



## AMENDMENT

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date"), by and between Tyler Technologies, Inc. with offices at One Tyler Drive, Yarmouth, Maine 04096 ("Tyler") and Collin County, with offices at 2300 Bloomdale Street, Suite 3198, McKinney, Texas 75071 ("Client").

WHEREAS, Tyler and the Client are parties to an agreement dated June 19, 2019 ("Agreement"); and

WHEREAS, Tyler and Client desire to amend the terms of the Agreement as provided herein.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

1. Adding SMS Functionality to Modria. Upon the execution of this Amendment, SMS Functionality, allowing text messages to be sent through Modria to invite parties to participate in their authorized disputes as well as receive status updates on said authorized disputes, is hereby added to the Modria software accessed and/or licensed under the Agreement. This functionality is added at no cost to the Client.
2. Twilio Acceptable Use Policy. Certain functionality in your Tyler Software, including the SMS Functionality described above, is provided in part by a Third Party Developer, Twilio. Your rights, and the rights of any of your end users, to utilize said functionality are subject to the terms of the Twilio Acceptable Use Policy, available at <http://www.twilio.com/legal/aup>. By your signature below, you certify that you have reviewed and understand said terms. Tyler hereby disclaims any and all liability related to your or your end user's failure to abide by the terms of the Twilio Acceptable Use Policy. Any liability for failure to abide by said terms shall rest solely with the person or entity whose conduct violated said terms
3. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
4. Except as expressly indicated in this Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.

[SIGNATURE BLOCK ON THE FOLLOWING PAGE]

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.

Collin County

By: Sherry Clark

By: \_\_\_\_\_

Name: Sherry Clark

Name: \_\_\_\_\_

Title: Sr. Corporate Attorney

Title: \_\_\_\_\_

Date: 4/7/2020

Date: \_\_\_\_\_