



AMENDMENT

This amendment ("Amendment") is effective as of the date of last signature below ("Amendment Effective Date") and is entered into by and between Tyler Technologies, Inc. ("Tyler") and Collin County, Texas ("Client").

WHEREAS, Tyler and the Client are parties to a license and services agreement dated January 10, 2012, as amended ("Agreement"); and

WHEREAS, Tyler and Client amended the Agreement on October 23, 2017 to add Odyssey Supervision software and related professional services; and

WHEREAS, Tyler and Client further amended the Agreement on September 24, 2019 ("September 2019 Amendment") to remove the Odyssey Supervision software and add Tyler Supervision Software and related SaaS and professional services; and

WHEREAS, Tyler and Client further amended the Agreement on July 14, 2020 ("July 14, 2020 Amendment") to add Tyler Supervision software for Juvenile Probation and related SaaS and professional services; and

WHEREAS, Tyler and Client desire to further amend the Agreement to add development customizations, for the projects listed on Amendment Exhibit 2, to the Tyler Supervision software for Juvenile Probation and related professional services, as further detailed herein.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

1. Add hours to the following professional service line items in the Agreement due to development scope expansion, as also referenced in Amendment Exhibits 1 and 2.
 - a. Add an additional **704** hours of Project Management services at a rate of \$185.
 - i. This assumes 8 hours a week of Project Management services from the Amendment Effective Date through September 30, 2022, and then 16 hours a week thereafter through July 31, 2023.
 - b. Add an additional **120** hours of Conversion services at a rate of \$165.
 - i. This assumes three remaining data pushes.
 - c. Add an additional **144** hours of Setup, Config, Consult services at a rate of \$165.
 - i. This assumes no consultant engagement until October 1, 2022, and then 4 hours a week thereafter through July 31, 2023.

- d. Add an additional **867** hours of Custom Development services at a rate of \$200.
 - i. These hours will be used to cover a portion of the development projects added to the scope of the project as shown on Amendment Exhibit 2.
 - ii. These **867** hours include hours repurposed from other line items being reduced referenced below.
2. Repurpose and apply the following hours from the Agreement to cover some of the development scope expansion, as referenced in Amendment Exhibit 1.
 - a. Remove **80** ODY Integration Consulting hours at a rate of \$165
 - i. and apply it towards Custom Development (Scope Expansion)
 - b. Remove **41** Custom Development hours (Forms and reports) hours at a rate of \$165
 - i. and apply it towards Custom Development (Scope Expansion)
 - c. Remove **160** Custom Development hours (Contingency) at a rate of \$200
 - i. and apply it towards Custom Development (Scope Expansion)
 - d. Remove **44** Custom Development hours (TSUP Enhancements) at a rate of \$200
 - i. And apply it towards Custom Development (Scope Expansion)
3. Tyler agrees to fund **867** hours of development work towards the projects listed on Amendment Exhibit 2.
4. The first table shown on Amendment Exhibit 1 displays the adjustments made in Sections 1 and 2 of this Amendment.
5. The second table shown on Amendment Exhibit 1, titled "Implementation Services," shall replace the original implementation services table added under the July 14, 2020 Amendment.
6. Tyler shall invoice for all services set forth in this Amendment as such services are performed, on a time and materials basis. Payment shall be due within 45 days following receipt of the invoice.

[Signature page follows]

IN WITNESS WHEREOF, persons having been duly authorized and empowered to enter into this amendment hereunto executed this Amendment effective as of the date last set forth below.

Tyler Technologies, Inc.

Collin County, TX

By: Sherry Clark

By: _____

Name: Sherry Clark

Name: _____

Title: Group General Counsel

Title: _____

Date: 5/24/22

Date: _____

Amendment Exhibit 1

| Services Type | Original Scope Hours | Rates | Original Scope Cost | Amendment Hours Changes | Amendment Hours Cost | Amended Contract Totals | Amended Contract Costs Totals |
|-------------------------------------|-------------------------|----------|------------------------|----------------------------|-------------------------|----------------------------|----------------------------------|
| Project Management | 800 | \$185.00 | \$148,000.00 | 704 | \$130,240.00 | 1,504 | \$278,240.00 |
| Data Conversion | 600 | \$165.00 | \$99,000.00 | 120 | \$19,800.00 | 720 | \$118,800.00 |
| Deployment | 20 | \$165.00 | \$3,300.00 | | | 20 | \$3,300.00 |
| ODY Integration Consulting | 80 | \$165.00 | \$13,200.00 | -80 | -\$13,200.00 | 0 | |
| ODY DBA | 16 | \$200.00 | \$3,200.00 | | | 16 | \$3,200.00 |
| TSUP ODY Integration Setup | 200 | \$175.00 | \$35,000.00 | | | 200 | \$35,000.00 |
| Custom Dev (Forms & Reports) | 120 | \$165.00 | \$19,800.00 | -41 | -\$6,765.00 | 79 | \$13,035.00 |
| Custom Dev (TSUP Enhancements) | 92 | \$200.00 | \$18,400.00 | -44 | -\$8,800.00 | 48 | \$9,600.00 |
| Custom Interface (Metalix LiveScan) | 80 | \$165.00 | \$13,200.00 | | | 80 | \$13,200.00 |
| Setup Config, Consult | 196 | \$165.00 | \$32,340.00 | 144 | \$23,760.00 | 340 | \$56,100.00 |
| Training | 108 | \$150.00 | \$16,200.00 | | | 108 | \$16,200.00 |
| Go-Live Assistance | 160 | \$150.00 | \$24,000.00 | | | 160 | \$24,000.00 |
| Follow-up Training | 40 | \$150.00 | \$6,000.00 | | | 40 | \$6,000.00 |
| Custom Dev (Contingency) | 160 | \$200.00 | \$32,000.00 | -160 | -\$32,000.00 | 0 | |
| Custom Dev (Scope Expansion) | | \$200.00 | | 867 | \$173,400.00 | 867 | \$173,400.00 |
| | 2,672 | | \$463,640.00 | 1,510 | \$286,435.00 | 4,182 | \$750,075.00 |

| Implementation Services | | | |
|---|---------|-------------------------------|-------------------|
| Professional Services | | | |
| | Hours | Rate | Cost |
| Project Management | 1504.00 | 185.00 | \$ 278,240 |
| Data Conversion | 720.00 | 165.00 | \$ 118,800 |
| Deployment | 20.00 | 165.00 | \$ 3,300 |
| ODY integration consulting | 0.00 | 165.00 | \$ - |
| ODY DBA | 16.00 | 200.00 | \$ 3,200 |
| TSUP ODY integration setup | 200.00 | 175.00 | \$ 35,000 |
| Custom Development (Forms and reports) | 79.00 | 165.00 | \$ 13,035 |
| Custom Development (Tyler Supervision Enhancements) | 48.00 | 200.00 | \$ 9,600 |
| Custom interface (Metalix LiveScan) | 80.00 | 165.00 | \$ 13,200 |
| Setup Config, Consult | 340.00 | 165.00 | \$ 56,100 |
| Training | 108.00 | 150.00 | \$ 16,200 |
| Go Live assistance | 160.00 | 150.00 | \$ 24,000 |
| Follow up Training | 40.00 | 150.00 | \$ 6,000 |
| Custom Dev (contingency) | 0.00 | 200.00 | \$ - |
| Custom Development (Scope Expansion) | 867.00 | 200.00 | \$ 173,400 |
| | | Subtotal Services | \$ 750,075 |
| | | Travel Expenses Not to Exceed | \$ 36,250 |
| Total Implementation Services | | | \$ 786,325 |

Amendment Exhibit 2

| Project ID | Description | Status | LOE |
|--------------------|---|---------------|-------------|
| CLP-10048 | Tag Development | PDD Approved | 200 |
| CLP-10049 | Report Assistance | PDD Approved | 40 |
| CLP-10207 | Modify Referral Types | PDD Approved | 60 |
| CLP-6880 | Detention Center Cost/Day | PDD Approved | 34 |
| CLP-7179 | General Offense Character | PDD Approved | 100 |
| CLP-7263 | Weapon Used/Type | PDD Approved | 30 |
| CLP-7396 | Referral Number | PDD Approved | 20 |
| CLP-7700 | Add Officer Name on Activities Summary | PDD Approved | 28 |
| CLP-8476; CLP-6621 | Probation Extensions, Supervision Term | PDD Approved | 120 |
| CLP-8477 | VOP Process | PDD Approved | 100 |
| CLP-8479 | How to Identify New Cases | PDD Approved | 30 |
| CLP-8480 | Add Office Location to Juvenile Referral Page | PDD Approved | 20 |
| CLP-8485 | Create Tags for CR 43j | PDD Approved | 52 |
| CLP-8486 | Customization to Juvenile Victim | PDD Approved | 48 |
| CLP-8487 | Missing Fields on Referral Screen | PDD Approved | 40 |
| CLP-8491 | Add Referral Link to Case Plan | PDD Approved | 20 |
| CLP-8492 | Warrants reasons and offenses | PDD Approved | 12 |
| CLP-8493 | Placement Summary Page Modifications | PDD Approved | 10 |
| CLP-8494 | Modify Detention Roster | PDD Approved | 20 |
| CLP-8496 | Modify Dropdown for Referral Linking | PDD Approved | 40 |
| CLP-8499 | Tender Age Victim Guardian Information | PDD Approved | 80 |
| CLP-8500 | System Generated Chronologicals | PDD Approved | 72 |
| CLP-8503 | Counselors Master Referrals | PDD Approved | 100 |
| CLP-8504 | Modify Booking label to Detention | PDD Approved | 120 |
| CLP-8505 | Data Validation Rules/User Warnings | PDD Approved | 160 |
| CLP-8507 | Display Offenses on Booking Page | PDD Approved | 20 |
| CLP-8698 | TRN on Offense Modal | PDD Approved | 10 |
| CLP-9049 | Detention Incident Report | PDD Approved | 100 |
| CLP-9910 | Manual Archiving Process | PDD Approved | 48 |
| | | | 1734 |