

**EMAIL / SMS TEXT =**

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Hello, **John Doe1**:

Collin County Health Care Services scheduled your COVID-19 vaccination appointment today and our vaccination site became overloaded and some people with appointments were turned away. We apologize for the inconvenience and are rescheduling your first dose appointment to Monday, February 8th between 8 and 9:30 a.m. This appointment is only for the person mentioned above. Your identification and registration on the Collin County Wait List will be verified when you arrive at John Clark Stadium in Plano for your drive-through vaccination.

**RESCHEDULED APPOINTMENT INFORMATION**

Appointment is for: **John Doe1**

Date & Time: Monday, February 8 between 8 a.m and 9:30 a.m. (Do not arrive before or after this timeframe)

Location: Plano ISD, John Clark Stadium, 6600 Stadium Drive, Plano, TX 75023

John Clark Stadium is located just west of U.S. Hwy 75, between Spring Creek Parkway and Legacy Drive. Here is a link for map directions to the stadium: <https://bit.ly/2Yj1o5y>

**Here is what you need to bring:**

A valid Driver's License or government-issued photo identification card or passport.

Without a photo ID, you may be unable to receive your vaccination;

Your health insurance information or ID card. If you do not have health insurance, THAT IS OKAY. The vaccination will still be \$0 cost to you.

If possible, bring a printout of this email confirmation.

**Here is what you should know:**

Only **John Doe1** may receive the vaccine for the time slot shown above;

The vaccine will be provide to you at NO COST.

If you no longer need a First dose vaccination from Collin County or have already received a First dose vaccination from another provider, please

email [hcvaccines@co.collin.tx.us](mailto:hcvaccines@co.collin.tx.us) to be removed from the county vaccine wait list.

**PHONE CALL =**

This is an important COVID-19 Vaccination update from Collin County for John Doe1: Collin County Health Care Services scheduled your COVID-19 vaccination appointment today and our vaccination site became overloaded and some people were turned away. We apologize for the inconvenience and are rescheduling your first dose appointment at John Clark Stadium in Plano to Monday, February 8th between 8 a.m. and 9:30 a.m.

To repeat: This is an important COVID-19 Vaccination update from Collin County for John Doe1: Collin County Health Care Services scheduled your COVID-19 vaccination appointment today and our vaccination site became overloaded and some people were turned away. We

apologize for the inconvenience and are rescheduling your first dose appointment at John Clark Stadium in Plano to Monday, February 8th between 8-9:30 a.m.

If you no longer need a COVID-19 vaccination or wish to be removed from the Collin County Wait List, please email [hcvaccines@co.collin.tx.us](mailto:hcvaccines@co.collin.tx.us)