



## **COVID-19 Testing for Uninsured Collin County Residents FAQ – General Public**

- 1. What is covered by this program?** Collin County will cover testing and physical evaluation for COVID-2019 for uninsured, Collin County residents.
- 2. What are eligible testing and services?** Eligible services include FDA approved or EUA authorized COVID-19 testing and medical evaluation, including an office visit.
- 3. Is the medicine prescribed by this doctor also covered?** No, only the office visit, evaluation, and the COVID-19 test are covered. If the doctor gives you a prescription to help with your symptoms, you will need to fill and pay for the prescription at your local pharmacy.
- 4. Do I need to make an appointment?** Please reach out to the doctor of your choosing to determine their scheduling process.
- 5. Will I be billed?** Uninsured Collin County residents will not be billed for eligible COVID-19 testing and services. All other medical services may be subject to billing.
- 6. How often can I receive testing under this program?** Individuals must wait at least 20 calendar days from the date of their last COVID-19 test before submitting another application for COVID-testing.
- 7. Where can I be tested?** If you are an uninsured Collin County resident, please contact local area medical providers and ask if they are participating in Collin County's uninsured COVID-19 testing program. *(Hopefully we will eventually have a list of participating organizations and we can list them here.)*
- 8. Am I eligible for this service if I am underinsured or I have insurance but cannot afford the deductible?** No, only uninsured Collin County residents are eligible. Please check with your insurance provider, Congress has waived all deductibles for COVID testing.
- 9. Are children eligible for free testing?** Uninsured Collin County residents of all ages are eligible for this program.
- 10. I am not able to print this form. Where can I get a hard copy to fill out?** When you schedule an appointment with a healthcare provider for COVID-19 testing as part of this Collin County program, please ask if they have this form available for you in their office.