

Equipment Repair and/or Replacement Request

Date	Name (Person Submitting Request)	Department	Date Problem Began
3/31/2020	A. J. Jumper	Sheriff's Office	3/12/2020

CC #	Serial #	Equipment Type	Equipment Age (if known)
LW047	GPK1Z12	PC Tower & Software	2014

Contact Phone Ext.	Contact Name	Location of Equipment (building, department, floor, room #)
5171	A. J. Jumper	Sheriff's Office, Criminalisitics/Property Room, room# E0607

Details of Current Situation (problem with equipment)
<p>NEC, vendor for the Sheriff's Office AFIS Fingerprint Computer System, has informed us that since Microsoft is ending its support for Windows 7, our IBW Workstation/AFIS Fingerprint PC tower must be replaced and have the application software upgraded to Windows 10 installed in order to be CJIS compliant and maintain our connectivity to the Texas DPS system. This work is provided by the vendor only. Neither Collin County IT or Facilities work on this workstation. The NEC Quote total of \$2,175.00 is for: new PC Tower, Windows 10 application software, on site installation by a NEC Technician.</p>

Has A Work Order Been Submitted to Facilities?		
Yes / No	Date Work Order Submitted	Work Order #
NO		

Work Order Details	Work Order Results

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For Use by Purchasing & Budget ONLY

Date Received	Received by (Name)	Equipment Manufacture	Equipment Make/Model #/ Other
4/3/2020	Derek Riley	NEC	AFIS Workstation w/Windows 10

Equipment Age	Is the Equipment under Warranty? Yes / No	Is the Equipment Covered by a Maintenance Contract? Yes / No	Contacted Vendor Regarding Warranty and/or Maintenance? Yes / No AND Details
6yrs	no	no	

	1st Contact Requesting Dept.	2nd Contact with Requesting Dept.	3rd Contact with Requesting Dept.
Date of Contact			
Phone / Email / Department Visit			
Your Name			
Who did you contact? (name)			
Details			

If Needed

Date of Response			
Responder's Name			
Response Details			

Recommendation

Repair Yes / No	Details of Repair Needed	Estimated Cost	Name of Person Making Recommendation

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Replace Yes / No	Item to be Ordered	Estimated Cost	Name of Person Making Recommendation
yes	AFIS workstation w/windws 10	\$2,175.00	Derek Riley

Approval			
Approved Yes / No	Approved Type	Name of Approver	Date Approved
No	Exception needed - enter an Agenda Item	Jessica Shaw	4/3/2020