

Order

Term Date

This **Software as a Service (SaaS) Order** ("Order") is between Netsync Network Solutions ("Netsync") and Collin County - Texas ("Customer") in order for Netsync to facilitate the use of Software as a Service ("Services") by Customer and is pursuant to the **Software as a Service (SaaS) Agreement** ("Agreement") Signed by Customer on October 2nd, 2019. The Initial Term of this Order shall be from 09/15/2021 ("Start Date") and continue through 10/31/2022 ("End Date"). Customer's obligations shall include, but not be limited to, complete payment for all Services outlined in this Order.

Fees and Payment for the Services

Order Schedule

Part	Description	Duration (Monthly)	Qty.	Unit Price	Total
Main Site					
Billing Terms: Prepaid (31,987.80) Contract: 13.67 Months					
Default Group					
A-FLEX-CC	Flex Contact Center	13.67	1	0.00	0.00
SVS-FLEX-SUPT-BAS	Basic Support for Flex Plan	13.67	1	0.00	0.00
A-FLEX-PJEPC	Flex CC On-Premises UCCE Premium Concurrent Agent	13.67	60	11.00	9,022.20
A-FLEX-PJESC	Flex CC On-Premises UCCE Standard Concurrent Agent	13.67	240	7.00	22,965.60
A-FLEX-J-AGT-RTU	On-Premises PCCE & UCCE, Hosted CCE & CCX Agent RTU	13.67	1	0.00	0.00
A-FLEX-01-12.5-K9	On-Premises UCCE Standard Media Kit v12.5 (includes 12.6)	13.67	1	0.00	0.00
A-FLEX-02-12.5-K9	On-Premises UCCE Premium Media Kit v12.5 (includes 12.6)	13.67	1	0.00	0.00
A-FLEX-06-12.5-K9	VVB Security Enabled Media Kit v12.5 (includes 12.6)	13.67	1	0.00	0.00
A-FLEX-PJECVP-12.5	On-Prem UCCE CVP Port License v12.5 (includes 12.6)	13.67	300	0.00	0.00
A-FLEX-CVPRPT-12.5	CVP Report Server License 12.5 (includes 12.6)	13.67	8	0.00	0.00
A-FLEX-PJESAGT12.5	On-Premises UCCE Standard Agent License v12.5 (incl 12.6)	13.67	240	0.00	0.00
A-FLEX-PJEPAGT12.5	On-Premises UCCE Premium Agent License v12.5 (incl 12.6)	13.67	60	0.00	0.00
				Total	31,987.80



Additional Overage Amounts, True-Ups, or per Use Charges

Order Accepted by:

Customer Contact Signature

Printed Name

Title

Collin County - Texas

Company Name

Date

Netsync Contact Signature

Kristi Matsunaga

Printed Name

Contracts Manager

Title

Netsync Network Solutions

Company Name

September 24, 2021

Date