Attachment "A"

Law Enforcement Officers Remote Connectivity Policy and Agreement Form

Remote Access Agreement

1.0 Purpose

The purpose of this document is to provide the framework for granting REMOTE ACCESS to Collin County services/equipment through REMOTE ACCESS so that an Authorized Party of a law enforcement agency (Agency) may access its data hosted on Collin County's network.

2.0 Scope

This policy applies to all Law Enforcement Officers utilizing REMOTE ACCESS to access the Collin County network (such persons referred to herein as "Authorized Parties"). This policy applies to all Collin County REMOTE ACCESS implementations.

3.0 Policy

Authorized parties may utilize the benefits of REMOTE ACCESS, which are a "user managed" service. This means that the Authorized party is responsible for selecting an Internet Service Provider (ISP), coordinating installation, installing any required software, and paying associated fees as may be required to access the REMOTE ACCESS.

Additionally,

- 1. It is the responsibility of the Authorized Party to ensure that unauthorized users are not allowed access to Collin County internal networks. User accounts and passwords are NOT to be shared with anyone.
- 2. Authorized Parties and the Collin County employees sponsoring the request for REMOTE ACCESS are responsible for defining what services/equipment/software the Authorized Parties need access to. Access will be restricted to only those defined objects. Attempting to connect or access any service/device not defined will be considered a violation of the Collin County REMOTE ACCESS policy and will be reported to the Authorized Party's agency
- 3. The Authorized Parties and the Collin County employees sponsoring the REMOTE ACCESS request are also responsible for defining the time scope that the REMOTE ACCESS account will be active. All accounts are setup with an expiration date not to exceed 6 months, unless otherwise authorized to be a longer timeframe or permanent by the County.
- 4. REMOTE ACCESS use is to be controlled using either a one-time password authentication such as a token device or a public/private key system with a strong pass phrase.
- 5. When actively connected to the county network, the REMOTE ACCESS will force all traffic to and from the remote PC over the REMOTE ACCESS tunnel; all other traffic will be dropped.
- 6. Dual (split) tunneling is NOT permitted; only one network connection is allowed.
- REMOTE ACCESS gateways will be established and managed by Collin County Information Technology Department.
- All computers connected to Collin County internal networks via REMOTE ACCESS or any other technology
 must use the most up-to-date anti-virus software from a reputable IT agency; this includes personal
 computers.
- 9. All Authorized Parties connecting to the Collin County internal networks via REMOTE ACCESS or any other technology must keep their systems up to date with the latest security patches for their operating system and applications installed on their connecting systems. All systems using REMOTE ACCESS connections to Collin County must comply with Microsoft's Product Lifecycle chart and use only currently supporting and fully patched operating systems.
- 10. Authorized Parties may be automatically disconnected from Collin County's network after sixty minutes of inactivity. The user must then logon again to reconnect to the network.

- 11. Authorized Parties that are not Collin County owned equipment must comply with the Collin County acceptable use policy when accessing the Internet while connected through the REMOTE ACCESS.
- 12. Only approved REMOTE ACCESS clients may be used.
- 13. Upon termination of a contract from Collin County, or at the request of the Collin County staff, the Authorized Party must uninstall the REMOTE ACCESS connection from the Authorized Party's computer.
- 14. Agency expressly agrees to notify the County of staffing changes involving an Authorized Party with access to the County's network within 24 hours or next business day.
- 15. After six months of expired inactivity, Active Directory and REMOTE ACCESS accounts of an Authorized Party will be permanently deleted, unless otherwise approved by the County.
- 16. Accounts will be locked out after a certain number of failed attempts.
- 17. Authorized Parties who have lost their password will have to contact their sponsoring agency to request a password reset. The sponsoring agency will then contact Collin County IT to reset the password for the REMOTE ACCESS user. The sponsoring agency is the Sheriff's Office.
- 18. It is the responsibility of the Authorized Party to install, configure, setup and support any issues with their systems to connect to Collin County based on the information provided to them.
- 19. Authorized Parties connect at their own risk and Collin County is not responsible for any damages that they may incur from connecting through the REMOTE ACCESS to Collin County
- Prior to acquiring REMOTE ACCESS all Authorized Parties will be required to pass a background check unless otherwise approved by the County.
- 21. If the County migrates to a new network connection technology it is the responsibility of the Agency to budget and obtain any required technology upgrade in order to maintain their network connection to the County. The Agency will be provided advance notification for this change.
- 22. The Authorized Party must notify Collin County IT immediately upon learning of any compromise occurring through an anti-virus, malware, or other form of unauthorized access. Collin County will also inform the Authorized Parties of any breach or suspected breach occurring on the county network. REMOTE ACCESS may be restricted during such an event while corrective actions are undertaken.

4.0 Granting Access

To obtain access via REMOTE ACCESS, the Agency and Authorized Party must be sponsored by a party currently employed at Collin County and IT must agree this access is needed for the Collin County information systems. The Agency and Authorized Party must sign this form agreeing to protect the security of the Collin County network. For external Authorized Parties, the Request for REMOTE ACCESS must be signed and approved by the Manager who is responsible for the external Authorized Party's use. REMOTE ACCESS expiration will be based on the contract length unless further time is requested by Collin County Management. The initial setup and testing will be performed during normal operating hours, Monday - Friday, 8 am - 5 pm, and requires a minimal of two weeks' notice to schedule.

5.0 Enforcement

Coltin County Information Technology Department may actively monitor the REMOTE ACCESS concentrator for any suspicious and inappropriate activity. Any Authorized Party found to have violated any part of this policy may have their REMOTE ACCESS terminated immediately.

6.0 Liability

Agency expressly agrees that they shall be liable for any and all damages, including but not limited to actual, consequential, or incidental damages, for disruptions caused by their negligence or intentional misconduct, including that caused by their Authorized Parties, to the County's services/equipment resulting from or related to Agency's connection to the County's networks.

Unauthorized access or use is prohibited and will be prosecuted to the fullest extent. Anyone using this system expressly consents to monitoring and is advised that if such monitoring reveals possible evidence of criminal activity system personnel may provide the evidence of such monitoring to law enforcement officials. Anyone

using the system connects at their own risk and assumes all responsibilities for any possible damage to their own equipment.

7.0 Definitions

Term

Definition

REMOTE

ACCESS

An extension of Collin County's internal private network.

REMOTE

ACCESS

Physical device that manages REMOTE ACCESS connections.

Concentrator

REMOTE
ACCESS Client

Remote computer with REMOTE ACCESS software utilizing REMOTE

ACCESS services.

Agency Management

Person in Agency company that can take responsibility for the liability clause

of this document.

Dual (split) tunneling

When utilizing REMOTE ACCESS, a connection (tunnel) is created to Collin

County's network

utilizing the Internet. Dual split tunneling allows for this connection as well as a secondary connection to another source. This technology is NOT supported

when utilizing Collin County's REMOTE ACCESS.

User

Employee, Agency, contractor, consultant, temporaries, customers,

government agencies, etc.

Sponsoring Party

Collin County employee requesting access for a non-employee user to have

access to Collin County services/equipment through the REMOTE ACCESS.

The employee may be someone in IT.

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature:
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: 8/26/18
Remote Access Users Signature
Printed Name: James Waters Signature: Jume War
Printed Name: Junes Waters Signature: June War Waters E-Mail Address: Subkes@pr. oxelangs. Com Phone: 972-736-340/ Date: 8/17/18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Vim Shinner
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
Caren Skipworth 2300 Bloomdale #3198 McKinney, Texas 75071

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Ron Davis
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: Delay 18
Remote Access Users Signature
Printed Name: JESUS ROPIGUET Signature: 4746
E-Mail Address: rodrigue 70 prince ton policom Phone: 972.734.3901 Date: \$17.18
Sponsoring Party's Signature Printed Name: Jim Skinner Signature: Signature:
Printed Name: Jim Skinner Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
Caren Skipworth 2300 Bloomdale #3198 McKinney, Texas 75071

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Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Kon Davis
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: @BlackB
Remote Access Users Signature
Printed Name: CHANCE ALEXANDER Signature: 199
E-Mail Address: CALEXANDER CPRINCETON PD. COM Phone: 972-736-3901 Date: 8/17/18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Y
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019

Return form to:

Caren Skipworth 2300 Bloomdale #3198 McKinney, Texas 75071 when the same of t

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Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature:
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: @Blacks
Remote Access Users Signature
Printed Name: DANTEL CARRETA Signature: 222
E-Mail Address: DCAZZEZIT O PZINCETON PD. COM Phone: 114.843.6837 Date: 8.18.18
Sponsoring Party's Signature Printed Name: Signature: Signature:
E-Mail Address: <u>sheriffskinner@co.collin.tx.us</u> Phone: <u>5108</u> Date: <u>2/14/2019</u>
Return form to:
Caren Skipworth 2300 Bloomdale #3198 McKinney, Texas 75071

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature:
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: 08/2018
Printed Name: Curlis Humphreys Signature:
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
Caren Skipworth 2300 Bloomdale #3198 McKinney, Texas 75071

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Ron D
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: Objection
Remote Access Users Signature
Printed Name: Andrew Royalty Signature: Andrew Payasty
E-Mail Address: Orgality Princeton Rel. com Phone: 97273430 Date: 8/18/18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: \square \square \square
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
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Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Ron Davis
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: @S/20/18
Remote Access Users Signature Printed Name: Paig Grand Signature: Signature:
E-Mail Address: 2 Low reprince by police Phone: (214) 733-7686 Date: 2/17/18
Sponsoring Party's Signature Printed Name: Jim Skinner Signature: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
Caren Skipworth 2300 Bloomdale #3198 McKinney, Texas 75071

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature:
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: 08/30/18
Printed Name: Charles Spears Signature: E-Mail Address: CSpears @ printe-langer. Com Phone: 970.736.390/Date: 8-18-18
E-Mail Address: CSpears @ prince Impd. com Phone: 972.736.390/Date: 8-18-18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Y Sharman
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
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Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Ron D
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: Oblocies
Remote Access Users Signature
Printed Name Gently Schlossez Signature:
E-Mail Address: 650 bssec princeton tx. us Phone: 2147995315 Date: 8-18-18
Sponsoring Party's Signature
Printed Name: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
Caren Skipworth 2300 Bloomdale #3198 McKinney, Texas 75071

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Kon D
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: 08/20/18
Remote Access Users Signature
Printed Name: Brittany Type Signature: Butter
E-Mail Address: btuga Cprince truped . Com Phone: 5073370657 Date: 08/17/18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
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McKinney, Texas 75071

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Ron Davis
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: @facfie
Remote Access Users Signature
E-Mail Address: treached eprincetorod. Com Phone: 214-448-7970 Date: 8/17/18
E-Mail Address: treathe deprince toppd. Com Phone: 214-448-7970 Date: 8/17/18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
Caren Skipworth 2300 Bloomdale #3198

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Kon D
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: @\$\frac{\text{08}}{\text{08}}
Remote Access Users Signature
Printed Name: Danny Busty Signature: Lay Ruy 354
E-Mail Address: dcuscy@princeton Pd. com Phone: 214-504-4644 Date: C5/17/18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Signature: Date: 2/14/2019
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
Return form to:
Caren Skipworth 2300 Bloomdale #3198

McKinney, Texas 75071

Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Ron D
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: @Solphs
Remote Access Users Signature
Printed Name: Uesenia Lopez Signature: Johns #301
Printed Name: <u>Uesenia Lopez</u> Signature: <u>Ju-449-8974</u> Date: <u>8/17/18</u> E-Mail Address: <u>Ulopez@princetonpd.com</u> Phone: <u>Ju-449-8974</u> Date: <u>8/17/18</u>
Sponsoring Party's Signature Printed Name: Jim Skinner Signature: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
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E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: 08/20/18
Remote Access Users Signature
Printed Name: SIDRO REUNO Signature:
E-Mail Address: itrevino yahoo.com Phone: 214.843-5181 Date: 8 17 18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
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Remote Access Users Signature Printed Name: Signature:
E-Mail Address: Jfisher princetonod.com Phone: 972-736-3901 Date: 8/20/18
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McKinney, Texas 75071

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Printed Name: Ron Davis Signature:
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: Objecting
Remote Access Users Signature
Printed Name: Jepen; Watts Signature:
E-Mail Address: Juntes princeton pol. com Phone: 469.967-9188 Date: 8-17-18
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Signatu
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
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Agency Management's Signature (if applicable)
Printed Name: Ron Davis Signature: Ron D
E-Mail Address: RDavise@princetonpd.com Phone: 972-736-3901 Date: @lagicolor
Remote Access Users Signature
Printed Name: DAVID TOLER 339 Signature: Malu 339
Printed Name: <u>DAVID TOLER</u> 339 Signature: <u>Sidle 339</u> E-Mail Address: <u>Holer@princetonod.com</u> Phone: <u>972 736 3901</u> Date: <u>08/17/18</u>
Sponsoring Party's Signature
Printed Name: Jim Skinner Signature: Signature:
E-Mail Address: sheriffskinner@co.collin.tx.us Phone: 5108 Date: 2/14/2019
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