



June 2017



Collin Co Behavioral Health System Update

System Goals



- Build a comprehensive, efficient Behavioral Health system for Collin County
- Meet terms and conditions of HHSC contract
- Increase access to providers in Collin County
- Coordinate with Medicaid health plans (HMOs)
- Ongoing communication with all stakeholders
- Ensure transparency



Gaining Efficiencies



Reduce crises resulting in higher levels of care

Proactive eligibility reviews and client benefits enrollment

Preventative outpatient focus

Expand sources of funding and reimbursements (PAP, TCOOMI, MAC, etc.)



Population Covered Under State Contract



Crisis Hotline and Mobile Crisis: No restrictions

All other services: Indigent with serious mental illness or substance abuse/addictions

Medicaid-eligible: Services from Medicaid Health plans



Required Services: MH



- Mobile Crisis Team and 24/7 Crisis Hotline
- Child Outpatient Services and YES
- Adult Outpatient Services (based on LOC)
- TCOOMMI (Community Supervision)
- Benefits Screening
- Continuity of Care
- Jail Diversion
- MHFA and MVPN
- Disaster Response
- Local planning and coordination



Required Services: SUD



- Screening and Assessment
- Outpatient Services
- Residential Services
- Detox
- Medication Assisted Treatment
- Local planning and coordination

Optional Services at LifePath



Crisis Unit: Extended Observation

Crisis Unit: Crisis Respite

PPB: Private psychiatric inpatient beds

After-hours Crisis Clinic

Open Access Enrollment



SUD Provider Network



West Texas Counseling/Rehab
MedPro Treatment Centers
Homeward Bound
Nexus Recovery Center
Phoenix House of Texas
Turtle Creek Manor
Imagine Programs
LifePath Systems
Grace to Change

Opioid Treatment
Opioid Treatment
Detox and Residential
Detox and Residential
Residential
Residential
Outpatient (Adult/Youth)
Outpatient (Adult)
Outpatient (Adult/Youth)



MH Provider Network



Glen Oaks Hospital
Texoma Medical Center
Dallas Behavioral Health Hospital
Serenity House
Homeward Bound
Denton County MHMR
Child and Family Guidance
LifePath Systems
Tarrant County MHMR
The Wood Group
East Tx BH Network
Clinical Pathology Labs
Integrated Prescription Management
Prosumers International
Collin College

Inpatient Adult
Inpatient Adult
Inpatient Child/Adolescent
Crisis Residential
Crisis Residential
Crisis Residential
Outpatient Adult and Child
Outpatient Adult and Child
Crisis Hotline
Crisis Unit Support Services
Telemedicine Psychiatry
Laboratory Services
Pharmacy Services
Client Empowerment and Recovery
Crisis Intervention Training



Open Access System



200+ new enrollees per month

Individuals seeking services can “walk in”

Mental Health or Substance Abuse

Monday- Friday 8:00am to 4:00pm

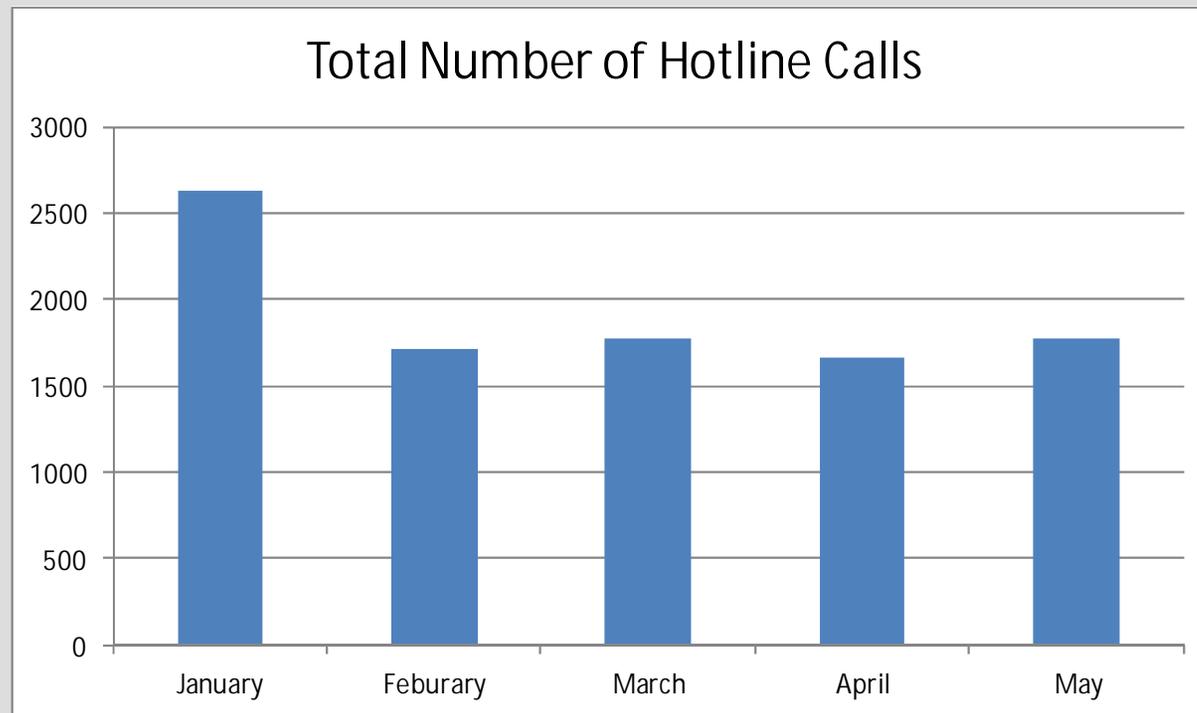
Plano BH (7308 Alma Drive) or

McKinney BH (1515 Heritage)

Call or online to see what documents to bring



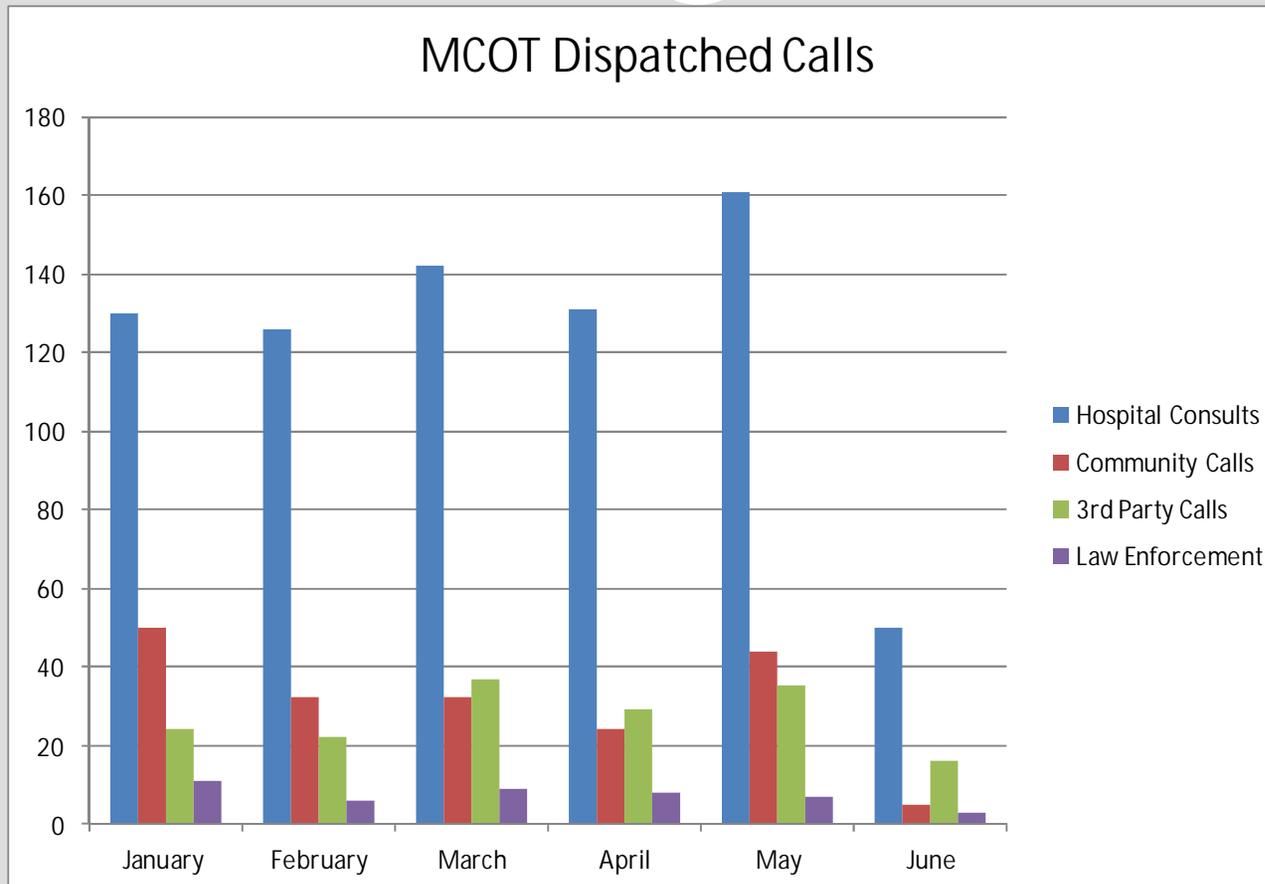
Hotline Calls



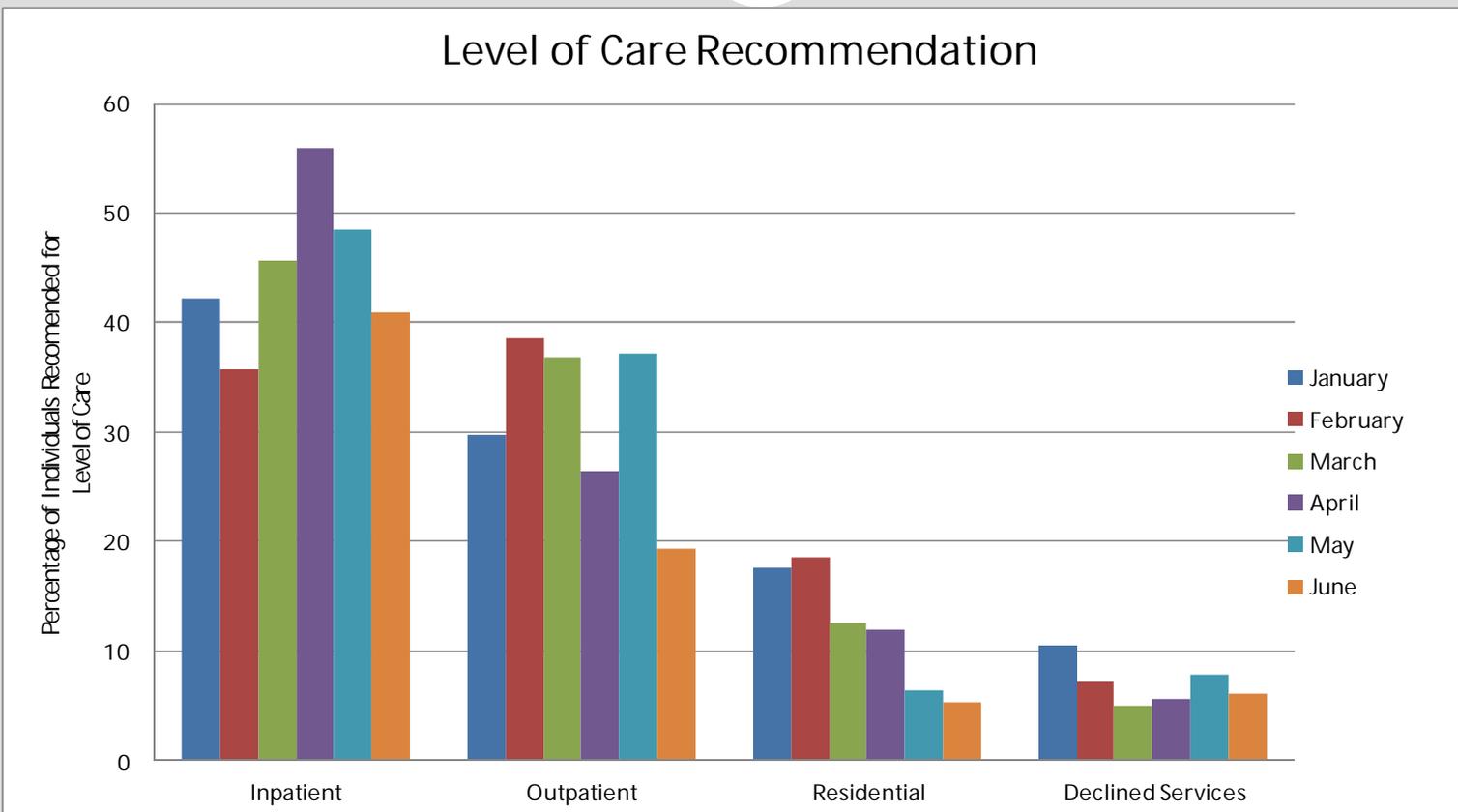
January: 2627 February: 1701 March: 1771 April: 1660 May: 1773



Mobile Crisis Team Response



Mobile Crisis Team Outcomes



Significant Challenges



Access to State Hospital Beds

State Funding Available

The Opioid Crisis

Statewide Psychiatric Workforce Shortages



Current System Initiatives



Open Crisis Unit (July, 2017)

Total Clients/New Processes for Some Providers

Assess Impact of Legislative Session

Renew Contracts with Providers for 2018