FORM I: PERFORMANCE MEASURES

A. Using the table below, enter the estimated number of individuals to be served on an annual and monthly basis.

Estimated number of individuals to be served	Number
Unduplicated individuals served <u>annually</u> *How many unique individuals will be served over one year*	360
Unduplicated individuals served <u>monthly</u> *How many unique individuals will be served during one month*	36

B. Describe how the unduplicated annual number and monthly number of individuals to be served was determined.

C. Using the table below, enter the service or activity, as described in Form F: Project Design, and the estimated number of encounters for that service. Rows may be added to the table.

Estimated number of service encounters <u>monthly</u> *Service encounters may include assessment, interventions, rides, coordination activities*	Number
Ex. Assessments	25
Intakes	65
Discharge plans	65
Rides	25
Coordination Activities	150

D. Using the table below, and as applicable, indicate at least one area in which the Applicant plans to demonstrate Project effectiveness

Measurement Area	Yes/No
Improve individual functioning and autonomy *How are individuals' functioning and autonomy improved after Project participation?*	No
Improve quality of life *How is quality of life improved for individuals participating in the Project?*	Yes
Prevention of adverse events *To what extent is the Project preventing adverse events from occurring?*	Yes
Return on investment *What is the return on investment for the Project?*	No

E. Describe how the Applicant will monitor Project implementation progress and provide oversight to the Project, including but not limited to:
1. Meeting goals and expected outcomes of the Project;
2. Quality and effectiveness of services provided and activities conducted; and
3. Satisfaction of individuals receiving services and participating in activities.

F. If the Proposed Project is a current or former CMHG project or if the Project has been previously implemented by the Applicant organization, describe:

1. Measures currently or formerly used to measure effectiveness; and
2. The outcomes of the previous implementation.

Responses to A through D must be limited to <u>2,450 characters</u> in total, not including tables. Please label your response to each question above as appropriate (ex. B. The unduplicated number of clients was determined…).

B. The unduplicated number of clients was determined by reviewing the Data for last year along with expected efficiencies and stability of staff. Due to difficulties with staffing and the initial program implementation there was a limited amount of data to be used. We reviewed the data for optimum monthly interactions and the maximum workload that could be supported as the cases have proven to be high intensity.

D. The program will improve the quality of life for individuals by directly connecting them with resources and care and improving overall satisfaction, mood and community connections. The program further assists in completing pre-enrollment when possible to reduce the hurdles to the individual entering services.

The program wild decrease adverse effects by coordinating services, making referrals and intervening before adverse events such as hospitalization, suicide, or further justice involvement occur. We will track data and adverse events avoided along with successes.

Adverse effects such as return to incarceration may be prevented by engaging the individual in services and ensuring the continuity of care. Ultimately we hope to see a decrease in the recidivism rate.

E.1. Program status and progress will be reviewed quarterly by the team and during weekly meetings as well to monitor goals.

E.2. The team will meet weekly to review priority cases and discuss the services which may be provided and to identify progress toward discharge to assist in providing discharge planning.

E.3. The individual satisfaction will be monitored via followup calls and feedback received as well as the individuals progress toward goals.

F.1 The project effectiveness is measured by the goals completed by the individual within 30 day as well as successful discharges from the mental health bond program. We will also look at rearrest rates but as yet have not had enough time pass to provide a measure.

F.2 The previous data showed demonstrated successful completions from mental health bonds. Due to start up staffing issues we have not collected adequate data to date. We will continue to evaluate the progress for the individuals and determine what continuity of care steps will best help them achieve success.