



COVID-19 Testing for Uninsured Collin County Residents FAQ – Doctors and Clinics

- 1. What is the eligibility criteria for doctors and clinics to bill Collin County for providing COVID-19 testing services?**
 - The patient must be a Collin County resident;
 - The patient must be uninsured and not covered by any private or public health insurance policy;
 - The patient must completely fill out, initial, and sign the “Collin County Health Care Services 2019 Novel Coronavirus (COVID-19) Testing Application” form;
 - The patient must receive an FDA approved or EUA Authorized COVID-19 test;
 - The doctor or clinic staff must fill out the bottom portion of the form indicating the test date, type of test received, and amount billed to the county; and
 - The doctor or clinic must fax the patient’s superbill along with their completed testing application form to 972-547-4861.
- 2. Who determines the patient’s eligibility?** The provider (or their staff) is responsible for verifying the patient is a Collin County resident and that the patient has certified their status of being medically uninsured on their form.
- 3. If a patient gets COVID-19 testing and evaluation and it is determined that the patient did not meet the County’s eligibility criteria, who is financially responsible for payment of the patient’s services?** The doctor or healthcare facility will not be reimbursed by Collin County if the patient does not meet the criteria for this program. The patient (or their parent/guardian if a minor) is responsible for any ineligible services rendered to the patient.
- 4. My patient does not have a valid ID, how do I confirm residence?** Call our Indigent Program at 972-548-4702 to discuss acceptable options for confirming residency.
- 5. Is Collin County also providing testing supplies and personal protective equipment (PPE)?** No, at this time, the county is only reimbursing for services to healthcare providers who have the capacity for testing (i.e. have enough PPE and testing supplies to provide COVID-19 testing to the public). No supplies, personnel, or PPE will be provided.
- 6. How long will it take to be reimbursed?** Reimbursement for services rendered can take up to 6 weeks.
- 7. I (or my clinic) would like to participate in the County’s COVID-19 testing program and have questions, who can I call?** Please contact our Indigent Program at 972-548-4702 during normal business hours.