0 it is understood that the offeror has agreed to all RFP requirements, the response will be considered as confirmed even if it is listed elsewhere as an exception.

Section Number/ Question Number	Required Service Offeror is Unable to Perform	Steps Taken to Meet Requirement

# ATTACHMENT A TELEPHONE LOCATIONS, HISTORICAL COMMISSIONS AND USAGE REPORT

<u>Location</u>	<u># Inmate Telephones</u>	<b>#Visitation Telephones</b>	<u># Other Telephones</u>
Detention Facility- 4300 Community Ave	12 <mark>02</mark>	74	<del>+</del> 3
Minimum Security – 4800 Community Ave	12	28	N/A
Juvenile Detention – 4700 Community Ave	13	20	2

It is expected that a contract will be awarded in time for an November 1, 2017 start date. Contractors shall base their responses on an Average Daily Population (ADP) of 1000 inmates for the Collin County Detention Center.

Contractors shall base their responses on the following quantities:

#### Collin County Detention Facility

One hundred-twenty-two (1202) inmate telephones, three one-(31) roll around/portable phones -one (1) located in booking, one (1) located in infirmary, and one (1) in POD 3B female SHU, and seventy-four (74) visitation telephones.

#### Collin County Minimum Security Facility

Twelve (12) inmate telephones and twenty-eight (28) visitation telephones.

#### Juvenile Detention Facility

Thirteen (13) inmate telephones, twenty (20) visitation telephones, and two (2) lobby communication devices connected to a sound box.

The "local" area for the current contract is defined as the local calling area plus all the land area of Collin County.

Phones are currently available to inmates from 6:00 a.m. to 10:00 p.m. except for the book-in area where they are available 24 hours per day. A phone call is limited to 15 minutes.

#### **Historical Commissions**

Month	Commission Paid to County
January 2016	\$48,771.56
February 2016	\$52,264.84
March 2016	\$52,494.57
April 2016	\$45,930.54
May 2016	\$45,705.01
June 2016	\$41,751.27
July 2016	\$36,545.41
August 2016	\$35,225.17
September 2016	\$36,653.79
October 2016	\$43,466.66
November 2016	\$40,574.68

December	201	1
December	- 201	i h
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\$39,049.23

# **USAGE REPORT**

These numbers are for period of January 2016 through December 2016.

Minutes	<u>Jan</u>	<u>Feb</u>	<u>Mar</u>	<u>Apr</u>	<u>May</u>	<u>Jun</u>	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>	<u>TOT 2016</u>
InterLATA												(00	
Direct Bill	7 500	10 10 1	0.007	0.004	11	4 004	4.440	0.005	0.000	7 074	0.005	108	119
Prepay	7,529	10,104	9,297	6,304	5,870	4,681	4,412	3,885	6,029	7,374	6,825	9,061	81,371
SDEBIT	12,042	8,075	12,282	12,759	8,861	8,315	6,718	7,621	8,023	8,120	7,731	9,517	110,064
Interstate													
Direct Bill	17		102			47	42	4					212
Prepay	18,005	19,809	18,223	16,859	17,631	15,988	19,121	21,425	20,292	30,284	24,300	32,535	254,472
Debit	34,261	32,219	34,495	33,460	36,591	39,634	35,740	41,171	38,198	49,158	54,320	59,037	488,284
International													
Debit	351	100	171	194	247	302	533	255	248	582	323	252	3,558
IntraLATA													
Direct Bill	404	185	94	14	48	30	375	249	643	111	156	185	2,494
Prepay	54,844	50,913	50,015	52,339	46,722	57,540	70,171	62,784	65,711	83,898	74,336	70,368	739,641
Debit	76,811	93,716	86,788	74,296	76,975	68,791	72,963	64,780	66,469	81,518	76,381	78,964	918,452
Local													
Direct Bill	1,540	1,945	1,953	1,816	1,708	1,135	1,284	1,547	1,216	1,382	1,134	1,313	17,973
Prepay	20,276	20,417	19,662	12,445	13,465	12,331	14,403	16,400	14,779	19,638	23,447	18,814	206,077
Debit	22,580	25,497	25,223	22,066	25,300	22,776	20,769	19,843	22,891	25,377	23,709	18,381	274,412
Calls	<u>Jan</u>	Feb	Mar	<u>Apr</u>	May	Jun	Jul	Aug	<u>Sep</u>	<u>Oct</u>	Nov	Dec	<u>TOT 2016</u>
Calls InterLATA Direct Bill		<u>Feb</u>		<u>Apr</u>	<u>May</u> 4	Jun	Jul	Aug	<u>Sep</u>	<u>Oct</u>	Nov	9	13
InterLATA	<u>Jan</u> 564	<u>Feb</u> 770	<u>Mar</u> 695	<u>Apr</u> 490		<u>Jun</u> 383	<u>Jul</u> 406	<u>Aug</u> 307	<u>Sep</u> 480	<u>Oct</u> 616	<u>Nov</u> 590		
InterLATA Direct Bill					4							9	13
InterLATA Direct Bill Prepay	564	770	695	490	4 457	383	406	307	480	616	590	9 684	13 6,442
InterLATA Direct Bill Prepay Debit	564	770	695	490	4 457	383	406	307	480	616	590	9 684	13 6,442
InterLATA Direct Bill Prepay Debit Interstate	564 889	770	695 923	490	4 457	383 657	406 539	307 599	480	616	590	9 684	13 6,442 8,563
InterLATA Direct Bill Prepay Debit Interstate Direct Bill	564 889 4	770 623	695 923 10	490 975	4 457 678	383 657 6	406 539 6	307 599 1	480 639	616 664	590 638	9 684 739	13 6,442 8,563 27
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit	564 889 4 1,814	770 623 2,152	695 923 10 2,062	490 975 1,898	4 457 678 2,058	383 657 6 1,787	406 539 6 2,078	307 599 1 2,066	480 639 2,001	616 664 2,857	590 638 2,456	9 684 739 3,319	13 6,442 8,563 27 26,548
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay	564 889 4 1,814	770 623 2,152	695 923 10 2,062	490 975 1,898	4 457 678 2,058	383 657 6 1,787	406 539 6 2,078	307 599 1 2,066	480 639 2,001	616 664 2,857	590 638 2,456	9 684 739 3,319	13 6,442 8,563 27 26,548
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit International Debit	564 889 4 1,814 4,567	770 623 2,152 4,390	695 923 10 2,062 4,733	490 975 1,898 4,323	4 457 678 2,058 5,155	383 657 6 1,787 5,714	406 539 6 2,078 5,066	307 599 1 2,066 5,486	480 639 2,001 5,265	616 664 2,857 6,948	590 638 2,456 7,801	9 684 739 3,319 8,304	13 6,442 8,563 27 26,548 67,752
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit International Debit	564 889 4 1,814 4,567	770 623 2,152 4,390	695 923 10 2,062 4,733	490 975 1,898 4,323	4 457 678 2,058 5,155	383 657 6 1,787 5,714	406 539 6 2,078 5,066	307 599 1 2,066 5,486	480 639 2,001 5,265	616 664 2,857 6,948	590 638 2,456 7,801	9 684 739 3,319 8,304	13 6,442 8,563 27 26,548 67,752
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit International Debit IntraLATA	564 889 4 1,814 4,567 44	770 623 2,152 4,390 14	695 923 10 2,062 4,733 30	490 975 1,898 4,323 38	4 457 678 2,058 5,155 49	383 657 6 1,787 5,714 36	406 539 6 2,078 5,066 76	307 599 1 2,066 5,486 36	480 639 2,001 5,265 27	616 664 2,857 6,948 73	590 638 2,456 7,801 36	9 684 739 3,319 8,304 37	13 6,442 8,563 27 26,548 67,752 496
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit International Debit IntraLATA Direct Bill	564 889 4 1,814 4,567 44	770 623 2,152 4,390 14 27	695 923 10 2,062 4,733 30 14	490 975 1,898 4,323 38 6	4 457 678 2,058 5,155 49 6	383 657 6 1,787 5,714 36 4	406 539 6 2,078 5,066 76 34	307 599 1 2,066 5,486 36 25	480 639 2,001 5,265 27 59	616 664 2,857 6,948 73 12	590 638 2,456 7,801 36 16	9 684 739 3,319 8,304 37 20	13 6,442 8,563 27 26,548 67,752 496 271
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit International Debit IntraLATA Direct Bill Prepay Debit	564 889 4 1,814 4,567 44 48 4,471	770 623 2,152 4,390 14 27 4,053	695 923 10 2,062 4,733 30 14 4,257	490 975 1,898 4,323 38 6 4,274	4 457 678 2,058 5,155 49 6 3,872	383 657 6 1,787 5,714 36 4 4,838	406 539 6 2,078 5,066 76 34 5,668	307 599 1 2,066 5,486 36 25 5,322	480 639 2,001 5,265 27 59 5,554	616 664 2,857 6,948 73 12 6,834	590 638 2,456 7,801 36 16 6,066	9 684 739 3,319 8,304 37 37 20 5,767	13 6,442 8,563 27 26,548 67,752 496 271 60,976
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit International Debit IntraLATA Direct Bill Prepay Debit Local	564 889 4 1,814 4,567 44 48 4,471 6,004	770 623 2,152 4,390 14 27 4,053 7,374	695 923 10 2,062 4,733 30 14 4,257 7,027	490 975 1,898 4,323 38 6 4,274 5,851	4 457 678 2,058 5,155 49 6 3,872 6,039	383 657 6 1,787 5,714 36 4 4,838 5,581	406 539 6 2,078 5,066 76 34 5,668 5,955	307 599 1 2,066 5,486 36 25 5,322 5,334	480 639 2,001 5,265 27 59 5,554 5,554 5,545	616 664 2,857 6,948 73 12 6,834 6,723	590 638 2,456 7,801 36 16 6,066 6,296	9 684 739 3,319 8,304 37 20 5,767 6,525	13 6,442 8,563 27 26,548 67,752 496 271 60,976 74,254
InterLATA Direct Bill Prepay Debit Interstate Direct Bill Prepay Debit International Debit IntraLATA Direct Bill Prepay Debit	564 889 4 1,814 4,567 44 48 4,471	770 623 2,152 4,390 14 27 4,053	695 923 10 2,062 4,733 30 14 4,257	490 975 1,898 4,323 38 6 4,274	4 457 678 2,058 5,155 49 6 3,872	383 657 6 1,787 5,714 36 4 4,838	406 539 6 2,078 5,066 76 34 5,668	307 599 1 2,066 5,486 36 25 5,322	480 639 2,001 5,265 27 59 5,554	616 664 2,857 6,948 73 12 6,834	590 638 2,456 7,801 36 16 6,066	9 684 739 3,319 8,304 37 37 20 5,767	13 6,442 8,563 27 26,548 67,752 496 271 60,976

# ATTACHMENT B PROPOSED PRICING AND COMMISSION SCHEDULE

Please provide a commission offer for the current rates listed below in the first chart. Additional charts are provided to allow the Contractor the option to submit additional rate and commission offers. The Contractor must detail all additional charges and fees that will be assessed for collect and prepaid inmate telephone calls. The Contractor may attach additional charts if the Contractor chooses to provide additional commission and rate offers. Failure to complete **Attachment B** may cause your proposal to be rejected.

OPTION 1: Contractor provide all new inmate phones. Contractor shall provide one (1) management workstation in the Classification section of the Detention Division and four (4) Panasonic Toughbook laptops with aircard for internet access for the Criminal investigation section see Attachment C for minimum laptop specifications. Contractor shall provide a warranty for workstation and the laptop for life of the contract. At the end of the contract, Collin County will own the workstation and laptop.

CALL TYPE		COLLECT	[	PRE-PAID/DEBIT			
	<u>Surcharge</u>	<u>First</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	<u>Surcharge</u>	<u>First</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	
Local							
Intralata							
Interlata							
Interstate							
International							
Commission Rate		9⁄	0		0	6	

\*Based upon average Mileage and Day/Night Weekend Rates

#### SAMPLE CALL PRICING

USING YOUR PRICING STATED IN ATTACHMENT B, PROPOSED PRICING AND COMMISSION SCHEDULE STATE COST FOR 15 MINUTE CALL USING THE INTRALATA FOR PREPAY AND DEBIT INCLUDING ALL FEES CHARGED TO FRIENDS AND FAMILY.

#### **GUARANTEED ANNUAL MINIMUM COMMISSION**

LIST IN THE SPACE PROVIDED THE GUARANTEED ANNUAL MINIMUM COMMISSION WHICH THE PROPOSER AGREES TO PAY TO COLLIN COUNTY UNDER THE REQUIREMENTS, CONDITIONS, SPECIFICATIONS AND OTHER PROVISIONS OF THIS RFP (OR AS INDICATED ON ATTACHMENT \_\_\_).

DOLLAR AMOUNT OFFERED: \$\_\_\_\_\_ PER YEAR

Repeat this chart for any additional offers.

CALL TYPE		COLLECT	[	PRE-PAID/DEBIT			
	<u>Surcharge</u>	<u>First</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	<u>Surcharge</u>	<u>First</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	
Local							
Intralata							
Interlata							
Interstate							
International							
Commission		9	4		0	6	
Rate		7	0		7	<b>'</b> 0	

ADDITIONAL OFFERS

State fees charged to consumer and commission for any additional products or services that are being

offered by your company.

State all fees charged to inmates, called parties, and parties making deposits into prepaid accounts. Such fees include bill statement fees, cell phone fees, non-subscriber fees, deposit fees, new account fees, etc.

#### Securus Technologies, Inc.

COM-001 Call Commission Report - November, 2015

RUN DATE: 12/22/2015 8:47:03 AM

Process Date: 12/29/2015 9:00:58 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site ID: 04043

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,608.50	12346	1031	\$15,424.50	54913	Calls 4407	\$2,152.50	7969	Calls 615	\$5,363.82	25542	Calls 3427	Revenue \$0.00	Mins. 0	Calls 0	\$245.95	Mins. 163	Calls 21	\$26,795.27	100933	9501	\$17,595.22
Total:	\$3,608.50	12346	1031	\$15,424.50	54913	4407	\$2,152.50	7969	615	\$5,363.82	25542	3427	\$0.00	0	0	\$245.95	163	21	\$26,795.27	100933	9501	\$17,595.2

#### Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$759.50	900	217	\$241.50	728	69	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,001.00	1628	286	\$811.81
Total:	\$759.50	900	217	\$241.50	728	69	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,001.00	1628	286	\$811.81

#### Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,808.00	13465	1088	\$13,975.50	49064	3993	\$1,519.00	5597		\$3,546.48	16888	1619	\$0.00	0	0	\$0.00	0	0	\$22,848.98	85014	7134	\$15,654.33
Total:	\$3,808.00	13465	1088	\$13,975.50	49064	3993	\$1,519.00	5597	434	\$3,546.48	16888	1619	\$0.00	0	0	\$0.00	0	0	\$22,848.98	85014	7134	\$15,654.33
Grand Total:	\$8,176.00	26711	2336	\$29,641.50	104705	8469	\$3,671.50	13566	1049	\$8,910.30	42430	5046	\$0.00	0	0	\$245.95	163	21	\$50,645.25	187575	16921	\$34,061.36

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,487		\$2,379.20
Instant Pay - Text2Connect		900		\$270.00
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

#### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,001.00	1,628	286	\$811.81
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$241.50	728	69	\$195.86
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$759.50	900	217	\$615.95
Prepaid Collect	\$22,848.98	85,014	7,134	\$15,654.28
Interlata	\$1,519.00	5,597	434	\$1,231.91
International	\$0.00	0	0	\$0.00
Interstate	\$3,546.48	16,888	1,619	\$0.00
Intralata	\$13,975.50	49,064	3,993	\$11,334.10
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,808.00	13,465	1,088	\$3,088.28
Inmate Debit	\$26,795.27	25,542	9,501	\$17,595.17
Interlata	\$2,152.50	0	615	\$1,767.20
International	\$245.95	0	21	\$201.92
Interstate	\$5,363.82	25,542	3,427	\$0.00
Intralata	\$15,424.50	0	4,407	\$12,663.48
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,608.50	0	1,031	\$2,962.57
Totals:	\$50,645.25	112,184	16,921	\$34,061.26

#### Securus Technologies, Inc.

COM-001 Call Commission Report - November, 2015

RUN DATE: 12/22/2015 8:47:03 AM

Process Date: 12/29/2015 9:01:01 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID:

Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$126.00	455	36	\$409.50	1192	117	\$45.50	171	13	\$37.17	177	20	\$0.00	0	0	\$0.00	0	0	\$618.17	1995	186	\$471.19
Total:	\$126.00	455	36	\$409.50	1192	117	\$45.50	171	13	\$37.17	177	20	\$0.00	0	0	\$0.00	0	0	\$618.17	1995	186	\$471.19
Grand Total:	\$126.00	455	36	\$409.50	1192	117	\$45.50	171	13	\$37.17	177	20	\$0.00	0	0	\$0.00	0	0	\$618.17	1995	186	\$471.19

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		74		\$118.40
Instant Pay - Text2Connect		66		\$19.80
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$138.20

Total Revenue:

\$618.17

Calculated Commission:

<u>\$609.39</u>

#### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
1				

\$471.19	186	1,995	\$618.17	Prepaid Collect
\$36.90	13	171	\$45.50	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	20	177	\$37.17	Interstate
\$332.10	117	1,192	\$409.50	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$102.19	36	455	\$126.00	Local
\$471.19	186	1,995	\$618.17	Totals:

#### Securus Technologies, Inc.

COM-001 Call Commission Report - November, 2015

RUN DATE: 12/22/2015 8:47:03 AM

Process Date: 12/29/2015 9:01:02 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site ID

Site ID: 04059

#### Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$315.00	1021	90	\$1,232.00	4344	352	\$182.00	671		\$251.37	1197	116	\$0.00	0	0	\$0.00	0	0	\$1,980.37	7233	610	\$1,402.22
Total:	\$315.00	1021	90	\$1,232.00	4344	352	\$182.00	671	52	\$251.37	1197	116	\$0.00	0	0	\$0.00	0	0	\$1,980.37	7233	610	\$1,402.22

#### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$591.50	2290	169	\$1,921.50	6821	Calls 549	\$105.00	430	Calls 30	\$118.02	562	Calls 64	<b>Revenue</b> \$0.00	Mins. 0	Calls 0	<b>Revenue</b> \$0.00	Mins. 0	Calls 0	\$2,736.02	10103	812	\$2,149.38
Total:	\$591.50	2290	169	\$1,921.50	6821	549	\$105.00	430	30	\$118.02	562	64	\$0.00	0	0	\$0.00	0	0	\$2,736.02	10103	812	\$2,149.38

#### **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$35.00	38	10	\$21.00	71	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$56.00	109	16	\$45.42
Total:	\$35.00	38	10	\$21.00	71	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$56.00	109	16	\$45.42
Grand Total:	\$941.50	3349	269	\$3,174.50	11236	907	\$287.00	1101	82	\$369.39	1759	180	\$0.00	0	0	\$0.00	0	0	\$4,772.39	17445	1438	\$3,597.01

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		90		\$144.00
Instant Pay - Text2Connect		70		\$21.00
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$165.00
Total Revenue:	<u>\$4,772.39</u>		
Calculated Commission:	<u>\$3,762.01</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$56.00	109	16	\$45.42
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$21.00	71	6	\$17.03
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$35.00	38	10	\$28.39
Prepaid Collect	\$1,980.37	7,233	610	\$1,402.22
Interlata	\$182.00	671	52	\$147.60
International	\$0.00	0	0	\$0.00
Interstate	\$251.37	1,197	116	\$0.00
Intralata	\$1,232.00	4,344	352	\$999.15
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$315.00	1,021	90	\$255.46
Inmate Debit	\$2,736.02	562	812	\$2,149.37
Interlata	\$105.00	0	30	\$86.20
International	\$0.00	0	0	\$0.00
Interstate	\$118.02	562	64	\$0.00
Intralata	\$1,921.50	0	549	\$1,577.55
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$591.50	0	169	\$485.62
Totals:	\$4,772.39	7,904	1,438	\$3,597.00

# COM-001 Call Commission Report - December, 2015

RUN DATE: 1/20/2016 2:57:12 PM

Process Date: 1/22/2016 10:48:52 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site ID

Site ID: 04043

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694243213	\$5,617.50	20258	1605	\$19,159.00	70067	5474	\$3,069.50	11460	877	\$6,519.66	31046	4440	\$0.00	0	0	\$444.15	298	37	\$34,809.81	133129	12433	\$23,226.21
Total:	\$5,617.50	20258	1605	\$19,159.00	70067	5474	\$3,069.50	11460	877	\$6,519.66	31046	4440	\$0.00	0	0	\$444.15	298	37	\$34,809.81	133129	12433	\$23,226.21

# Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	1
4694243213	\$5,218.50	17966	1491	\$15,029.00	52051	4294	\$1,991.50	7496	569	\$4,015.62	19122	1867	\$0.00	0	0	\$0.00	0	0	\$26,254.62	96635	8221	\$18,035.83
Total:	\$5,218.50	17966	1491	\$15,029.00	52051	4294	\$1,991.50	7496	569	\$4,015.62	19122	1867	\$0.00	0	0	\$0.00	0	0	\$26,254.62	96635	8221	\$18,035.83

#### Direct Billed Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694243213	\$798.00	897	228	\$182.00	403	52	\$0.00	0	0	\$1.25	5	1	\$0.00	0	0	\$0.00	0	0	\$981.25	1305	281	\$794.78
Total:	\$798.00	897	228	\$182.00	403	52	\$0.00	0	0	\$1.25	5	1	\$0.00	0	0	\$0.00	C	0	\$981.25	1305	281	\$794.78
Grand Total:	\$11,634.00	39121	3324	\$34,370.00	122521	9820	\$5,061.00	18956	1446	\$10,536.53	50173	6308	\$0.00	0	0	\$444.15	298	37	\$62,045.68	231069	20935	\$42,056.82

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,503		\$2,404.80
Instant Pay - Text2Connect		960		\$288.00
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$2,692.80

Total Revenue:

<u>\$62,045.68</u>

Calculated Commission:

<u>\$44,749.62</u>

# TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$981.25	1,305	281	\$794.78
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$1.25	5	1	\$0.00
Intralata	\$182.00	403	52	\$147.60
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$798.00	897	228	\$647.18
Prepaid Collect	\$26,254.62	96,635	8,221	\$18,035.81
Interlata	\$1,991.50	7,496	569	\$1,615.10
International	\$0.00	0	0	\$0.00
Interstate	\$4,015.62	19,122	1,867	\$0.00
Intralata	\$15,029.00	52,051	4,294	\$12,188.51
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,218.50	17,966	1,491	\$4,232.20
Inmate Debit	\$34,809.81	31,046	12,433	\$23,226.14
Interlata	\$3,069.50	0	877	\$2,520.05
International	\$444.15	0	37	\$364.65
Interstate	\$6,519.66	31,046	4,440	\$0.00
Intralata	\$19,159.00	0	5,474	\$15,729.49
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,617.50	0	1,605	\$4,611.95

Totals:

128,986

\$42,056.73

20,935

\$62,045.68

COM-001 Call Commission Report - December, 2015

RUN DATE: 1/20/2016 2:57:12 PM

Process Date: 1/22/2016 10:48:54 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID: 04058

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- Iata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694240151	\$38.50	143	11	\$483.00	1562	138	\$94.50	391	27	\$61.74	294	34	\$0.00	0	0	\$0.00	0	0	\$677.74	2390	210	\$499.58
Total:	\$38.50	143	11	\$483.00	1562	138	\$94.50	391	27	\$61.74	294	34	\$0.00	0	0	\$0.00	0	0	\$677.74	2390	210	\$499.58
Grand Total:	\$38.50	143	11	\$483.00	1562	138	\$94.50	391	27	\$61.74	294	34	\$0.00	0	0	\$0.00	0	0	\$677.74	2390	210	\$499.58

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		47		\$75.20
Instant Pay - Text2Connect		55		\$16.50
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$91.70

Total Revenue:

<u>\$677.74</u>

Calculated Commission:

<u>\$591.28</u>

Call Type	Revenue	Minutes	Calls	Commission

\$499.58	210	2,390	\$677.74	Prepaid Collect
\$76.64	27	391	\$94.50	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	34	294	\$61.74	Interstate
\$391.71	138	1,562	\$483.00	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$31.22	11	143	\$38.50	Local
\$499.58	210	2,390	\$677.74	Totals:

COM-001 Call Commission Report - December, 2015

RUN DATE: 1/20/2016 2:57:12 PM

Process Date: 1/22/2016 10:48:56 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site II

Site ID: 04059

#### Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$332.50	1134	95	\$1,200.50	4056	343	\$182.00	659	52	\$53.55	255	31	\$0.00	0	0	\$0.00	0	0	\$1,768.55	6104	521	\$1,390.87
Total:	\$332.50	1134	95	\$1,200.50	4056	343	\$182.00	659	52	\$53.55	255	31	\$0.00	0	0	\$0.00	0	0	\$1,768.55	6104	521	\$1,390.87

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	lata	Interstate Revenue	Inter state Mins.	state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate		Inter- national Minc	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$35.00	116	10	\$0.00	0	Calls 0	\$0.00	0	Calls 0	\$0.00	0	Calls 0	Revenue \$0.00	Mins. 0	Calls 0	Revenue \$0.00	winns.	Calls 0	\$35.00	116	10	\$28.39
Total:	\$35.00	116	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$35.00	116	10	\$28.39

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$570.50	2168	163	\$1,484.00	5311	424	\$192.50	778	55	\$75.39	359	36	\$0.00	0	0	\$0.00	0	0	\$2,322.39	8616	678	\$1,844.79
Total:	\$570.50	2168	163	\$1,484.00	5311	424	\$192.50	778	55	\$75.39	359	36	\$0.00	0	0	\$0.00	0	0	\$2,322.39	8616	678	\$1,844.79
Grand Total:	\$938.00	3418	268	\$2,684.50	9367	767	\$374.50	1437	107	\$128.94	614	67	\$0.00	0	0	\$0.00	0	0	\$4,125.94	14836	1209	\$3,264.04

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		49		\$78.40
Instant Pay - Text2Connect		38		\$11.40
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$89.80
Total Revenue:	<u>\$4,125.94</u>		
Calculated Commission:	<u>\$3,353.84</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$35.00	116	10	\$28.39
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$35.00	116	10	\$28.39
Prepaid Collect	\$1,768.55	6,104	521	\$1,390.80
Interlata	\$182.00	659	52	\$147.60
International	\$0.00	0	0	\$0.00
Interstate	\$53.55	255	31	\$0.00
Intralata	\$1,200.50	4,056	343	\$973.60
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$332.50	1,134	95	\$269.60
Inmate Debit	\$2,322.39	359	678	\$1,844.78
Interlata	\$192.50	0	55	\$158.04
International	\$0.00	0	0	\$0.00
Interstate	\$75.39	359	36	\$0.00
Intralata	\$1,484.00	0	424	\$1,218.30
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$570.50	0	163	\$468.38
	••••			
Totals:	\$4,125.94	6,579	1,209	\$3,264.03

COM-001 Call Commission Report - January, 2016

RUN DATE: 2/15/2016 11:57:12 AM

Process Date: 2/26/2016 11:41:08 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136

Site ID: 04043

#### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue		Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls				
4694243213	\$5,530.00	20158	1580	\$18,613.00	68304	5318	\$2,828.00	10896	808	\$6,886.11	32791	4413	\$0.00	0	0	\$524.80	351	44	\$34,381.91	132500	12163	\$22,574.05
Total:	\$5,530.00	20158	1580	\$18,613.00	68304	5318	\$2,828.00	10896	808	\$6,886.11	32791	4413	\$0.00	0	0	\$524.80	351	44	\$34,381.91	132500	12163	\$22,574.05

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- Iata Calls	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate Revenue	Intralata/ Interstate	Intralata/ Interstate	Inter- national Revenue	Inter- national Mine	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$5,390.00	19030	1540	\$14,010.50	49393	4003	\$1,788.50	6766	511	\$3,665.97	17457	1751	\$0.00	0	0	\$0.00	0	0	\$24,854.97	92646	7805	\$17,184.28
Total:	\$5,390.00	19030	1540	\$14,010.50	49393	4003	\$1,788.50	6766	511	\$3,665.97	17457	1751	\$0.00	0	0	\$0.00	0	0	\$24,854.97	92646	7805	\$17,184.28

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,197.00	1535	342	\$164.50	389	47	\$0.00	0	0	\$4.25	17	4	\$0.00	0	0	\$0.00	0	0	\$1,365.75	1941	393	\$1,104.18
Total:	\$1,197.00	1535	342	\$164.50	389	47	\$0.00	0	0	\$4.25	17	4	\$0.00	0	0	\$0.00	0	0	\$1,365.75	1941	393	\$1,104.18
Grand Total:	\$12,117.00	40723	3462	\$32,788.00	118086	9368	\$4,616.50	17662	1319	\$10,556.33	50265	6168	\$0.00	0	0	\$524.80	351	44	\$60,602.63	227087	20361	\$40,862.51

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,713		\$2,740.80
Instant Pay - Text2Connect		1,146		\$343.80
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,365.75	1,941	393	\$1,104.17
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$4.25	17	4	\$0.00
Intralata	\$164.50	389	47	\$133.41
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,197.00	1,535	342	\$970.77
Prepaid Collect	\$24,854.97	92,646	7,805	\$17,184.27
Interlata	\$1,788.50	6,766	511	\$1,450.47
International	\$0.00	0	0	\$0.00
Interstate	\$3,665.97	17,457	1,751	\$0.00
Intralata	\$14,010.50	49,393	4,003	\$11,362.51
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,390.00	19,030	1,540	\$4,371.29
Inmate Debit	\$34,381.91	32,791	12,163	\$22,573.98
Interlata	\$2,828.00	0	808	\$2,321.78
International	\$524.80	0	44	\$430.86
Interstate	\$6,886.11	32,791	4,413	\$0.00
Intralata	\$18,613.00	0	5,318	\$15,281.23
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,530.00	0	1,580	\$4,540.12
I	ľ			
Totals:	\$60,602.63	127,378	20,361	\$40,862.42

COM-001 Call Commission Report - January, 2016

RUN DATE: 2/15/2016 11:57:12 AM

Process Date: 2/26/2016 11:41:17 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$136.50	494	39	\$329.00	989	94	\$49.00	201	14	\$92.61	441	51	\$0.00	0	0	\$0.00	0	0	\$607.11	2125	198	\$417.26
Total:	\$136.50	494	39	\$329.00	989	94	\$49.00	201	14	\$92.61	441	51	\$0.00	0	0	\$0.00	0	0	\$607.11	2125	198	\$417.26
Grand Total:	\$136.50	494	39	\$329.00	989	94	\$49.00	201	14	\$92.61	441	51	\$0.00	0	0	\$0.00	0	0	\$607.11	2125	198	\$417.26

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		73		\$116.80
Instant Pay - Text2Connect		48		\$14.40
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$131.20

Total Revenue:

\$607.11

Calculated Commission:

<u>\$548.46</u>

Call Type	Revenue	Minutes	Calls	Commission

\$417.26	198	2,125	\$607.11	Prepaid Collect
\$39.74	14	201	\$49.00	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	51	441	\$92.61	Interstate
\$266.82	94	989	\$329.00	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$110.70	39	494	\$136.50	Local
\$417.26	198	2,125	\$607.11	Totals:

COM-001 Call Commission Report - January, 2016

RUN DATE: 2/15/2016 11:57:12 AM

Process Date: 2/26/2016 11:41:26 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site ID

Site ID: 04059

#### Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$224.00	752	64	\$1,312.50	4477	375	\$136.50	562	39	\$22.47	107	12	\$0.00	0	0	\$0.00	0	0	\$1,695.47	5898	490	\$1,356.80
Total:	\$224.00	752	64	\$1,312.50	4477	375	\$136.50	562	39	\$22.47	107	12	\$0.00	0	0	\$0.00	0	0	\$1,695.47	5898	490	\$1,356.80

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls				
4694226521	\$7.00	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0 0	\$0.00	C	0 0	\$7.00	5	2	\$5.68
Total:	\$7.00	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	C	) 0	\$7.00	5	2	\$5.68

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$668.50	2422	191	\$2,401.00	8507	686	\$283.50	1146		\$308.70	1470		\$0.00	0	0	\$0.00	0	0	\$3,661.70	13545	1112	\$2,752.81
Total:	\$668.50	2422	191	\$2,401.00	8507	686	\$283.50	1146	81	\$308.70	1470	154	\$0.00	0	0	\$0.00	0	0	\$3,661.70	13545	1112	\$2,752.81
Grand Total:	\$899.50	3179	257	\$3,713.50	12984	1061	\$420.00	1708	120	\$331.17	1577	166	\$0.00	0	0	\$0.00	0	0	\$5,364.17	19448	1604	\$4,115.29

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		89		\$142.40
Instant Pay - Text2Connect		61		\$18.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$160.70
Total Revenue:	<u>\$5,364.17</u>		
Calculated Commission:	<u>\$4,275.99</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$7.00	5	2	\$5.68
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$7.00	5	2	\$5.68
Prepaid Collect	\$1,695.47	5,898	490	\$1,356.80
Interlata	\$136.50	562	39	\$110.70
International	\$0.00	0	0	\$0.00
Interstate	\$22.47	107	12	\$0.00
Intralata	\$1,312.50	4,477	375	\$1,064.43
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$224.00	752	64	\$181.66
Inmate Debit	\$3,661.70	1,470	1,112	\$2,752.8 <sup>4</sup>
Interlata	\$283.50	0	81	\$232.75
International	\$0.00	0	0	\$0.00
Interstate	\$308.70	1,470	154	\$0.00
Intralata	\$2,401.00	0	686	\$1,971.22
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$668.50	0	191	\$548.84
Totals:	\$5,364.17	7,373	1,604	\$4,115.29

COM-001 Call Commission Report - February, 2016

RUN DATE: 3/16/2016 11:08:37 AM

Process Date: 3/25/2016 9:23:23 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site I

Site ID: 04043

#### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$6,527.50	23773	1865	\$23,170.00	84605	6620	\$1,991.50	7371	569	\$6,407.73	30513	4130	\$0.00	0	0	\$155.30	anna.	14	\$38,252.03	146362	13198	\$25,825.73
Total:	\$6,527.50	23773	1865	\$23,170.00	84605	6620	\$1,991.50	7371	569	\$6,407.73	30513	4130	\$0.00	0	0	\$155.30	100	14	\$38,252.03	146362	13198	\$25,825.73

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$5,428.50	18674	1551	\$12,652.50	45246	3615	\$2,191.00	8118	canna -	\$3,877.44	18464	2026	\$0.00	0	0	\$0.00	10001.1.	0	\$24,149.44	90502	7818	\$16,440.59
Total:	\$5,428.50	18674	1551	\$12,652.50	45246	3615	\$2,191.00	8118	626	\$3,877.44	18464	2026	\$0.00	0	0	\$0.00	0	0	\$24,149.44	90502	7818	\$16,440.59

#### **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,624.00	1920	464	\$94.50	185	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,718.50	2105	491	\$1,393.70
Total:	\$1,624.00	1920	464	\$94.50	185	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,718.50	2105	491	\$1,393.70
Grand Total:	\$13,580.00	44367	3880	\$35,917.00	130036	10262	\$4,182.50	15489	1195	\$10,285.17	48977	6156	\$0.00	0	0	\$155.30	100	14	\$64,119.97	238969	21507	\$43,660.02

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,886		\$3,017.60
Instant Pay - Text2Connect		1,058		\$317.40
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$3,335.00
Total Revenue:	<u>\$64,119.97</u>		
Calculated Commission:	<u>\$46,995.02</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,718.50	2,105	491	\$1,393.70
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$94.50	185	27	\$76.64
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,624.00	1,920	464	\$1,317.06
Prepaid Collect	\$24,149.44	90,502	7,818	\$16,440.55
Interlata	\$2,191.00	8,118	626	\$1,776.90
International	\$0.00	0	0	\$0.00
Interstate	\$3,877.44	18,464	2,026	\$0.00
Intralata	\$12,652.50	45,246	3,615	\$10,261.15
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,428.50	18,674	1,551	\$4,402.50
Inmate Debit	\$38,252.03	30,513	13,198	\$25,825.65
Interlata	\$1,991.50	0	569	\$1,615.10
International	\$155.30	0	14	\$125.95
Interstate	\$6,407.73	30,513	4,130	\$0.00
Intralata	\$23,170.00	0	6,620	\$18,790.82
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$6,527.50	0	1,865	\$5,293.79
- I	I.			
Totals:	\$64,119.97	123,120	21,507	\$43,659.91

COM-001 Call Commission Report - February, 2016

RUN DATE: 3/16/2016 11:08:37 AM

Process Date: 3/25/2016 9:23:26 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID:

Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$66.50	203	19	\$185.50	678	53	\$59.50	241	17	\$161.49	769	64	\$0.00	0	0	\$0.00	0	0	\$472.99	1891	153	\$252.63
Total:	\$66.50	203	19	\$185.50	678	53	\$59.50	241	17	\$161.49	769	64	\$0.00	0	0	\$0.00	0	0	\$472.99	1891	153	\$252.63
Grand Total:	\$66.50	203	19	\$185.50	678	53	\$59.50	241	17	\$161.49	769	64	\$0.00	0	0	\$0.00	0	0	\$472.99	1891	153	\$252.63

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		81		\$129.60
Instant Pay - Text2Connect		46		\$13.80
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$143.40

Total Revenue:

<u>\$472.99</u>

Calculated Commission:

<u>\$396.03</u>

Call Type	Revenue	Minutes	Calls	Commission

\$252.63	153	1,891	\$472.99	Prepaid Collect
\$48.25	17	241	\$59.50	Interlata
\$0.00	0	0	\$0.00	International
\$0.00	64	769	\$161.49	Interstate
\$150.44	53	678	\$185.50	Intralata
\$0.00	0	0	\$0.00	Intralata/Interstate
\$53.93	19	203	\$66.50	Local
\$252.63	153	1,891	\$472.99	Totals:

COM-001 Call Commission Report - February, 2016

RUN DATE: 3/16/2016 11:08:37 AM

Process Date: 3/25/2016 9:23:27 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site

Site ID: 04059

#### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$535.50	1724	153	\$2,639.00	9111	754	\$189.00	704		\$358.26	1706	260		0	0	\$0.00	0	0	\$3,721.76	13245	1221	\$2,727.80
Total:	\$535.50	1724	153	\$2,639.00	9111	754	\$189.00	704	54	\$358.26	1706	260	\$0.00	0	0	\$0.00	0	0	\$3,721.76	13245	1221	\$2,727.80

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$490.00	1540	140	\$1,347.50	4989	Calls 385	\$444.50	1745	Calls 127	\$120.96	576	Calls 62	Revenue \$0.00	Mins. 0	Calls 0	Revenue \$0.00	Mins. 0	Calls 0	\$2,402.96	8850	714	\$1,850.70
Total:	\$490.00	1540	140	\$1,347.50	4989	385	\$444.50	1745	127	\$120.96	576	62	\$0.00	0	0	\$0.00	0	0	\$2,402.96	8850	714	\$1,850.70

# **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$17.50	25	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.50	25	5	\$14.19
Total:	\$17.50	25	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.50	25	5	\$14.19
Grand Total:	\$1,043.00	3289	298	\$3,986.50	14100	1139	\$633.50	2449	181	\$479.22	2282	322	\$0.00	0	0	\$0.00	0	0	\$6,142.22	22120	1940	\$4,592.69

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		162		\$259.20
Instant Pay - Text2Connect		73		\$21.90
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total: \$0.00 \$281.10
Total Revenue:	<u>\$6,142.22</u>
Calculated Commission:	<u>\$4,873.79</u>

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$17.50	25	5	\$14.19
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$17.50	25	5	\$14.19
Prepaid Collect	\$2,402.96	8,850	714	\$1,850.70
Interlata	\$444.50	1,745	127	\$360.49
International	\$0.00	0	0	\$0.00
Interstate	\$120.96	576	62	\$0.00
Intralata	\$1,347.50	4,989	385	\$1,092.82
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$490.00	1,540	140	\$397.39
Inmate Debit	\$3,721.76	1,706	1,221	\$2,727.79
Interlata	\$189.00	0	54	\$153.28
International	\$0.00	0	0	\$0.00
Interstate	\$358.26	1,706	260	\$0.00
Intralata	\$2,639.00	0	754	\$2,140.23
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$535.50	0	153	\$434.29
	•• • • • • •			
Totals:	\$6,142.22	10,581	1,940	\$4,592.68

COM-001 Call Commission Report - March, 2016

RUN DATE: 4/20/2016 9:45:52 AM

Process Date: 4/25/2016 10:43:56 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site I

Site ID: 04043

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$6,779.50	23966	1937	\$22,627.50	79811	6465	\$2,866.50	10832	819	\$7,004.34	33354	4557	\$0.00	0	0	\$289.50	171	30	\$39,567.34	148134	13808	\$26,408.59
Total:	\$6,779.50	23966	1937	\$22,627.50	79811	6465	\$2,866.50	10832	819	\$7,004.34	33354	4557	\$0.00	0	0	\$289.50	171	30	\$39,567.34	148134	13808	\$26,408.59

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$5,428.50	18286	1551	\$13,615.00	45526	3890	\$1,974.00	7496	564	\$3,631.95	17295	1978	\$0.00	0	0	\$0.00	BID 1.1.	0	\$24,649.45	88603	7983	\$17,045.19
Total:	\$5,428.50	18286	1551	\$13,615.00	45526	3890	\$1,974.00	7496	564	\$3,631.95	17295	1978	\$0.00	0	0	\$0.00	0	0	\$24,649.45	88603	7983	\$17,045.19

#### **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,795.50	1926	513	\$49.00	94	14	\$0.00	0	0	\$25.50	102	10	\$0.00	0	0	\$0.00	0	0	\$1,870.00	2122	537	\$1,495.89
Total:	\$1,795.50	1926	513	\$49.00	94	14	\$0.00	0	0	\$25.50	102	10	\$0.00	0	0	\$0.00	0	0	\$1,870.00	2122	537	\$1,495.89
Grand Total:	\$14,003.50	44178	4001	\$36,291.50	125431	10369	\$4,840.50	18328	1383	\$10,661.79	50751	6545	\$0.00	0	0	\$289.50	171	30	\$66,086.79	238859	22328	\$44,949.67

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,830		\$2,928.00
Instant Pay - Text2Connect		1,149		\$344.70
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$3,272.70
Total Revenue:	<u>\$66,086.79</u>		
Calculated Commission:	<u>\$48,222.37</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,870.00	2,122	537	\$1,495.89
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$25.50	102	10	\$0.00
Intralata	\$49.00	94	14	\$39.74
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,795.50	1,926	513	\$1,456.15
Prepaid Collect	\$24,649.45	88,603	7,983	\$17,045.16
Interlata	\$1,974.00	7,496	564	\$1,600.91
International	\$0.00	0	0	\$0.00
Interstate	\$3,631.95	17,295	1,978	\$0.00
Intralata	\$13,615.00	45,526	3,890	\$11,041.74
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,428.50	18,286	1,551	\$4,402.50
Inmate Debit	\$39,567.34	33,354	13,808	\$26,408.54
Interlata	\$2,866.50	0	819	\$2,324.73
International	\$289.50	0	30	\$234.78
Interstate	\$7,004.34	33,354	4,557	\$0.00
Intralata	\$22,627.50	0	6,465	\$18,350.86
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$6,779.50	0	1,937	\$5,498.16
Totals:	\$66,086.79	124,079	22,328	\$44,949.58

COM-001 Call Commission Report - March, 2016

RUN DATE: 4/20/2016 9:45:52 AM

Process Date: 4/25/2016 10:43:58 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site

Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$171.50	580	49	\$388.50	1211	111	\$80.50	326	23	\$101.43	483	41	\$0.00	0	0	\$0.00	0	0	\$741.93	2600	224	\$519.45
Total:	\$171.50	580	49	\$388.50	1211	111	\$80.50	326	23	\$101.43	483	41	\$0.00	0	0	\$0.00	0	0	\$741.93	2600	224	\$519.45
Grand Total:	\$171.50	580	49	\$388.50	1211	111	\$80.50	326	23	\$101.43	483	41	\$0.00	0	0	\$0.00	0	0	\$741.93	2600	224	\$519.45

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		57		\$91.20
Instant Pay - Text2Connect		62		\$18.60
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$109.80

Total Revenue:

<u> \$741.93</u>

Calculated Commission:

<u>\$629.25</u>

Call Type	Revenue	Minutes	Calls	Commission

repaid Collect	\$741.93	2,600	224	\$519.44
Interlata	\$80.50	326	23	\$65.29
International	\$0.00	0	0	\$0.00
Interstate	\$101.43	483	41	\$0.00
Intralata	\$388.50	1,211	111	\$315.07
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$171.50	580	49	\$139.09
otals:	\$741.93	2,600	224	\$519.44

#### COM-001 Call Commission Report - March, 2016

RUN DATE: 4/20/2016 9:45:52 AM

Process Date: 4/25/2016 10:44:00 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site

Site ID: 04059

#### Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$238.00	796	68	\$896.00	3278	256	\$378.00	1475	108	\$93.45	445	43	\$0.00	0	0	\$0.00	0	0	\$1,605.45	5994	475	\$1,226.23
Total:	\$238.00	796	68	\$896.00	3278	256	\$378.00	1475	108	\$93.45	445	43	\$0.00	0	0	\$0.00	0	0	\$1,605.45	5994	475	\$1,226.23

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$24.50	27	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.50	27	7	\$19.87
Total:	\$24.50	27	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.50	27	7	\$19.87

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$374.50	1257	107	\$1,967.00	6977	562	\$364.00	1450	104	\$239.61	1141	176	\$0.00	0	0	\$0.00	C	0 0	\$2,945.11	10825	949	\$2,194.16
Total:	\$374.50	1257	107	\$1,967.00	6977	562	\$364.00	1450	104	\$239.61	1141	176	\$0.00	0	0	\$0.00	C	) 0	\$2,945.11	10825	949	\$2,194.16
Grand Total:	\$637.00	2080	182	\$2,863.00	10255	818	\$742.00	2925	212	\$333.06	1586	219	\$0.00	0	0	\$0.00	C	) 0	\$4,575.06	16846	1431	\$3,440.26

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		110		\$176.00
Instant Pay - Text2Connect		89		\$26.70
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$202.70

Total Revenue:

Calculated Commission:

<u>\$3,642.96</u>

# TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$24.50	27	7	\$19.87
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$24.50	27	7	\$19.87
Prepaid Collect	\$1,605.45	5,994	475	\$1,226.23
Interlata	\$378.00	1,475	108	\$306.56
International	\$0.00	0	0	\$0.00
Interstate	\$93.45	445	43	\$0.00
Intralata	\$896.00	3,278	256	\$726.65
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$238.00	796	68	\$193.02
Inmate Debit	\$2,945.11	1,141	949	\$2,194.15
Interlata	\$364.00	0	104	\$295.20
International	\$0.00	0	0	\$0.00
Interstate	\$239.61	1,141	176	\$0.00
Intralata	\$1,967.00	0	562	\$1,595.23
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$374.50	0	107	\$303.72

Totals:

7,162

1,431

\$4,575.06

\$3,440.25

COM-001 Call Commission Report - April, 2016

RUN DATE: 5/20/2016 2:23:01 PM

Process Date: 5/25/2016 11:14:42 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site I

Site ID: 04043

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mine	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$5,502.00	19804	1572	\$18,329.50	66478	5237	\$3,108.00	11660	888	\$6,818.91	32471	4215	\$0.00	0	0	\$344.10	194	38	\$34,102.51	130607	11950	\$22,127.00
Total:	\$5,502.00	19804	1572	\$18,329.50	66478	5237	\$3,108.00	11660	888	\$6,818.91	32471	4215	\$0.00	0	0	\$344.10	194	38	\$34,102.51	130607	11950	\$22,127.00

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- Iata Calls	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate Revenue	Intralata/ Interstate Mine	Intralata/ Interstate	Inter- national Revenue	Inter- national Mine	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,360.00	11322	960	\$13,251.00	46536	3786	\$1,312.50	4741	375	\$3,334.38	15878	1811	\$0.00	0	0	\$0.00	0	0	\$21,257.88	78477	6932	\$14,535.96
Total:	\$3,360.00	11322	960	\$13,251.00	46536	3786	\$1,312.50	4741	375	\$3,334.38	15878	1811	\$0.00	0	0	\$0.00	0	0	\$21,257.88	78477	6932	\$14,535.96

# **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,382.50	1807	395	\$21.00	14	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,403.50	1821	401	\$1,138.24
Total:	\$1,382.50	1807	395	\$21.00	14	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,403.50	1821	401	\$1,138.24
Grand Total:	\$10,244.50	32933	2927	\$31,601.50	113028	9029	\$4,420.50	16401	1263	\$10,153.29	48349	6026	\$0.00	0	0	\$344.10	194	38	\$56,763.89	210905	19283	\$37,801.20

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,803		\$2,884.80
Instant Pay - Text2Connect		1,111		\$333.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$3,218.10
Total Revenue:	<u>\$56,763.89</u>		
Calculated Commission:	<u>\$41,019.30</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,403.50	1,821	401	\$1,138.24
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$21.00	14	6	\$17.03
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,382.50	1,807	395	\$1,121.21
Prepaid Collect	\$21,257.88	78,477	6,932	\$14,535.93
Interlata	\$1,312.50	4,741	375	\$1,064.44
International	\$0.00	0	0	\$0.00
Interstate	\$3,334.38	15,878	1,811	\$0.00
Intralata	\$13,251.00	46,536	3,786	\$10,746.54
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,360.00	11,322	960	\$2,724.96
Inmate Debit	\$34,102.51	32,471	11,950	\$22,126.96
Interlata	\$3,108.00	0	888	\$2,520.58
International	\$344.10	0	38	\$279.06
Interstate	\$6,818.91	32,471	4,215	\$0.00
Intralata	\$18,329.50	0	5,237	\$14,865.20
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,502.00	0	1,572	\$4,462.11
Totals:	\$56,763.89	112,769	19,283	\$37,801.13

COM-001 Call Commission Report - April, 2016

RUN DATE: 5/20/2016 2:23:01 PM

Process Date: 5/25/2016 11:14:45 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site IE

Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$199.50	681	57	\$826.00	2650	236	\$77.00	320	22	\$101.43	483	42	\$0.00	0	0	\$0.00	0	0	\$1,203.93	4134	357	\$894.13
Total:	\$199.50	681	57	\$826.00	2650	236	\$77.00	320	22	\$101.43	483	42	\$0.00	0	0	\$0.00	0	0	\$1,203.93	4134	357	\$894.13
Grand Total:	\$199.50	681	57	\$826.00	2650	236	\$77.00	320	22	\$101.43	483	42	\$0.00	0	0	\$0.00	0	0	\$1,203.93	4134	357	\$894.13

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		114		\$182.40
Instant Pay - Text2Connect		44		\$13.20
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$195.60

Total Revenue:

\$1,203.93

Calculated Commission:

<u>\$1,089.73</u>

Call Type	Revenue	Minutes	Calls	Commission

\$894	357	4,134	\$1,203.93	Prepaid Collect
\$62	22	320	\$77.00	Interlata
\$C	0	0	\$0.00	International
\$C	42	483	\$101.43	Interstate
\$669	236	2,650	\$826.00	Intralata
\$C	0	0	\$0.00	Intralata/Interstate
\$161	57	681	\$199.50	Local
\$894	357	4,134	\$1,203.93	Totals:

COM-001 Call Commission Report - April, 2016

RUN DATE: 5/20/2016 2:23:01 PM

Process Date: 5/25/2016 11:14:46 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site

Site ID: 04059

#### Prepaid Collect

Orig. ANI	Local	Local	Local		Intra lata Mins		Interlata	Inter lata	Inter-		Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
4694226521	<b>Revenue</b> \$168.00	Mins. 442	Calls 48	Revenue \$882.00	Mins. 3153	lata 252	Revenue \$325.50	winns.	lata 93	Revenue \$104.58	wints.	state 45	Interstate \$0.00	Interstate 0	Interstate 0	national \$0.00	national 0	national 0	<b>Revenue</b> \$1,480.08	Mins. 5336	438	\$1,115.53
Total:	\$168.00	442	48	\$882.00	3153	252	\$325.50	1243	93	\$104.58	498	45	\$0.00	0	0	\$0.00	0	0	\$1,480.08	5336	438	\$1,115.53

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$14.00	9	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.00	9	4	\$11.35
Total:	\$14.00	9	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.00	9	4	\$11.35

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$612.50	2262	175	\$2,149.00	7818	614	\$304.50	1099	87	\$207.69	989	108	\$0.00	0	0	\$0.00	C	0 0	\$3,273.69	12168	984	\$2,486.53
Total:	\$612.50	2262	175	\$2,149.00	7818	614	\$304.50	1099	87	\$207.69	989	108	\$0.00	0	0	\$0.00	C	) 0	\$3,273.69	12168	984	\$2,486.53
Grand Total:	\$794.50	2713	227	\$3,031.00	10971	866	\$630.00	2342	180	\$312.27	1487	153	\$0.00	0	0	\$0.00	C	) 0	\$4,767.77	17513	1426	\$3,613.41

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		113		\$180.80
Instant Pay - Text2Connect		91		\$27.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$208.10

Total Revenue:

Calculated Commission:

<u>\$3,821.51</u>

# TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$14.00	9	4	\$11.35
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$14.00	9	4	\$11.35
Prepaid Collect	\$1,480.08	5,336	438	\$1,115.53
Interlata	\$325.50	1,243	93	\$263.98
International	\$0.00	0	0	\$0.00
Interstate	\$104.58	498	45	\$0.00
Intralata	\$882.00	3,153	252	\$715.30
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$168.00	442	48	\$136.25
Inmate Debit	\$3,273.69	989	984	\$2,486.52
Interlata	\$304.50	0	87	\$246.95
International	\$0.00	0	0	\$0.00
Interstate	\$207.69	989	108	\$0.00
Intralata	\$2,149.00	0	614	\$1,742.84
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$612.50	0	175	\$496.74

Totals:

\$4,767.77

6,334

1,426

\$3,613.40

# COM-001 Call Commission Report - May, 2016

RUN DATE: 6/21/2016 3:47:38 PM

Process Date: 6/27/2016 9:43:45 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site ID: 04043

#### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls				
4694243213	\$6,293.00	22477	1798	\$18,742.50	67888	5355	\$2,135.00	7962	610	\$7,202.16	34296	4843	\$0.00	0	0	\$440.55	247	49	\$34,813.21	132870	12655	\$22,392.56
Total:	\$6,293.00	22477	1798	\$18,742.50	67888	5355	\$2,135.00	7962	610	\$7,202.16	34296	4843	\$0.00	0	0	\$440.55	247	49	\$34,813.21	132870	12655	\$22,392.56

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,762.50	12133	1075	\$12,498.50	43347	3571	\$1,305.50	4740	373	\$3,468.36	16516	1950	\$0.00	0	0	\$0.00	0	0	\$21,034.86	76736	6969	\$14,246.43
Total:	\$3,762.50	12133	1075	\$12,498.50	43347	3571	\$1,305.50	4740	373	\$3,468.36	16516	1950	\$0.00	0	0	\$0.00	0	0	\$21,034.86	76736	6969	\$14,246.43

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,389.50	1691	397	\$21.00	48	6	\$14.00	11	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,424.50	1750	407	\$1,155.27
Total:	\$1,389.50	1691	397	\$21.00	48	6	\$14.00	11	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,424.50	1750	407	\$1,155.27
Grand Total:	\$11,445.00	36301	3270	\$31,262.00	111283	8932	\$3,454.50	12713	987	\$10,670.52	50812	6793	\$0.00	0	0	\$440.55	247	49	\$57,272.57	211356	20031	\$37,794.26

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,883		\$3,012.80
Instant Pay - Text2Connect		1,351		\$405.30
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call				
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$3,418.10
Total Revenue:	<u>\$57,272.57</u>	7	
Calculated Commission:			
	<u>\$41,212.36</u>	<u>6</u>	

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,424.50	1,750	407	\$1,155.27
Interlata	\$14.00	11	4	\$11.35
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$21.00	48	6	\$17.03
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,389.50	1,691	397	\$1,126.88
Prepaid Collect	\$21,034.86	76,736	6,969	\$14,246.40
Interlata	\$1,305.50	4,740	373	\$1,058.76
International	\$0.00	0	0	\$0.00
Interstate	\$3,468.36	16,516	1,950	\$0.00
Intralata	\$12,498.50	43,347	3,571	\$10,136.26
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,762.50	12,133	1,075	\$3,051.38
Inmate Debit	\$34,813.21	34,296	12,655	\$22,392.52
Interlata	\$2,135.00	0	610	\$1,731.48
International	\$440.55	0	49	\$357.29
Interstate	\$7,202.16	34,296	4,843	\$0.00
Intralata	\$18,742.50	0	5,355	\$15,200.14
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$6,293.00	0	1,798	\$5,103.61
Totals:	\$57,272.57	112,782	20,031	\$37,794.19

COM-001 Call Commission Report - May, 2016

RUN DATE: 6/21/2016 3:47:38 PM

Process Date: 6/27/2016 9:43:48 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID: 04058

Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$66.50	246	19	\$371.00	1299	106	\$49.00	202	14	\$137.55	655	64	\$0.00	0	0	\$0.00	0	0	\$624.05	2402	203	\$394.55
Total:	\$66.50	246	19	\$371.00	1299	106	\$49.00	202	14	\$137.55	655	64	\$0.00	0	0	\$0.00	0	0	\$624.05	2402	203	\$394.55
Grand Total:	\$66.50	246	19	\$371.00	1299	106	\$49.00	202	14	\$137.55	655	64	\$0.00	0	0	\$0.00	0	0	\$624.05	2402	203	\$394.55

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		60		\$96.00
Instant Pay - Text2Connect		54		\$16.20
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call				
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$112.20

Total Revenue:

<u>\$624.05</u>

Calculated Commission:

\$506.75

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$624.05	2,402	203	\$394.55
Interlata	\$49.00	202	14	\$39.74
International	\$0.00	0	0	\$0.00
Interstate	\$137.55	655	64	\$0.00
Intralata	\$371.00	1,299	106	\$300.88
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$66.50	246	19	\$53.93

Totals:	\$624.05	2,402	203	\$394.55

COM-001 Call Commission Report - May, 2016

RUN DATE: 6/21/2016 3:47:38 PM

Process Date: 6/27/2016 9:43:50 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site

Site ID: 04059

#### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$756.00	2823	216	\$2,394.00	9087	684	\$238.00	899		\$481.95	2295	312	\$0.00	0	0	\$0.00	0	0	\$3,869.95	15104	1280	\$2,747.67
Total:	\$756.00	2823	216	\$2,394.00	9087	684	\$238.00	899	68	\$481.95	2295	312	\$0.00	0	0	\$0.00	0	0	\$3,869.95	15104	1280	\$2,747.67

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$329.00	1086	94	\$682.50	2076	195	\$245.00	928	70	\$96.60	460	44	\$0.00	0	0	\$0.00	0	0	\$1,353.10	4550	403	\$1,019.02
Total:	\$329.00	1086	94	\$682.50	2076	195	\$245.00	928	70	\$96.60	460	44	\$0.00	0	0	\$0.00	0	0	\$1,353.10	4550	403	\$1,019.02

# **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- Iata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$10.50	17	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.50	17	3	\$8.52
Total:	\$10.50	17	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.50	17	3	\$8.52
Grand Total:	\$1,095.50	3926	313	\$3,076.50	11163	879	\$483.00	1827	138	\$578.55	2755	356	\$0.00	0	0	\$0.00	0	0	\$5,233.55	19671	1686	\$3,775.21

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		115		\$184.00
Instant Pay - Text2Connect		89		\$26.70
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call				
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$210.70
Total Revenue:	<u>\$5,233.55</u>	5	
Calculated Commission:			
	<u>\$3,985.91</u>	<u> </u>	

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$10.50	17	3	\$8.52
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$10.50	17	3	\$8.52
Prepaid Collect	\$1,353.10	4,550	403	\$1,019.02
Interlata	\$245.00	928	70	\$198.69
International	\$0.00	0	0	\$0.00
Interstate	\$96.60	460	44	\$0.00
Intralata	\$682.50	2,076	195	\$553.51
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$329.00	1,086	94	\$266.82
Inmate Debit	\$3,869.95	2,295	1,280	\$2,747.66
Interlata	\$238.00	0	68	\$193.02
International	\$0.00	0	0	\$0.00
Interstate	\$481.95	2,295	312	\$0.00
Intralata	\$2,394.00	0	684	\$1,941.53
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$756.00	0	216	\$613.11
Totals:	\$5,233.55	6,862	1,686	\$3,775.20

COM-001 Call Commission Report - June, 2016

RUN DATE: 7/22/2016 9:35:25 AM

Process Date: 7/25/2016 9:39:07 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site ID: 04043

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	lata	Interstate Revenue	Inter state Mins.	state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate			Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$5,306.03	20194	1651	\$15,757.33	61847	Calls 5001	\$1,818.53	7450	Calls 584	\$8,003.94	38114	Calls 5519	<b>Revenue</b> \$0.00	Mins. 0	Calls 0	\$438.44	Mins. 302	Calls 36	\$31,324.27	127907	12791	\$18,912.79
Total:	\$5,306.03	20194	1651	\$15,757.33	61847	5001	\$1,818.53	7450	584	\$8,003.94	38114	5519	\$0.00	0	0	\$438.44	302	36	\$31,324.27	127907	12791	\$18,912.79

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,027.50	10339	955	\$13,842.75	53036	4429	\$1,100.36	4331	353	\$3,165.54	15074	1698	\$0.00	0	0	\$0.00	0	0	\$21,136.15	82780	7435	\$14,574.17
Total:	\$3,027.50	10339	955	\$13,842.75	53036	4429	\$1,100.36	4331	353	\$3,165.54	15074	1698	\$0.00	0	0	\$0.00	0	0	\$21,136.15	82780	7435	\$14,574.17

### **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$953.75	1121	279	\$0.00	0	0	\$0.00	0	0	\$11.75	47	6	\$0.00	0	0	\$0.00	0	0	\$965.50	1168	285	\$773.49
Total:	\$953.75	1121	279	\$0.00	0	0	\$0.00	0	0	\$11.75	47	6	\$0.00	0	0	\$0.00	0	0	\$965.50	1168	285	\$773.49
Grand Total:	\$9,287.28	31654	2885	\$29,600.08	114883	9430	\$2,918.89	11781	937	\$11,181.23	53235	7223	\$0.00	0	0	\$438.44	302	36	\$53,425.92	211855	20511	\$34,260.45

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,874		\$2,998.40
Instant Pay - Text2Connect		1,097		\$329.10
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$3,327.50
Total Revenue:	<u>\$53,425.92</u>	2	
Calculated Commission:			

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$965.50	1,168	285	\$773.49
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$11.75	47	6	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$953.75	1,121	279	\$773.49
Prepaid Collect	\$21,136.15	82,780	7,435	\$14,574.14
Interlata	\$1,100.36	4,331	353	\$892.39
International	\$0.00	0	0	\$0.00
Interstate	\$3,165.54	15,074	1,698	\$0.00
Intralata	\$13,842.75	53,036	4,429	\$11,226.45
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,027.50	10,339	955	\$2,455.30
Inmate Debit	\$31,324.27	38,114	12,791	\$18,912.73
Interlata	\$1,818.53	0	584	\$1,474.82
International	\$438.44	0	36	\$355.57
Interstate	\$8,003.94	38,114	5,519	\$0.00
Intralata	\$15,757.33	0	5,001	\$12,779.16
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,306.03	0	1,651	\$4,303.18
Totals:	\$53,425.92	122,062	20,511	\$34,260.36

COM-001 Call Commission Report - June, 2016

RUN DATE: 7/22/2016 9:35:25 AM

Process Date: 7/25/2016 9:39:10 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site IE

Site ID: 04058

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$72.13	209	22	\$522.60	1904	165	\$0.00	0	0	\$107.52	512	48	\$0.00	0	0	\$0.00	0	0	\$702.25	2625	235	\$482.33
Total:	\$72.13	209	22	\$522.60	1904	165	\$0.00	0	0	\$107.52	512	48	\$0.00	0	0	\$0.00	0	0	\$702.25	2625	235	\$482.33
Grand Total:	\$72.13	209	22	\$522.60	1904	165	\$0.00	0	0	\$107.52	512	48	\$0.00	0	0	\$0.00	0	0	\$702.25	2625	235	\$482.33

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		59		\$94.40
Instant Pay - Text2Connect		47		\$14.10
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$108.50

Total Revenue:

<u>\$702.25</u>

Calculated Commission:

\$590.83

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$702.25	2,625	235	\$482.33
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$107.52	512	48	\$0.00
Intralata	\$522.60	1,904	165	\$423.83
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$72.13	209	22	\$58.50

Totals:	\$702.25	2,625	235	\$482.33

COM-001 Call Commission Report - June, 2016

RUN DATE: 7/22/2016 9:35:25 AM

Process Date: 7/25/2016 9:39:12 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site

Site ID: 04059

### Prepaid Collect

Orig. ANI	Local	Local	Local		Intra lata			Inter lata			Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
4694226521	<b>Revenue</b> \$449.00	<b>Mins.</b> 1783	Calls 141	Revenue \$758.38	Mins. 2600	lata 244	Revenue \$92.75	Mins. 350	lata 30	Revenue \$84.42	Mins. 402	state 41	Interstate \$0.00	Interstate 0	Interstate 0	national \$0.00	national 0	national 0	Revenue \$1,384.55	Mins. 5135	Calls 456	\$1,054.40
Total:	\$449.00	1783	141	\$758.38	2600	244	\$92.75	350	30	\$84.42	402	41	\$0.00	0	0	\$0.00	0	0	\$1,384.55	5135	456	\$1,054.40

# Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$666.46	2582	205	\$1,837.41	6944	580	\$235.45	865	73	\$319.20	1520	195	\$0.00	0	0	\$0.00	0	0	\$3,058.52	11911	1053	\$2,221.59
Total:	\$666.46	2582	205	\$1,837.41	6944	580	\$235.45	865	73	\$319.20	1520	195	\$0.00	0	0	\$0.00	0	0	\$3,058.52	11911	1053	\$2,221.59

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$24.10	14	7	\$14.00	30	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$38.10	44	11	\$30.90
Total:	\$24.10	14	7	\$14.00	30	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	C	0	\$38.10	44	11	\$30.90
Grand Total:	\$1,139.56	4379	353	\$2,609.79	9574	828	\$328.20	1215	103	\$403.62	1922	236	\$0.00	0	0	\$0.00	C	0	\$4,481.17	17090	1520	\$3,306.89

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		139		\$222.40
Instant Pay - Text2Connect		144		\$43.20
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$265.60

Total Revenue:

<u>\$4,481.17</u>

Calculated Commission:

<u>\$3,572.49</u>

### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$38.10	44	11	\$30.90
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$14.00	30	4	\$11.35
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$24.10	14	7	\$19.55
Prepaid Collect	\$1,384.55	5,135	456	\$1,054.40
Interlata	\$92.75	350	30	\$75.22
International	\$0.00	0	0	\$0.00
Interstate	\$84.42	402	41	\$0.00
Intralata	\$758.38	2,600	244	\$615.04
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$449.00	1,783	141	\$364.14
Inmate Debit	\$3,058.52	1,520	1,053	\$2,221.58
Interlata	\$235.45	0	73	\$190.95
International	\$0.00	0	0	\$0.00
Interstate	\$319.20	1,520	195	\$0.00
Intralata	\$1,837.41	0	580	\$1,490.14
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$666.46	0	205	\$540.50

Totals:

\$4,481.17

6,699

1,520

\$3,306.89

# COM-001 Call Commission Report - July, 2016

RUN DATE: 8/23/2016 6:02:21 PM

Process Date: 9/7/2016 10:39:52 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Site ID: 04043

Contract ID: I-002136

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,930.52	18286	1543	\$13,495.58	65769	Calls 5365	\$1,323.64	6620	Calls 530	\$7,272.09	34629	Calls 4939	Revenue \$0.00	Mins. 0 0	Calls 0	<b>Revenue</b> \$790.56	Mins. 533	Calls 76	\$26,812.39	125837	12453	\$15,847.18
Total:	\$3,930.52	18286	1543	\$13,495.58	65769	5365	\$1,323.64	6620	530	\$7,272.09	34629	4939	\$0.00	) 0	0	\$790.56	533	76	\$26,812.39	125837	12453	\$15,847.18

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mine	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$2,843.59	12231	1094	\$12,946.43	64339	5175	\$1,040.06	4296	396	\$3,836.28	18268	2007	\$0.00	0	0	\$0.00	0	0	\$20,666.36	99134	8672	\$13,649.19
Total:	\$2,843.59	12231	1094	\$12,946.43	64339	5175	\$1,040.06	4296	396	\$3,836.28	18268	2007	\$0.00	0	0	\$0.00	0	0	\$20,666.36	99134	8672	\$13,649.19

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$926.61	1274	296	\$63.66	251	24	\$0.00	0	0	\$10.50	42	6	\$0.00	0	0	\$0.00	0	0	\$1,000.77	1567	326	\$803.11
Total:	\$926.61	1274	296	\$63.66	251	24	\$0.00	0	0	\$10.50	42	6	\$0.00	0	0	\$0.00	0	0	\$1,000.77	1567	326	\$803.11
Grand Total:	\$7,700.72	31791	2933	\$26,505.67	130359	10564	\$2,363.70	10916	926	\$11,118.87	52939	6952	\$0.00	0	0	\$790.56	533	76	\$48,479.52	226538	21451	\$30,299.48

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,659		\$2,654.40
Instant Pay - Text2Connect		1,120		\$336.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$2,990.40
Total Revenue:	<u>\$48,479.52</u>	2	
Calculated Commission:			
	<u>\$33,289.88</u>	<u>3</u>	

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,000.77	1,567	326	\$803.11
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$10.50	42	6	\$0.00
Intralata	\$63.66	251	24	\$51.63
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$926.61	1,274	296	\$751.48
Prepaid Collect	\$20,666.36	99,134	8,672	\$13,649.18
Interlata	\$1,040.06	4,296	396	\$843.49
International	\$0.00	0	0	\$0.00
Interstate	\$3,836.28	18,268	2,007	\$0.00
Intralata	\$12,946.43	64,339	5,175	\$10,499.54
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,843.59	12,231	1,094	\$2,306.15
nmate Debit	\$26,812.39	34,629	12,453	\$15,847.13
Interlata	\$1,323.64	0	530	\$1,073.47
International	\$790.56	0	76	\$641.14
Interstate	\$7,272.09	34,629	4,939	\$0.00
Intralata	\$13,495.58	0	5,365	\$10,944.88
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,930.52	0	1,543	\$3,187.64
Fotals:	\$48,479.52	135,330	21,451	\$30,299.42

COM-001 Call Commission Report - July, 2016

RUN DATE: 8/23/2016 6:02:21 PM

Process Date: 9/7/2016 10:39:56 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site II

Site ID: 04058

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$28.76	121	11	\$355.21	1854	144	\$0.00	0	0	\$42.21	201	21	\$0.00	0	0	\$0.00	0	0	\$426.18	2176	176	\$311.40
Total:	\$28.76	121	11	\$355.21	1854	144	\$0.00	0	0	\$42.21	201	21	\$0.00	0	0	\$0.00	0	0	\$426.18	2176	176	\$311.40
Grand Total:	\$28.76	121	11	\$355.21	1854	144	\$0.00	0	0	\$42.21	201	21	\$0.00	0	0	\$0.00	0	0	\$426.18	2176	176	\$311.40

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		56		\$89.60
Instant Pay - Text2Connect		39		\$11.70
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$101.30

Total Revenue:

<u>\$426.18</u>

Calculated Commission:

\$412.70

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$426.18	2,176	176	\$311.40
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$42.21	201	21	\$0.00
Intralata	\$355.21	1,854	144	\$288.08
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$28.76	121	11	\$23.32

Totals:	\$426.18	2,176	176	\$311.40

COM-001 Call Commission Report - July, 2016

RUN DATE: 8/23/2016 6:02:21 PM

Process Date: 9/7/2016 10:39:58 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site

Site ID: 04059

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata		Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$357.18	2051	149	\$901.05	3978	349	\$25.72	116	10	\$136.92	652	50	\$0.00	0	0	\$0.00	0	0 0	\$1,420.87	6797	558	\$1,041.28
Total:	\$357.18	2051	149	\$901.05	3978	349	\$25.72	116	10	\$136.92	652	50	\$0.00	0	0	\$0.00	C	) 0	\$1,420.87	6797	558	\$1,041.28

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$9.62	10	) 3	\$25.08	124	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$34.70	134	13	\$28.14
Total:	\$9.62	10	) 3	\$25.08	124	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$34.70	134	13	\$28.14

### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$504.15	2483	201	\$1,487.12	7194	590	\$23.65	98	9	\$233.31	1111	127	\$0.00	0	0	\$0.00	0	0	\$2,248.23	10886	927	\$1,634.10
Total:	\$504.15	2483	201	\$1,487.12	7194	590	\$23.65	98	9	\$233.31	1111	127	\$0.00	0	0	\$0.00	C	0	\$2,248.23	10886	927	\$1,634.10
Grand Total:	\$870.95	4544	353	\$2,413.25	11296	949	\$49.37	214	19	\$370.23	1763	177	\$0.00	0	0	\$0.00	C	0	\$3,703.80	17817	1498	\$2,703.53

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		67		\$107.20
Instant Pay - Text2Connect		107		\$32.10
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$139.30

Total Revenue:

<u>\$3,703.80</u>

Calculated Commission:

<u>\$2,842.83</u>

### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$34.70	134	13	\$28.14
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$25.08	124	10	\$20.34
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$9.62	10	3	\$7.80
Prepaid Collect	\$1,420.87	6,797	558	\$1,041.28
Interlata	\$25.72	116	10	\$20.86
International	\$0.00	0	0	\$0.00
Interstate	\$136.92	652	50	\$0.00
Intralata	\$901.05	3,978	349	\$730.75
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$357.18	2,051	149	\$289.67
Inmate Debit	\$2,248.23	1,111	927	\$1,634.10
Interlata	\$23.65	0	9	\$19.18
International	\$0.00	0	0	\$0.00
Interstate	\$233.31	1,111	127	\$0.00
Intralata	\$1,487.12	0	590	\$1,206.05
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$504.15	0	201	\$408.86

Totals:

\$3,703.80

8,042

1,498

\$2,703.52

COM-001 Call Commission Report - August, 2016

RUN DATE: 9/22/2016 9:42:57 AM

Process Date: 9/26/2016 9:33:57 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136

Site ID: 04043

### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata	Interlata Revenue	Inter lata Mins.	Inter- Iata Calls	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,607.95	17090	1423	\$11,833.75	57034	4690	\$1,390.35	7191	562	\$8,535.66	40646	5420	Revenue \$0.00	0	Calls 0	\$303.15	205	Calls 29	\$25,670.86	122166	12124	\$13,896.65
Total:	\$3,607.95	17090	1423	\$11,833.75	57034	4690	\$1,390.35	7191	562	\$8,535.66	40646	5420	\$0.00	0	0	\$303.15	205	29	\$25,670.86	122166	12124	\$13,896.65

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- Iata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,462.85	15377	1343	\$11,986.44	55326	4696	\$739.46	3740	297	\$4,409.16	20996	2020	\$0.00	0	0	\$0.00	10001.1.	0	\$20,597.91	95439	8356	\$13,129.07
Total:	\$3,462.85	15377	1343	\$11,986.44	55326	4696	\$739.46	3740	297	\$4,409.16	20996	2020	\$0.00	0	0	\$0.00	0	0	\$20,597.91	95439	8356	\$13,129.07

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,151.93	1533	367	\$40.95	98	14	\$0.00	0	0	\$1.00	4	1	\$0.00	0	0	\$0.00	0	0	\$1,193.88	1635	382	\$967.43
Total:	\$1,151.93	1533	367	\$40.95	98	14	\$0.00	0	0	\$1.00	4	1	\$0.00	0	0	\$0.00	0	0	\$1,193.88	1635	382	\$967.43
Grand Total:	\$8,222.73	34000	3133	\$23,861.14	112458	9400	\$2,129.81	10931	859	\$12,945.82	61646	7441	\$0.00	0	0	\$303.15	205	29	\$47,462.65	219240	20862	\$27,993.15

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,976		\$3,161.60
Instant Pay - Text2Connect		1,301		\$390.30
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$3,551.90
Total Revenue:	<u>\$47,462.6</u>	5	
Calculated Commission:	\$31,545.0	_	

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,193.88	1,635	382	\$967.42
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$1.00	4	1	\$0.00
Intralata	\$40.95	98	14	\$33.21
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,151.93	1,533	367	\$934.21
Prepaid Collect	\$20,597.91	95,439	8,356	\$13,129.05
Interlata	\$739.46	3,740	297	\$599.70
International	\$0.00	0	0	\$0.00
Interstate	\$4,409.16	20,996	2,020	\$0.00
Intralata	\$11,986.44	55,326	4,696	\$9,720.98
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,462.85	15,377	1,343	\$2,808.37
Inmate Debit	\$25,670.86	40,646	12,124	\$13,896.61
Interlata	\$1,390.35	0	562	\$1,127.57
International	\$303.15	0	29	\$245.85
Interstate	\$8,535.66	40,646	5,420	\$0.00
Intralata	\$11,833.75	0	4,690	\$9,597.14
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,607.95	0	1,423	\$2,926.04
Totals:	\$47,462.65	137,720	20,862	\$27,993.08

COM-001 Call Commission Report - August, 2016

RUN DATE: 9/22/2016 9:42:57 AM

Process Date: 9/26/2016 9:33:59 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site I

Site ID: 04058

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$40.46	105	14	\$235.22	1301	97	\$2.30	15	1	\$69.51	331	38	\$0.00	0	0	\$0.00	0	0	\$347.49	1752	150	\$225.44
Total:	\$40.46	105	14	\$235.22	1301	97	\$2.30	15	1	\$69.51	331	38	\$0.00	0	0	\$0.00	0	0	\$347.49	1752	150	\$225.44
Grand Total:	\$40.46	105	14	\$235.22	1301	97	\$2.30	15	1	\$69.51	331	38	\$0.00	0	0	\$0.00	0	0	\$347.49	1752	150	\$225.44

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		52		\$83.20
Instant Pay - Text2Connect		24		\$7.20
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$90.40

Total Revenue:

<u>\$347.49</u>

Calculated Commission:

\$315.84

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$347.49	1,752	150	\$225.44
Interlata	\$2.30	15	1	\$1.87
International	\$0.00	0	0	\$0.00
Interstate	\$69.51	331	38	\$0.00
Intralata	\$235.22	1,301	97	\$190.76
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$40.46	105	14	\$32.8

Totals:	\$347.49	1,752	150	\$225.44
		•		

COM-001 Call Commission Report - August, 2016

RUN DATE: 9/22/2016 9:42:57 AM

Process Date: 9/26/2016 9:34:01 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site

Site ID: 04059

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$535.21	2753	216	\$1,631.79	7746	644	\$94.84	430	37	\$110.25	525	66	\$0.00	0	0	\$73.65	50	7	\$2,445.74	11504	970	\$1,894.08
Total:	\$535.21	2753	216	\$1,631.79	7746	644	\$94.84	430	37	\$110.25	525	66	\$0.00	0	0	\$73.65	50	7	\$2,445.74	11504	970	\$1,894.08

# Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$185.27	918	74	\$1,355.35	6157	529	\$21.10	130	9	\$20.58	98	8	\$0.00	0	0	\$0.00	0	0	\$1,582.30	7303	620	\$1,266.55
Total:	\$185.27	918	74	\$1,355.35	6157	529	\$21.10	130	9	\$20.58	98	8	\$0.00	0	0	\$0.00	0	0	\$1,582.30	7303	620	\$1,266.55

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$12.77	14	4	\$26.37	151	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$39.14	165	15	\$31.74
Total:	\$12.77	14	4	\$26.37	151	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$39.14	165	15	\$31.74
Grand Total:	\$733.25	3685	294	\$3,013.51	14054	1184	\$115.94	560	46	\$130.83	623	74	\$0.00	0	0	\$73.65	50	7	\$4,067.18	18972	1605	\$3,192.38

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		96		\$153.60
Instant Pay - Text2Connect		61		\$18.30
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
	-	Total:	\$0.00	\$171.90

Total Revenue:

<u>\$4,067.18</u>

Calculated Commission:

<u>\$3,364.28</u>

### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$39.14	165	15	\$31.74
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$26.37	151	11	\$21.39
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$12.77	14	4	\$10.36
Prepaid Collect	\$1,582.30	7,303	620	\$1,266.5
Interlata	\$21.10	130	9	\$17.1
International	\$0.00	0	0	\$0.00
Interstate	\$20.58	98	8	\$0.00
Intralata	\$1,355.35	6,157	529	\$1,099.19
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$185.27	918	74	\$150.25
Inmate Debit	\$2,445.74	525	970	\$1,894.08
Interlata	\$94.84	0	37	\$76.9
International	\$73.65	0	7	\$59.73
Interstate	\$110.25	525	66	\$0.00
Intralata	\$1,631.79	0	644	\$1,323.38
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$535.21	0	216	\$434.05

Totals:

\$4,067.18

7,993

1,605

\$3,192.37

COM-001 Call Commission Report - September, 2016

RUN DATE: 10/24/2016 1:31:10 PM

Process Date: 10/25/2016 2:48:59 PM

Site: COLLIN CO. JUSTICE CTR. - TX

Site ID: 04043

Contract ID: I-002136

### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate Revenue		Intralata/ Interstate	Inter- national Revenue	Inter- national Mine	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$4,443.82	21228	1757	\$12,626.69	59686	4978	\$1,277.25	6416	512	\$7,892.64	37584	5190	\$0.00	0	0	\$334.81	248	27	\$26,575.21	125162	12464	\$15,151.56
Total:	\$4,443.82	21228	1757	\$12,626.69	59686	4978	\$1,277.25	6416	512	\$7,892.64	37584	5190	\$0.00	0	0	\$334.81	248	27	\$26,575.21	125162	12464	\$15,151.56

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4604040040	¢2.001.01	10007	1170	¢10,440,70	57406	Calls 4867	¢1 196 66	5072	Calls 476	¢4 005 00	20020	Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls	¢00.955.00	06454	8480	¢12 502 62
4694243213	\$3,021.91	13327	1170	\$12,440.78	57126	4867	\$1,186.66	5973	476	\$4,205.88	20028	1967	\$0.00	0	0	\$0.00	0	0	\$20,855.23	96454	8480	\$13,502.62
Total:	\$3,021.91	13327	1170	\$12,440.78	57126	4867	\$1,186.66	5973	476	\$4,205.88	20028	1967	\$0.00	0	0	\$0.00	0	0	\$20,855.23	96454	8480	\$13,502.62

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$895.18	1143	284	\$58.90	179	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$954.08	1322	305	\$773.76
Total:	\$895.18	1143	284	\$58.90	179	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$954.08	1322	305	\$773.76
Grand Total:	\$8,360.91	35698	3211	\$25,126.37	116991	9866	\$2,463.91	12389	988	\$12,098.52	57612	7157	\$0.00	0	0	\$334.81	248	27	\$48,384.52	222938	21249	\$29,427.94

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,959		\$3,134.40
Instant Pay - Text2Connect		1,217		\$365.10
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00

Vio	ideo Visitation Subscription		0		\$0.00
VN	Mail		0	\$0.00	\$0.00
			Total:	\$0.00	\$3,499.50
То	otal Revenue:	9	\$48,384	4.52	

Calculated Commission:

<u>\$32,927.44</u>

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$954.08	1,322	305	\$773.76
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$58.90	179	21	\$47.77
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$895.18	1,143	284	\$725.99
Prepaid Collect	\$20,855.23	96,454	8,480	\$13,502.59
Interlata	\$1,186.66	5,973	476	\$962.38
International	\$0.00	0	0	\$0.00
Interstate	\$4,205.88	20,028	1,967	\$0.00
Intralata	\$12,440.78	57,126	4,867	\$10,089.45
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,021.91	13,327	1,170	\$2,450.76
Inmate Debit	\$26,575.21	37,584	12,464	\$15,151.51
Interlata	\$1,277.25	0	512	\$1,035.85
International	\$334.81	0	27	\$271.53
Interstate	\$7,892.64	37,584	5,190	\$0.00
Intralata	\$12,626.69	0	4,978	\$10,240.21
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4,443.82	0	1,757	\$3,603.93
Totals:	\$48,384.52	135,360	21,249	\$29,427.87

COM-001 Call Commission Report - September, 2016

RUN DATE: 10/24/2016 1:31:10 PM

Process Date: 10/25/2016 2:49:01 PM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID:

Site ID: 04058

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$106.11	464	41	\$376.16	2029	154	\$0.00	0	0	\$37.38	178	25	\$0.00	0	0	\$0.00	0	0 0	\$519.65	2671	220	\$391.12
Total:	\$106.11	464	41	\$376.16	2029	154	\$0.00	0	0	\$37.38	178	25	\$0.00	0	0	\$0.00	0	) 0	\$519.65	2671	220	\$391.12
Grand Total:	\$106.11	464	41	\$376.16	2029	154	\$0.00	0	0	\$37.38	178	25	\$0.00	0	0	\$0.00	0	0 0	\$519.65	2671	220	\$391.12

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		59		\$94.40
Instant Pay - Text2Connect		42		\$12.60
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$107.00

Total Revenue:

<u>\$519.65</u>

Calculated Commission:

<u>\$498.12</u>

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$519.65	2,671	220	\$391.12
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$37.38	178	25	\$0.00
Intralata	\$376.16	2,029	154	\$305.07
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$106.11	464	41	\$86.06

\$519.65

Totals:

2,671

220

\$391.12

# COM-001 Call Commission Report - September, 2016

RUN DATE: 10/24/2016 1:31:10 PM

Process Date: 10/25/2016 2:49:03 PM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site I

Site ID: 04059

### Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694226521	\$172.81	988	72	\$1,338.71	6556	533	\$9.52	56	4	\$18.06	86	9	\$0.00	0	0	\$0.00	0	0 0	\$1,539.10	7686	618	\$1,233.56
Total:	\$172.81	988	72	\$1,338.71	6556	533	\$9.52	56	4	\$18.06	86	9	\$0.00	0	0	\$0.00	C	) 0	\$1,539.10	7686	618	\$1,233.56

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$28.98	73	10	\$95.73	464	38	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$124.71	537	48	\$101.14
Total:	\$28.98	73	10	\$95.73	464	38	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$124.71	537	48	\$101.14

### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$370.15	1663	144	\$1,439.28	6783	567	\$315.51	1607	127	\$128.94	614	75	\$0.00	0	0	\$0.00	C	0 0	\$2,253.88	10667	913	\$1,723.33
Total:	\$370.15	1663	144	\$1,439.28	6783	567	\$315.51	1607	127	\$128.94	614	75	\$0.00	0	0	\$0.00	(	) 0	\$2,253.88	10667	913	\$1,723.33
Grand Total:	\$571.94	2724	226	\$2,873.72	13803	1138	\$325.03	1663	131	\$147.00	700	84	\$0.00	0	0	\$0.00	(	) 0	\$3,917.69	18890	1579	\$3,058.03

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		94		\$150.40
Instant Pay - Text2Connect		66		\$19.80
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$170.20
Total Revenue:	<u>\$3,917.69</u>		
Calculated Commission:	<u>\$3,228.23</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$124.71	537	48	\$101.14
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$95.73	464	38	\$77.64
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$28.98	73	10	\$23.50
Prepaid Collect	\$1,539.10	7,686	618	\$1,233.56
Interlata	\$9.52	56	4	\$7.72
International	\$0.00	0	0	\$0.00
Interstate	\$18.06	86	9	\$0.00
Intralata	\$1,338.71	6,556	533	\$1,085.69
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$172.81	988	72	\$140.15
Inmate Debit	\$2,253.88	614	913	\$1,723.32
Interlata	\$315.51	0	127	\$255.88
International	\$0.00	0	0	\$0.00
Interstate	\$128.94	614	75	\$0.00
Intralata	\$1,439.28	0	567	\$1,167.25
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$370.15	0	144	\$300.19
Totals:	\$3,917.69	8,837	1,579	\$3,058.02

COM-001 Call Commission Report - October, 2016

RUN DATE: 11/21/2016 5:42:05 PM

Process Date: 11/28/2016 9:59:15 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136

Site ID: 04043

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls				
4694243213	\$5,003.33	23305	1965	\$15,667.25	75869	6218	\$1,552.34	7424	614	\$10,119.90	48190	6839	\$0.00	0	0	\$813.40	575	72	\$33,156.22	155363	15708	\$18,682.46
Total:	\$5,003.33	23305	1965	\$15,667.25	75869	6218	\$1,552.34	7424	614	\$10,119.90	48190	6839	\$0.00	0	0	\$813.40	575	72	\$33,156.22	155363	15708	\$18,682.46

# Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate		Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,089.14	1324	344	\$33.03	111	Calls 12	\$0.00	0	Calls 0	\$0.00	0	Calls 0	Revenue \$0.00	Mins. 0	Calls 0	Revenue \$0.00	Mins. 0	Calls 0	\$1,122.17	1435	356	\$910.08
Total:	\$1,089.14	1324	344	\$33.03	111	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	) 0	\$1,122.17	1435	356	\$910.08

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,946.63	18603	1555	\$16,015.57	78339	6374	\$1,492.76	7032	588	\$6,149.43	29283	2769	\$0.00	0	0	\$0.00	0	0	\$27,604.39	133257	11286	\$17,399.97
Total:	\$3,946.63	18603	1555	\$16,015.57	78339	6374	\$1,492.76	7032	588	\$6,149.43	29283	2769	\$0.00	0	0	\$0.00	0	0	\$27,604.39	133257	11286	\$17,399.97
Grand Total:	\$10,039.10	43232	3864	\$31,715.85	154319	12604	\$3,045.10	14456	1202	\$16,269.33	77473	9608	\$0.00	0	0	\$813.40	575	72	\$61,882.78	290055	27350	\$36,992.51

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,841		\$2,945.60
Instant Pay - Text2Connect		1,420		\$426.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00

Video	o Visitation Subscription	0		\$0.00
VMai	il	0	\$0.00	\$0.00
		Total:	\$0.00	\$3,371.60
Tota	al Revenue:	<u>\$61,882</u> .	.78	

Calculated Commission:

<u>\$40,364.11</u>

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,122.17	1,435	356	\$910.08
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$33.03	111	12	\$26.79
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,089.14	1,324	344	\$883.29
Prepaid Collect	\$27,604.39	133,257	11,286	\$17,399.94
Interlata	\$1,492.76	7,032	588	\$1,210.63
International	\$0.00	0	0	\$0.00
Interstate	\$6,149.43	29,283	2,769	\$0.00
Intralata	\$16,015.57	78,339	6,374	\$12,988.60
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,946.63	18,603	1,555	\$3,200.71
Inmate Debit	\$33,156.22	48,190	15,708	\$18,682.40
Interlata	\$1,552.34	0	614	\$1,258.94
International	\$813.40	0	72	\$659.67
Interstate	\$10,119.90	48,190	6,839	\$0.00
Intralata	\$15,667.25	0	6,218	\$12,706.10
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,003.33	0	1,965	\$4,057.69
Totals:	\$61,882.78	182,882	27,350	\$36,992.42

COM-001 Call Commission Report - October, 2016

RUN DATE: 11/21/2016 5:42:05 PM

Process Date: 11/28/2016 9:59:18 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID:

Site ID: 04058

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$60.64	202	22	\$451.62	2220	180	\$37.68	229	16	\$43.47	207	20	\$0.00	0	0	\$0.00	0	0	\$593.41	2858	238	\$446.00
Total:	\$60.64	202	22	\$451.62	2220	180	\$37.68	229	16	\$43.47	207	20	\$0.00	0	0	\$0.00	0	0	\$593.41	2858	238	\$446.00
Grand Total:	\$60.64	202	22	\$451.62	2220	180	\$37.68	229	16	\$43.47	207	20	\$0.00	0	0	\$0.00	0	0	\$593.41	2858	238	\$446.00

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		96		\$153.60
Instant Pay - Text2Connect		27		\$8.10
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$161.70

Total Revenue:

<u> \$593.41</u>

Calculated Commission:

<u>\$607.70</u>

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$593.41	2,858	238	\$446.00
Interlata	\$37.68	229	16	\$30.56
International	\$0.00	0	0	\$0.00
Interstate	\$43.47	207	20	\$0.00
Intralata	\$451.62	2,220	180	\$366.26
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$60.64	202	22	\$49.18

\$593.41

Totals:

2,858

238

\$446.00

COM-001 Call Commission Report - October, 2016

RUN DATE: 11/21/2016 5:42:05 PM

Process Date: 11/28/2016 9:59:20 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site II

Site ID: 04059

### Prepaid Collect

Orig. ANI	Local	Local	Local		Intra lata	Intra-	Interlata		Inter-		Inter state	Inter-	Intralata/		Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
4694226521	<b>Revenue</b> \$164.08	Mins. 833	Calls 66	Revenue \$711.40	Mins. 3339	<b>lata</b> 280	Revenue \$32.91	Mins. 113	<b>lata</b> 12	Revenue \$166.74	Mins. 794	state 68	Interstate \$0.00	Interstate 0	Interstate 0	national \$0.00	national 0	national 0	Revenue \$1,075.13	Mins. 5079	Calls 426	\$736.70
Total:	\$164.08	833	66	\$711.40	3339	280	\$32.91	113	12	\$166.74	794	68	\$0.00	0	0	\$0.00	0	0	\$1,075.13	5079	426	\$736.70

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$50.97	58	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$50.97	58	16	\$41.34
Total:	\$50.97	58	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	C	0	\$50.97	58	16	\$41.34

### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$470.19	2072	182	\$1,312.48	5649	505	\$119.28	696	50	\$203.28	968	109	\$0.00	0	0	\$10.39	7	1	\$2,115.62	9392	847	\$1,550.91
Total:	\$470.19	2072	182	\$1,312.48	5649	505	\$119.28	696	50	\$203.28	968	109	\$0.00	0	0	\$10.39	7	' 1	\$2,115.62	9392	847	\$1,550.91
Grand Total:	\$685.24	2963	264	\$2,023.88	8988	785	\$152.19	809	62	\$370.02	1762	177	\$0.00	0	0	\$10.39	7	' 1	\$3,241.72	14529	1289	\$2,328.95

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		90		\$144.00
Instant Pay - Text2Connect		73		\$21.90
Legacy Operator Assistant		0	\$0.00	\$0.00
Pay Per Call		0		\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00

	Total:	\$0.00	\$165.90
Total Revenue:	<u>\$3,241.72</u>		
Calculated Commission:	<u>\$2,494.85</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$50.97	58	16	\$41.34
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$50.97	58	16	\$41.34
Prepaid Collect	\$1,075.13	5,079	426	\$736.70
Interlata	\$32.91	113	12	\$26.69
International	\$0.00	0	0	\$0.00
Interstate	\$166.74	794	68	\$0.00
Intralata	\$711.40	3,339	280	\$576.94
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$164.08	833	66	\$133.07
Inmate Debit	\$2,115.62	968	847	\$1,550.90
Interlata	\$119.28	0	50	\$96.74
International	\$10.39	0	1	\$8.43
Interstate	\$203.28	968	109	\$0.00
Intralata	\$1,312.48	0	505	\$1,064.42
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$470.19	0	182	\$381.32
Totals:	\$3,241.72	6,105	1,289	\$2,328.9

COM-001 Call Commission Report - November, 2016

RUN DATE: 12/26/2016 11:26:30 PM

Process Date: 12/28/2016 3:08:47 PM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site I

Site ID: 04043

### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Boyonuo	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national Mine	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$4,622.28	21653	1818	\$14,326.62	69594	5691	\$1,451.17	6902	573	\$11,171.16	53196	7635	\$0.00	0	Calls 0	\$439.36	323	China -	\$32,010.59	151668	15753	\$16,900.78
Total:	\$4,622.28	21653	1818	\$14,326.62	69594	5691	\$1,451.17	6902	573	\$11,171.16	53196	7635	\$0.00	0	0	\$439.36	323	36	\$32,010.59	151668	15753	\$16,900.78

# Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$4,537.80	21131	1782	\$13,750.62	66984	Calls 5466	\$1,339.30	5978	Calls 520	\$4,963.77	23637	<b>Calls</b> 2380	Revenue \$0.00	Mins. 0	Calls 0	Revenue \$0.00	Mins. 0	Calls 0	\$24,591.49	117730	10148	\$15,918.08
Total:	\$4,537.80	21131	1782	\$13,750.62	66984	5466	\$1,339.30	5978	520	\$4,963.77	23637	2380	\$0.00	0	0	\$0.00	0	0	\$24,591.49	117730	10148	\$15,918.08

# **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,001.93	1101	314	\$33.42	150	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,035.35	1251	327	\$839.67
Total:	\$1,001.93	1101	314	\$33.42	150	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,035.35	1251	327	\$839.67
Grand Total:	\$10,162.01	43885	3914	\$28,110.66	136728	11170	\$2,790.47	12880	1093	\$16,134.93	76833	10015	\$0.00	0	0	\$439.36	323	36	\$57,637.43	270649	26228	\$33,658.53

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,690		\$2,704.00
Instant Pay - Text2Connect		1,073		\$321.90
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$3,025.90
Total Revenue:	<u>\$57,637.43</u>	<u>3</u>	
Calculated Commission:			
	<u>\$36,684.43</u>	3	

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,035.35	1,251	327	\$839.67
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$33.42	150	13	\$27.10
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,001.93	1,101	314	\$812.56
Prepaid Collect	\$24,591.49	117,730	10,148	\$15,918.05
Interlata	\$1,339.30	5,978	520	\$1,086.17
International	\$0.00	0	0	\$0.00
Interstate	\$4,963.77	23,637	2,380	\$0.00
Intralata	\$13,750.62	66,984	5,466	\$11,151.73
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4,537.80	21,131	1,782	\$3,680.15
Inmate Debit	\$32,010.59	53,196	15,753	\$16,900.75
Interlata	\$1,451.17	0	573	\$1,176.90
International	\$439.36	0	36	\$356.32
Interstate	\$11,171.16	53,196	7,635	\$0.00
Intralata	\$14,326.62	0	5,691	\$11,618.87
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4,622.28	0	1,818	\$3,748.66
Totals:	\$57,637.43	172,177	26,228	\$33,658.46

COM-001 Call Commission Report - November, 2016

RUN DATE: 12/26/2016 11:26:30 PM

Process Date: 12/28/2016 3:08:49 PM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID

Site ID: 04058

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$91.98	379	35	\$445.71	2339	181	\$128.35	625	51	\$26.04	124	9	\$0.00	0	0	\$0.00	0	0	\$692.08	3467	276	\$540.16
Total:	\$91.98	379	35	\$445.71	2339	181	\$128.35	625	51	\$26.04	124	9	\$0.00	0	0	\$0.00	0	0	\$692.08	3467	276	\$540.16
Grand Total:	\$91.98	379	35	\$445.71	2339	181	\$128.35	625	51	\$26.04	124	9	\$0.00	0	0	\$0.00	0	0	\$692.08	3467	276	\$540.16

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		78		\$124.80
Instant Pay - Text2Connect		22		\$6.60
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$131.40

Total Revenue:

<u>\$692.08</u>

Calculated Commission:

\$671.56

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$692.08	3,467	276	\$540.16
Interlata	\$128.35	625	51	\$104.09
International	\$0.00	0	0	\$0.00
Interstate	\$26.04	124	9	\$0.00
Intralata	\$445.71	2,339	181	\$361.47
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$91.98	379	35	\$74.60

Totals:	\$692.08	3,467	276	\$540.16

COM-001 Call Commission Report - November, 2016

RUN DATE: 12/26/2016 11:26:30 PM

Process Date: 12/28/2016 3:08:51 PM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site ID: 04059

### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$452.96	1937	174	\$1,063.83	5013	419	\$48.74	222	19	\$113.19	539	67	\$0.00	0	0	\$0.00	0	0	\$1,678.72	7711	679	\$1,269.65
Total:	\$452.96	1937	174	\$1,063.83	5013	419	\$48.74	222	19	\$113.19	539	67	\$0.00	0	0	\$0.00	0	0	\$1,678.72	7711	679	\$1,269.65

# **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$18.26	33	6	\$9.90	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.16	39	9	\$22.84
Total:	\$18.26	33	6	\$9.90	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.16	39	9	\$22.84

### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$384.60	2056	157	\$1,571.39	6787	605	\$161.03	829	65	\$236.04	1124	166	\$0.00	0	0	\$0.00	C	0 0	\$2,353.06	10796	993	\$1,716.90
Total:	\$384.60	2056	157	\$1,571.39	6787	605	\$161.03	829	65	\$236.04	1124	166	\$0.00	0	0	\$0.00	C	) 0	\$2,353.06	10796	993	\$1,716.90
Grand Total:	\$855.82	4026	337	\$2,645.12	11806	1027	\$209.77	1051	84	\$349.23	1663	233	\$0.00	0	0	\$0.00	C	) 0	\$4,059.94	18546	1681	\$3,009.39

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		116		\$185.60
Instant Pay - Text2Connect		79		\$23.70
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$209.30

Total Revenue:

<u>\$4,059.94</u>

Calculated Commission:

<u>\$3,218.69</u>

### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$28.16	39	9	\$22.84
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$9.90	6	3	\$8.03
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$18.26	33	6	\$14.81
Prepaid Collect	\$1,678.72	7,711	679	\$1,269.64
Interlata	\$48.74	222	19	\$39.53
International	\$0.00	0	0	\$0.00
Interstate	\$113.19	539	67	\$0.00
Intralata	\$1,063.83	5,013	419	\$862.76
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$452.96	1,937	174	\$367.35
Inmate Debit	\$2,353.06	1,124	993	\$1,716.90
Interlata	\$161.03	0	65	\$130.60
International	\$0.00	0	0	\$0.00
Interstate	\$236.04	1,124	166	\$0.00
Intralata	\$1,571.39	0	605	\$1,274.39
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$384.60	0	157	\$311.91

Totals:

\$4,059.94

8,874

1,681

\$3,009.38

## COM-001 Call Commission Report - December, 2016

RUN DATE: 1/24/2017 6:15:26 PM

Process Date: 1/25/2017 11:03:02 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site ID

Site ID: 04043

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694243213	\$3,376.11	15817	1328	\$14,549.18	69314	5748	\$1,667.77	8702	676	\$12,306.84	58604	8259	\$0.00	0	0	\$353.50	252	37	\$32,253.40	152689	16048	\$16,176.66
Total:	\$3,376.11	15817	1328	\$14,549.18	69314	5748	\$1,667.77	8702	676	\$12,306.84	58604	8259	\$0.00	0	0	\$353.50	252	37	\$32,253.40	152689	16048	\$16,176.66

## Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694243213	\$3,549.29	16234	1387	\$12,934.34	61744	5113	\$1,581.96	8644	650	\$6,460.44	30764	3161	\$0.00	0	0	\$0.00	0	0	\$24,526.03	117386	10311	\$14,651.19
Total:	\$3,549.29	16234	1387	\$12,934.34	61744	5113	\$1,581.96	8644	650	\$6,460.44	30764	3161	\$0.00	0	0	\$0.00	0	0	\$24,526.03	117386	10311	\$14,651.19

### Direct Billed Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694243213	\$982.78	1313	313	\$54.98	185	20	\$22.82	108	9	\$0.00	0	0	\$0.00	0	0	\$0.00	C	0	\$1,060.58	1606	342	\$860.13
Total:	\$982.78	1313	313	\$54.98	185	20	\$22.82	108	9	\$0.00	0	0	\$0.00	0	0	\$0.00	C	0	\$1,060.58	1606	342	\$860.13
Grand Total:	\$7,908.18	33364	3028	\$27,538.50	131243	10881	\$3,272.55	17454	1335	\$18,767.28	89368	11420	\$0.00	0	0	\$353.50	252	37	\$57,840.01	271681	26701	\$31,687.98

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,729		\$2,766.40
Instant Pay - Text2Connect		1,087		\$326.10
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$3,092.50

Total Revenue:

<u>\$57,840.01</u>

Calculated Commission:

<u>\$34,780.48</u>

### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,060.58	1,606	342	\$860.13
Interlata	\$22.82	108	9	\$18.51
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$54.98	185	20	\$44.59
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$982.78	1,313	313	\$797.03
Prepaid Collect	\$24,526.03	117,386	10,311	\$14,651.16
Interlata	\$1,581.96	8,644	650	\$1,282.97
International	\$0.00	0	0	\$0.00
Interstate	\$6,460.44	30,764	3,161	\$0.00
Intralata	\$12,934.34	61,744	5,113	\$10,489.73
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,549.29	16,234	1,387	\$2,878.47
Inmate Debit	\$32,253.40	152,689	16,048	\$16,176.63
Interlata	\$1,667.77	8,702	676	\$1,352.56
International	\$353.50	252	37	\$286.69
Interstate	\$12,306.84	58,604	8,259	\$0.00
Intralata	\$14,549.18	69,314	5,748	\$11,799.36
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,376.11	15,817	1,328	\$2,738.02

Totals:

\$57,840.01

271,681

26,701

\$31,687.92

COM-001 Call Commission Report - December, 2016

RUN DATE: 1/24/2017 6:15:26 PM

Process Date: 1/25/2017 11:03:05 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID

Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$210.89	946	82	\$349.99	1964	145	\$33.63	192	14	\$95.34	454	35	\$0.00	0	0	\$0.00	0	0	\$689.85	3556	276	\$482.15
Total:	\$210.89	946	82	\$349.99	1964	145	\$33.63	192	14	\$95.34	454	35	\$0.00	0	0	\$0.00	0	0	\$689.85	3556	276	\$482.15
Grand Total:	\$210.89	946	82	\$349.99	1964	145	\$33.63	192	14	\$95.34	454	35	\$0.00	0	0	\$0.00	0	0	\$689.85	3556	276	\$482.15

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		61		\$97.60
Instant Pay - Text2Connect		49		\$14.70
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$112.30

Total Revenue:

<u>\$689.85</u>

Calculated Commission:

\$594.45

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$689.85	3,556	276	\$482.15
Interlata	\$33.63	192	14	\$27.27
International	\$0.00	0	0	\$0.00
Interstate	\$95.34	454	35	\$0.00
Intralata	\$349.99	1,964	145	\$283.84
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$210.89	946	82	\$171.03

Totals:	\$689.85	3,556	276	\$482.15

COM-001 Call Commission Report - December, 2016

RUN DATE: 1/24/2017 6:15:26 PM

Process Date: 1/25/2017 11:03:07 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site I

Site ID: 04059

#### Prepaid Collect

Orig. ANI	Local	Local Mine	Local Calls		Intra lata Mins		Interlata Revenue	Inter lata Mins	Inter-		Inter state Mins	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total Mins	Total Calls	Commission
4694226521	8358.52	winna.	Guno	Revenue \$1,247.16		lata 509	\$51.88		1 <b>ata</b> 20	Revenue \$276.57	Millia.	State	\$0.00	muunututu	Interstate 0	national \$0.00	national 0	national 0	Revenue \$1,934.13	9836	Calls 792	\$1,344.28
Total:	\$358.52	1634	140	\$1,247.16	6660	509	\$51.88	225	20	\$276.57	1317	123	\$0.00	0	0	\$0.00	0	0	\$1,934.13	9836	792	\$1,344.28

## Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$515.35	2564	206	\$1,945.22	9650	777	\$155.11	815	63	\$90.93	433	45	\$0.00	0	0	\$0.00	0	0 0	\$2,706.61	13462	1091	\$2,121.32
Total:	\$515.35	2564	206	\$1,945.22	9650	777	\$155.11	815	63	\$90.93	433	45	\$0.00	0	0	\$0.00	C	) 0	\$2,706.61	13462	1091	\$2,121.32
Grand Total:	\$873.87	4198	346	\$3,192.38	16310	1286	\$206.99	1040	83	\$367.50	1750	168	\$0.00	0	0	\$0.00	C	) 0	\$4,640.74	23298	1883	\$3,465.60

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		119		\$190.40
Instant Pay - Text2Connect		61		\$18.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$208.70

Total Revenue:

\$4,640.74

Calculated Commission:

<u>\$3,674.30</u>

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$1,934.13	9,836	792	\$1,344.28
Interlata	\$51.88	225	20	\$42.07
International	\$0.00	0	0	\$0.00
Interstate	\$276.57	1,317	123	\$0.00
Intralata	\$1,247.16	6,660	509	\$1,011.44
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$358.52	1,634	140	\$290.76
Inmate Debit	\$2,706.61	13,462	1,091	\$2,121.31
Interlata	\$155.11	815	63	\$125.79
International	\$0.00	0	0	\$0.00
Interstate	\$90.93	433	45	\$0.00
Intralata	\$1,945.22	9,650	777	\$1,577.57
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$515.35	2,564	206	\$417.95
Totals:	\$4,640.74	23,298	1,883	\$3,465.59

COM-001 Call Commission Report - January, 2017

RUN DATE: 2/23/2017 6:45:10 AM

Process Date: 2/24/2017 10:02:28 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site ID: 04043

# Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	1
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls				1
4694243213	\$3,188.50	15021	1256	\$13,715.72	63359	5374	\$1,442.95	7362	581	\$12,675.60	60360	8899	\$0.00	0	0	\$440.07	292	51	\$31,462.84	146394	16161	\$15,236.45
Total:	\$3,188.50	15021	1256	\$13,715.72	63359	5374	\$1,442.95	7362	581	\$12,675.60	60360	8899	\$0.00	0	0	\$440.07	292	51	\$31,462.84	146394	16161	\$15,236.45

## Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue		Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$2,948.77	13645	1156	\$11,712.33	54221	4592	\$1,829.73	9824	748	\$4,911.48	23388	2419	\$0.00	0	0	\$0.00	0	0	\$21,402.31	101078	8915	\$13,374.06
Total:	\$2,948.77	13645	1156	\$11,712.33	54221	4592	\$1,829.73	9824	748	\$4,911.48	23388	2419	\$0.00	0	0	\$0.00	0	0	\$21,402.31	101078	8915	\$13,374.06

## **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,374.82	1705	435	\$66.75	212	24	\$21.77	121	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,463.34	2038	468	\$1,186.77
Total:	\$1,374.82	1705	435	\$66.75	212	24	\$21.77	121	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,463.34	2038	468	\$1,186.77
Grand Total:	\$7,512.09	30371	2847	\$25,494.80	117792	9990	\$3,294.45	17307	1338	\$17,587.08	83748	11318	\$0.00	0	0	\$440.07	292	51	\$54,328.49	249510	25544	\$29,797.28

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,866		\$2,985.60
Instant Pay - Text2Connect		1,181		\$354.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$3,339.90
Total Revenue:	<u>\$54,328.49</u>	<u>)</u>	
Calculated Commission:			
	<u>\$33,137.18</u>	<u>}</u>	

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,463.34	2,038	468	\$1,186.77
Interlata	\$21.77	121	9	\$17.66
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$66.75	212	24	\$54.13
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,374.82	1,705	435	\$1,114.98
Prepaid Collect	\$21,402.31	101,078	8,915	\$13,374.05
Interlata	\$1,829.73	9,824	748	\$1,483.91
International	\$0.00	0	0	\$0.00
Interstate	\$4,911.48	23,388	2,419	\$0.00
Intralata	\$11,712.33	54,221	4,592	\$9,498.69
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,948.77	13,645	1,156	\$2,391.45
Inmate Debit	\$31,462.84	146,394	16,161	\$15,236.40
Interlata	\$1,442.95	7,362	581	\$1,170.23
International	\$440.07	292	51	\$356.90
Interstate	\$12,675.60	60,360	8,899	\$0.00
Intralata	\$13,715.72	63,359	5,374	\$11,123.41
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,188.50	15,021	1,256	\$2,585.87
Totals:	\$54,328.49	249,510	25,544	\$29,797.22

COM-001 Call Commission Report - January, 2017

RUN DATE: 2/23/2017 6:45:10 AM

Process Date: 2/24/2017 10:02:30 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site II

Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$119.76	468	45	\$375.45	2042	154	\$51.88	270	21	\$61.32	292	25	\$0.00	0	0	\$0.00	0	0	\$608.41	3072	245	\$443.69
Total:	\$119.76	468	45	\$375.45	2042	154	\$51.88	270	21	\$61.32	292	25	\$0.00	0	0	\$0.00	0	0	\$608.41	3072	245	\$443.69
Grand Total:	\$119.76	468	45	\$375.45	2042	154	\$51.88	270	21	\$61.32	292	25	\$0.00	0	0	\$0.00	0	0	\$608.41	3072	245	\$443.69

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		47		\$75.20
Instant Pay - Text2Connect		19		\$5.70
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$80.90

Total Revenue:

<u>\$608.41</u>

Calculated Commission:

\$524.59

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$608.41	3,072	245	\$443.69
Interlata	\$51.88	270	21	\$42.07
International	\$0.00	0	0	\$0.00
Interstate	\$61.32	292	25	\$0.00
Intralata	\$375.45	2,042	154	\$304.49
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$119.76	468	45	\$97.13

Totals:	\$608.41	3,072	245	\$443.69

COM-001 Call Commission Report - January, 2017

RUN DATE: 2/23/2017 6:45:10 AM

Process Date: 2/24/2017 10:02:32 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site I

Site ID: 04059

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$657.61	3052	258	\$1,629.50	8260	655	\$142.37	711	57	\$344.40	1640	163	\$0.00	0	0	\$0.00	0	0	\$2,773.88	13663	1133	\$1,970.31
Total:	\$657.61	3052	258	\$1,629.50	8260	655	\$142.37	711	57	\$344.40	1640	163	\$0.00	0	0	\$0.00	C	0	\$2,773.88	13663	1133	\$1,970.31

## Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$216.35	1231	90	\$1,135.59	5825	458	\$77.66	251	28	\$266.28	1268	102	\$0.00	0	0	\$0.00	0	0	\$1,695.88	8575	678	\$1,159.41
Total:	\$216.35	1231	90	\$1,135.59	5825	458	\$77.66	251	28	\$266.28	1268	102	\$0.00	0	0	\$0.00	0	0	\$1,695.88	8575	678	\$1,159.41

### Direct Billed Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$6.46	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0 0	\$6.46	6	2	\$5.24
Total:	\$6.46	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	C	) 0	\$6.46	6	2	\$5.24
Grand Total:	\$880.42	4289	350	\$2,765.09	14085	1113	\$220.03	962	85	\$610.68	2908	265	\$0.00	0	C	\$0.00	C	) 0	\$4,476.22	22244	1813	\$3,134.95

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		163		\$260.80
Instant Pay - Text2Connect		78		\$23.40
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$284.20

Total Revenue:

<u>\$4,476.22</u>

Calculated Commission:

<u>\$3,419.15</u>

### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$6.46	6	2	\$5.24
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$6.46	6	2	\$5.24
Prepaid Collect	\$1,695.88	8,575	678	\$1,159.40
Interlata	\$77.66	251	28	\$62.98
International	\$0.00	0	0	\$0.00
Interstate	\$266.28	1,268	102	\$0.00
Intralata	\$1,135.59	5,825	458	\$920.96
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$216.35	1,231	90	\$175.46
Inmate Debit	\$2,773.88	13,663	1,133	\$1,970.31
Interlata	\$142.37	711	57	\$115.46
International	\$0.00	0	0	\$0.00
Interstate	\$344.40	1,640	163	\$0.00
Intralata	\$1,629.50	8,260	655	\$1,321.52
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$657.61	3,052	258	\$533.32

Totals:

\$4,476.22 22,244

\$3,134.95

1,813

COM-001 Call Commission Report - February, 2017

RUN DATE: 3/23/2017 8:58:46 AM

Process Date: 3/27/2017 9:03:00 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136 Site ID: 04043

#### Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate		Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls				
4694243213	\$3,228.52	15322	1274	\$13,076.27	59946	5113	\$1,456.93	7491	588	\$10,807.65	51465	7559	\$0.00	0	0	\$239.86	259	39	\$28,809.23	134483	14573	\$14,599.28
Total:	\$3,228.52	15322	1274	\$13,076.27	59946	5113	\$1,456.93	7491	588	\$10,807.65	51465	7559	\$0.00	0	0	\$239.86	259	39	\$28,809.23	134483	14573	\$14,599.28

## Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mine		Inter- national Revenue	Inter- national Mins	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$3,770.51	17269	1474	\$12,123.01	56378	4759	\$1,588.85	8554	650	\$4,323.90	20590	2222	\$0.00	winns.	0	\$0.00		0	\$21,806.27	102791	9105	\$14,178.20
Total:	\$3,770.51	17269	1474	\$12,123.01	56378	4759	\$1,588.85	8554	650	\$4,323.90	20590	2222	\$0.00	0	0	\$0.00	0	0	\$21,806.27	102791	9105	\$14,178.20

## **Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,281.70	1567	405	\$102.58	330	37	\$23.00	150	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,407.28	2047	452	\$1,141.30
Total:	\$1,281.70	1567	405	\$102.58	330	37	\$23.00	150	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,407.28	2047	452	\$1,141.30
Grand Total:	\$8,280.73	34158	3153	\$25,301.86	116654	9909	\$3,068.78	16195	1248	\$15,131.55	72055	9781	\$0.00	0	0	\$239.86	259	39	\$52,022.78	239321	24130	\$29,918.78

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		1,761		\$2,817.60
Instant Pay - Text2Connect		901		\$270.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$3,087.90
Total Revenue:	<u>\$52,022.78</u>	<u> </u>	
Calculated Commission:			
	<u>\$33,006.68</u>		

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,407.28	2,047	452	\$1,141.30
Interlata	\$23.00	150	10	\$18.65
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$102.58	330	37	\$83.19
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,281.70	1,567	405	\$1,039.46
Prepaid Collect	\$21,806.27	102,791	9,105	\$14,178.18
Interlata	\$1,588.85	8,554	650	\$1,288.56
International	\$0.00	0	0	\$0.00
Interstate	\$4,323.90	20,590	2,222	\$0.00
Intralata	\$12,123.01	56,378	4,759	\$9,831.75
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,770.51	17,269	1,474	\$3,057.88
Inmate Debit	\$28,809.23	134,483	14,573	\$14,599.24
Interlata	\$1,456.93	7,491	588	\$1,181.57
International	\$239.86	259	39	\$194.53
Interstate	\$10,807.65	51,465	7,559	\$0.00
Intralata	\$13,076.27	59,946	5,113	\$10,604.82
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,228.52	15,322	1,274	\$2,618.32
Totals:	\$52,022.78	239,321	24,130	\$29,918.72

COM-001 Call Commission Report - February, 2017

RUN DATE: 3/23/2017 8:58:46 AM

Process Date: 3/27/2017 9:03:02 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site ID: 04058

## Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$152.04	767	61	\$606.57	2907	240	\$57.72	328	24	\$232.05	1105	117	\$0.00	0	C	\$0.00	C	0	\$1,048.38	5107	442	\$662.04
Total:	\$152.04	767	61	\$606.57	2907	240	\$57.72	328	24	\$232.05	1105	117	\$0.00	0	C	\$0.00	C	) 0	\$1,048.38	5107	442	\$662.04
Grand Total:	\$152.04	767	61	\$606.57	2907	240	\$57.72	328	24	\$232.05	1105	117	\$0.00	0	C	\$0.00	C	0 0	\$1,048.38	5107	442	\$662.04

#### **OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		102		\$163.20
Instant Pay - Text2Connect		57		\$17.10
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$180.30

Total Revenue:

<u>\$1,048.38</u>

Calculated Commission:

\$842.34

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$1,048.38	5,107	442	\$662.04
Interlata	\$57.72	328	24	\$46.81
International	\$0.00	0	0	\$0.00
Interstate	\$232.05	1,105	117	\$0.00
Intralata	\$606.57	2,907	240	\$491.93
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$152.04	767	61	\$123.30

Totals:	\$1,048.38	5,107	442	\$662.04

COM-001 Call Commission Report - February, 2017

RUN DATE: 3/23/2017 8:58:46 AM

Process Date: 3/27/2017 9:03:04 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site I

Site ID: 04059

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	<i>i</i> 1
4694226521	\$499.45	2410	198	\$1,611.28	8318	651	\$112.16	565	45	\$185.22	882	93	\$0.00	0	0	\$11.58	4	2	\$2,419.69	12179	989	\$1,812.16
Total:	\$499.45	2410	198	\$1,611.28	8318	651	\$112.16	565	45	\$185.22	882	93	\$0.00	0	0	\$11.58	4	2	\$2,419.69	12179	989	\$1,812.16

## Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
_	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$248.24	1135	97	\$1,110.09	5394	441	\$47.90	143	17	\$135.03	643	55	\$0.00	0	0	\$0.00	0	0	\$1,541.26	7315	610	\$1,140.45
Total:	\$248.24	1135	97	\$1,110.09	5394	441	\$47.90	143	17	\$135.03	643	55	\$0.00	0	0	\$0.00	0	0	\$1,541.26	7315	610	\$1,140.45

## **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$13.06	10	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	C	0	\$13.06	10	4	\$10.59
Total:	\$13.06	10	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	C	0	\$13.06	10	4	\$10.59
Grand Total:	\$760.75	3555	299	\$2,721.37	13712	1092	\$160.06	708	62	\$320.25	1525	148	\$0.00	0	0	\$11.58	4	2	\$3,974.01	19504	1603	\$2,963.20

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		86		\$137.60
Instant Pay - Text2Connect		71		\$21.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$158.90

Total Revenue:

<u>\$3,974.01</u>

Calculated Commission:

<u>\$3,122.10</u>

#### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$13.06	10	4	\$10.5
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$13.06	10	4	\$10.59
Prepaid Collect	\$1,541.26	7,315	610	\$1,140.45
Interlata	\$47.90	143	17	\$38.85
International	\$0.00	0	0	\$0.00
Interstate	\$135.03	643	55	\$0.00
Intralata	\$1,110.09	5,394	441	\$900.28
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$248.24	1,135	97	\$201.32
Inmate Debit	\$2,419.69	12,179	989	\$1,812.15
Interlata	\$112.16	565	45	\$90.96
International	\$11.58	4	2	\$9.39
Interstate	\$185.22	882	93	\$0.00
Intralata	\$1,611.28	8,318	651	\$1,306.74
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$499.45	2,410	198	\$405.05

Totals:

\$3,974.01

19,504

1,603

\$2,963.19

COM-001 Call Commission Report - March, 2017

RUN DATE: 4/24/2017 8:48:12 AM

Process Date: 4/25/2017 9:42:42 AM

Site: COLLIN CO. JUSTICE CTR. - TX

Contract ID: I-002136

Site ID: 04043

# Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate Revenue		Intralata/ Interstate	Inter- national Revenue	Inter- national Mine	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$5,005.61	23193	1963	\$16,815.51	78221	canna -	\$1,510.59	7113	Contra 1	\$12,205.62	58122	8470	\$0.00	0	0	\$462.64	496	69	\$35,999.97	167145	17698	\$19,297.22
Total:	\$5,005.61	23193	1963	\$16,815.51	78221	6601	\$1,510.59	7113	595	\$12,205.62	58122	8470	\$0.00	0	0	\$462.64	496	69	\$35,999.97	167145	17698	\$19,297.22

## Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$4,279.66	19780	1677	\$12,917.17	61549	5104	\$1,861.17	10181	765	\$3,924.27	18687	1970	\$0.00	0	0	\$0.00	0	0	\$22,982.27	110197	9516	\$15,456.03
Total:	\$4,279.66	19780	1677	\$12,917.17	61549	5104	\$1,861.17	10181	765	\$3,924.27	18687	1970	\$0.00	0	0	\$0.00	0	0	\$22,982.27	110197	9516	\$15,456.03

## Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
4694243213	\$1,251.09	1922	404	\$73.16	218	26	\$4.60	30	2	\$0.50	2	1	\$0.00	0	0	\$0.00	0	0	\$1,329.35	2172	433	\$1,077.70
Total:	\$1,251.09	1922	404	\$73.16	218	26	\$4.60	30	2	\$0.50	2	1	\$0.00	0	0	\$0.00	0	0	\$1,329.35	2172	433	\$1,077.70
Grand Total:	\$10,536.36	44895	4044	\$29,805.84	139988	11731	\$3,376.36	17324	1362	\$16,130.39	76811	10441	\$0.00	0	0	\$462.64	496	69	\$60,311.59	279514	27647	\$35,830.95

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		2,439		\$3,902.40
Instant Pay - Text2Connect		1,220		\$366.00
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00

VMail	0	\$0.00	\$0.00
	Total:	\$0.00	\$4,268.40
Total Revenue:	<u>\$60,311.59</u>	<u>)</u>	
Calculated Commission:			
	<u>\$40,099.35</u>	<u>.</u>	

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$1,329.35	2,172	433	\$1,077.70
Interlata	\$4.60	30	2	\$3.73
International	\$0.00	0	0	\$0.00
Interstate	\$0.50	2	1	\$0.00
Intralata	\$73.16	218	26	\$59.33
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,251.09	1,922	404	\$1,014.63
Prepaid Collect	\$22,982.27	110,197	9,516	\$15,456.00
Interlata	\$1,861.17	10,181	765	\$1,509.41
International	\$0.00	0	0	\$0.00
Interstate	\$3,924.27	18,687	1,970	\$0.00
Intralata	\$12,917.17	61,549	5,104	\$10,475.80
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4,279.66	19,780	1,677	\$3,470.80
Inmate Debit	\$35,999.97	167,145	17,698	\$19,297.16
Interlata	\$1,510.59	7,113	595	\$1,225.08
International	\$462.64	496	69	\$375.20
Interstate	\$12,205.62	58,122	8,470	\$0.00
Intralata	\$16,815.51	78,221	6,601	\$13,637.34
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,005.61	23,193	1,963	\$4,059.54
Totals:	\$60,311.59	279,514	27,647	\$35,830.86

COM-001 Call Commission Report - March, 2017

RUN DATE: 4/24/2017 8:48:12 AM

Process Date: 4/25/2017 9:42:44 AM

Site: COLLIN CO. JUVY. DETEN. CTR. - TX

Contract ID: I-002136 Site I

Site ID: 04058

#### Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694240151	\$142.54	754	58	\$579.45	2720	228	\$84.10	479	35	\$147.21	701	63	\$0.00	0	0	\$0.00	0	0	\$953.30	4654	384	\$653.74
Total:	\$142.54	754	58	\$579.45	2720	228	\$84.10	479	35	\$147.21	701	63	\$0.00	0	0	\$0.00	0	0	\$953.30	4654	384	\$653.74
Grand Total:	\$142.54	754	58	\$579.45	2720	228	\$84.10	479	35	\$147.21	701	63	\$0.00	0	0	\$0.00	0	0	\$953.30	4654	384	\$653.74

#### OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		112		\$179.20
Instant Pay - Text2Connect		26		\$7.80
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$187.00

Total Revenue:

<u>\$953.30</u>

Calculated Commission:

\$840.74

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$953.30	4,654	384	\$653.74
Interlata	\$84.10	479	35	\$68.20
International	\$0.00	0	0	\$0.00
Interstate	\$147.21	701	63	\$0.00
Intralata	\$579.45	2,720	228	\$469.93
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$142.54	754	58	\$115.60

Totals:	\$953.30	4,654	384	\$653.74

COM-001 Call Commission Report - March, 2017

RUN DATE: 4/24/2017 8:48:12 AM

Process Date: 4/25/2017 9:42:46 AM

Site: COLLIN CO. MINIMUM SECURITY FAC. - TX

Contract ID: I-002136 Site I

Site ID: 04059

#### Inmate Debit

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$704.25	3480	281	\$1,825.24	9491	739	\$22.93	107	9	\$337.68	1608	198	\$0.00	0	0	\$4.87	1	1	\$2,894.97	14687	1228	\$2,073.96
Total:	\$704.25	3480	281	\$1,825.24	9491	739	\$22.93	107	9	\$337.68	1608	198	\$0.00	C	0	\$4.87	1	1	\$2,894.97	14687	1228	\$2,073.96

## Prepaid Collect

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
_	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$108.07	528	43	\$1,319.63	6177	519	\$56.52	210	21	\$98.07	467	43	\$0.00	0	0	\$0.00	0	0	\$1,582.29	7382	626	\$1,203.70
Total:	\$108.07	528	43	\$1,319.63	6177	519	\$56.52	210	21	\$98.07	467	43	\$0.00	0	0	\$0.00	0	0	\$1,582.29	7382	626	\$1,203.70

## **Direct Billed Collect**

Orig. ANI	Local	Local	Local	Intralata	Intra lata	Intra-	Interlata	Inter lata	Inter-	Interstate	Inter state	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
-	Revenue	Mins.	Calls	Revenue	Mins.	lata	Revenue	Mins.	lata	Revenue	Mins.	state	Interstate	Interstate	Interstate	national	national	national	Revenue	Mins.	Calls	
4694226521	\$12.99	11	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0 0	\$12.99	11	4	\$10.53
Total:	\$12.99	11	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	C	) 0	\$12.99	11	4	\$10.53
Grand Total:	\$825.31	4019	328	\$3,144.87	15668	1258	\$79.45	317	30	\$435.75	2075	241	\$0.00	0	0	\$4.87	1	1	\$4,490.25	22080	1858	\$3,288.20

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		126		\$201.60
Instant Pay - Text2Connect		51		\$15.30
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00
Video Visitation Subscription		0		\$0.00
VMail		0	\$0.00	\$0.00
		Total:	\$0.00	\$216.90

Total Revenue:

<u>\$4,490.25</u>

Calculated Commission:

<u>\$3,505.10</u>

### TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$12.99	11	4	\$10.53
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$12.99	11	4	\$10.53
Prepaid Collect	\$1,582.29	7,382	626	\$1,203.70
Interlata	\$56.52	210	21	\$45.84
International	\$0.00	0	0	\$0.00
Interstate	\$98.07	467	43	\$0.00
Intralata	\$1,319.63	6,177	519	\$1,070.22
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$108.07	528	43	\$87.64
Inmate Debit	\$2,894.97	14,687	1,228	\$2,073.90
Interlata	\$22.93	107	9	\$18.60
International	\$4.87	1	1	\$3.9
Interstate	\$337.68	1,608	198	\$0.00
Intralata	\$1,825.24	9,491	739	\$1,480.2
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$704.25	3,480	281	\$571.14

Totals:

\$4,490.25

22,080

1,858

\$3,288.19

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Inmate Telephone System RFP No. 2017-121

# **Questions & Answers:**

1. What is the MAG amount to be paid this year?

Please see Attachment D for the itemized reports beginning November 2015-March 2017. There is a total of 3 reports for each month (1-Justice Center, 1-Juvenile Detention & 1-Minimum Security).

The Minimum Annual Guarantee for this year, would be 80% of commission from November 2015-October 2016.

2. What is the annual Gross Revenue that matches the Historical commissions provided in attachment A of the RFP?

Please see Attachment D for the itemized reports beginning November 2015-March 2017. There is a total of 3 reports for each month (1-Justice Center, 1-Juvenile Detention & 1-Minimum Security).

3. Please provide a Securus Commission Summary for the last 90 days.

Please see the Commission Summary for the last 90 days below.

January 2017	Amount-\$37,080.92
February 2017	Amount-\$36,971.13
March 2017	Amount-\$44,445.19

4. Is Aramark currently sending a file to Securus for Debit purchases?

## Yes.

5. How much Inmate Debit (gross dollars) was purchased by transferring money from Inmate Trust /commissary account in last 12 month period?

# \$469,905.00 in the last 12 months.

6. Do/can families use the Touch Pay Kiosk to purchase phone time?

Yes.

7. How many Interstate calls were completed last 12 months?

Refer to Attachment A for the usage report.

- How many "Pay Now" calls have been completed in last 12 months?
   25,110
- 9. What does Securus charge for a Pay Now Call to be completed?

# \$9.99 – Optional Service

10. How many "Text2 connect" calls have been completed in last 12 months?

# 15,556

11. What does Securus charge for a "Text 2 Connect" call to be completed?

# \$14.99- Optional Service

12. Will there be a Fee charged to get a flat file from the JMS provider? To incorporate the I.D system? If yes, please provide amount?

No.

13. What is the total annual cost to the County using the program "Threads" which requires a deduction of commissions?

# There is no cost to the County it is included in the commission.

14. Addendum #4 June, 20, 2016 said...decommissioned \$0.08 cents per minute from commissions, what was that in lieu of?

The addendum was approved to restructure the commissions for the contract after the 2016 F.C.C court ruling.

15. What is the amount paid as a commission to the County for all these types of calls?

# All calls completed are paid a commission of 81.1%.

16. How long do you store recordings?

# Refer to Question 56.

17. Are phone calls records?

# Attorney client phone calls and Juvenile Detention calls shall not be recorded. Regular visitation phones are recorded.

18. Regarding the Usage Report in Attachment A. Please define "direct bill", "prepay" and "debit".

# Direct bill is a collect call. Prepay is friends and family funded. Debit is an inmate funded account.

19. Per the current provider's website, they offer traditional collect calling from the jail. Please provide call data for collect calling for 2016, including revenues and commission paid.

Refer to Attachment A- Usage Report for the call data. Collect calling is defined as Direct Bill on the usage report. Refer to Attachment D for the revenue and commissions paid. There is a total of 3 reports for each month (1-Justice Center, 1-Juvenile Detention & 1-Minimum Security).

20. Please provide call data for the current provider's "promotional products" such as "Pay Now," "Text2Connect," and "V-Mail," including call rates, revenues, and commission paid.

Collin County does not utilize V-Mail. The fees for Pay Now and Text2Connect are outlined in answer 9 and 11. Pay now \$1.60 commission per call. Text2Connect is \$0.30 commission per call.

Please see Attachment D for the itemized reports beginning November 2015-March 2017. There is a total of 3 reports for each month (1-Justice Center, 1-Juvenile Detention & 1-Minimum Security).

21. Is the County currently receiving a MAG (Minimum Annual Guarantee)? If so, what is it?

# Refer to Question 1.

22. Please provide call rates for all types of calls made by inmates.

No.	Destination Class	Customer Type	Rate
1	Local	Collect (Direct Bill)	0.23

2	IntraLATA Intrastate	Collect (Direct Bill)	0.23
3	InterLATA Intrastate	Collect (Direct Bill)	0.23
4	InterLATA Interstate	Collect (Direct Bill)	0.25
5	IntraLATA Interstate	Collect (Direct Bill)	0.25
6	Local	AdvanceConnect	0.23
7	IntraLATA Intrastate	AdvanceConnect	0.23
8	InterLATA Intrastate	AdvanceConnect	0.23
9	InterLATA Interstate	AdvanceConnect	0.21
10	IntraLATA Interstate	AdvanceConnect	0.21
11	International	AdvanceConnect	1.26
12	Local	Debit	0.23
13	IntraLATA Intrastate	Debit	0.23
14	InterLATA Intrastate	Debit	0.23
15	InterLATA Interstate	Debit	0.21
16	IntraLATA Interstate	Debit	0.21
17	International	Debit	1.26

23. Please list all fees charged to inmates, called parties, and parties making deposits into prepaid accounts. Such fees include bill statement fees, cell phone fees, non-subscriber fees, deposit fees, new account fees, etc.

Collin County TX has the standard funding fees as shown below:

- Automated Payment Fee \$3.00
- Live Agent Fee \$5.95
- Billing Statement Fee \$0.00
- 24. Please provide a copy of the current contract and any amendments to the contract.

Please send an email to Cwilkerson@co.collin.tx.us with your request.

25. Attachment A of the RFP lists 74 visitation phones at the Detention Facility, 28 at Minimum Security and 20 at Juvenile Detention. Please clarify, is that 122 total phones to equal 61 visitation pairs? Does every visitation booth have a handset on either side (one for inmate and one for visitor)? Are all visitation phones wired to the inmate telephone system for monitoring and recording today?

Below is the phone count for each site. Visitation is counted as 2 phones for inmate and Family & Friends. Total phone count for all 3 sites is 272 phones.

Yes all phones are wired to the inmate telephone system for monitoring and recording.

Detention: Inmate Phones – 120 Cart Phones - 3 (Booking, Infirmary & POD 3B female SHU) Visitation Phones – 74 (37 visitor stations)

Minimum: Inmate Phones -12 Visitation Phones – 28 (14 visitor stations)

Juvenile: Inmate Phones – 13 Lobby Phones to Building Control – 2 Visitation Phones – 20 (visitor stations)

26. Is there fiber in place to connect all three facilities?

# Yes.

27. Attachment A of the RFP requires "two (2) lobby communication devices connected to a sound box." Please clarify, what are these devices? What are they used for?

The phone we have in the lobby is outside of the Building Control room and it communicates to a phone inside of the Building Control room. It works like our visitation phones, communication between a person in the lobby and an officer in Building Control.

28. Please provide the current commission percentage received on inmate telephone revenue and any deductions.

# Refer to Question 15.

29. Is the County interested in having location-based services with the new contract?

Yes.

30. Please provide a copy of the current contract for inmate phones.

# Please send an email to Cwilkerson@co.collin.tx.us with your request.

31. Please provide copies of commission statements from the last six months.

Please see Attachment D for the itemized reports beginning November 2015-March 2017. There is a total of 3 reports for each month (1-Justice Center, 1-Juvenile Detention & 1-Minimum Security).

32. Is the 8 cents per minute reduction mentioned in the pre bid meeting deducted from the rates you will be providing or is that in addition to the rates to be provided?

# They are deducted from the rates provided. Refer to Question 22 to see the rates.

33. Are there any technology charge deductions you are aware of?

No.

34. 6.8 Pricing:

Some vendors charge exorbitant rates on some calls types offset rate caps on other call types; therefore, what call rates by call type is Collin County requiring? We recommend the County mandate equal rates for all call types?

# Refer to Attachment B for Pricing Structure.

35. 6.8 Pricing:

How many free calls are inmates given?

# Two (2). Refer to Section 5.21.4.

36. 6.8 Pricing:

Does the current inmate phone provider currently take any deductions from commission revenue? If so, what are the deductions and how much?

No.

37. 6.8 Pricing:

Can we get the calls, minutes and revenue for the last six months in an Excel format?

# Please see Attachment D for the itemized reports beginning November 2015-March 2017. There is a total of 3 reports for each month (1-Justice Center, 1-Juvenile Detention & 1-Minimum Security).

38. 6.8 Pricing:

a. What are the County's current rates and fees by call type and tariff type (including processing fees)?

# Refer to Question 22 and 23.

b. What were the County's rates prior to the FCC rulings?

# \$3.50 flat fee for all calls except international varies by country.

39. 6.8 Pricing:

Will the County please outline any other fees that are being charged by the current vendor?

# Refer to Question 23.

40. 6.8 Pricing:

What is the County's current commission rate?

# Refer to Questions 15.

41. 6.8 Pricing:

If a vendor offers optional products without listing the per-minute costs of those optional products, is that grounds for disqualification?

# No. If we need clarification on items you will be given a time limit to submit the requested information.

42. 5.0 Special Conditions and Scope of Services:

What is the current contract expiration date?

# October 31, 2017.

43. 5.21.2 Equipment:

Is the Cat 5 or Cat 6 cabling to the current phones?

Cat 6

44. 5.21.2 Equipment:

Are there any booths or pedestals that will need to be installed/replaced?

# No, however the three (3) portable cart phones have to replaced.

45. 5.21.2 Equipment:

What is the importance to the County that a vendor owns their own phone platform, thereby providing consistency across development, engineering, and customer service?

# This is very important to Collin County.

46. 5.21.2 Equipment:

What is the handset cord length requirement for the various phone types (visitation phones, inmate/offender phones, etc.)?

# 12 inches for wall mounted inmate phones, 32 inches for visitation booth phones and cart phones.

47. 5.21.3 General Requirements:

How many employees are currently supplied by Securus to handle issues with Inmate Phones?  ${\bf 1}$ 

- a. Are these employees dedicated to the County? Yes, at least 20 hours a week onsite.
- b. And are their salaries currently paid to the County? **No.**
- c. If yes, please provide the current amount paid to the County for these salaries? N/A.
- d. Is on-site office space provided for the vendor's technicians? **Yes.**
- 48. 5.21.3.13 "In addition to normal calls placed collect, also please describe step by step how trouble reports, rate requests, international calls and information calls would be handled."

Does "trouble reports" refer to inmates reporting phone problems, call parties reporting problem in a call, or other?

# Both-Inmate and Friends & Family reporting phone problems.

49. 5.21.20 Inmate PIN System:

Is there currently an interface for PIN transfer from the JMS to the inmate telephone system?

Yes.

50. 5.21.4 Visitation Phones:

Will PINS be required for traditional visitation at the Jail?

Yes.

51. 5.21.4 Visitation Phones:

Are [traditional] visitation phones currently recorded?

## Refer to Question 17.

52. 5.21.5 Video Relay Service (VRS)

How long to VRS recordings need to be stored? Please keep in mind these are video recordings, not just audio recordings so the storage requirements are much greater than traditional phone calls.

# For the length of the contract and an additional three (3) years for immediate retrieval without requiring Collin County personnel for media changes.

53. 5.21.5 Video Relay Service (VRS)

How many TTY devices are currently deployed?

# 3 total (1 in Book-in, 1 in Housing and 1 spare)

54. 5.21.25 System Integrity:

Does the County/State have any specific requirement for data protection and security? If so, what are the requirements all vendors must meet? Is there a minimum amount of time in which a vendor must have had zero breaches? Are breaches required to be disclosed? What section of the RFP should vendors respond to set requirements?

Because this is a private network that doesn't touch the Collin County network we have no specific requirements, but we expect the vendors to use network security best practices to ensure their network is protected.

# The network security should meet or exceed any CJIS network security requirements that may apply.

55. 5.21.25 System Integrity:

What is the importance to the County with regards to system uptime and potential system outages where an entire system goes down meaning inmates cannot make phone calls, friends and families could not deposit money, etc.? We respectfully request that the RFP be amended to require all vendors to divulge outages that lasted longer than 8 hours in a single day over the past year.

# This is very important to Collin County.

56. 5.21.26.4 "The recording system shall store call records for the length of the contract and an additional three (3) years for immediate retrieval without requiring Collin County personnel for media changes."

This requirement states "call records" but is in a section called "CALL RECORDING". Requirement 5.21.28.1 states "the on-line storage period for one hundred eighty (180) days." Please clarify what is the online storage requirement for call recordings.

Call Record – record of a call when it is made. All information concerning the call. Call Recording – the actual voice recording of the phone call. Store call recordings for one year, store call records for the length of contract plus three years. 180 days has been changed to 1 year in the revised specifications.

57. 5.21.35 Prepaid Calling:

Does the current inmate telephone provider offer a single payment product to inmates' friends and family members?

# No.

a. If yes, is revenue from the single payment products commissionable?

# N/A

58. Do you currently have inmate voicemail, if so, how many voicemails were recorded in 2016?

No.

59. If you provide inmate voicemail, what is the current cost structure?

N/A

60. If the County has a voicemail system, does the County receive any commission from revenue generated by inmate voicemails?

N/A

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