

## Ashley Gidney-Bingham

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**From:** David McCurdy  
**Sent:** Tuesday, May 30, 2023 2:12 PM  
**To:** Ashley Gidney-Bingham  
**Subject:** RE: Front Counter Printer

It would be \$1,178.00.

-----Original Message-----

**From:** Ashley Gidney-Bingham <aaaron@co.collin.tx.us>  
**Sent:** Thursday, May 25, 2023 3:06 PM  
**To:** David McCurdy <dmccurdy@co.collin.tx.us>  
**Subject:** FW: Front Counter Printer

David -

I had gotten the email below and talked it over with Judge and he has decided to replace the printer at the Front Counter - I am needing a quote on that so I can get the request on the agenda. Can you verify the \$1100 is enough to request? The Printer is a Lexmark MS821.

Thank you,

Ashley

-----Original Message-----

**From:** Rachel Culling <rculling@co.collin.tx.us>  
**Sent:** Wednesday, May 3, 2023 3:59 PM  
**To:** Ashley Gidney-Bingham <aaaron@co.collin.tx.us>  
**Subject:** Front Counter Printer

Good afternoon Ashley,

A ticket was called in for the front counter printer because it's displaying an error message. I have looked at the printer and done some trouble shooting but the error message indicates that a part needs to be replaced on the printer, more than likely. Since the funds to repair/replace the printer come from your tech funds and the approval has to go through court I was able to get an estimate of what it would cost to repair the printer. The estimate I received was \$550. This is the price to repair as long as nothing else is found to be wrong with it. The cost to completely replace the printer with a new one is about \$1100. So the repair would cost at least half of what it would to get a new printer. The current printer is 4 years old. The warranty ran out on 4/11/23. Please let me know if you need any other information from me or if you have any questions. I'll go ahead and put these notes in the ticket created and I'll close it. If you decide to have it repaired, once it's approved let me know and I'll open another ticket for that.

Thank you,

Rachel Culling

Network Support Specialist

Collin County Government

(972) 548-4548

rculling@co.collin.tx.us