



COLLIN COUNTY

Human Resources
2300 Bloomdale Rd
Suite 4117
McKinney, Texas 75071
www.collincountytx.gov

Date: May 1, 2023

To: Commissioners Court

From: Cynthia Jacobson, Director of Human Resources

Re: Budget Amendment for Veteran Software

Human Resources is requesting approval for a budget amendment to change our current Veteran software from VIMS to VetPro. Our current vendor has not responded to any of our requests to update their system with current forms. The Veterans department has forms being returned from the Veterans Administration because the forms are outdated. The Veterans, Purchasing and the IT departments have all tried to contact the company and have not had any response.

Please let me know if you require any additional information at this time.