



# Quote

Estimate# EST-1088

**Commercial Electronics Corp**

1318 N Brazos  
 San Antonio, Texas  
 78207

Bill To

**Collin Co. SO- 3164 - TX**

2300 Bloomdale Rd.  
 McKinney  
 TX 75071

Ship To

Collin Co. SO- 3164 - TX  
 4300 Community Ave  
 McKinney  
 75071 TX

Estimate Date : 02 Feb 2022  
 Expiry Date : 03 Jun 2022  
 Sales person : Bill Behar

#	Item & Description	Qty	Rate	Amount
<b>HGAC Contract number RP07-20 A. Catalog / Price Sheet Items being purchased Main recording system</b>				
1	DA-RC-SAS-9341 LSI 9341 PCI-Express 8 Port Controller	1.00 EA	627.50	627.50
2	DA-CBL-8643 4xInternal SAS Cable SFF-8643	1.00 EA	27.97	27.97
3	DA-HD-SATA-8TB 8 TB SATA	2.00 EA	843.39	1,686.78
4	DA-NICE-E1002 Dual Network Card 1000bT Ethernet PCI-E	2.00 EA	299.85	599.70
5	DA-HWRF-NG911-CORE NG Capture911 Core software w/ ANI/ALI.	1.00 EA	1,531.52	1,531.52
<b>8 Analog</b>				
6	SACH-E016-A Card, Analog Interface, PCIe, 16-Port	1.00 EA	1,950.00	1,950.00
7	DA-HWRF-NG911-SWRL NG Capture911 Channel license.	8.00 EA	47.86	382.88
<b>95 Cisco IP recording</b>				
8	DA-HWRF-VSCL-CDMS Reinstall Cisco Built-In Bridge	1.00 EA	358.95	358.95

#	Item & Description	Qty	Rate	Amount
9	DA-HWRF-NG911-SWRL NG Capture911 Channel license.	95.00 EA	47.86	4,546.70
<b>Motorola P25 RoIP recording</b>				
10	DA-HWRF-P25-SWRL Reinstall TG License	20.00 EA	47.86	957.20
11	Total for section "A"	0.00	12,669.20	0.00
<b>B. Unpublished Options, Accessory or Service items - Itemize Below</b>				
12	C120-300K-R1-V10 Chassis, HG4U - Xeon Silver 4110 processor, 32GB RAM, 4 TB RAID1, W2019 - X11SPI-TF MB	1.00 EA	6,990.00	6,990.00
13	HWRF-TRAD-MP25 Reinstall Motorola API with no development effort or change to the AIS version.	1.00 EA	5,000.00	5,000.00
14	HWRF-VOIP-INTF Reinstall VoIP Interface Surcharge	1.00 EA	0.00	0.00
15	HWRF-VOIP-PORT Reinstall VoIP Per Port Interface	95.00 EA	0.00	0.00
16	HWRF-SCAP-SEAT Reinstall Screen Capture Seat	8.00 EA	0.00	0.00
17	HWRF-FSAR-0001 Reinstall ACD Free Seating - Auto Record	1.00 EA	0.00	0.00
18	HWRF-REPL-0128 Reinstall Replicate 128 Ports To Remote Server	1.00 EA	0.00	0.00
19	Total for section "B"	0.00	11,900.00	0.00
<b>C. Other Allowances, Discounts, Trade-Ins, Freight, Make Ready or Miscellaneous Charges</b>				
20	INSTALLCEC - HWRF Installation	1.00 EA	2,400.00	2,400.00
21	Pro Services Professional Services	1.00 EA	3,000.00	3,000.00
22	Tier I - Software Only Support, Annual Maintenance Charges 03 / 2 / 2022 thru 02 / 1 / 2023 for existing software	1.00 EA	9,765.00	9,765.00
23	Total Section "C"	0.00	15,165.00	0.00
Items in Total 243.00		Sub Total		39,824.20
		Shipping charge		200.00

**Total**

**\$40,024.20**

## Notes

We are looking forward to your business.

## Terms & Conditions

Terms: 50% down / 50% on delivery

We have been experiencing as much as a 6-week shipping delay on hardware items for existing orders. As such, our normal delivery expectation of "4 to 6 weeks after receipt of order" is adversely affected. We appreciate your understanding while we all adjust to our new economy.

All new parts and labor are warranted for one year from delivery and installation.

All hardware refresh ("HWRF-xxxx") parts must be covered under separate maintenance unless otherwise noted.

All repair parts and services are covered for 90 days.

## Commercial Electronics Corp. Recording Systems Offered Post-warranty Services Summary

**Tier I - The Software Only** option is a 24-hour remote maintenance and software update plan. Most problems can be corrected quickly through remote access into the voice logging server. The system will also automatically report any malfunction directly to HigherGround and Commercial Electronics technical personnel who will then correct the problem perhaps even before it becomes evident to you. As new software features come available, they will be automatically downloaded to the system. (15% of list price of the system recording software and licensing or \$1,350.00 minimum)

**Tier II - Exchange** service includes the software maintenance above and defective board / module exchange of otherwise warrantable parts. Parts identified by the customer as defective will be pre-shipped by Commercial Electronics for immediate replacement. **On-site labor required to replace parts is provided by the customer.** (15% of list price of the entire recording system or \$1,800.00 minimum)

**Tier III† - Standard** service continues the same service as that provided during the warranty period; i.e. 24-hour monitoring\*, remote\* software updates and covers all system hardware as well. Most malfunctions are typically not hard equipment failures, and can be corrected by re-initializing programs remotely. However, should an otherwise warrantable failure occur to the hardware, this plan covers all parts, labor and mileage during normal business hours. On-Site service does not apply to peripheral equipment, including keyboard, monitor, mouse, UPS or other easily replaceable external modules. (Approx. 20% of list price of the recording system or \$2,100.00 minimum). Should after-hours service be required, the customer would be responsible for additional labor charges of \$217.50 per hour.

**Tier IV† - 24-Hour** service option (NOT AVAILABLE IN ALL AREAS) extends the standard service to full 24-hour response for equipment failures or other situations requiring an on-site technical presence. Standard repair service is provided from 8:00 a.m. to 4:30 p.m., Monday through Friday. 24-hour service covers repair actions necessary to restore primary operation after normal business hours. (\$750 + 25% of list price of the recording system or \$3,300.00 minimum).

\* Hi-speed remote access is required for all Maintenance Agreements.

†CEC may use a third-party service provider for certain on-site services under Tier III and IV.

If no pre-paid maintenance coverage is chosen, Commercial Electronics will continue to provide service on a Time-and-Materials basis. Our current labor rate is \$225.00 per hour plus parts; applicable mileage for on-site service is \$1.50 per mile round-trip, from point of departure; after-hours service is billed at time and one half, \$337.50.

Customers under maintenance coverage receive a 10% discount on all out-of-warranty service parts and accessories.