



COLLIN COUNTY

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To: Judge Chris Hill
Commissioner Duncan Webb
Commissioner Darrell Hale
Commissioner Cheryl Williams
Commissioner Susan Fletcher

From: Caren Skipworth, CIO

Date: 01-14-2019

Re: Pew Research Group – Letter of Intent

The Collin County Information Technology department requests approval of a letter of intent for a pilot of an Online Dispute Resolution (ODR) process for Collin County courts.

The Texas Office of Court Administration (“OCA”), The Pew Charitable Trusts (“Pew”), and the National Center of State Courts (“NCSC”) intend to pilot Online Dispute Resolution tools in collaboration with courts in one or more counties in Texas. Texas has been chosen by Pew and NCSC as one of the states they plan on providing limited technical assistance to, which includes at least three visits and unlimited consultation by phone and email to assist with launching an ODR pilot.

Initial evidence suggests that court-annexed Online Dispute Resolution (“ODR”) tools can be implemented in a way that helps improve individual access to the courts, increases efficiency and transparency by improving traditional court processes, and ensures fairness for all court users.