




COLLIN COUNTY

Public Works Department
700 A. Wilmeth Road
McKinney, Texas 75069
www.collincountytx.gov
972-548-3700 (Phone)
972-548-3754 (Fax)

Date: August 28, 2020
To: Commissioners Court
From: Jon Kleinheksel 
Re: Ford Customer Appreciation Program

Due to significant delays with factory production and delivery schedules, Ford has chosen to provide Collin County and other fleet customers with a credit as compensation for the inconvenience. The credit will award \$750 for each of the 2020 PI Utility vehicles ordered by the County prior to October 1, 2019. The credit is not a refund but instead can be applied to buy parts, tools and services such as software and training through our local Ford dealer. Since the County ordered 20 PI vehicles in the designated time frame, we anticipate a credit of \$15,000. The offer is temporary and will expire December 31, 2020.

If approved, Equipment Services intends to utilize the credit for the numerous pickups, Tauruses and Explorers in service with various County departments. Public Works requests Commissioners Court's consideration and approval to accept the Ford program credit for future parts and service purchases.

If you have any questions, please do not hesitate to contact me and I will respond accordingly.