



COLLIN COUNTY

Health Care Services
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TO: Collin County Health Care Board of Trustees

FROM: Candy Blair, Administrator, Health Care Services

DATE: October 17, 2022

RE: Requesting Approval to Increase Licenses for Better Impact Volunteer Management Software

Collin County Health Care Services (CCHCS) respectfully requests Commissioners' Court to approve an increase of licenses and subsequent cost increase of \$144.00 to the existing annual subscription with Better Impact, Inc. This software is used to engage and manage the health department's volunteers. The total cost for the updated annual software service agreement is quoted at \$888.00, which includes the license capacity for up to 250 volunteers on this software at the next subscription tier. This increase was budgeted and able to be incorporated into the Health Care's existing Software Maintenance budget.

I respectfully request approval of this service renewal.

CB/cj